

FOURTH ANNUAL

ARIZONA HEALTH EQUITY CONFERENCE

Building Bridges: Connecting Communities in Research, Clinical, Prevention and Policy.

OCTOBER 12, 2017

8 a.m. - 4:30 p.m.

Glendale Civic Center

5750 W. Glenn Drive | Glendale, Arizona

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NOTICE OF FILMING AND PHOTOGRAPHY

Photography, audio, video recording, and sharing on social media may occur during the conference. If you do not wish to provide the Arizona Health Equity Conference with permission, please notify our staff.

WELCOME

On behalf of the 15 partner organizations involved in the planning of the Arizona Health Equity Conference, we welcome you and are glad you are here. Valuable health equity research and practice efforts are taking place across Arizona, and we recognized the need to bridge those efforts for greater reach and impact. We hope you leave with new partners, innovative ideas, and renewed energy to continue your important work.

CONFERENCE OBJECTIVES

- 1. Raise awareness about health equity and disparities through topics focused on research, clinical applications, behavioral health, prevention, public health, and policy
- 2. Provide meaningful networking opportunities
- 3. Leave with clear outcomes, new partnerships, and new ideas for research
- 4. Identify paths to improve community health and create systems change



PLANNING COMMITTEE AND CONSULTANTS

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Name	Organization	Title
Angela Allen, PhD, CRRN	Banner Health	RN Clinical Research Program Director
Kim Barnes, MPH	University of Arizona – Mel and Enid Zuckerman College of Public Health	Phoenix Coordinator
Lauriane Bellot-Hanson	Arizona Chapter of the American Academy of Pediatrics	Senior Coordinator of Health Initiatives
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Teresa Peña, MEd, CHI	Mercy Maricopa Integrated Care	Cultural Sensitivity Administrator
Kate Whelihan, MPH, CPH COPC	A.T. Still University	COPC and Public Health Research Specialist
Wendy Wolfersteig, PhD	Arizona State University's Southwest Interdisciplinary Research Center (SIRC)	Director, Evaluation and Partner Contracts
Overall Planning Consultant	Charlton Wilson, MD, FACP, FACHE, CHE	Mercy Care Plan

SPONSORSHIPS

We wish to thank our sponsors for their generous donations and the conference planning committee members and consultants for their hard work. Without your support and tireless efforts, this conference would not be possible.

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October 12, 2017

Annual Arizona Health Equity Conference Glendale Civic Center Glendale, Arizona

Greetings Conference Participants,

On behalf of the Office of Minority Health (OMH) at the U.S. Department of Health and Human Services (HHS), the National Partnership for Action to End Health Disparities (NPA), and our partners, we welcome you to the Fourth Annual Arizona Health Equity Conference. OMH is very excited about this year's conference and its mission: Building Bridges: Connecting Communities in Research, Practice, and Policy. We would like to thank the Arizona Health Equity Committee and the Pacific and Southwest Regional Health Equity Council (RHEC IX) for organizing such an important event.

One reason events like these are so important is because despite advances in health and health care, racial and ethnic minorities are still more likely to suffer from preventable diseases, experience higher rates of mortality, and are less likely to have access to the resources they need to live healthy lives. Addressing health disparities requires us to look beyond health care and address the conditions where individuals are born, grow, live, work, and age. The NPA is a national movement that aims to mobilize a nationwide, comprehensive, community-driven, and sustained approach to combat health disparities and move the nation toward achieving health equity. We accomplish this through the increased coordination of partners, leaders, stakeholders and supporters across multiple sectors and programs that target the elimination of health disparities. To improve the health and well-being of all Americans the U.S. Department of Health and Human Services committed to new investments in addressing the opioid epidemic, childhood obesity, and serious mental illness — health issues that significantly contribute to disease and death and disproportionately impact minority communities in the U.S. OMH and the NPA provide new opportunities to support initiatives that work toward health equity within these priority areas.

At the core of the success of the NPA is the hard work and commitment of our stakeholders. Partnerships are implemented at the regional level by 10 Regional Health Equity Councils (RHECs) across the nation and the Pacific and Southwest RHEC (RHEC IX) has been busy helping improve lives across the region. RHEC IX's recent accomplishments include an environmental scan to unearth the health equity challenges and opportunities in the region, a report on elderly health disparities, and three information briefs on the role of community health workers. The RHEC plans to release five population-specific behavioral health briefs and a textbook that focuses on health disparities and health care. In addition, they recently signed an operating agreement with the Public Health Foundation Enterprise to serve as its fiscal agent, which will allow the RHEC to focus on its core mission and the communities it serves.

It is always incredible to see the amount of energy, creativity, dedication, and passion that RHEC members bring to the work that they do in their communities to advance health equity. It is truly a testament to the important work that the NPA and the RHECs are doing every day in communities all across the country. This conference is just one of many examples of the Pacific Southwest Regional Health Equity Council's commitment to health equity.

We look forward to hearing the outcomes of this event, including new partnerships, research ideas, and innovative strategies to improve community health and create systems change. We thank you for your continued action and commitment to creating a future where health equity is a reality.

Sincerely,

Matthew Y.C. Lin, MD

Deputy Assistant Secretary for Minority Health Director, HHS, Office of Minority Health

U.S. Department of Health and Human Services







Working together to make our community healthier.

Mercy Care Plan and Mercy Maricopa Integrated Care are proud to support the Arizona Health Equity Conference. Thank you for the work you do to improve the health, wellness and safety of our members.



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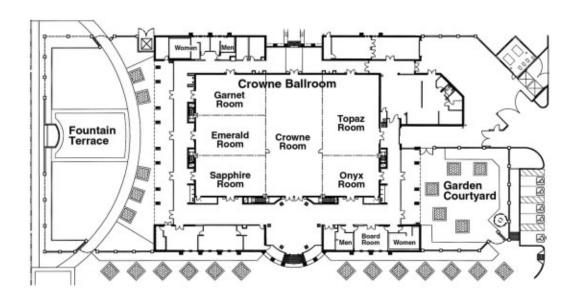
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EXHIBITORS

The following partners serve Arizona and are intended to represent the broad spectrum of populations.

We encourage you to visit each table and learn more about them.

Arizona Department of Health Services American Financial Literacy Institute Assurance Health and Wellness Arizona State University-Southwest Interdisciplinary Research Center Arizona State University-Center for Applied Behavioral Health Policy **AT Still University** Arizona Family Health Partnership Arizona Public Health Association Arizona Hospital and Healthcare Association Cenpatico Integrated Care/Health Net **Dignity Health Drowning Prevention Coalition of Arizona Equality Health** First Things First **Haven Senior Horizons** HonorHealth Mayo Clinic Mercy Care Integrated **National Kidney Foundation** Native Health Phoenix Children's Hospital Planned Parenthood Arizona University of Arizona- College of Public Health Voices for CASA Children



CONFERENCE AGENDA

8:00 - 9:00am	Dogistration 9 Prophlast
8.00 - 9.00aiii	Registration & Breakfast
9:00 - 9:30am 9:30 - 10:15am	Welcome & Opening Remarks Opening: Charlton Wilson, MD, FACP, FACHE, CHE, Mercy Care Plan Leadership Transition: Dr. Charlton Wilson, Mercy Care Plan, Marion Kelly, Mayo Clinic Emcee: Marcus Johnson Keynote Speaker Shana Malone, MS
	Clinical Initiatives Project Manager Arizona Health Care Cost Containment System
10:15 - 10:30am	Break
10:30 - 11:45am	Panel Discussion Sala Webb, MD Children's Behavioral Health Medical Director, Mercy Maricopa Integrated Care Josh Azevedo, LISAC Executive Director, The Pathway Program Sabrina Taylor Crisis Intervention Team Training Coordinator, Community Relations Bureau, Phoenix Police Department Ted Huntington Community Program Manager, ICAN
11:45am - 12:00pm	Panel Q & A Session
12:00 - 1:00pm	Poster Session & Lunch Networking
1:00 - 1:15pm	Poster Session & Break
1:15 - 2:15pm	Afternoon Breakout 1: Choose One Track
2:15 - 2:30pm	Poster Session & Afternoon Break
2:30 - 3:30pm	Afternoon Breakout 2: Choose One Track
3:30 - 3:40pm	Break
3:40 - 4:15pm	Action Plan Activity

4:15 - 4:30pm

Working together

build bridges and connect communities

in health equity research and practice.

MayoClinic.org



Phoenix/Scottsdale, Arizona

Rochester, Minnesota

Jacksonville, Florida

AFTERNOON BREAKOUT SESSION 1

1:15pm – 2:15pm – See Track Area for Locations

Track	Moderators	Title & Speakers
	Seth Fritsch, MPH	Health Partners: Reducing Health Disparities Via Sustained Referral
Prevention-Policy Crowne-Topaz-Onyx		Ariana Tyler, BS
	Strategic Initiatives Coordinator	Program Specialist
- P C	Health Improvement	Northern Arizona Area Health Education Center (NAHEC)
NO.	Partnership of Maricopa County (HIPMC)	Health Disparities and Homelessness in Arizona: A Public Health Concern for
	(TIPMC)	Women
EVE	Maricopa County Department of	Desiree Fields, MS, MPH
PR So	Public Health (MCDPH)	Nutrition Educator/WIC Trainer
		Maricopa County Department of Public Health (WIC) Program
	Kate Whelihan, MPH, CPH	Integrated Care: The Future of Health Care and Its Impact on Health Equity
		Amy D'Arpino, BSW
	COPC & Public Health Research	Arizona Cultural Diversity Specialist
	Specialist Instructor, Department of Public	Cenpatico Integrated Care & Health Net Access
2	Health	Jennifer Keogh, MPH
CLII		Health and Wellness Program Development Specialist
всн-Сы Garnet	A.T. Still University	Cenpatico Integrated Care
RESEARCH-CLINICAL Garnet	School of Osteopathic Medicine in Arizona	
ESE	III Alizona	Improving Rural Health through Clinical Training at Rural Hospitals and
~		Community Health Centers Leonard B. Goldstein, DDS, PhD
		Assistant Vice President for Clinical Education Development
		AT Still University
		·
	Shawna Green, MAOM,	Special Olympics Arizona and Health
	MFT, ITIL-Certified	Amanda Metcalf, MPH
<u>\</u>	Marketing, Public Relations,	Health Programs Coordinator Special Olympics Arizona
Prevention-Policy Emerald	Communications	Special Olympics Arizona
ENTION-P		Laura Duncan, BS
пе	Dignity Health- Arizona Service	Director of AIA Unified Sports & Healthy LEAP
VEN Er	Area	Special Olympics Arizona
RE		Get Out of Your Element. Get Into the Elements!
<u> </u>		Jon Ford
		Director, Strategic Initiatives
	Companie Cook ii Diah Mila	Vitalyst Health Foundation
	Samantha Goehri-Rich, MHA	Research Roadmaps: Smooth and Easy Steps to Conduct Data Research for your Prevention and Health Equity Work
\f	Director of Special Projects	Wendy Wolfersteig, PhD
Research-Clinical Sapphire		Director, Evaluation and Partner Contracts
	Mercy Care Plan	ASU Southwest Interdisciplinary Research Center, Office of Evaluations and
RCH 7pc	Mercy Maricopa Integrated Care	Contracts
SEA S(Challenges in Pediatric Care in a Rural Border Town
RE		Jennifer Albon, MD MDev FAAP
		Community Pediatrician, Pediatric Medical Education Coordinator Chiricahua Community Health Centers Inc. (CCHCI)
		LE DIGITALINA E OMBINITA HONTO E ONTOTE INC. IL L'HI II

AFTERNOON BREAKOUT SESSION 2

2:30pm - 3:30pm - See Track Area for Locations

Track	Moderators	Title & Speakers
	Seth Fritsch, MPH	AZ Men's Health & Wellness Expo: Community Based Model to Promote Men's
		Health
×	Strategic Initiatives	André Watkins, MPH
בַּלַ	Coordinator	Co-Chair-AZ Men's Health & Wellness Expo
70 ₂	Health Improvement	Mayo Clinic
Prevention-Policy Crowne-Topaz-Onyx	Partnership of Maricopa County (HIPMC)	Myron Douglass, MPA
	county (rm we)	Co-Chair, AZ Men's Health & Wellness Expo
	Maricopa County Department	Arizona Men's Health & Wellness Expo
	of Public Health (MCDPH)	A Comparative Analysis of the Health Status of Hispanic Children: The cases of
L 6		Washington State and Arizona
		Vanessa Nelson Hill, PhD, RN
		Clinical Associate Professor
		College of Nursing and Health Innovation, Arizona State University
	Kate Whelihan, MPH, CPH	Hospital strategies to improve healthy food access and reduce health disparities within Arizona communities
	COPC and Public Health	Amber Hansen, MS
	Research Specialist	Southwest Regional Coordinator
	Instructor, Department of	Health Care Without Harm
یا ا	Public Health	
≥		Sue Sadecki, MS
t	A.T. Still University School of Osteopathic	Executive Director, Desert Mission Programs
H-C	Medicine in Arizona	HonorHealth Desert Mission
RESEARCH-CLINICAL Garnett	Wicalcine III / III Zolia	
SEA (Marisue Garganta Director of Community Health Integration and Community Benefit
RE		Director of Community Health Integration and Community Benefit Dignity Health, St. Joseph's Hospital and Medical Center
		Meeting the Needs of Our Native American Patients: The NAH Navajo Video
		Project
		Bridget Stiegler, DO
		Palliative Care Physician
		Northern Arizona Healthcare
	Shawna Green, MAOM,	Telling the Whole Story: Using social determinants of health to better understand
Շ	MFT, ITIL-Certified	the experiences of our clients who experience mental health disorders
OLICY		Teresa J "Teri" Ingram, LCSW
P − β	Marketing, Public Relations,	Clinical Program Developer
Prevention-P Emerald	Communications	Aetna Medicaid, Health Care Equity Team Court Appointed Special Advocates as a Model for Reducing Disparities in Foster
ENT	Dignity Health- Arizona Service	Care Youth
Ę	Area	Kiasha Proctor, MPA
P.		Program Education Coordinator
		CASA of Maricopa County
7	Samantha Goehri-Rich,	Achieving Quality Through The New Culture of Care Model
Research-Clinical Sapphire	МНА	Hugh Lytle,
LIN		Founder/CEO
ARCH-CLIN Sapphire	Director of Special Projects	Equality Health
IRC ap	Mercy Care Plan	Focus on Total Health: How to Combat Disparities in HIV and Hepatitis C Infections
SEA S	Mercy Care Plan Mercy Maricopa Integrated	Jason Vail Cruz,
RE	Care	Focus Program Supervisor Terros Health
		ופווט חפעונוו

Smiling makes you look younger.

Human connection is how we help each other heal.

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POSTER ABSTRACTS

Title: Sexual Violence Training for Community Health Workers & Promotoras: An EvaluationAuthors: Mabel Crescioni, DrPH, JD, LLM. Leah Meyers, MSW. Lorraine Ramirez, MPH
Arizona Rural Women's Health Network

The Ariaona Rural Women's Health Network (AzRWHN) conducted a needs assessment which identified the need to develop a training for Community Health Workers (CHWs) focused on the unique needs of rural women who are survivors of sexual violence to improve access to services and support. The AzRWHN contracted with several content experts to develop and implement the curricula and conduct a one-day training program. The curricula and toolkit were pilot tested and tailored for different audiences. The training was delivered to 207 participants across 10 of the 15 counties in the state. Surveys were distributed at the end of the training to measure program satisfaction. Our results showed great program satisfaction and a positive change in knowledge among participants surveyed, demonstrating a successful program for rural and tribal communities in Arizona. From this success, the AzRWHN is also developing an online based training that will be available statewide and nationwide. The learning objectives from our poster include; Explain how CHWs can play a vital role in addressing sexual violence in rural communities, and Discuss the 'Sexual Violence Curriculum for CHWs/Promotoras' creation and implementation processes.

The New Culture of Care EQUALITY HEALTH equalityhealth.com

Title: Evaluation of Discharge Practices and Implementation of Discharge Paperwork with Visual Aids in a Low Health Literacy Population

Authors: Donovan Lockwood, BS, Nishita Maganty, MPH, Jaimei Zhang, BS, Dr. Jennifer Hartmark-Hill, MD University of Arizona, College of Medicine – Phoenix

<u>Background:</u> The Student Health Outreach for Wellness (SHOW) clinic is an interdisciplinary, inter-university, student-run free clinic serving the homeless population in Phoenix. Individuals experiencing homelessness have higher morbidity and mortality rates than the general population.1 This health disparity persists even for homeless patients who receive some healthcare due to the burden of low health literacy, which is negatively associated with the use of preventive services, disease management, and self-reported health.2 Therefore, it is critical to take into account health literacy level and to provide easily comprehensible health instructions for all patients. <u>Objective:</u> Pilot study to evaluate current discharge processes with regard to standardization and consideration for health literacy level.

Methods: A chart audit of current discharge processes reviewed documented plans related to chronic disease diagnoses. Results: No consistency in patient education/discharge planning was noted. New patient discharge paperwork was subsequently created using pictures/diagrams and text reading level consistent with national recommendations to ensure comprehensibility and accuracy.

Conclusions: To date, we have determined that there is no formal, organized discharge education in our clinic. Future studies will evaluate the implementation and efficacy of patient education/discharge instructions that are standardized and adapted to the health literacy needs of our patient demographic.

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# Title: The Efficacy of Diabetes Self-Management Education among the Medically Underserved

Author: Tyler Hoelscher, BS, Maurice Lee, MD, MPH, FAAFP University of Arizona College of Medicine – Phoenix

Main Learning Objective: To analyze the efficacy of a Diabetes Self-Management Education (DSME) course delivered in an underserved population on long term comprehensive diabetic control. A retrospective analysis of uninsured diabetic patients was performed at the St. Vincent de Paul free medical clinic demonstrating the difference in long term control between patients who attended a DSME program and those who did not. The DSME classes are part of an AADE certified program focusing on realistic self-care behaviors to improve overall diabetic control. Fifteen different variables relating to comprehensive diabetes care were examined including but not limited to diet, exercise, medication compliance, foot and eye exams, laboratory studies, smoking status, etc. Diabetes education has the potential to make a profound impact on the underserved populations of Phoenix if it were widely available, accessible and affordable.

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Title: The Long Term Efficacy of an Integrated Behavioral and Medical Based Diabetes Prevention ProgramAuthor: Mia Wright, BS, Maurice Lee MD, MPH, FAAFP
University of Arizona College of Medicine – Phoenix

Since 1990, there's been a 60% increase in overweight and obese preschool children with 43 million reported in 2010. Of youth with type 2 diabetes, 79.4% of them were obese and 10.4% were overweight. One strategy being implemented locally to prevent diabetes is to target high risk Hispanic adolescents and enroll their family in a structured diet, nutrition and life skills program focusing on self-management to reduce the incidence of diabetes. This study was the first in a series to evaluate the long-term efficacy of St. Vincent de Paul's (SVdP) Every Little Step Counts (ELSC) program in preventing diabetes in a high risk population. Although the incidence of diabetes is very low for this age other markers were used as surrogates including BMI, hemoglobin A1c and blood pressures as well as healthy behaviors such as physical activity, healthy eating, snacking, etc. Participants included in the study were 1 year to 5 years removed from the program and their results were compared to youths who did not participate in the program. Trends were found illustrating the benefit of self-management education targeting high risk adolescents years if not decades before they would have gone on to develop diabetes.





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# Health Insurance Status among Users of the Primary Prevention Mobile Unit, Juntos por la Salud.

Authors: Annie Haguma, BS; Timothy Giblin, BS; J. Eduardo González-Fagoaga, PhD, MSc University of Arizona, College of Public Health – Juntos por la Salud Primary Prevention Mobile Unit

Arizona, among other states, relies on the affordable care act to provide health insurance to community members in need. With a growing population of 4,242,997 individuals living in Maricopa County alone, the focus remains on the health insurance status of these individuals. According to the U.S. Census Quick Facts, approximately 12.5 percent of individuals under the age of 65 are uninsured. With 3,733,997 people residing in Maricopa County under the age of 65, this estimate would equate to 466,749 uninsured people in the county. The goal of our project is to compare the number and proportions of uninsured residents in the county, to the number and proportions of uninsured residents who utilize the Junto por la Salud Primary Prevention unit coordinated by University of Arizona. Health insurance status information collected by the primary prevention mobile unit will be compared to insurance coverage estimates used by Maricopa County and estimates from the U.S. Census, which has new numbers for uninsured residents from 2016. These comparisons will further the understanding about the insurance status of people who are utilizing the Mobile Unit, in comparison to all Maricopa County residents. This information will aid the Mobile Unit, and give them a deeper understanding of the population they are serving.

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Title: Smudged Glasses: Considering Healthcare in the Context of Implicit Bias

Author: Morgan Murphrey, BS, Mollie Walton, BS, Jamie Karch, BSN Creighton University, School of Medicine, Arizona State University

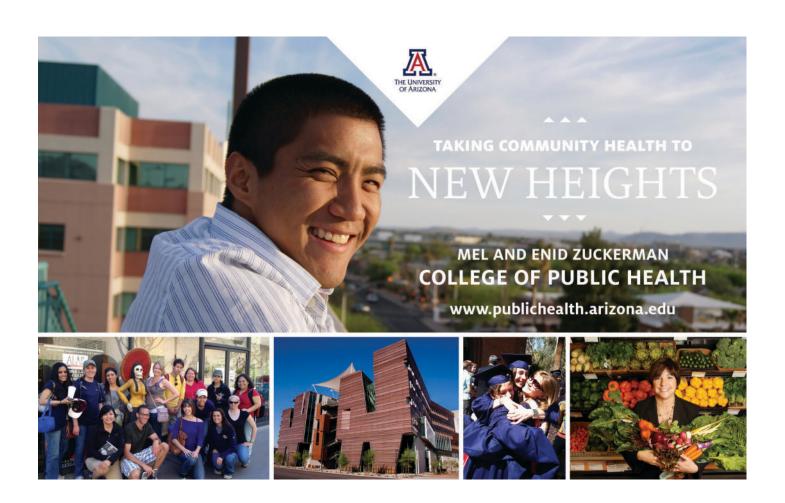
Implicit biases involve associations outside conscious awareness that lead to a negative evaluation of a person on the basis of irrelevant characteristics, such as race or gender (FitzGerald and Hurst, 2017). The objective of this investigation is to determine how bias, specifically implicit bias, affects healthcare practices, and to propose use of implicit association tests to mitigate implicit bias and resolve disparities in healthcare outcomes.

Low Fruit and Vegetable Intakes: Arizona Populations at Particular Risk

Authors: Lea Palmer, BS; Stephanie Rosen, BS University of Arizona, College of Public Health

Arizona is known for its wide-open spaces and beautiful desert environment, but the climate and environment has a fallback for community members. With the majority of communities being rural and many facing poverty, many Arizonans are unable to easily access nutritious foods including fresh fruits and vegetables. More than 700,000 Arizonans are currently living in a food desert and must travel around 100 miles just to access healthy food options. According to HealthyAmericans.org, only 12.5% of adult Arizonans are meeting the recommended fruit consumption and just 9.8% are meeting the recommended vegetable consumption. Children and Adolescents from Arizona have a higher percentage of fruits and vegetables consumption with fruit consumption at 30.1% and vegetable consumption at 26.4% yet these percentages are still not ideal. With diabetes and obesity levels on the rise, it is important that we find solutions and make nutritious food more affordable and accessible for all Arizonans living in rural and urban environments. This empirical study looks at the major barriers Arizonans face when it comes to accessing fresh fruits and vegetable and looks at potential ways to overcome these barriers.

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The Juntos por la Salud Mobile Unit in Maricopa County: Primary Prevention in the Community Authors: Brian Robles, BS; Jane Wakefield, BS; J. Eduardo González-Fagoaga, PhD, MSc University of Arizona, College of Public Health – Juntos por la Salud Primary Prevention Mobile Unit

The Juntos Por La Salud Primary Prevention Mobile Unit provides access to health services and promotes healthy lifestyle choices to vulnerable Hispanic/Latino populations. The aim of this project is to report on the preventative health services that the mobile unit has provided to community members within Maricopa County. Hispanic/Latino populations have seen considerable growth, representing just over 30% of the population in Maricopa County. The mobile unit aims at assessing the needs of the Hispanic/Latino population that lacks access to quality healthcare and other preventative measures. Program development began in October 2015 and officially launched in April of the following year. Since initiating, over 2,600 individuals have been screened. Of those screened, 60% had a previous diagnosis of diabetes, 18% had increased sugar levels with no prior knowledge, and 48% specified diabetes as a genetic risk factor. Since 2016 the program has expanded the number of clinics nationwide from five to eleven units. The goal of the program is to screen and provide preventative information regarding chronic disease and health risk behaviors. Screening information is maintained to provide a basis for future follow up visits with repeat participants. The Juntos por la Salud mobile unit is providing primary prevention for community members at high risk for chronic disease.

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Title: Pap-smear screening compliance improvement at Adelante Healthcare

Author: Carolina Espindola-Camacho, BS

A.T. Still University - SOMA

A pilot project at Adelante Healthcare Clinics was developed based on reaching out to patients with aims to increase compliance to obtain Pap smear screenings within the recommended time frame. There has been a significant reduction of deaths after the introduction of this screening into the clinic. The objective of this project is to reduce the number of non-compliant patients in order to decrease, in the long run, the number of missed diagnoses of early stage cervical cancers. This will allow is to better understand if reaching out could be a way to target not only cervical cancer prevention, but many other conditions that could be prevented by regular screenings.

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Title: Transitional Care Coach Program Evaluation at a Southwest Urban Medical Center

Author: Peggy Hocutt, DNP

Dignity Health-University of Arizona

In an effort to reduce hospital 30-day readmissions a Transitional Care Coach Program (TCCP) was developed in 2014 at a Southwest Urban Medical Center. The evaluation seeks to determine TCCP utilization, to assess its impact on 30-day readmission rates for high-risk patients, to inform stakeholders of a viable follow-up program, and to determine evidence-based interventions for program improvement. This TCCP program evaluation describes characteristics of patients who participated in the program, assesses whether interventions were delivered as intended, and determines if interventions reduced hospital 30-day readmission rates compared to readmission rates prior to program implementation. For the diagnoses of acute myocardial infarction (AMI), chronic obstructive pulmonary disease (COPD), heart failure (HF), and pneumonia (PNA), Chi-square test analyses were performed to compare 30-day readmission rates of the TCCP participants and readmission rates for this medical center for the time period prior to program implementation. The primary finding of this program evaluation is an overall numerical decrease in hospital readmission rate by 3% compared to the baseline data. Although the change (a decrease) was in the desired direction, the degree of change was not statistically significant based on pooled data. A statistically significant decrease was observed only for the AMI diagnosis. However, as any decrease in readmissions decreases the financial burden to both the organization and the patient, the TCCP appears to have had a positive impact.

## Title: Self-Reported Health Rating of Individuals Engaged in a Consumer Operated Service Programs

Author: Graceson Trey Jenkins, MSW, Christina Boudreau, Elsa Vazquez Arreola, MS Center for Applied Behavioral Health Policy, Arizona State University

Peer Support is a discipline that uses one's lived experience to facilitate lifestyle change in recovery. Peer Support, a common practice in peer-run agencies, are operated by those in recovery from Serious Mental Illness (SMI) and/or Substance Use Disorder. The objective of this presentation is to understand the impact of participation in peer run programs on participant's ratings of their mental health and physical health status as well as review characteristics of participants in peer-run programs. Data were derived from intake and quarterly questionnaires completed by 250 participants at a peer run organization in Arizona. Logistic regression analyses were conducted to examine the relationship between length of participation in services (more or less than 2 years), race (white and non-white), gender and ratings of mental health and physical health. Our findings indicated that race was the only significant predictor of physical health ratings (p< .05). And although not statistically significant, individuals who participated in the program for more than 2 years were 40% more likely to report higher ratings of their mental health.

Title: Human Trafficking in Arizona Clinics

Author: Samantha L. Calvin, MHI, MBA

Arizona State University

Although health care workers are one of the few professions to interact with girls who have experienced sex trafficking, and as many as 50% of girls seek medical attention during their time in the sex trade, health care workers are often unprepared to identify and appropriately treat them. In a recent study of emergency medicine residents, Emergency Department (ED) attending's, ED nurses, and hospital social workers, only 4.8% felt some

degree of confidence in their ability to identify and 7.7% to treat a trafficked patient. Because there are several complex health issues associated with sex trafficking, healthcare professionals need to know how to identify and treat these girls. In addition, there needs to be better methods established to gather data in the clinic, hospital, urgent care, and ER settings.



School of Osteopathic Medicine in Arizona purpose

The primary goal of A.T. Still University-School of Osteopathic Medicine (ATSU-SOMA) is to create exceptional physicians. ATSU-SOMA integrates a unique curriculum combined with early clinical experiences preparing students for a valuable and meaningful future in osteopathic medicine. ATSU-SOMA seeks students who are eager to be a part of a new generation of osteopathic physicians, who desire to become compassionate and forward-thinking doctors, and who seek an exciting alternative to traditional methods of medical education.



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Title: Community Engagement to Reduce Disparities in Age of Autism Diagnosis and Treatment Access among Latino Families in AZ

Author: Kristina Lopez, PhD, Gladys Hernandez (Affiliation: California State University Northridge) and Marisol Marroquin, MSW

Arizona State University School of Social Work

Early identification and intervention is imperative for children with autism spectrum disorder and their families. However, Latino children are diagnosed later and receive fewer services compared to Non-Latino White children (Magaña, Lopez, Aguinaga, & Morton, 2013). Working collaboratively with the Latino community includes community inclusive strategies in outreach, treatment development, and service delivery is necessary to reduce ASD-related disparities. To address ASD-related disparities experienced by Latino families in Arizona, a culturally informed parent psychoeducation program, Parents Taking Action, will be conducted later this year in Maricopa County. To be community inclusive, members of the Latino community and the ASD community have been strategically identified and selected to be a part of the community advisory board for the study. Members of the community board consist of Latina mothers with children with ASD, clinical practitioners serving Latino families, and service providers who provide ASD diagnoses and treatment. The purpose of this poster is to discuss the utility of a community advisory board within health disparity intervention studies and introduce the Parents Taking Action program. Learning objectives include increasing awareness of ASD disparities in AZ, highlighting opportunities to engage Latino families and work effectively with community organizations.

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Title: Engaging seniors in the research process: findings from a needs assessment using a community based participatory research methodology.

Authors: Grant Yoder, M.Ed, Wendy Wolfersteig PhD, Mara Funke MPH, and Mary Lynn Kasunic Southwest Interdisciplinary Research Center

The Southwest Interdisciplinary Research Center of ASU, in collaboration with a nonprofit senior service organization, conducted a needs assessment utilizing a Community Based Participatory Research (CBPR) methodology with seniors in Maricopa County. The project utilized the input of seniors, senior service providers, and caregivers at every stage of the project development, which resulted in sustained community buy-in and engagement. The objective of the study was to determine the greatest needs facing the senior population in Maricopa County. Data was collected using seven community focus groups (n=70), online surveys (n=378), and multiple public hearings (n=39). The results from this study provide a rich picture of the social determinants of health contributing to health disparities of this unique population. Beyond the major needs, the findings of the study also identified existing resources and potential solutions to addressing these health disparities. Individuals attending this session will learn about the health disparities, and needs, of the seniors in Maricopa County. Further, participants will learn best practices for engaging seniors in the research process.

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KEYNOTE BIO



Shana Malone is a Clinical Initiatives Project Manager in the Office of the Director at the Arizona Health Care Cost Containment System (AHCCCS). Shana oversees the agency initiative to reduce the effects of the opioid epidemic in Arizona. Shana has an M.S. in Human Development with a clinical specialty in family systems therapy and completed her doctoral coursework in the School of Social and Family Dynamics at Arizona State University. Her academic work focused on computational social science, social and emotional development and dynamical systems applications. Prior to coming to AHCCCS, Shana was the Director of the Statistical Analysis Center at the Arizona Criminal Justice Commission where she developed the original pilot model for the Arizona Prescription Drug Misuse and

Abuse Initiative. Shana has worked on several local and national multi-systemic prevention and evaluation health outcome projects, and she has experience as a therapist in Arizona.

CONFERENCE EMCEE



Marcus Johnson serves as Director of State Health Policy & Advocacy for Vitalyst Health Foundation. In this role, Marcus oversees Vitalyst's health policy agenda, and is responsible for addressing root causes that affect access to health coverage and care in Arizona. His work includes supporting and convening a statewide coalition of health insurance enrollment professionals, developing policy briefs, and collaborating with Arizona's business community to ensure a sustainable health care workforce. Equipped with a background in public health, Marcus is committed to systemic approaches focused on prevention, and has developed a unique perspective to help connect the fields of health care and public health. His career has taken him from one-on-one health coaching, to corporate wellness

management, to health policy development and legislative advocacy. Marcus' passion lies in bridging preventive health approaches with an evolving health care system to ensure that all populations have equitable access to health. Marcus earned his Masters degree in Public Health and a Bachelor's in Physiology from The University of Arizona. In his free time, Marcus enjoys outdoor activities, weekend getaways with his wife and dogs, and remaining a stubbornly optimistic fan of the Dallas Cowboys.

MORNING PANEL AND PRESENTERS BIOS

MORNING PANEL



Josh Azevedo is a licensed counselor with more than 19 years of experience helping young people and their families, working in in-patient, out-patient and residential drug and alcohol programs. Joshua is currently the program director at Pathway and is on site daily. Pathway is owned and operated by Joshua and Valerie Azevedo. Joshua and Valerie are passionate about recovery and dedicated to providing the best drug and alcohol programs for youth and their families. They work daily to create opportunities for youth to find a healthier, more fulfilling lifestyle than drug use. They know that if teens can learn to be happy and confident without the use of chemicals, they will enjoy bright and happy futures.



Sala S. Webb, MD, FAPA joined the Mercy Care family in November 2015 as the Children's Medical Director of Mercy Maricopa Integrated Care. In that role, she managed the behavioral health services utilization of the under 18 Medicaid recipients in the Phoenix metro area. At present, Dr. Webb serves as the Mercy Maricopa Integrated Care Children's Medical Administrator; primarily responsible for ensuring the clinical quality and integrity of the children's behavioral health system of care. She facilitates close partnerships with our many stakeholders including AHCCCS, CMDP, DDD and our treatment providers of hospital,

residential and outpatient behavioral health care. Before relocating to Arizona, she was a psychiatric consultant to the United States Army Medical Department European Regional Medical Command in Bavaria, Germany. Dr. Webb held a prior appointment as Associate Professor of Psychiatry at the Virginia Commonwealth University. There, she was the Medical Director of Ambulatory Services for the Virginia Treatment Center for Children; as well as a consultant to the Virginia Department of Juvenile Justice. She enjoys working with special populations such as military children, incarcerated youth and the pediatric medically ill. Other interests include global heath, culture and diversity, and prevention efforts in mental health. Originally from Trinidad and Tobago, Dr. Webb is board certified in both General and Child & Adolescent Psychiatry and serves on the national Diversity & Culture Committee of the American Academy of Child and Adolescent Psychiatry. Her most recent chapter "Schizophrenia." In AM Breland-Noble, CS Al-Mateen, NN Singh, eds. Handbook of Mental Health in African American Youth, was published by Springer in January 2016. In continued service to the Arizona community, in Summer 2017, she was appointed by Mayor Greg Stanton to the City of Phoenix Human Services Commission.



Detective Sabrina Taylor is the Crisis Intervention Team Training Coordinator (CIT) for the Phoenix Police Department and has been a police officer for 15 years. She served 5 years on the Los Angeles Police Department where she was introduced to the concept of community policing. Sabrina spent much of her time in patrol coordinating with the community action officer to reduce blight and improve the quality of the neighborhoods where she worked. Sabrina continued to focus on quality of life community improvements when she transferred to Phoenix and was assigned to the downtown area. She obtained her CIT certification and volunteered to work on outreach teams with various organizations to officer services to the homeless. In 2015 she tested for the department's new CIT squad and was a standout over the

highly qualified field, scoring highest out of more than 40 applicants. In 2016 she took over as the CIT Training coordinator (for the greater Phoenix area) and liaison to the mental health community. Sabrina's goal as the CIT Training Coordinator is the same as that of her department and the community members she partners with: to support the principals of CIT in preparing Officers to properly engage with the vulnerable seriously mentally ill population. This is done through a combination of maintaining strong relationships and training of both officers and community members. Sabrina facilitates 4 CIT classes a year for officers from various departments as well as 2 continuing education courses and numerous department trainings for her fellow Phoenix Officers (and officers

across the State). She also runs several trainings for behavioral health personnel and family members on police culture (so that the community can better understand Officers who serve them) and what to expect if you call 911.

A thriving CIT program can be seen by the increase in the number of individuals officers help by diverting them into the behavioral health system rather than to jails or emergency rooms. The success of this partnership can be seen in statistics: Officers in Maricopa County divert over 21,000 individuals a year away from emergency rooms & jail, and toward mental health providers who can properly address delicate mental health issues. Phoenix Police alone are responsible for more than half of these diversions.



Ted Huntington has a diversified background with experience in Substance Abuse Prevention, Law Enforcement and Social Work. Ted is currently the Community Programs manager for ICAN in Chandler, Arizona where he manages the Chandler Coalition on Youth Substance Abuse and coordinates the multi-sector and city "Chandler / Gilbert Substance Use & Treatment Task Force." He is also the Substance coordinator for Gilbert's "East Valley Behavioral Health Coalition." Ted is the current Board Chair for the new "Chandler I AM Project", an opioid treatment referral organization in Chandler.



MODERATORS



Samantha Goehri-Rich serves as the Director of Special Projects for Mercy Maricopa Integrated Care. She leads a number of internal initiatives including employee culture & engagement, project management, and business process improvement. She joined the Arizona health plan from the Medicaid Business Development team where she was a Corporate Community Development Specialist. Samantha was responsible for identifying and developing relationships with local community partner organizations as well as assisting with statewide branding and grassroots marketing campaign development across all Medicaid products. She worked nationwide, assisting with the implementation or expansion of 9 Medicaid footprint states. Samantha has worked across Aetna's businesses including international, commercial

insurance, public policy, Medicaid business development, community relations, value-based purchasing and local Medicaid health plans in both Missouri and Arizona. Prior to joining Aetna, Samantha worked as a Development Coordinator for the Make-a-Wish Foundation and as a freelance journalist for Whitaker Publications. Samantha has her Masters of Healthcare Administration and Bachelor of Arts degrees in both Global Studies and English. Samantha is an active volunteer, serving as a board member for the Alzheimer's Association and Girls on the Run (PACE team). When she is not working or volunteering, Samantha enjoys spending time outdoors hiking, climbing and paddling with her husband and two rescue dogs.



Seth Fritsch manages the backbone functions of the Health Improvement Partnership of Maricopa County (HIPMC), a collaborative of more than 120 public and private organizations working together to improve the health of the community. Seth received a Bachelor of Science in Business Administration from Northern Arizona University and a Master of Public Health from the University of Arizona. As a native Phoenician, Seth appreciates his role which brings together local community leaders to inspire collaboration and collectively help all residents achieve their optimal health and happiness.



Kate E. Whelihan, MPH, CPH is an Instructor within the A.T. Still University School of Osteopathic Medicine in Arizona Department of Public. Additionally, she is a research scientist specializing in Community Oriented Primary Care and Public Health and serves as a member of the Still Research Institute and newly founded National Center for Community Health Research. At ATSU-SOMA she works to promote and participate in community-based research, coordinates the ATSU-SOMA dual-degree DO/MPH program and teaches in second year Epidemiology and Biostatistics & Preventative Medicine courses. Her research interests include

social determinants of health, healthcare access, community well-being and healthcare education technology.



Shawna Green leads several healthcare strategy and marketing initiatives for Dignity Health Arizona service area including social media marketing, lead generation, search engine optimization, advertising, and content marketing. Prior to joining Dignity Health, Shawna led communications, marketing and outreach efforts for the Environmental Protection Agency's National Computer Center. Shawna earned a Master of Organizational Management from the University of Phoenix and recently completed a Master of Marriage and Family Therapy through Fuller Theological Seminary. She is passionate about health equity, psychotherapy and neuropsychology and is working to integrate these disciplines into clinical care through

research-based interventions.

AFTERNOON BREAKOUT SPEAKERS



Ariana Tyler is the Program Specialist at the Northern Arizona Area Health Education Center (NAHEC), a division of North Country. She has worked with the Health Partners program for close to 2 years, and now acts as the program's manager. She also works with Youth Programming and data collection and improvement. Her passions include Public Health, martial arts, and promoting wellness in herself and others.



Desiree Fields' background spans the fields of public health, nutrition, finance, education, and public policy. She is extremely interested in women's and infant's health, birth defects, and health equity. Drawing on a broad range of diverse academic and work experiences, she has also been involved in health equity, environmental, public and women's health projects and initiatives in Pennsylvania, New Jersey, and Arizona. Prior to becoming an Birth Defects Epidemiology Investigator, she was a Nutrition Educator and Trainer for the the Maricopa County Department of Public Health's WIC Program for five years. A graduate of Rutgers

University in New Jersey and Sarah Lawrence College in New York, Desiree has recently completed her second masters degree at the Mel and Enid Zuckerman College of Public Health, at the University of Arizona with concentrations in Health Services Administration and Policy. She will graduate magna cum laude in December.



Amy D'Arpinois the Arizona Cultural Diversity Specialist for Cenpatico Integrated Care and Health Net Access. Prior to this, Amy worked in various capacities in foster care. She participates on local and state-wide committees that have priorities to eliminate health disparities for underserved populations. In addition, Amy is a member of the Human Rights Campaign's Inaugural Parents for Transgender Equality Council, a coalition of the nation's leading parent-advocates working for equality and fairness for transgender people. She is Co-Chair of the annual Let's Get Better Together Conference which focuses on LGBTQ health. Amy is a strong advocate for anyone in need.



Jennifer Keogh currently works at Cenpatico Integrated Care, in the role of a Health and Wellness Program Specialist. In this role she is responsible for the facilitation of Cenpatico's Population Health and Disease Management Programs. Previously Jennifer worked in a community behavioral health center, providing integrated case management and wellness coaching to individuals living with co-occurring serious mental illness and chronic health conditions. A certified Health Educator, Jennifer is passionate about health, wellness, and serving underserved populations.



Leonard Goldstein, DDS, PhD, serves as A.T. Still University's Assistant Vice President for Clinical Education Development, Professor of Osteopathic Manipulative Medicine at the ATSU School of Osteopathic Medicine in Arizona (SOMA), and Professor of Dentistry at both the ATSU Arizona School of Dentistry and Oral Health (ASDOH) and the Missouri School of Dentistry and Oral Health (MOSDOH). Dr. Goldstein earned his Doctor of Dental Surgery degree from Case-Western Reserve University and his PhD from the City University of Los Angeles.

Immediately following graduation from dental school, Dr. Goldstein served in the U.S. Army as a Captain in the Dental Corps during the Vietnam conflict. Prior to joining ATSU, Dr. Goldstein was Director of Clinical education and Associate Professor of Family medicine at the NYIT College of Osteopathic Medicine from 2005-2014.



Amanda Metcalf received her Bachelor of Science in Public Health from the College of Charleston in 2014 and went on to pursue a Masters of Public Health from the University College Dublin in Ireland. Following completion, Amanda moved to Phoenix, Arizona in the fall of 2016 to begin her role as the Health Programs Coordinator for Special Olympics Arizona. Amanda manages Special Olympics Arizona's Healthy Athletes program, Health Leadership Committee, health education and fitness programs, and works to create sustainable partnerships and resources for athletes for health follow up care and treatment. Amanda also raises awareness for the health of those with intellectual

disabilities through presentations throughout the state and nation and works closely with universities to adapt their curriculum for medical students to include working with people with intellectual disabilities.



Laura Duncan. Upon graduating from Arizona State University in May 2014 with her B.S. in Nonprofit Leadership and Management, Laura Duncan joined Special Olympics Arizona (SOAZ) as a program coordinator for Healthy LEAP – an inclusive health education program for youth and adults with and without intellectual disabilities, which involves a series of health lessons and practical applications to jumpstart the practice of a healthy lifestyle. In her current role as the Director of AIA Unified Sports & Healthy LEAP, Laura now oversees the Healthy LEAP program and manages SOAZ's partnership with the Arizona Interscholastic Association (AIA) to develop and implement interscholastic Unified Sports

opportunities within high schools across the state of Arizona.



Jon Ford is leveraging three decades of combined for-profit and non-profit experience to develop an expanded, innovation-centered network of stakeholders focused on all aspects of health and well-being. As a member of Vitalyst's leadership team, he continuously collaborates with colleagues and community partners to develop and execute the foundation's strategies for improving community health.



Dr. Wendy L. Wolfersteig serves as Director of Evaluation and Partner Contracts at the Southwest Interdisciplinary Research Center at Arizona State University. For 20 years, her work in substance abuse prevention and evaluation in Arizona has focused on the use of effective evidence-based strategies and data-driven decision-making. She leads her team in working collaboratively with state, county, city and local partners to design and perform evaluations, provide trainings and disseminate findings aimed at preventing, reducing and eliminating health disparities. Current community-based projects test the effectiveness in school settings of a substance abuse prevention program for adolescents and their parents as well as a child

abuse and neglect curriculum for preK to 12th grade students. She is a research associate professor in the School of Social Work at ASU, and an adjunct associate professor in the College of Business at Embry-Riddle Aeronautical University, Worldwide. Dr. Wolfersteig serves as a member (former chair) of the Arizona Substance Abuse Epidemiology Work Group. She is currently president for the Arizona Evaluation Network (AZENet). Dr. Wolfersteig was awarded the 2017 College of Public Service & Community Solutions - Excellence in Service Staff Award due to her longstanding high impact service to her unit and the university.



Dr. Jennifer Albon is a pediatrician at the Pediatric Center of Excellence (part of Chiricahua Community Health Centers, Inc) in Douglas, AZ. She coordinates pediatric medical education at CCHCI and is an assistant professor in pediatrics at the University of Arizona. She completed her pediatric training at The Harriet Lane Pediatric Residency Program at Johns Hopkins Hospital and graduated from medical school at University of California San Francisco.



André Watkins is an accomplished leader in the field of clinical research, health care operations, and regulatory affairs. What sets him apart from his peers is that he is a dynamic advocate of humanity in leveraging science and technology in improving health outcomes for diverse populations and communities. As a researcher, his career was defined by a track record of distinction and achievements in clinical research and public health initiatives related to cancer and blood-borne disease. Mr. Watkins attended the University of Illinois-Urbana/Champaign and the St. Louis University School of Public Health where he completed his graduate studies. He joined Mayo Clinic in Arizona in 2006. Since that time, Mr. Watkins

has provided leadership for research operations impacting Surgical, Anesthesia, Cardio-Vascular Pulmonary, Critical Care, Neurology, Gastroenterology, Endocrinology, Allergy, and Infectious Disease Specialties as part of a \$22 Million research enterprise. With over two decades of research experience under his belt, Mr. Watkins' current role involves managing clinical research operations for Mayo Clinic in Scottsdale, Arizona. He has worked with the Arizona Men's Health & Wellness Expo since its inception and has served as co-chair since 2012.



Myron Douglass has been in the banking and finance industry for 22 years and is a native of Arizona. He is a graduate of Grand Canyon University with a Master of Public Administration. In addition, he has volunteered and supported many community programs and organizations around the valley for many years which in turn, has increased his desire and efforts to help others.



Vanessa Hill Nelson, PhD is a Clinical Associate Professor at the College of Nursing and Health Innovation, Arizona State University. Dr. Nelson Hill has held the positions of Chief of Local Health Services, Director of Public Health Nursing, and Director of the Center for Minority Health, all with the Arizona Department of Health Services. She was also the co-director of the faith-based project "Heart and Soul", "Keep It Moving", and the Barbershop Program. Dr. Nelson Hill received her PhD from the College of Public Administration and Policy at Arizona State University.



Amber Hansen is the Southwest Regional Coordinator for Health Care Without Harm's Healthy Food in Health Program. She works in Arizona, Colorado, and New Mexico to support the health care sector in procuring more healthy local, sustainable food. She is a registered dietitian and received her Master of Food Policy & Applied Nutrition from Tufts University Friedman School. She is based in her hometown of Tucson, Arizona.



Sue Sadecki serves as the Executive Director of HonorHealth Desert Mission Community Services Program. Prior to joining HonorHealth in 2013, Sue has worked with health care organizations to develop innovative solutions surrounding population health management and decreasing health care costs and utilization while improving clinical outcomes. Sue has a Master of Science degree with emphasis on Community Health in Education from the University of Kansas. She is also a Certified Health Education Specialist and currently serves on the board of directors for the Association of Arizona Food Banks.



Marisue Garganta is the Director of Community Health Integration and Community Benefit at Dignity Health-St. Joseph's Hospital and Medical Center, Barrow Neurological Institute, St. Joseph's Westgate Hospital, and the joint ventures within St. Joseph's Hospital and Medical Center's network. She comes to her current position with more than forty years of experience in healthcare, community health, education, international business, and nonprofit management. Her work in the nonprofit community included serving as an executive director, fund development, educator, researcher, trainer, public speaker, and leader in the community. Marisue is a connector, collaborator and convener known for mobilizing communities into action.



Dr. Bridget Stiegler is a 5th generation Arizona native who completed her medical training at Midwestern University College of Medicine in 2006. Dr. Stiegler had the opportunity to participate in a pre-doctoral teaching fellowship in Neuromusculoskeletal Medicine and continues to enjoy working with medical students and residents. After completing her residency training in internal medicine at Banner Good Samaritan Medical Center, Dr. Stiegler served as chief resident in 2009-2010, and then joined BGSMC faculty as a teaching attending on the Academic Medical Service. In 2013, Dr. Stiegler joined the Palliative Medicine team to

work as a full time palliative care physician. Dr. Stiegler has special interest in biomedical ethics and in physician and medical student education on end of life care. She is a member of the Northern Arizona Healthcare Ethics Committee and an Associate Professor in the department of Internal Medicine at the University of Arizona, College of Medicine, where she oversees a "capstone" lifecycle course focusing on geriatric medicine and end of life care. She is board certified in Internal Medicine and Hospice and Palliative Medicine. She currently enjoys a busy inpatient Palliative Care consult service at Flagstaff Medical Center, and participates in an outpatient Supportive Care Clinic as well. Dr. Stiegler has four children whom she adores and deep roots in the Arizona desert. She loves all that the state has to offer, including hiking, camping, fishing and skiing, and has enjoyed her family's recent move to the beautiful mountains of Flagstaff.



Teresa "Teri" Ingram has worked for over 40 years with Medicaid populations in Florida, Pennsylvania, Arizona and New Mexico. She is a Licensed Clinical Social Worker who started her career as a direct practice clinician and has held positions of leadership up to and including Vice President of an integrated health provider. Currently Teri serves as a Clinical Program Developer, with Aetna Medicaid, where she leads Health Care Equity efforts in all 15 States where Aetna holds Medicaid contracts; specifically, Teri leads all Aetna Medicaid efforts regarding the standardization of deploying Community Health Workers. Teri has presented at Local, State and National Conferences.



Kiasha (Key-AH-sha) **Proctor** is the Program Education Coordinator for the CASA Program of Maricopa County. Growing up with foster siblings made Ms. Proctor aware of the lasting impact the child welfare and foster care system have on youth in our community; fueling her passion to work to advance the wellbeing of abused and neglected children. Her focus is to ensure that CASA volunteer advocates follow best practices to achieve safety and permanency for the child victims they serve. Ms. Proctor received a B.A. in Political Science from the University of Arizona and a Master in Public Administration from Grand Canyon University.



Hugh Lytle is the Founder, Chairman, and Chief Executive Officer of Equality Health, LLC a population risk management company focused on improving care delivery for the underserved. Equality works work with managed care plans, employers, and health systems to engage diverse members in a more meaningful and culturally significant way through customized, culturally-competent provider networks, mobile based patient engagement platforms, and proprietary cultural care pathways, designed to improve chronic conditions that affect disparate populations. A serial entrepreneur and self-described healthcare rebel, Mr. Lytle focuses on health service innovations that have a strong social mission and bring systemic change to the U.S. healthcare system. Prior to founding Equality Health, Mr. Lytle co-founded

Univita Health, a unique home-based care management business that improves the coordination and effectiveness of care delivered in home settings. For three and half years after founding Univita, Mr. Lytle led the company as President and Chief Executive Officer, building Univita into a national platform Independent Aging company serving over 6 Million commercially insured working-age, Medicare and Medicaid seniors and lowincome beneficiaries. Prior to creating Univita, Mr. Lytle was President and Co-Founder of Axia Health Management, LLC, the nation's leading population health management company whose pioneering efforts led to the development of the industry's first true single source provider of integrated preventive health and wellness benefits for Employers and Health Plans. Axia's flagship product, The Silver Sneakers Fitness Program is the nation's leading fitness program designed exclusively for active older adults, currently engaging more than 2 million seniors nationwide. Mr. Lytle brings more than 25 years of executive healthcare leadership experience to our nation's healthcare challenges. Prior to Axia/Healthways, Mr. Lytle held executive positions at CVS Health and Xerox Corporation. Mr. Lytle earned an MBA from Butler University (1995) and a BA in Economics from the University of Indianapolis (1989). Mr. Lytle is a Principal with StarWest Ventures, a strategic healthcare advisory firm based in Scottsdale, Arizona. Mr. Lytle is a Guest-Lecturer at University of Arizona Eller School of Management. He is an Independent Board Director for Great Call, Inc. and sits on several healthcare Advisory Boards.



Jason Vail Cruz is the co-chair for the Lesbian, Gay, Bisexual, Trans, Queer (LGBTQ)/Gender & Sexual Minorities (GSM) State Advisory board for Arizona, an advocacy committee dedicated to improving health care policy for LGBTQ communities. He also is the co-chair for the LGBTQ Consortium of Arizona, a health focused community coalition. His previous employment experience includes twelve years working in community health in various capacities including prevention program manager and clinically with adults with co-occurring diagnoses. In addition to the LGBTQ community, Jason has experience working

with other diverse communities including faith organizations, communities of color, youth from immigrant families, and individuals with incarceration histories. His job is the Sexual Assault Services Coordinator for the Arizona Coalition to End Sexual and Domestic Violence and the Terros Health Focus Program supervisor, with an aim to increase HIV and HCV testing and assist individuals in being linked to care. Jason has a passion for health equity and access.

NOTES

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