

Home Care Package - Price Schedule

As of 1 July 2025

Care Norfolk Inc. provides quality aged care services that are accessible, affordable and inclusive on Norfolk Island.

Care Norfolk Inc. offers the following services, but is not limited to:

- Domestic Assistance - Personal Care - Flexible Respite - Social Support - Meals - Transport
- Nursing Services - Allied Health Services – Home Maintenance

Home Care Package Funding

Item Description	Level 1	Level 2	Level 3	Level 4
Annual Basic Funding	\$10,931.75	\$19,224.55	\$41,847.70	\$63,440.65
Daily Subsidy Rate	\$29.95	\$52.67	\$114.65	\$173.81
Estimate of Hours of Services (Monthly)	9 hrs	16 hrs	34 hrs	50 hrs

Home Care Packages Fees

Care Management

Care Management is the service provided to ensure that a person's care and support needs are delivered through a Home Care Package, regularly assessed, monitored, and adjusted as required. It involves coordinating services, developing care plans and liaising with your Care Manager via email, phone call or face to face.

Care Management – 10% of Total Government Funding	
Package Level	Daily Rate
Level 1 – Basic Care	\$2.96
Level 2 – Low Level Care	\$5.27
Level 3 – Intermediate Care	\$11.46
Level 4 – High Level Care	\$17.38

Package Management

Package Management involves the administration, organisational and managerial activities of your Home Care Package. These activities include budgets, invoicing, review, government reporting and preparing monthly statements. **Care Norfolk Inc. does NOT charge package management fees.**

Basic Daily Fee

The basic daily fee is determined by the government based on your Home Care Package level.

Care Norfolk Inc. does NOT charge a basic daily fee, unless the client requirements need more than the funded hours, then, a basic fee will be charged to make the required funded hours.

Income Tested Care Fee

This fee is determined by Services Australia based on income assessment. Care Norfolk Inc. **WILL CHARGE** this fee based on your asset assessment and will invoice you every month together with your monthly statement that details the Income Tested Care amount that you must pay.

Home Care Services

Service Hours	Monday to Friday from 7am until 5pm
<i>***Requiring service outside of the service hours will be a case-to-case basis</i>	
Service Duration	Minimum of 2 hours of service (except for Nursing, personal care, Allied health)
Late Cancellation	Where the service is cancelled less than 12 hours the day before the rostered service, the service will be charged in full.

Care and Support Services

These services pertain to the Domestic Assistance, Personal Care, Flexible Respite and Social Support.

Services	Monday to Friday
Daytime (From 7am until 5pm)	\$95.00

Other Care and Support Services

Services	Monday to Friday
Meals (per unit)	\$14.00 + client contribution (\$7)
Indirect Transport (one way trip)	\$15.00 + client contribution (\$2.50)
Home Maintenance (Daytime 7 am until 5pm)	\$92.00
Nursing (From 7am until 5pm)	\$143
Allied Health Services (From 9am until 4pm)	Ranges from \$143 to \$180 pending specialised service

Other Services and Charges

Other Services & Charges	Monday to Friday
Staff Travel Fees	NIL
Third-Party/ Sub-contractor Services	Price as per the requested quote
Other purchased for services, consumables, or equipment	Price as per the requested quote and handling fees.