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Home Care Package Price Schedule

Care Norfolk Inc is committed to providing quality aged care services that are accessible, affordable, and inclusive on Norfolk Island.

These prices are of the 1st of March 2025

Care Management

All clients receiving a Home Care Package with Care Norfolk will receive Care Management, Care Management is essential in making sure your services are coordinated and your needs are met within your home and within the community.

Care Management	Level 1	Level 2	Level 3	Level 4
Hours per fortnight	1hr	2hrs	3hrs	4hrs
Cost per fortnight	\$40	\$70	\$150	\$230

Package Management

Package Management is the ongoing administration and organisational activities that support the safe delivery and management of your Home Care Package which include quality and compliance reviews and audits, invoicing, monthly statements, and government required reporting.

Package Management	Level 1	Level 2	Level 3	Level 4
Cost per fortnight	\$40	\$70	\$150	\$230

Prices for common services

Services	Service Time	Standard hours 6am to 8pm	Saturdays	Sundays	Public Holidays
Cleaning and Household Tasks	60 min	\$85	N/A	N/A	N/A
Social Support	60 min	\$85	N/A	N/A	N/A
In-Home Respite	60 min	\$85	N/A	N/A	N/A
Nursing	60 min	\$140	N/A	N/A	N/A
Gardening	60 min	\$85	N/A	N/A	N/A
Personal Care	60 min	\$85	N/A	N/A	N/A
	120 min	\$170	N/A	N/A	N/A

General terms and conditions

You will receive 28 days' written notice of any future pricing increases and they will be adjusted in accordance with your Home Care Agreement when they come into effect.

All prices are exclusive of GST.

Cancellations - 24 hours' notice is required to cancel services otherwise the service will still be charged to your package.

Where a client chooses a provider other than Care Norfolk, the fee for the goods or service will be the total cost of the invoice from the provider.

We do not charge for mileage at this stage.