

Summary: Oregon Votes KNOWiNK Contract Flaws and Concerns.

1. System allows county staff to override the results with a comment. The system should never allow results to be overridden for any case. They also did not require a manager approval with observers access or video recording of any override. Overrides must include the visible UserIDs of the person overriding, the UserID of the manager approving the override and the independent observers or observer video recording.
2. The system shall allow staff to override a rejection from the ballot sorter or hand-scanner if the signature stamp is deemed valid. Here again, there is no control specified overrides and the system itself or a person on their own, should never be allowed to override any ballot.
3. The system shall allow staff to override a rejection from the ballot sorter or hand scanner if the signature is deemed as a household exception. Here again, there is no control specified to overrides. The system itself or a person on their own, must never be allowed to override any ballot.
4. System has the ability to override a ballot with no confirmation or approval if it thinks the ballot has been already counted.
5. Logging specifies the status of changes and a date/timestamp. It does not specify specify logging the UserID of the person making the changes
6. Specification does not specify unique UserIDs for each person who logs in, including every person with administrator access.
7. System "shall allow for an interface with the tabulations systems used by the County Offices." The only way this can happen is if they are connected between the cloud hosted software and the county hosted tabulator, creating a vulnerability for both.
8. The project has spent \$4.7 million of the \$10+ Million in costs and was to have deployed in the Minimum Viable Product last July. It failed to do so. It is now estimated the minimum product cannot be delivered until some time in 2024.
9. The Project is in **RED status**: danger of failing to deliver what the vendor was paid for and agreed to provide. The Project Executive Summaries give executives a simple Green, Yellow, Red indicator for the three categories of Cost, Schedule and Scope (Is Oregon getting all and at the quality that is agreed to in the contract).
Green = no help is needed.
Yellow = the Executives know to start paying attention and the responsible Manager and Project Managers really need to identify the issues and correct ASAP.
Red = Project now needs the Executive(s) involvement to help to either kill the project, rather than throw good money after bad, or to reallocate personnel, assert contract requirements with vendors senior management, and evaluate penalties.
10. If the problems are due to the government not keeping its agreed upon responsibilities, the choices are stop the bleeding and kill the project, or seek additional funding and admit it was not managed adequately by the managers in place and reassign them.
11. Bring in a higher level of competency to evaluate what needs to be done to correct the across the board deficiencies.