

## Growler Steel Guitars - Limited Lifetime Warranty

GSG Growler and ShoNuff model pedal steel guitars include a **limited lifetime warranty on the undercarriage** for the **original purchaser only**.

This warranty is **non-transferable** and applies solely to the original owner who purchased the instrument new.

Any **modifications, repairs, or alterations** made to the undercarriage outside of **Growler Steel Guitar Shop** will **void this warranty in its entirety**.

Parts determined by Growler Steel Guitar Shop to be defective will be **repaired or replaced at our discretion**. Warranty coverage applies to **parts and labor**. Additional upgrades outside of warranty claim will be charged at parts cost plus labor fee.

The original purchaser is responsible for **all shipping, handling, and insurance charges** associated with warranty service.

This warranty does **not** cover:

- String replacement
- Routine maintenance
- Damage resulting from normal wear and tear
- Damage caused by misuse, abuse, neglect, improper storage, exposure to extreme temperatures or humidity, accidents, or unauthorized modifications
- Cosmetic damage that does not affect functionality

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### Warranty Claim Procedure

To initiate a warranty claim, the original purchaser must:

1. **Contact Growler Steel Guitar Shop** prior to returning any instrument or parts to obtain authorization for warranty service.
2. Provide a **description of the issue**, including photos or videos if requested, to assist in evaluation.
3. Ship the instrument or affected parts **prepaid and insured** to the address provided by Growler Steel Guitar Shop or schedule an appointment with the shop for personal delivery.

Growler Steel Guitar Shop reserves the right to **inspect and evaluate** the instrument or parts prior to approving warranty service. Unauthorized returns may be refused.

This warranty is provided in lieu of all other expressed or implied warranties.

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