**Resident access to outside confidential support services**

1. Tomorrows Hope (TH) shall provide residents with access to outside victim advocates for emotional support services related to sexual abuse by giving residents mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations, and by enabling reasonable communication between residents and these organizations, in as confidential a manner as possible.
2. TH shall inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws. Tomorrow’s Hope residents do not qualify as “vulnerable adults” in the State of PA. However, when TH employees learn of a PREA claim based on contractual agreement, the abuse or harassment shall be immediately reported to the contracting authority including the names of those involved and as much information concerning the alleged violation.
3. Residents will be told upon admittance and in the confidential ways in which to report PREA violations anonymously by submitting a written grievance or by calling the Ombudsmen and/or SERV.
4. TH shall maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse. The agency shall maintain copies of agreements or documentation showing attempts to enter into such agreements.

**APPROVALS**

| **Approver’s Name** | **Approver’s Signature** |
| --- | --- |
| Mike Millward |  |