

This warranty is void for any of the following reasons:

- The product was exposed to extreme conditions, including very low or very high humidity or extreme temperature changes.
- The unfinished product was not properly sealed and finished within ten days of receipt. (This does not apply to flooring. Flooring must be acclimated before install.)
- The product contains a cutout for a sink, either cut by you or us.
- The product is modified in any way, other than necessary for normal installation.
- The product is exposed to water. Minor water splashes or spills that are wiped up immediately do not fit this condition.
- The product was not properly installed. Wood is a natural material and will expand and contract. When installing your product, please make allowances for this. Please consult a qualified contractor for specific installation advice. Butcher blocks and plank tops should never be installed with adhesive.
- The product was improperly maintained. If the finish is mineral oil, it must be applied on a regular basis to the top and all exposed sides, edges and underneath areas.

Except for the above, we offer no warranty, express or implied. Our responsibility is limited to the repair or replacement of the product, at our choosing, and the shipping costs associated with the product return process. We are not responsible for any other costs, including but not limited to, consequential damages, removal and installation of the products, packaging charges associated with the return, labor charges, lost income, inconvenience charges.

This warranty is limited to the original purchaser and is not transferable.