
Privacy Policy

A large red circle containing the text "ENSEMBLE SOLUTIONS" in white.

ENSEMBLE
SOLUTIONS

Effective Date: March 19, 2023

- **Ensemble Solutions Pty Ltd** ("we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our software products and services.

1. Information We Collect

We may collect the following types of information:

1.1 Personal Information

- Name, email address, phone number, and other contact details
- Company name and job title
- Payment and billing information
- Any information you provide when contacting us or interacting with our services

1.2 Automatically Collected Information

- IP address
- Browser type and version
- Operating system
- Pages visited on our website
- Usage data related to our software products

1.3 Information from Third Parties

We may also collect information from third-party services such as analytics providers or business partners who assist us in delivering our services.

2. How We Use Your Information

We may use the information we collect for the following purposes:

- To provide and maintain our products and services
- To process transactions and send related information, such as invoices
- To respond to inquiries and provide customer support
- To analyze and improve our website, software, and services
- To send marketing and promotional communications (with your consent)
- To comply with legal obligations

3. Sharing Your Information

We do not sell your personal information to third parties. However, we may share your information with:

- Service providers and partners who assist us in delivering our products and services
- Legal authorities or other third parties when required by law or to protect our rights
- Business partners in the event of a merger, acquisition, or sale of assets

4. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the Internet or electronic storage is completely secure, and we cannot guarantee absolute security.

5. Your Choices

You have the following rights concerning your personal information:

- **Access:** You can request a copy of the personal information we hold about you.
- **Correction:** You can request that we update or correct any inaccurate information.
- **Deletion:** You can request that we delete your personal information, subject to legal obligations.
- **Opt-Out:** You may opt out of receiving marketing communications from us at any time by following the unsubscribe instructions in those emails.

6. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to collect information about your interactions with our website. You can control or disable cookies through your browser settings, but doing so may affect your ability to use certain features of our website.

7. Third-Party Links

Our website or services may contain links to third-party websites. We are not responsible for the privacy practices of these third-party sites. We encourage you to review the privacy policies of any third-party websites you visit.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. We will notify you of any significant changes by posting the new Privacy Policy on our website, and the revised version will indicate the effective date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us at:

Ensemble Solutions Pty Ltd

Email: info@ensemblesolutions.com.au