

July 2024

# The ACO Voice

A Monthly Magazine from the Animal Control & Care Academy • The Only Monthly Publication Dedicated to Animal Control



The Summer  
Heatwave is Here!

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# Notes from our CEO...

July is here, and summer has brought some serious heat! This month's newsletter features that topic. As a reminder, make sure you are staying hydrated in the field. We can't be the rescuers if we need to be rescued!

It's hard to believe half the year is gone with time still flying by quickly. We've had some great courses so far, and we have more coming soon! New budgets have arrived for some with training funds refilled, so now is a great time to get registered for our upcoming in person sessions.

We've had lots of good feedback and suggestions for new and improved material, which our instructors are working to develop. It takes a lot of work to generate goals, training objectives, and presentations along with testing and validation. ACCA is committed to offering the best material possible.

Keep an eye on our Facebook pages and website for new offerings and courses. Hope to see you soon!

Thanks again, and stay safe!

*Mark Kumpf, CAWA*  
CEO / Master Instructor ACCA

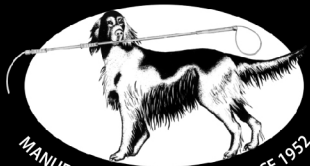
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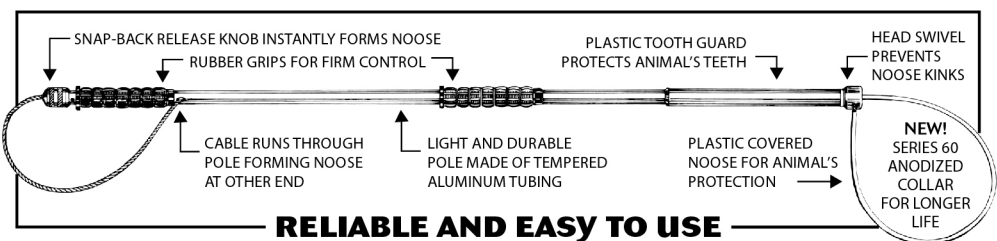
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## The Ketch-All Pole The Original Animal Control Pole

The Ketch-All Pole is used to rescue and restrain both domestic and wild animals. Most widely used on dogs of all sizes, our pole is used just as successfully on many other animals, from squirrels to cougars, as well as on reptiles and mammals, including snakes, seals and sea lions.



### RELIABLE AND EASY TO USE

#### STANDARD POLE

- **3 Foot Pole** (weight 1 3/4 lbs)  
Used mostly in kennels for handling cats and small dogs
- **4 Foot Pole** (weight 2 lbs)  
The most popular pole for general use
- **5 Foot Pole** (weight 2 1/4 lbs)  
Popular because of its additional length
- **28" Baton Type Pole** (weight 1 2/5 lbs)  
Most useful in confined areas for handling small animals

#### TELESCOPIC EXTENSION POLE

- **4-6 Foot Pole** (weight 2 1/2 lbs)  
Extended, it is used when additional length is needed  
Retracted, it is used as a heavy-duty restraining pole
- **7-12 Foot Pole** (weight 4 lbs)  
Extended, it is used for rescuing animals from waterways, trees, storm drains, etc.  
Retracted, it is used as a longer heavy-duty restraining pole

# Record High Temps Necessitate Training

## Thermometry for Animal Services Course Covers Everything from Calls to Convictions

It's HOT! Summer has arrived with a heat wave that has set records across the country. People and pets have been suffering as temperatures have soared above 100 degrees, making conditions outside dangerous for everyone. Animal control officers have been inundated with calls for service for pets without proper water or shelter, along with pets left in vehicles. Even when temperatures seem comfortable, high seventies and low eighties can turn a car into an oven in a matter of minutes. We've seen the Public Service Announcements and Facebook memes that have been circulated to encourage and educate the public, but these don't make our case for us. That takes evidence and proper investigatory work to yield a conviction. Remember, it's not what you know, it's what you can prove.

ACCA offers a Thermometry for Animal Services half-day certification course designed to provide the knowledge, skills, and abilities to take a case from call to conviction. Many agencies have provided their officers with infrared thermometers with the laser dot, an excellent tool for all to have. The challenge is knowing how to properly deploy the equipment, and where and how to take readings as well as how to calibrate the devices to ensure accuracy. Many do not realize that when the red dot strikes a solid surface, such as the car window, it reads that temperature, not the temperature on the seat where the dot finally appears. The course covers all of these aspects and more.

How many thermometry devices are needed? ACCA recommends at least three, including one to measure the animal's internal temperature, one to read the surface temperature, and one to read ambient air temperature. These are a rectal or aural device, an infrared device, and an anemometer. With these three devices, ACOs can gather every temperature reading useful in a court proceeding. Wind, humidity, and other conditions are factors that many miss but are covered in the course. Cost of the equipment? All three can be obtained for less than \$200 collectively. Kestrel makes a variety of anemometers starting around \$100 and rising with added features. Laser thermometers vary but reliable versions are under \$100, and a digital rectal thermometer can be acquired for under \$10. Just remember to use a red Sharpie to brand it as a rectal only item!

What's the difference in these devices? How do we use them? What are the best practical steps in a thermometry based case? While it's hot now, winter is coming and with it the need to be able to determine how cold is too cold. Cold is also covered in the course. As a bonus, advice for emergency treatment of hyperthermia and hypothermia are covered to give ACOs the best chance at saving animals compromised by temperature extremes. Want to know more? Reach out to schedule a course or check our calendar for upcoming opportunities. ACCA strives to provide professional, in-person training for ACOs worldwide.



# “The ACO Voice”

## 2024 Advertising Rates

"The ACO Voice" is an electronic magazine that is published 12 times each year by the Animal Control & Care Academy to provide information of interest to Animal Control Officers. Advertising is provided on a space-available basis.

**Publication Dates:** The first week of each month.

**Available ad sizes are:** Full Page (7½" x 10") and Half Page (7½" x 5")

Advertising Rates			
	Three Times Full Color or B/W	Six Times Full Color or B/W	Twelve Times Full Color or B/W
<b>Full Page</b>	\$150 x 3	\$125 x 6	\$100 x 12
<b>Half Page</b>	\$125 x 3	\$100 x 6	\$75 x 12

**Payments:** Payments must be made in advance via check or credit card (PayPal).

**Prohibited Ads:** ACCA does not accept advertising from organizations that solicit funds (tax-exempt or otherwise) nor advertising by politicians or political parties. ACCA reserves the right to reject advertisements or any other matter objectionable in character or wording or for any other reason deemed unacceptable. Prohibited ads also include those from organizations that demonize the animal control profession and/or contradict the philosophies of ACCA.

**Responsibilities of Advertiser:** All copy, text, display and illustrations are published upon the understanding that the advertiser and/or his agent are fully authorized to cause such material to be published. The advertiser and/or his agent further agree to save blameless ACCA from any liability arising out of such publication. Artwork is the responsibility of the advertiser. ACCA assumes no liability if for any reason it becomes necessary to omit an advertisement.

**Ad Specifications:** Electronic files in Adobe Acrobat PDF (Portable Document Format), fonts embedded, sent as a PDF attachment via e-mail to [mkumpf@accacademy.net](mailto:mkumpf@accacademy.net). All images must be at least 300 dpi.

For more information or to place an advertisement, please contact:

Mark Kumpf at [mkumpf@accacademy.net](mailto:mkumpf@accacademy.net) or call 937-825-6709.

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# Upcoming Training Opportunities

For a registration form, visit [www.accacademy.net](http://www.accacademy.net) or call 937-825-6709.

**Basic Animal Control Officer Certification** • Hosted by Olathe Animal Care and Control  
July 15-18, 2024 • Olathe, Kansas

## *Schedule of Training*

Each Day – 8:00 AM – 5:00 PM / 1 Hour Lunch

The course is comprised of the following blocks of instruction:

Laws and Enforcement Procedures; Interpersonal Communication; Officer Safety and Protection; Basic Animal Control Officer Investigations; Evidence Law and Collection; Courtroom Testimony and Report Writing; Canine Behavior and Aggressive Dogs; Safe Animal Handling/Capture and Restraint Equipment

**Baton/Bitestick Certification** • Hosted by Olathe Animal Care and Control  
July 19, 2024 • Olathe, Kansas

## *Schedule of Training*

8:00 AM – 5:00 PM / 1 Hour Lunch

**Advanced ACO Certification Course** • Hosted by the Horse Plus Humane Society  
July 29 - August 1, 2024 • Hohenwald, Tennessee

## *Schedule of Training*

Each Day – 8:00 AM – 5:00 PM / 1 Hour Lunch

The course is comprised of the following blocks of instruction:

Animal Attack Investigation and Reporting; Animal Crime Scene Photography, Videography and Sketching; Animal Hoarding Investigations; Illegal Animal Fighting; Livestock and Exotics Cases; Obtaining and Executing Search Warrants; Officer Safety in the Field; Proactive Animal Control; Using Forensics in Animal Cruelty Investigations

**Chemical Immobilization Certification** • Hosted by the Horse Plus Humane Society  
August 2, 2024 • Hohenwald, Tennessee

## *Schedule of Training*

8:00 AM – 5:00 PM / 1 Hour Lunch

**Field Training Officer Certification** • Hosted by the Nebraska Humane Society  
August 12-13, 2024 • Omaha, Nebraska

## *Schedule of Training*

8:00 AM – 5:00 PM / 1 Hour Lunch

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**Shelter Technician Certification** • Hosted by the Humane Society of Carroll County  
August 12-14, 2024 • Westminster, Maryland

*Schedule of Training*

Each Day – 8:00 AM – 5:00 PM / 1 Hour Lunch

The course is comprised of the following blocks of instruction:

Animal Care in a Sheltering Environment; Animal Disposition Options; Animal Identification: Breed and Description; Animal Shelter Design and Operations; Animal Shelter Record-Keeping; Canine and Feline Behaviors and Assessments; Disease Exposures in a Sheltering Environment; Emergency Animal Sheltering; Proactive Animal Sheltering

**Baton/Bitestick Certification** • Hosted by the Nebraska Humane Society  
August 14, 2024 • Omaha, Nebraska

*Schedule of Training*

8:00 AM – 1:00 PM / 1 Hour Lunch

**Shelter Technician Certification** • Hosted by the Humane Society of Carroll County  
August 12-14, 2024 • Westminster, Maryland

*Schedule of Training*

Each Day – 8:00 AM – 5:00 PM / 1 Hour Lunch

The course is comprised of the following blocks of instruction:

Animal Care in a Sheltering Environment; Animal Disposition Options; Animal Identification: Breed and Description; Animal Shelter Design and Operations; Animal Shelter Record-Keeping; Canine and Feline Behaviors and Assessments; Disease Exposures in a Sheltering Environment; Emergency Animal Sheltering; Proactive Animal Sheltering

**Training Course for Animal Control Professionals** • Hosted by the Humane Society of Carroll County  
August 15-16, 2024 • Westminster, Maryland

*Schedule of Training*

8:00 AM – 5:00 PM / 1 Hour Lunch

The course is comprised of the following blocks of instruction:

Canine Behavior and Aggressive Dogs; Stress Management/Compassion Fatigue; Chemical Immobilization Certification

**Shelter Technician Certification** • Hosted by Lodi Animal Services  
August 26-28 2024 • Lodi, California

*Schedule of Training*

Each Day – 8:00 AM – 5:00 PM / 1 Hour Lunch

The course is comprised of the following blocks of instruction:

Animal Care in a Sheltering Environment; Animal Disposition Options; Animal Identification: Breed and Description; Animal Shelter Design and Operations; Animal Shelter Record-Keeping; Canine and Feline Behaviors and Assessments; Disease Exposures in a Sheltering Environment; Emergency Animal Sheltering; Proactive Animal Sheltering

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# Reserve Your Ad Space TODAY and GROW with ACCA!



Our flat-rate display advertisement program is simple. Our monthly e-magazine offers you an affordable way to get your services and products out to a highly targeted audience of animal control professionals.

## **An Honest Business Focused on Our Business Partners**

It's all very simple and honest. The Animal Control & Care Academy is specific to the animal control profession. Our contacts and resources encompass a wide variety of animal control agencies – city and county, large and small. Our e-magazine – published every month – will feature our advertisers, focusing on their services and/or product in every issue. Our goal is to increase traffic to the ACCA website, and our advertising partners can help us achieve that goal. Our current monthly audience is comprised of over 3,000 animal control professionals who have found ACCA to be a useful resource.

You may download the current edition of our e-magazine via this link:

<https://accacademy.net/newsletter>

Please take a moment to review the rate card on the next page and let us know if we can assist with your advertising needs.

Sincerely,

Animal Control & Care Academy  
7559 Gardenside Drive  
Dayton, Ohio 45414  
937-825-6709

[www.accacademy.net](http://www.accacademy.net)

[mkumpf@accacademy.net](mailto:mkumpf@accacademy.net)

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**Field Training Officer Certification** • Hosted by Lodi Animal Services  
August 29-30, 2024 • Lodi, California

*Schedule of Training*

8:00 AM – 5:00 PM / 1 Hour Lunch

**Training Course for Animal Control Professionals** • Hosted by the Springfield - Greene County Health Department  
September 9-11, 2024 • Springfield, Missouri

*Schedule of Training*

Each Day – 8:00 AM – 5:00 PM / 1 Hour Lunch

The course is comprised of the following blocks of instruction:

Canine Behavior and Aggressive Dogs; Safe Animal Handling/Capture and Restraint Equipment; Officer Safety and Protection; Oleoresin Capsicum Aerosol Training Certification; Baton/Bitestick Certification

**Comprehensive Animal Management Certification** • Hosted by the Horse Plus Humane Society  
September 23-25, 2024 • Hohenwald, Tennessee

*Schedule of Training*

Each Day – 8:00 AM – 5:00 PM / 1 Hour Lunch

The course is comprised of the following blocks of instruction:

Advanced Case Supervision; Basic Budget Planning; Disciplinary Investigations; Equipment, Vehicles and Operational Needs; Evaluating Staff; Interviewing and Selection; Managing Generational Employees; Meetings: Individual, Specific Groups, Entire Staff; Policy and Procedures: Review and Development; Pushing Paperwork: Reports, Memos and Correspondence; Supervising Daily Operations; Training and Staff Development; Transition from Staff to Supervisor; Workplace Harassment and Violence

## Host Your Next ACCA Training

*Want to host some ACCA training?*

ACCA would be honored to offer training for your agency and area agencies. We can tailor the training to your local needs. If you haven't already done so, review our training catalog for a list of training topics. Visit [www.accacademy.net](http://www.accacademy.net) and click on the "training catalog" tab. Please contact Mark Kumpf at 937-825-6709 or [mkumpf@accacademy.net](mailto:mkumpf@accacademy.net) if you have questions.

