



## PRIVACY POLICY FOR SPECIALISED AND CUSTOM GPTS

**EFFECTIVE DATE:** 08/02/2025

**LAST UPDATED:** 08/02/2025

**1. INTRODUCTION** Welcome to our Specialised and Custom GPTs, an AI-powered service developed by Adorn North East Community Interest Company and hosted by OpenAI. This Privacy Policy explains how we handle your information when you use our service. By interacting with our Specialised and Custom GPTs, you consent to the practices described in this policy.

**2. INFORMATION WE DO NOT COLLECT** Our GPTs, like other OpenAI-hosted GPTs, do not retain or collect any user conversation data. Any inputs you provide are processed in real-time to generate responses but are not stored or used for future training.

**3. LIMITED DATA USAGE** While our GPTs do not collect conversation data, OpenAI and Adorn North East Community Interest Company may receive aggregated usage analytics, such as:

- **GENERAL USAGE METRICS:** Frequency of interactions to monitor service performance.
- **TECHNICAL DATA:** Device type, browser type, and anonymized metadata for security and debugging purposes.

**4. DATA SHARING AND DISCLOSURE** Since our Specialised and Custom GPTs do not store user input data, there is no personal conversation data to share. However, limited aggregated analytics may be shared with:

- **SERVICE PROVIDERS:** For hosting, analytics, and security.
- **LEGAL COMPLIANCE:** If required to comply with legal obligations or ensure service integrity.
- **BUSINESS TRANSFERS:** In the event of a merger, sale, or acquisition involving Adorn North East Community Interest Company

**5. DATA SECURITY** We follow industry best practices to ensure security, including encryption and monitoring for potential security threats. However, since our Specialised and Custom GPTs do not retain user conversations, the risk of data exposure is minimal.

**6. YOUR RIGHTS AND CHOICES** As we do not store personal conversation data, there is no need to request data access or deletion. However, if you have concerns about service usage, you may contact us at [info@adorn-cic.com](mailto:info@adorn-cic.com)

**7. CHILDREN'S PRIVACY** our Specialised and Custom GPTs are not intended for children under 13 (or the relevant age of digital consent in your jurisdiction). As no user data is collected, there is no risk of unauthorized data collection from minors.

**8. CHANGES TO THIS PRIVACY POLICY** We may update this policy periodically. Any changes will be posted on this page with an updated effective date.

**9. CONTACT INFORMATION** For questions or concerns about this Privacy Policy, contact us at:

**EMAIL:** [info@adorn-cic.com](mailto:info@adorn-cic.com)

**WEBSITE:** [www.adorn-cic.com](http://www.adorn-cic.com)

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