



Thank you so much for showing your interest in placing a wholesale/bulk order with Fauna Rose. Please make sure to read through all of the terms and conditions stated below. As you will be entering into a contract, each of these T&C's will need to be accepted prior to agreeing to your order. The T&C's are non-negotiable.

How to put in an order request:

1. Read through this document thoroughly and if you agree to each of the T&C's, download the application form, fill out the form and send it over to us via email – shopfaunarose@gmail.com – please ensure to put 'WHOLESALE REQUEST' as the email subject.
2. When filling out the form, please be as precise as possible. If you are unsure as to what the name of the item is, please put a detailed description.
3. If your order is feasible, we will be contact when we are ready to accept your order. Your order may also not be suitable for us to complete and may also get rejected. This will work in a chronological order. So first come, first serve.

Terms & Conditions:

- Each order has to reach a minimum spend of £200.00 to be accepted for the wholesale discount.
- The discount given will be 25%.
- A MINIMUM quantity of 5 of each item has to be ordered. E.g 5x Aqua XL Hair Scrunchies. 5x Red Mushroom Motel Keychains etc
- Custom requests are accepted, however, we may charge more for each individual item in comparison to what we sell a similar item for on the website.
- If you are purchasing Fauna Rose items for the purpose of resale, we ask that you do NOT claim the items as you own and that any branding provided is clearly visible. We also ask that you do NOT sell our items any lower than our RRP. However, if you are hosting a sale, that's completely fine.
- You will receive a reply within 7 working days of putting in your request. This may be an acceptance or a rejection.
- Each order will be given an average time scale of 3 weeks to complete. Your order may be completed way within that time frame or sooner, or it may take longer. Please note that this does NOT include shipping out the order and getting it to your door. This is just for the order being made. This will all be discussed with you prior to payment.
- Invoices are to be paid in FULL. We sadly will not be doing a deposit scheme to ensure we are paid as a small business for not only the cost of goods, but our time as each item is handmade and to avoid any time wasters.
- You, as the buyer, will be responsible for the shipping fee. Shipping will be tracked to avoid anyone claiming they have not received their order.
- We do not accept refunds, exchanges or returns, as again we are a small business and all items are handmade. Any issues that occur in transit will need to be discussed with the shipping provider by you.
- If at any point, we can no longer fulfil your order, you will receive a 100% refund from us.

In filling out the form, you are accepting the T&C's and any breach of these will result in your application being rejected or the agreement being terminated.