



REPAIR POLICIES AND WARRANTIES

Three Year Warranty

Evergreen Telemetry will repair any defective product for no charge. This includes problems with batteries, on/off switches, USB charging ports, display backlights, broken hood sticks, etc.

Not covered: Damage from drops; submerged electronic modules; modules crushed beneath the tires of Ford F350's, etc. Send us the sad remains for a Consolation Discount of 25% off list price.

Repair Prices

Wrist Reporter: Replace keypad-overlay and lid.....\$ 150.00
Wrist Reporter: Replace cracked display.....\$100.00

Refurbish Services *(for products with broken, scarred, discolored cases)*

Wrist Reporter: New case, lid and keypad overlay..... \$ 295.00
Pressure Module: New case.....\$ 195.00
Temperature or Humidity: New case..... \$ 75.00
Capture Hood: Paint over scratches, replace hardware and 2x2 skirt & frame..... \$ 350.00

New Carrying Cases

KTAB Kit, CH-8D, #3 and CH-15D: Standard Case..... \$ 200.00
#3 and CH-15D: Wheeled Case..... \$ 300.00

Batteries

Evergreen Telemetry products use modern lithium ion batteries, like those in cell phones. This technology offers the ultimate in power density and longevity. These are not field replaceable. Battery life is 3 to 10 years. Our factory replaces these at no charge during repairs and calibrations if needed.

Temperature and Humidity Sensors use 1/2AA, not rechargeable, field replaceable. Available in stores and online.

Shortridge ADM and HDM meters use very old technology. Batteries are NiCAD or NiMH with short lifetimes. During calibration, Evergreen Telemetry will replace batteries, upon request, for \$45.00. Replacement batteries will be NiMH, with a capacity of about 2000 mAHr.

Other

Repair or replacement of a printed circuit board can be very costly. Such repairs within the warranty period will be free to the customer, as mentioned above. Outside of warranty, we factor cost on a sliding scale, as is done with tire warranties. Replacement cost will be based on years of age.

Age	4	5	6	7	8	>8
% of list price	35	45	55	65	75	75