

XHIELD PPF Warranty Guidelines

Warranty Period

- **APEX Series:** 12 years from the date of installation.
- **Flex Pro:** 10 years from the date of installation.
- **Flex:** 5 years from the date of installation.
- **ShadowMatte:** 7 years from the date of installation.

Warranty Coverage

This warranty applies to **XHIELD PPF** installed on vehicles under normal conditions and covers the following defects:

- **Yellowing:** Significant discoloration affecting the film's transparency and aesthetic appearance. (*Yellowing is covered for 5 years only.*)
- **Cracking:** Cracks or splits that compromise the protective performance of the film.
- **Delamination:** Separation of film layers, resulting in reduced adhesion and effectiveness.
- **Manufacturing Defects:** Defects in materials or workmanship that affect the film's performance.

Exclusions

This warranty does **not** cover defects or damage resulting from:

- **Non-compliance with Company instructions:** Including physical damage, exposure to chemicals (e.g., harsh cleaners or solvents), extreme temperature changes (excessive heat or cold), or improper use.
- **Stains and scratches:** Stains or scratches occurring under normal use that are not caused by manufacturing defects.
- **Improper washing or cleaning:** Damage caused by incorrect washing methods, automatic car washes, or use of abrasive tools.
- **Physical damage:** Scratches, scuffs, chips, or abrasion caused by car washes, accidents, environmental factors, rocks, or road debris.
- **Water spots:** Stains caused by mineral deposits left to dry on the film surface.
- **Damage from external events:** Including collisions, accidents, vandalism, fire, hail, flooding, surface rust, rail dust, overspray, or defects in the vehicle's paint.

Installation Requirements

- The product must be installed by a certified installer to qualify for warranty coverage.
- The warranty is valid only if the film is installed according to the manufacturer's guidelines and specifications.

Non-Transferable Warranty

This warranty is **non-transferable** and applies only to the original vehicle owner.

Limitation of Liability

XHIELD is not responsible for indirect, incidental, or consequential damages, including damage to the vehicle's paint or related components.

- **Maximum Liability:** The liability under this warranty is limited to the **repair or replacement of the defective film with new Gobadges Film PPF**. No monetary compensation will be provided. Additional costs, including vehicle downtime, installation fees, or other damages, are not covered.