

21st Century Leadership Training: Inspiring Excellence and Engagement

Course 3311

- Duration: **3 days**
- Language: **English**
- Level: **Advanced**
- **17 PMI PDUs**

The challenges of a contemporary workplace present unique growth opportunities for leaders in the 21st century. In this 21st Century Leadership training course, you learn to manage the sea of change revolutionizing business today. Consider the impact of swift and evolving technologies, and understand the needs of a culturally diverse and multi-generational workforce in an uncertain business environment. Learn critical leadership skills for a 21st century workplace & achieve outstanding results in this 3-day course.

- Experience demonstrating personal leadership at the level of:
 - {courseandnumber:290}, or
 - {courseandnumber:906}

21st Century Leadership Training: Inspiring Excellence and Engagement Delivery Methods

- In-Person
- Online

21st Century Leadership Training: Inspiring Excellence and Engagement Course Benefits

Develop 21st Century leadership to achieve outstanding results
Enhance trust, communicate honestly, and establish a positive climate
Champion change in the contemporary workplace
Navigate multi-generational and diverse teams
Build bridges of understanding in chaotic environments

Continue learning and face new challenges with after-course one-on-one instructor coaching

21st Century Leadership Course Outline

Module 1 : Introduction

- Identifying key 21st Century leadership challenges
- The focus of great leadership

Module 2 : Assessing Your Readiness for 21st Century Leadership

Choosing a new identity

- Revisiting your personal leadership identity
- Challenging your assumptions and perceptions

Reaching your maximum potential

- Evaluating your scope for growth
- Raising the bar for yourself and others

Module 3 : Creating Engagement in the Contemporary Workplace

Creating a positive team dynamic

- Being transparent, open, and honest
- Expanding your thinking from your head to your heart
- Moving decision making nearer the action
- Sharing power through a distributed leadership model

Building high employee engagement

- Identifying and utilizing drivers for engagement
- Leading rather than managing behaviors
- Overcoming barriers to commitment
- Instilling excellence through learning, sharing, and growing

Module 4 : Creating a Climate of Trust in the Digital Age

Breaking through technology filters

- Recognizing the limitations of digital communications
- Creating a higher level of openness to counter digital limits
- Re-establishing human-to-human connectivity
- Prioritizing relationship building and collaboration

Restoring trust in a low-trust climate

- Countering the damaging effects of technology
- Proactively leading through trust

Module 5 : Championing Change in a VUCA (Volatile/Uncertain/Complex/Ambiguous) World

Pushing beyond the comfort zone of outdated leadership models

- Moving your organization into uncharted territory
- Inviting diverse perspectives to create a commitment to change

Broadening options for leading change and supporting people

- Making judgment calls that move beyond data and leveraging intuition
- Managing the tension that dilemmas create

Module 6 : Navigating Multi-Generational and Diverse Teams

Leveraging diversity to foster growth, strength, and innovation

- Developing a global mindset to bridge cultural differences
- Building successful relationships across differences in style, culture, and generation
- Structuring team interactions

Embracing multi-disciplinary teams

- Exposing biases, assumptions, and blind spots
- Creating purposeful teams
- Nurturing a diverse and inclusive workplace

Module 7 : Building Bridges to the New VUCA (Vision/Understanding/Clarity/Agility)

Responding to VUCA through adaptive leadership

- Communicating clearly with specific intent
- Gaining fresh perspectives and staying flexible
- Seeking the right solutions through the right questions

Applying a new mindset to lead in turbulent times

- Practicing mindfulness for calmness and clarity
- Demonstrating social intelligence
- Learning from chaos, setbacks, and successes

Module 8 : Powering Up for 21st Century leadership

Assessing your new leadership competence

- Identifying what you've learned and still need to learn
- Crafting your leadership development blueprint

Mapping your leadership journey

- Balancing between producing and leading
- Creating a legacy of excellence