Schedule of Training

Day 1
8:00 AM – 4:30 PM

Day 2
8:00 AM – 4:30 PM

Day 3
8:00 AM – 4:30 PM

Each Day:
Lunch — on your own

Upon successful completion of the program, participants are awarded a certificate of Shelter Technician Certification. Successful completion shall include a minimum passing score of 80% on the written examination and mandatory attendance during all training.

The ACCA Shelter Technician Certification Course costs just $400 per student for the complete course. You may pay for this training program either with an Agency Check, Personal Check, Purchase Order or Credit Card.

To obtain a registration form for this course, please visit: www.accacademy.net

Questions? Contact ACCA via phone at 913-515-0080 or email: jmays@accacademy.net

Upon registration, you will receive a confirmation letter via e-mail.

Class location: Baldwin County Central Annex Building, 22251 Palmer Street, Robertsdale, Alabama 36567. Need directions? Please call Andrew Stubbs at 251-574-3860.

Shelter Technician Certification

September 26-28, 2022

Robertsdale, AL

Training Course Topics

Animal Care in a Sheltering Environment – This course will offer a basic understanding of effective practices in daily animal care in a sheltering environment, to include feeding and watering practices, proactive health care, socialization and daily exercise designed to improve the animal's quality of life in the sheltering environment and improve the animal's overall welfare.

Animal Disposition Options – This course will offer a basic understanding of the various forms of animal disposition options available to most animal sheltering facilities and offer program overviews which can provide for increases in the likelihood of a positive disposition, to include: adoption options and programs; animal rescue-transfers and rescue programs; animal redemptions; and humane euthanasia. This course also provides and overview of effective animal rescue coordination programs and animal rescue network development.

Animal Identification – Breed and Description – This course will offer a basic understanding of how to effective identify an animal's breed and provide effective descriptions which are essential for proper intake record-keeping and for increasing the likelihood of a positive disposition for animals in the care of an animal sheltering facility, to include breed characteristics, coat colors and patterns, commonly found markings, as well as ear and tail types.

Animal Shelter Design and Operations – This course will offer a basic understanding of animal shelter facility maintenance, sanitization, and management that offers enhanced animal health and welfare. While many states have regulations, which specify the minimum standards of animal shelter facilities upkeep and maintenance, this course will discuss many of the most common areas of animal facilities maintenance which might be viewed as best practices for ensuring animal health and welfare, to include such topics as noise and light levels; corrosion control; animal housing arrangements; and more.

Animal Shelter Record-Keeping – This course will offer a basic understanding of the paperwork and record-keeping necessary for effective animal shelter operations, animal care, animal dispositions, and customer service in an animal sheltering environment, to include: animal intake forms, medical intake evaluations, Lost and Found Reports, animal temperament and behavior evaluation forms, animal adoption contracts, animal rescue transfer contracts, owner relinquishment forms, and several more examples.

Canine and Feline Behaviors and Assessments – This course will offer a basic understanding of common dog and cat behaviors in an animal sheltering environment and provide an overview of the variety of assessment programs. Dogs and cats will often act differently in a sheltering environment than they will at home or in their normal environments. This course will discuss methods of reducing these animal's stress levels so that more effective assessments of their behaviors can be made.

Disease Exposures in a Sheltering Environment – This course will offer a basic understanding of disease exposures which might be encountered in an animal sheltering environment, to include zoonotic diseases and commonly communicable animal diseases. Animal shelter workers are often at risk of exposure to various diseases and are generally charged with reducing or preventing the spread of animal illnesses and diseases from one animal to another (cross-contamination) in the shelter. This course will discuss basic information on the various diseases; common signs and symptoms; how the illness is spread; and methods of prevention.

Emergency Animal Sheltering – This course will offer a basic understanding of animal sheltering operations during emergency conditions such as Mass Animal Impounds or Disaster Animal Sheltering.

Proactive Animal Sheltering – This course will offer a basic understanding of common animal sheltering programs designed to provide improved customer service to both the human and animals residents of a community, to include quality customer service, handling pets from emergency situations like domestic violence or the death of the owner, common courtesy sheltering services, and more.