

Schedule of Training

Day 1

Basic ACO Investigations
Interpersonal Communication

Day 2

Officer Safety & Protection
Oleoresin Capsicum Aerosol
Certification

Day 3

Baton/Bitestick Certification

Class Times:

8:00 AM – 5:00 PM

Lunch:

12:00 PM – 1:00 PM
(on your own)



The ACCA Training Course costs just \$450 for the complete 3-day course (single day registration fees are listed on the next page). You may pay for this training program either with an Agency Check, Personal Check, Purchase Order or Credit Card.

To obtain a registration form for this course, please visit:
www.accacademy.net

Questions? Contact ACCA via phone at 913-515-0080 or email: jmays@accacademy.net

Upon registration, you will receive a confirmation letter via e-mail.

Class location: Williamson County Administration Building, 2nd Floor Meeting Room, 407 N. Monroe, Marion, Illinois 62959. Need directions? Please call 618-998-2250.



Animal Control & Care Academy
16608 W. 144 Terrace
Olathe, Kansas 66062
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Training Course for Animal Control Professionals

July 28-30, 2021

Marion, Illinois



Registration for all 3 days, \$450.00

Day 1 - Single Day Tuition, \$150.00

Basic Animal Control Officer Investigations –

This course will detail the role of the Animal Control Officer in performing investigations and to identify the common types of investigations and variations between them. Participants will become familiar with scene assessment and the common tools and resources used in investigation procedures and case development. Complaint procedures, interview techniques and the types of forms and reports used for documentation will also be explained.

Interpersonal Communication – For Animal Control professionals, communication skills are the most important of all the skills necessary to succeed in our profession. Being effective at communicating equates into becoming successful. Being an ineffective communicator usually results in poor interpersonal relationships, citizens' complaints, and possibly even injury or death on the job. This training offers practical tools and strategies for improving an ACO's verbal and nonverbal communication skills.

Day 2 - Single Day Tuition, \$150.00

Officer Safety and Protection – This course will offer an understanding of the principles of officer safety, to include: personal protective equipment recommendations; health risks associated with animal control work; challenges associated with driving animal control service delivery vehicles; vehicular traffic risks; injury prevention related to the loading/unloading of animals on the vehicle; evaluating risks while on private property; contact considerations with citizens/violators; understanding the Safety Zone, to include proper distance, proper stance, and having an escape route; and evaluating behavioral indicators of assaults.

Day 2 (continued)

Oleoresin Capsicum Aerosol Training (OCAT) Certification –

This program will certify students to utilize the Oleoresin Capsicum Aerosol (OC) as a defensive tool to provide an Animal Control Officer with nonlethal force for dealing with aggressive animals and humans. Use of Oleoresin Capsicum Aerosol for personal protection from animals and humans should be in accordance with agency training, policies, and procedures. The course provides instruction and training in the following areas: To present principles, skills and techniques of understanding and using OC; Control violent and aggressive behavior of humans and dogs; Reduce personal injury to officers, individuals and the public; Increase an officer's confidence in physically threatening situations; Reduce the exposure of civil liability of the officer and the employer for unnecessary or improper force. NOTE: Student exposure to O.C. is not required.

Day 3 - Single Day Tuition, \$150.00

Baton/Bitestick Certification –

The Baton/Bitestick Certification program is a hands-on program regarding the use of the tactical baton (bite stick) as a defensive tool to provide an Animal Control Officer with non-lethal force for dealing with aggressive animals and humans. Use of a bite stick for personal protection from animals and humans should be in accordance with agency training, policies, and procedures. The course will familiarize the Animal Control Officer with the practical use of the friction-lock and lever-lock baton. The training and instruction will cover the following topics: Safety; Legal Concepts; Use of Force Options; Documentation; Portation (mode of carry); and Practical Use and Retention of the ASP™ baton. The course includes both classroom and practical training.