

These terms and conditions ("Terms") govern the use of the booklet ("Booklet") provided by Vocal for City ("VFC") to individual customers ("Customers"). By using the Booklet, Customers agree to comply with these Terms.

- All booklet coupons will be valid until 31st Dec 2023.
- In the event of any issue, the merchant and VFC reserve the right to accept or deny the request per the terms and conditions. Before making a purchase, end customers are responsible for reviewing and understanding the refund and return policies of the respective shopkeeper.
- VFC functions solely as a platform to bridge the local business and end customers. Accordingly, VFC does not own any responsibility/guarantee for the quality of products or any related matters. It does not endorse, control, or provide warranties for the quality, safety, or legality of the products or services, refunds, returns, or disputes. Such issues shall be resolved directly between the involved parties.
- The terms and conditions of the Platform are subject to the laws and regulations of the Faridabad court jurisdiction. Any disputes or legal matters arising from using the coupons or the Platform's services shall be governed by the jurisdiction's laws and resolved in the Faridabad court.
- The images displayed in the booklets and on the website are solely symbolic and shall not be considered as binding references for any business or legal matters
- Restaurant discounts may apply only to the menu price and will not be clubbed with other ongoing promotions.
- This booklet is intended solely for individual/family use and cannot be utilized for bulk purchases or resale purposes.
- Each Discount Coupon offered in the booklet is valid for one-time use in a single transaction on the same day. Once a coupon is redeemed, it cannot be utilized again.
- In the event of loss or damage to the booklet, the customer cannot ask/request a replacement. Customer info within the booklet should be filled in; incomplete entries may not be considered for the discounts and can be rejected. In case of any concern, the Booklet holder can be asked to produce valid ID proof/Registered mobile no.
- Customers must present the physical booklet with the corresponding booklet number to merchants for redemption & any loose coupon will not be valid. Digital or duplicate copies are strictly prohibited and can lead to legal action as per applicable laws.
- Discounts at restaurants, cafes, bakers, etc., may not apply to products sold at the maximum retail price (MRP).
- End customers must provide the correct information when obtaining the booklet.
- The VFC Platform reserves the right to modify or update these Terms and Conditions at any time without prior notice, and such changes shall be effective immediately.
- The Participating merchants or establishments have the right to exclude certain days from coupon redemption at their discretion, i.e. Diwali, Christmas, and New Year's Eve.
- The end Customer shall have the right to assess and exercise the option of returning the booklet within two days, commencing from the date of purchase.

- VFC has the right to change the format/size/design/selection/exclusion/ads/quantity/strategy/area/Booklet Charges etc., at any time without any prior/post notice.
- The Platform is not responsible for any errors, omissions, or inaccuracies in the printed coupons, or the information provided by the participating merchants. Customers are advised to verify the details of each coupon with Merchants before redeeming it. The Platform is not liable for any losses or damages incurred by the customers due to using the coupons or the services provided by the Platform.
- The coupons provided through the Platform are subject to the terms and conditions specified by the participating merchants. Customers must adhere to these terms and conditions to avail of the discounts or offers.
- The Platform may collect and process the personal information of the customers in accordance with its privacy policy. Using the Platform, customers and merchants consent to collecting, using, and disclosing their personal data as described in the privacy policy.
- These terms and conditions supersede any prior agreements or understandings relating to the subject matter herein, whether oral or written
- In the event that any merchant or professional closes its business operations, changes its address, or undergoes a transformation in its business nature, our company hereby disclaims any responsibility or liability