

Mayor Jim Phelps

200 South Lincoln Boulevard, Hodgenville, KY 42748
info@cityofhodgenvilleky.com
Phone: (270) 358-3832

Fax: (270) 358-9757

WATER, SEWER & GARBAGE SERVICE CONTRACT FOR THE CITY OF HODGENVILLE WATER WORKS

| Name: | | _ Co-Applicant: | |
|--|------------------------------|---|------------------|
| S.S. # | D.O.B | S.S.# | D.O.B |
| Phone # | | Phone # | |
| *Race: (please circle) White, Black,(African | | *Race: (please circle) r White, Black,(African American) | , Hispanic, Othe |
| *The above information | is used only for compiling 8 | & reporting statistical data for census | |
| | | | |
| | SERVICE: | | |
| ADDRESS OF | | e) | - |
| ADDRESS OF BILL TO ADDRESS: (i | f different from service | ·) | - |
| ADDRESS OF BILL TO ADDRESS: (i | f different from service | | |
| ADDRESS OF BILL TO ADDRESS: (i Current Empl Applicant: | f different from service | Co-Applicant Address | |

A Deposit of \$200.00 is required if applicable (rental, mobile or manufactured home not on permanent foundation



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| Rent: | Y OI | r N | Name of landlord & Ph# : Lease required |
|--------|------|--------|--|
| Own: | Y oı | r N | Copy of deed or settlement statement is required for proof of purchase |
| APPLIC | CANT | 'S SIG | GNATURE for service: |
| 1 | | 4 | |
| 2 | | | |
| | | | |

This is a friendly reminder of the rules regulating the utilities (water, sewer and garbage) in the City of Hodgenville.

- a. Customer and / or agent, tenant must come in and complete and application. If customer is a landlord, they must also complete a rental registration form also for tracking purposes.
- b. Any applicant must be listed on the deed or lease, and provide a copy of such
- c. Customer must present a copy of their valid U.S. issued driver's license
- The City will provide a copy of rules and regulations to each customer at time of application.
- e. The City will collect any deposit on services if applicable.
 (if customer owns property, no deposit is required; a tenant must pay required deposit)
 The deposit will be kept on file till account is closed out.
- f. If the application is for new construction or where there is no existing tap or connections, a tap fee will be required (non-refundable) in addition to cost
- g. Bills are mailed and scheduled for delivery on the 1st day of each month. If you do not receive your bill by the 10th, (which is the actual due date) please contact our office and we will provide you with your account information. Payment in full must be in the office by the 10th of each month by 4:30 p.m. to avoid a late charge of \$10.00. If the 10th falls on the weekend or when the



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office may be closed for a holiday, we provide a drop box in parking lot for your convenience or you may go on line and pay at "cityofhodgenvilleky.com". Failure to receive bill does not relieve customer of payment or penalty.

- h. It is the policy of the office that we do not send late notices or make courtesy calls, so please take notice of payment due date. If we do not receive your payment by the 20th of each month by 9:00 a.m., your service will be disconnected and there will be a \$50.00 reconnect fee due for your service to be turned on (during regular business hours) and may take up to 48 hrs. to do so. All reconnection fees and account balance must be paid in full.
- i. Payments may be received in the form of checks (\$30.00 return check fee), cash or money orders. You may also go online to our website and pay online (2.75% charge) or sign up for Auto Pay (\$1.00 service charge each month), which is taken out on the 10th day of each month. There is also a black payment drop box in our parking lot for your convenience also, which is checked several times during the day.
- j. Garbage is included on all inside city limit residents, pursuant to ordinance, unless garbage is supplied by the landlord. If you do not have a tote for your service, or the one you have needs replacing, please call Rumpke (270)765-2427). The tote is the limit for garbage pickup of 6 standard 32-gallon trash bags (max. amt.). during the leaf season you may place 10 standard 32-gallon bags of leaves in addition to the tote. One large or bulky item may be placed for pickup each week providing you contact Rumpke in advance. All garbage must be in front of your home by 4:00 a.m. on each Friday.
- k. The City of Hodgenville has a minimum usage clause for 0-3000 gal of water.
- Copy of Ordinance no. 2019-1 & 2019-2 water & sewer ordinance is available upon request or you may go to our website at cityofhodgenvilleky.com
- m. COLLECTION COSTS: You agree to pay all reasonable costs., including attorney's fees, that we incur to collect amounts you owe. SOURCE: American Express disclosure agreement.

CONTACTING: If we need to contact you to service your account or to collect amounts you owe, you authorize us (and our affiliates, agents and contractors) to contact you at any number you provide, from which you call us, or at which we believe we can reach you. We may contact you in any way, such as calling or texting. We may contact you using an automated dialer or prerecorded messages. We may contact you on a mobile, wireless or similar device, even if you are charged for it.



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n. DISCONTINUANCE OF SERVICE: Any customer desiring to discontinue the water and or / sewer service to his premises for any reason must give notice of discontinuance in writing at the City Hall; otherwise, a customer shall remain liable for all water used and water and/or sewer services rendered to such premises by the City unless notice is received by the City.

| APPLICANT'S SIGNATURE 1 | , |
|-------------------------|---|
| 2 | |