

SB Performance Cancellation Policy

Overview

At Sean Buckley Performance, I value your commitment to your fitness journey. To ensure fair scheduling and respect for all clients and myself, please review the cancellation policy.

Cancellation Policy

- **24-Hour Notice:** Cancellations or rescheduling must be made at least 24 hours before your scheduled session to avoid penalties.
- **Late Cancellation Fee:** Cancellations made with less than 24 hours' notice will incur a fee equal to 50% of the session rate.
- **No-Show Fee:** Failure to attend a scheduled session without prior notice will result in a full session charge.
- **Exceptions:** Emergencies or unforeseen circumstances may be considered for waiver at the discretion of the trainer. Please contact us as soon as possible to discuss.

How to Cancel

- Notify your trainer via phone, email, or the Stoic Strength app with your full name, session date, and time.
- Contact details: [Insert phone number] or [Insert email address].

Payment

- Fees for late cancellations or no-shows will be charged to the payment method on file within 24 hours of the missed session.
- Refunds for cancellations meeting the 24-hour requirement will be processed within 5-7 business days.

Commitment to Excellence

We encourage open communication. If you anticipate ongoing scheduling issues, let's work together to find a solution that aligns with your goals and our Stoic principles of discipline and respect.

