

Prestige Home Care Services, LLC
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RIO GRANDE CITY, TEXAS 78582
(956) 487-7551 (877)230-0911 Fax (956)488-1479

HIPAA NOTIFICATION OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET TO THIS INFORMATION.

Prestige Home Care Services, LLC considers nonpublic personal member information (NPI) confidential and has policies and procedures in place to protect it against unlawful use and disclosure. NPI is information that relates to a member's physical or mental health condition, the provision of health care to the consumer. NPI does not include publicly available information or information that is available or reported in a summarized or aggregate fashion but does not identify the consumer.

When necessary or appropriate for your care or treatment, the operation of our health plans, or other related activities, we use NPI internally, share it with our affiliates, and disclose it to health care providers (doctors, dentists, pharmacies, hospitals and other caregivers), payors (health care providers organizations, employers who sponsor self-funded health plans or who share responsibilities for the payment of benefits, and others who may be financially responsible for payment for the services or government authorities, and their respective agents. These parties are required to keep NPI confidential records within a reasonable amount of time after you make a request.

Some of the ways in which member health information is used include to provide treatment, to obtain payment; utilization review and management; medical necessity reviews; coordination of care and benefits; preventive health, early detection, and disease and case management; quality assessment and improvement activities; auditing and anti-fraud activities; performance measurement and outcomes assessment; health claims analysis and reporting; health services, research; data and information systems management; compliance with legal providers, HMOs, third party administrators; underwriting activities; and due diligence activities in connection with the purchase or sale of some or all of our business. We consider these activities key for the operation of our business. To the extent permitted by law, we use and disclose NPI as provided above without consumer consent. However, we recognize that many consumers do not want to receive unsolicited marketing materials unrelated to their health care needs. We do not disclose NPI for these marketing purposes unless the consumer consents. We also have policies addressing circumstances in which consumers are unable to give consent.

To obtain a copy of our Notice of Information Practices, which describes in greater detail our practices concerning use and disclosure of NPI, please call our office at (956) 487-7551 or (877) 230-0911.