# Guana



# iDesk Manual

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# i*Desk* Manual



Chapter

iDesk is the Document Viewing Tool for the iGuana Platform.

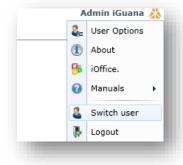
It is a web application build with Silverlight technology and can be accessed through a web browser via http://<iGuana Path>/iDesk/

When you first navigate to the URL the login screen will appear and users with accounts can login to the application.



The Keep me logged in option is to save your username and password so, that you will not need to write your credentials every time you go to iDesk.

You can enter with other credentials or go again to the login page by using Switch user from the Right menu of the Application.





# **Main Work Area**

#### Main Work Area (Simple View)





Figure 1 – Main Work Area (Simple View)

After a successful login the user can navigate to the application using the features tree on the left and top hand side to perform actions.

The above screen shows you the Main work Area in its initial stage.



#### Main Work Area (Advanced View)

After you start working around (will show next how), the application also opens helpful navigation panels to make easier access to your files, documents, and

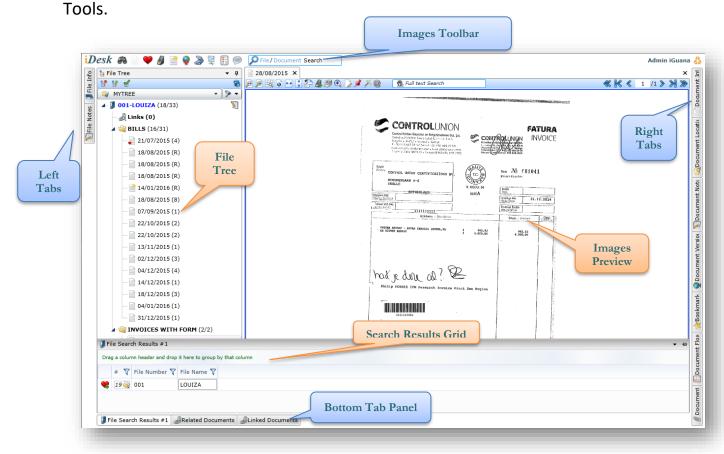
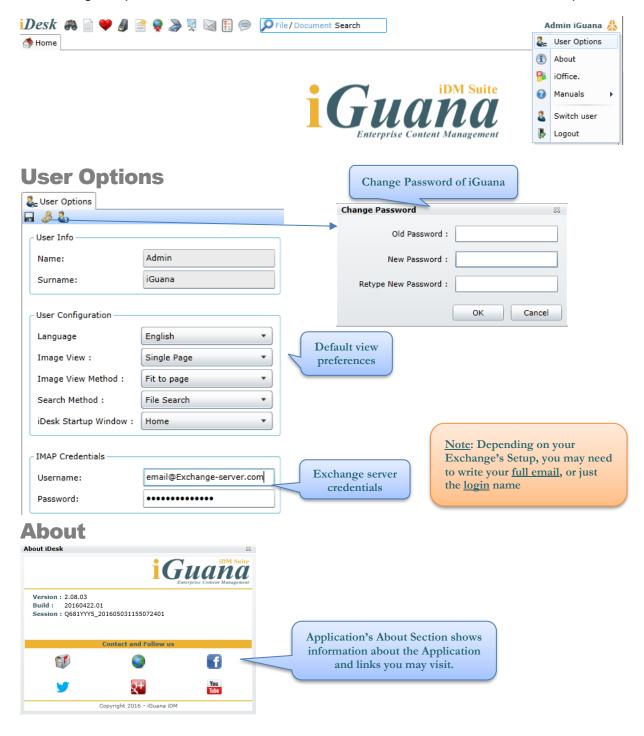


Figure 2 Main Work Area (Advanced View)



#### **User Preferences**

On the right top corner of the browser, click on the button icon to see the Options.

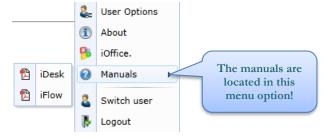




# iOffice Settings



#### **Manuals**



#### **Switch User**

You can enter with other credentials or go again to the login page by using Switch user from the Right menu of the Application.



# Logout

You can logout from the Application by using this option.

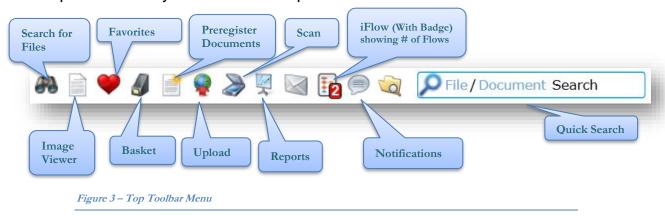


# **Navigation**

Let's have a closer look to the iDesk Features.

#### **Toolbar Menu**

In the picture below you can see an explanation of the Toolbar buttons.



**Note:** In order for a user to access the above features they must be defined in **iManage** Module from the Administrator.



Chapter

# **Search Tools**

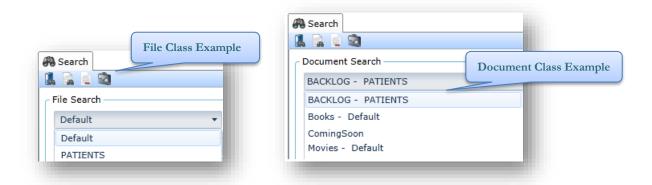
The search Tool helps us find records through our Files or Documents.

**File** is the metaphor used in the system to describe the entities that the document belongs to. A file can be a customer, a product, a patient, a company an employee etc.

These files are grouped together in File classes that have common characteristics.

**Document class** is as a grouping for documents that we want to have the same indexes and treat them in a similar way, like Invoices, Receipts etc..

For example:



Click on the **Search** button from the Toolbar menu and you will see the Search



Figure 4 - Search Tools



#### File Search !

By default, the File Search is a convenient way to start a search

Using the File Search, you can locate files by providing any of the related metadata.

Select the File class name you want to find documents.

Write criteria either by giving a File Number or File Name and click on Search.

Below in the grid you can see Files found.

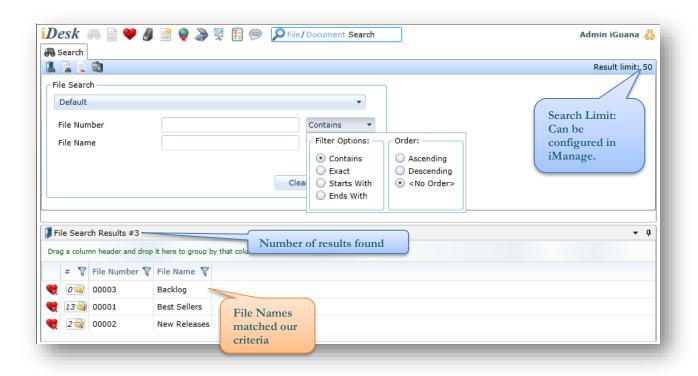


Figure 5 – File Search Screen



#### **Document Search**

Click on the Document Search button, to search through Documents in the Specific File Class

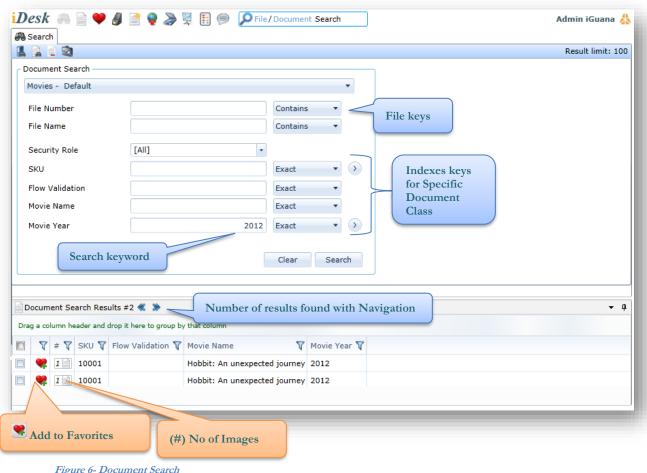


Figure 6- Document Search

#### Flow icon on Results

On the Document Search Results, there is the iFlow icon. When is enabled it means that there is a flow associated with this flow. You can click on it, and It will redirect you the **flow** that is currently running.





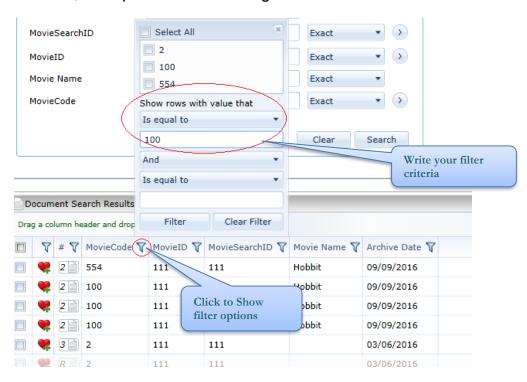
#### **Load all results, on Document Search**

If the results are more than the Limit, you get a Load All results button on the Grid, so you can see them all.



## **Filtering on Grid (Persistent)**

You can filter the restuls from the Filter icon that is next to each column. You can make a selection from the List it gives you, or you can write a filter based on criteria. If you write your filter, then the filtering is persistent. Which means that after you login to iDesk, it keeps the same filtering.





## SQL Advanced Document Search

This is an advanced SQL search that builds search rules based on AND / OR conditions, like the example below:

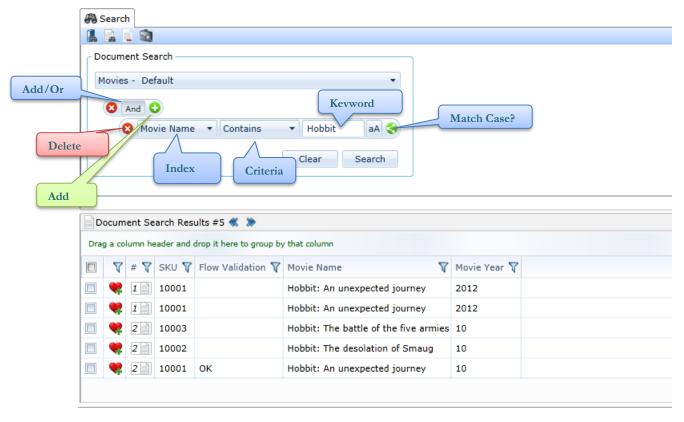
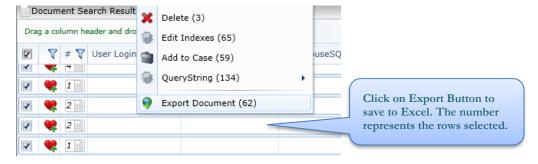


Figure 7- Sql Advanced Search for Documents

Click on Search, to Find the results based on the Criteria you have built.

### **Export to Excel Button on Grids**

You have the ability to export the Document Search results by selecting one or more rows of the results and then right click on the grid



You will be asked to save in a zip the pdf files.

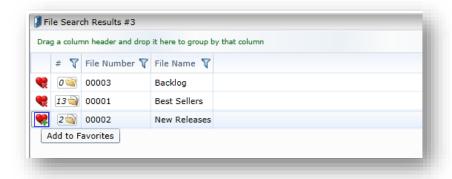


# **Favorites**

The Favorites function grants you quick access to documents that have been added to your favorites.

After we **searched** for the Files or Documents we click on the heart icon and this will be marked as favorite.





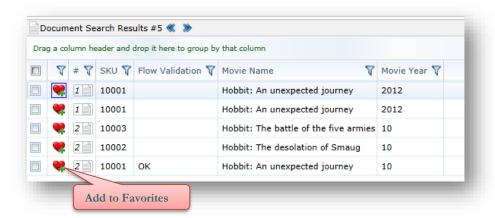


Figure 8 - Add Favorites from Search results

After Adding a Favorite it will appear in your main screen now every time you open idesk.

Go to Favorites

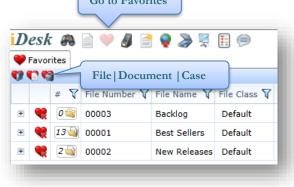


Figure 9 - Favorites added for easy access to files or Documents



# **Working with Documents**

Chapter

Now that we know how to **search** and find files or documents, and even how to mark them as **favorites**, let's see how we work with documents.

Select on one of your favorites added, and click on the Documents icon.

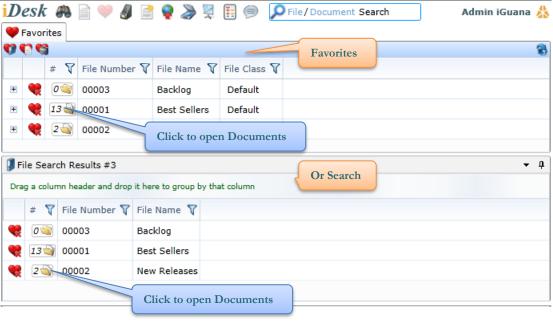


Figure 10- Documents



You will see now that the Tree structure of the Selected File (i.e. 00001) with its documents. File logging shows activities of file per user File Logging Drag a column header and drop it here to group by that column File Tree Documents Logging Date 🕎 User Action Name V File **Shows Log** iDesk 🦚 🗎 **≫** ∰ ∰ ⊜ File / Document Search 15/03/2013 01:44 Admin (Allgeier) File View 15/03/2013 01:44 Admin (Allgeier) File View 1 File Tree File Information 15/03/2013 01:43 Admin (Allgeier) File View Dynamic Tree T > T File Info 15/03/2013 01:43 Admin (Allgeier) File View /601) ▲ 🛭 00001-Best Seller Default 🔬 Links (0) File Number \* 00001 **4**-**ⓐ Books** (6/593) File Name \* Best Sellers G5 Alarm Manual (26) XapOptimizer (3) Programming Scala (226) File Seven Languages in Seven Weeks (33 Information **Documents Header** Titanic (1) The Soprano State (1) **▲ \_ Movies** (5/8) Hobbit: An unexpected journey (2) Hobbit: The desolation of Smaug (2) Hobbit: The battle of the five armies ( Hobbit: An unexpected journey (1) Hobbit: An unexpected journey (1) File Search Results #3 Files found

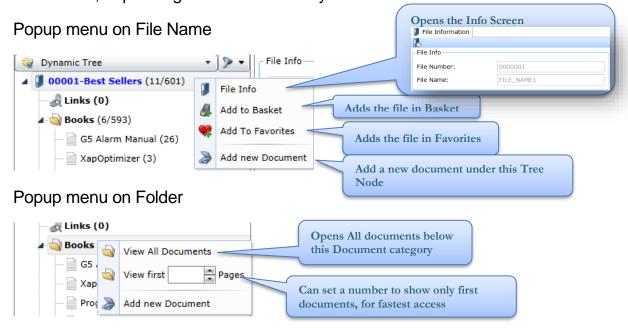
Figure 11 – Tree Documents Structure



# **Popup Menus (Tree)**

#### **Popup Menus on Tree**

If you right click on the Tree we have pop-up menus for easy access to various commands, depending on the Tree-node you click.

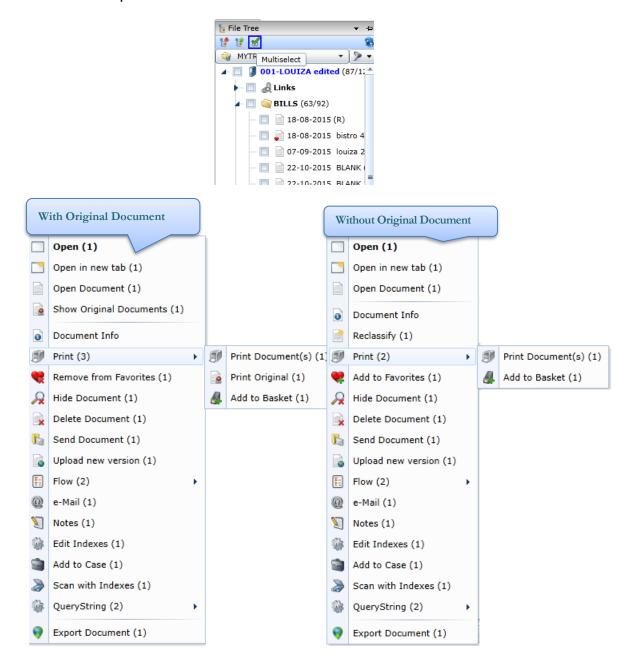




#### **Popup menu on Document**

When your right click on the File Tree, or on the Document search results, you can see various functionalities you can do for your documents.

You can either select a document from the Tree, or from the Search results. You can also use the multiselect option from the File Tree.



Note: Check next Page for Explanation of Each Menu Command

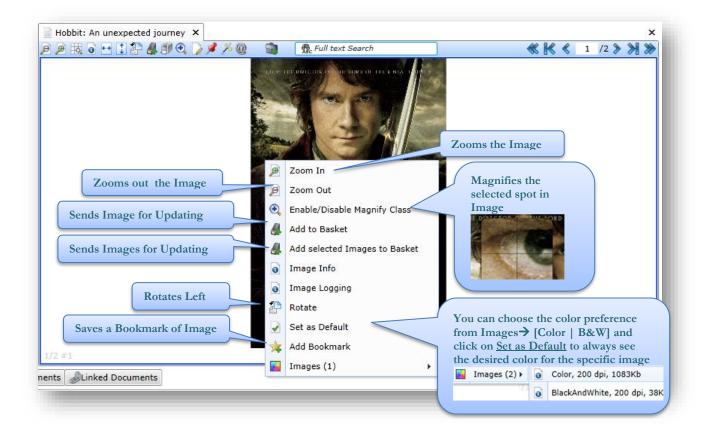


Comm	nand	Desc	ription
1.	Open	1.	Open (as per Default Behavior in Document Class)
2.	Open in new Tab	2.	Open in New Tab (as per Default Behavior in Document Class)
3.	Open Document	3.	Open in Viewer
4.	<b>Show Original Documents</b>	4.	Open Original
5.	Document Info	5.	Shows Logging Information of Document
6.	Reclassify Document	6.	Reclassifies Document to another Document Class
7.	Print → Print Documents/Print	7.	Sends Document to Printer / Send to Printer the Original
	Original/Add to Basket		Document/ Sends to Basket for Updating
8.	Add / Remove Favortes	8.	Adds or Removes Document to Favorites.
9.	Hide Document	9.	Hides Document / Stays in Grid but in gray color
10.	Delete Document	10.	Deletes Document (sends to iManage for permanent deletion)
11.	Send Document	11.	Sends Document to Internal iGuana Users for Review
12.	Upload new Verison	12.	Allows you to upload a new Doc. as a New version of existing
13.	Flow	13.	Sends it to the iFlow for reviewing
14.	e-Mail	14.	Sends document to Email recipients
15.	Notes	15.	Adds/ Edit Notes
16.	Edit Indexes	16.	Allows you to edit the Indexes
17.	Add to Case	17.	Adds it into a Case
18.	Scan with Indexes	18.	Allows you to scan / upload a New Doc with the same Indexes
19.	Query string	19.	Copies in clipboard the query string of selected document
20.	Export Document	20.	Allows you to download the Original Document



# **Pop Up Menu (Document Viewer)**

You can right click on a specific Image to do specific functions as follows:





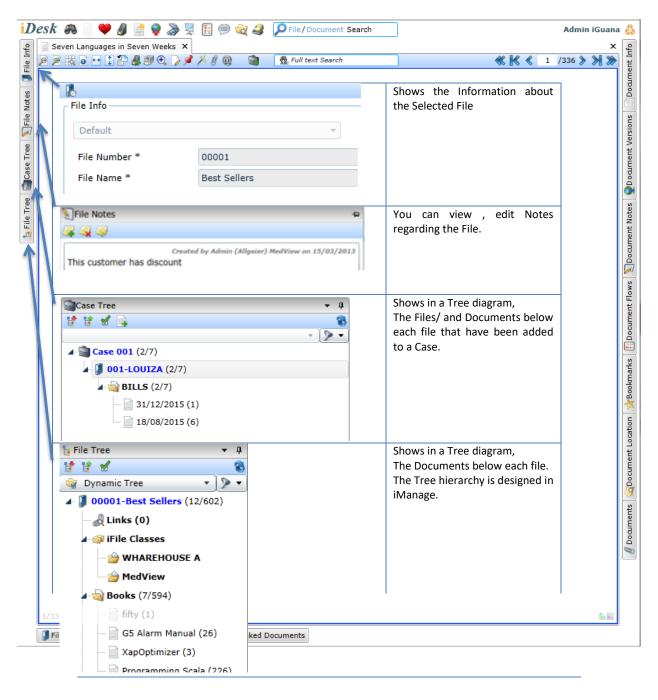
#### **Tab Windows**

#### **General**

When we open a function in iDesk, like Search, Basket, File Tree etc.. several tabs are opened that are related to those functions and the item we have opened.

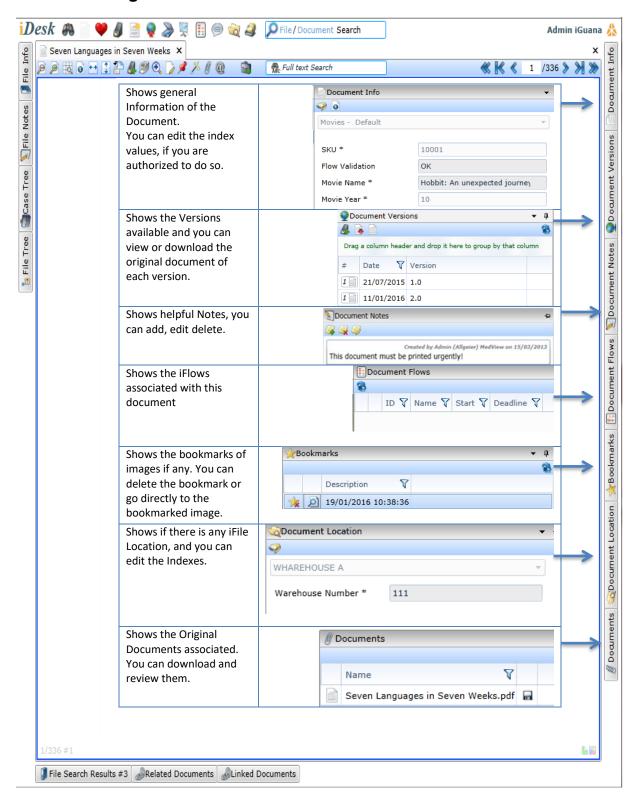


#### File / Left Tabs





#### **Document / Right Tabs**





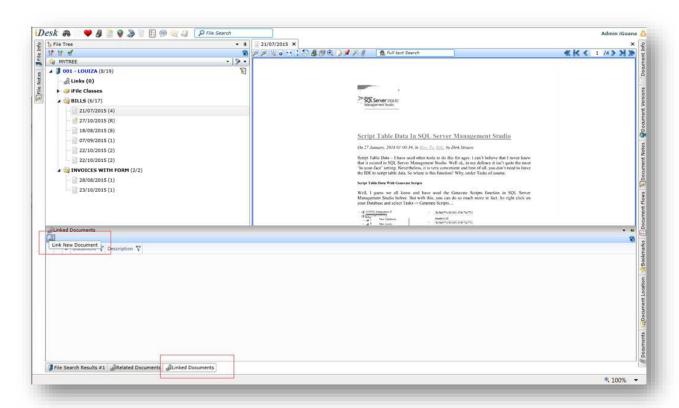
#### **Linked Documents**

To view / add Linked Documents do the following:

Open iDesk

Choose a Document to work with.

Click Below the Linked Documents Tab, to see the Grid of Linked Documents.

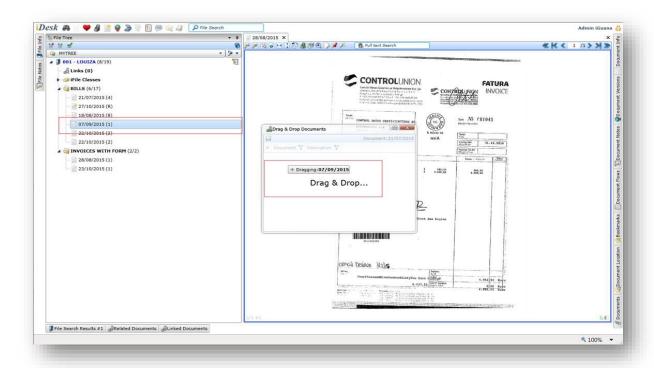


To add a new, click on the **Link New Document** Button, and you will see a Popup.

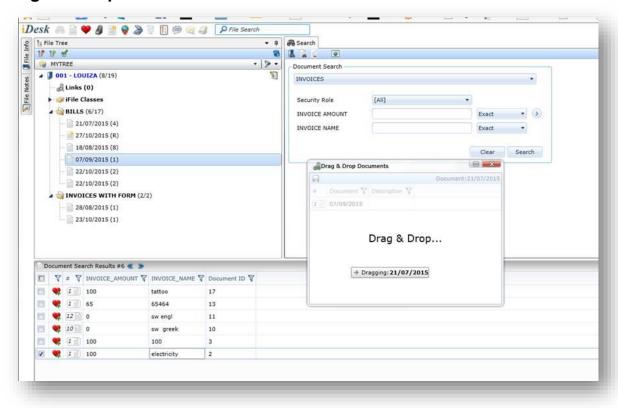
In that Popup you can drag and Drop Documents choosing either from the Tree, or From search Results.



#### **Drag and Drop From Tree**

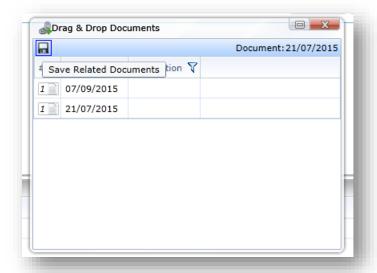


#### **Drag and Drop From Search Results**



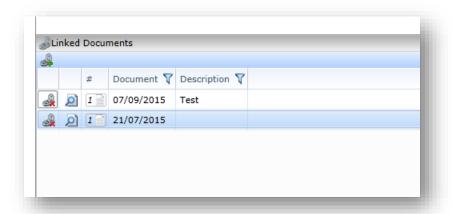


**Save** the Related Documents,, you can Add **Description** if you wish, just edit directly in the Grid.



And then when you go again to the Linked Documents Grid, you can see them there.

You can view the Document, change description, or unlink it.





# Basket #

The basket function lets you access items (images or documents) that you added to the basket for functions such as Reclassifying, Versioning, and Managing Images of a Document.

Click on the Basket icon ## from the Toolbar Menu to see the Basket Screen.

# Chapter

#### Empty Basket



#### Basket with Added Activities



Figure 13 Basket



#### **Add To Basket**

As we 've seen in the previous section (working with popups) we can right click on each of our items and add it to the basket with the Basket icon . By this action we are keeping a copy of this items, ready for action like printing.

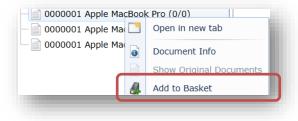
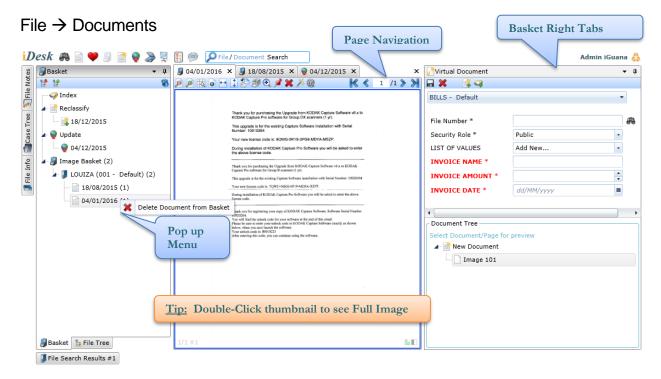


Figure 14- Add to Basket

#### **Preview Basket**

Now that we have added items to basket if we click on the Basket icon from the Toolbar menu, we can see the items added in the following hierarchy:



#### **Basket Menu options**

If you are in a multi thumbnails view you can see the following options in Basket Menu.



In a Multible Image view, the Basket menu has different options:

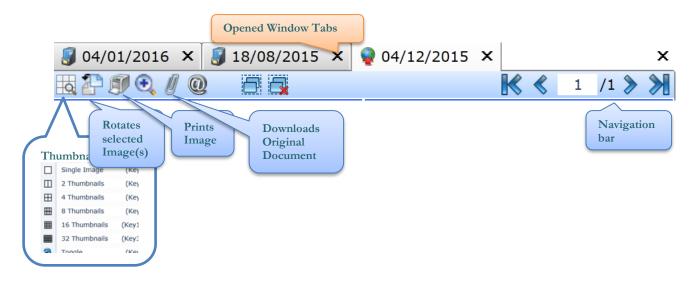


Figure 15 – Basket Menu Options

In a single Image view, the Basket menu has different options:

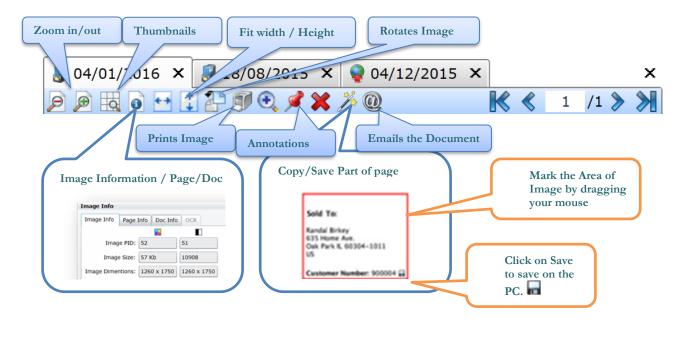
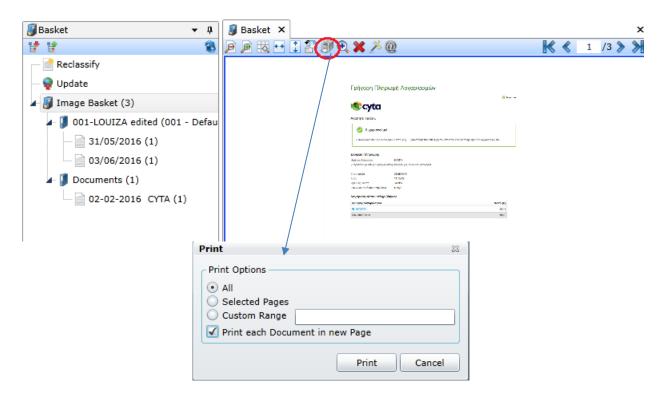


Figure 16- Basket Menu Options (Single Image)



#### **Print in Basket Viewer**

You can Print **Documents in new Page** when printing multiple documents. Once you click on Print, having Images from Various Documents, you have some extra Print Options, that allows you to Print in New Page, so you can have separation between the Documents.





Chapter

# **Viewing Images**

You can view the images simply by selecting the document you are interested in from the Tree Structure pane. The images are then displayed in the right hand pane.

The images can be zoomed in, printed, added to the basket for further actions at a later stage (clicking once on an image selects that image), such as printing or selected individually by double clicking the image for single image viewing.

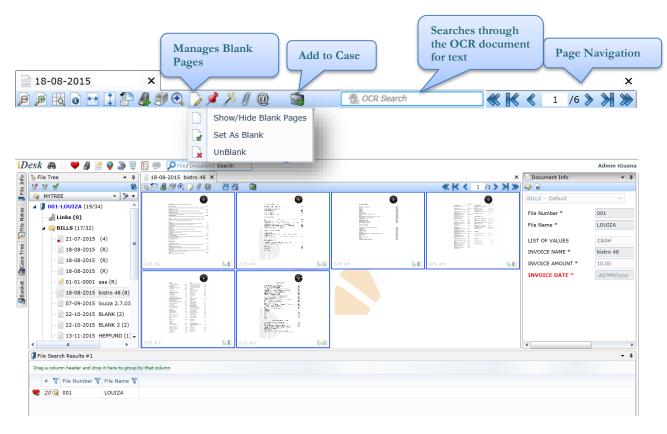
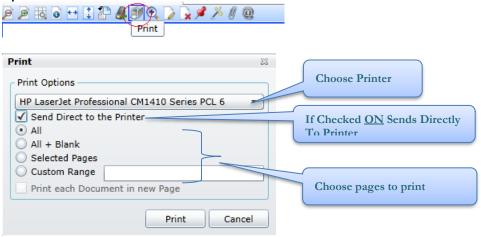


Figure 17 – Image Viewing



#### **Print in Document Viewer**

Click on the Print Button from the Menu and choose from the Print Dialog the desired options





#### **Annotations**

**Annotations** can be accessed in the single image view mode. They are a useful tool for adding notes, stamps or free text to any image.

The annotations have two groups: **Personal**, where only the user who added the annotations can view them and **Global** where the annotations are viewable by anyone.

To access the annotations functions just click on the red pin and select to show Personal or Global annotations.

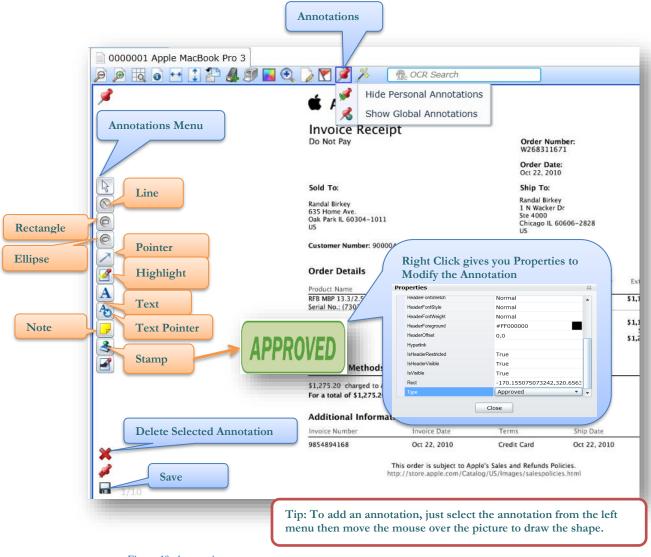


Figure 18- Annotations

dfs -Pdf Original Viewer: Button to open document in new window OK

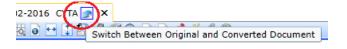


#### **Viewer and PDF viewer**

If a Document has an original Document, then you can have two different views:

#### Converted Document and Original Viewer.

And you can swap between the two with the button as shows in picture below:



# **Converted Document Viewer** File / Document Search ase Tree | E File Tree | SFile Notes 02-02-2016 CYTA 🏂 🗙 Γρήγορη Πληρωμή Λογαριασμών **S**cyta

Ο Ευχαριστούμε!

# **Original** Viewer





#### **External** Viewer

For PDFs ony, you can also click on the button Open in External Viewer and you can work with your document as if you opened it from your Machine's Default PDF program.







# **Preregister Document**

Preregister Documents are the Documents that are registered to the system as entity **before the scanning** takes place. It's like a **preparation** of the Document, but since it is not scanned yet it does not contain physical pages, **thus does not contain images** either.

# Chapter

### **View Preregister Documents**

To access these documents, click on the Preregister Document button if from the Toolbar menu.



Figure 19- Preregistered Documents Grid

# **Add Preregister Document**



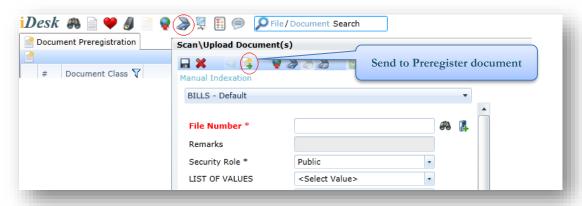
Figure 20- Preregistered Documents



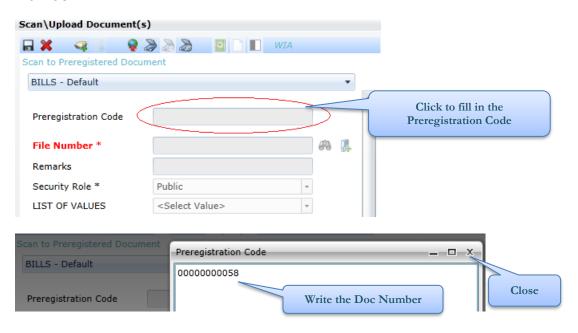
# **Scan to Preregister Documents**

Once the Preregister Documents are prepared, they can be used when you use the scan command from iDesk. So the empty template now will have an instance with images.

Click on Scan from the Top menu, and then click on Scan to Preregister Document.

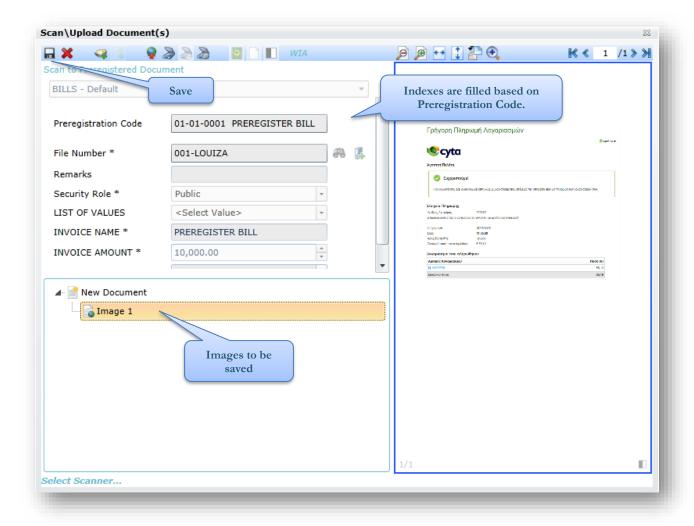


Then you will be asked to put the Preregistration Code, which is the Document Number





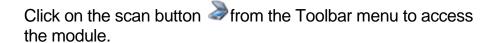
Then the Indexes are prefilled based on the Preregistration code, and after you put the images, you can click on **Save**  $\blacksquare$  and the Document will be saved.





# Scan 🍃

The Scan is a module that is included in iDesk where you can add documents by scanning them.





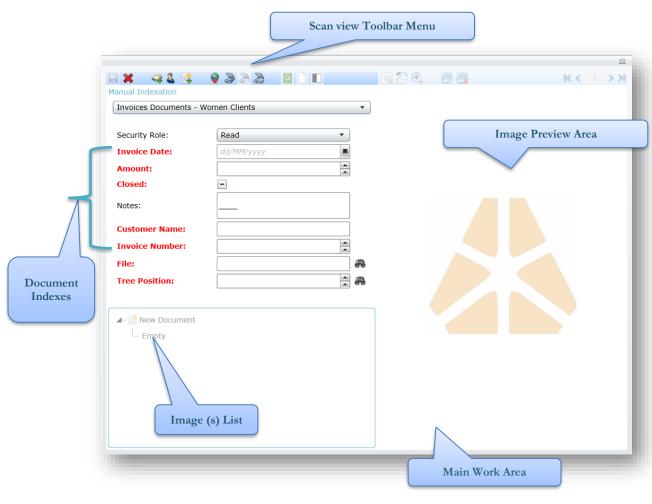


Figure 21- Scan View in iDesk



#### **Scan Toolbar Menu**

Let's have a closer look to the iDesk Scan Features.

#### **Toolbar Menu**

In the picture below you can see an explanation of the Toolbar buttons.

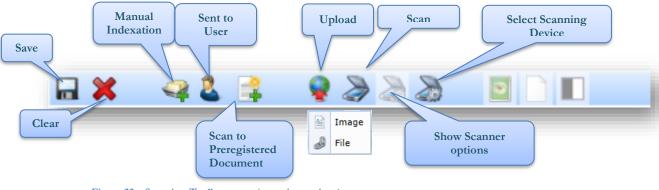
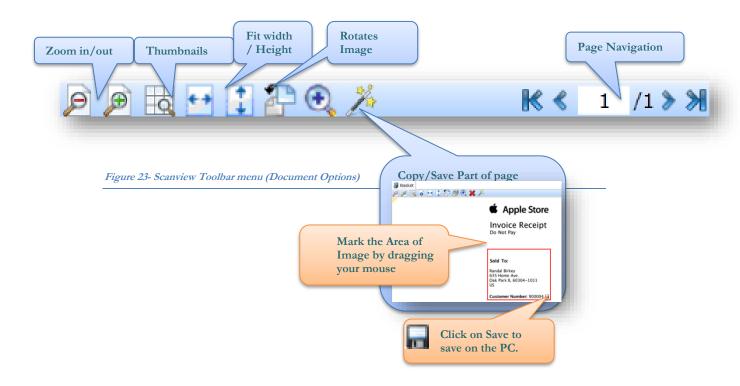


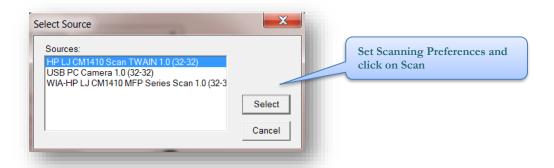
Figure 22 – Scanview Toolbar menu (scanning options)



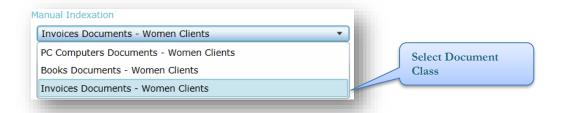


# **Scanning a Document**

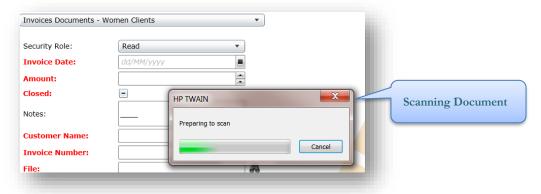
To Scan a Document, first set up the Scanning Options by clicking the scan settings button and **select** the Scan Source from the window as shown below.



Then Choose the Document Class for the given Document Classes. Automatically it loads the indexes for each class in the Window.

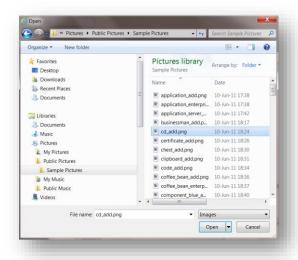


Then press on Scan to Start Scanning directly from your scan source. You will see that now the system starts scanning the Document you have in your scanner.

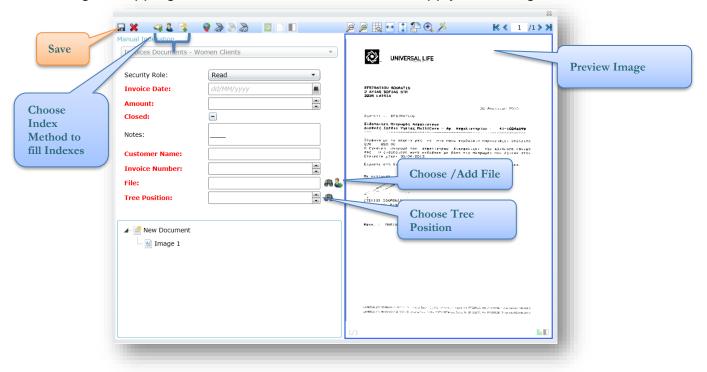




You can also upload a Document instead of Scanning, by pressing the Upload button for the toolbar menu.



Now you will see the Scanned (or Uploaded Document) in the Image preview Area. You should fill the Indexes now, make any necessary changes on the Image, by rotating it, cropping it etc.. and then click on Save to apply the changes.





# **Indexing a Document**

To Index a Document there are three ways:

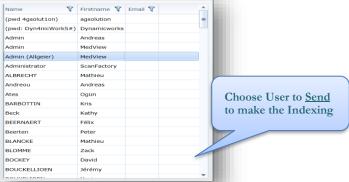


#### Manual Indexation

You fill the Indexes as you see them in the screen. Fill in the Indexes Manual Indexation and click Save Invoices Documents - Women Clients Security Role: Read **Invoice Date:** -Amount: Search for File Add New File Closed: Notes: **Customer Name:** Add New File Invoice Number: # 2. File Number: Insert File Tree Position: : # Number: 0000099 Andreou Andreas Click on Save to finish. OK Cancel

#### Send to User

You direct the Indexation to another user to do it by choose from the list of users.



# Preregistered Document.

You can also complete indexation if you have previously created a preregistered Document. You can select the **Preregister Document** when you are in the Scan or Upload.

Note: For further details see under <u>Preregister Document</u> section.



## **Multi Select Indexes**

It is introduced a new Index type, the Multiselect Index.

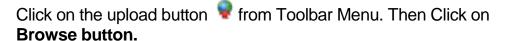
You can have now under List index, or SQL Index, the Option to have Multiselect Items when you have a list of values. Once this Property is correctly assigned in iManage, you can have this feature in iDesk, like the picture below:



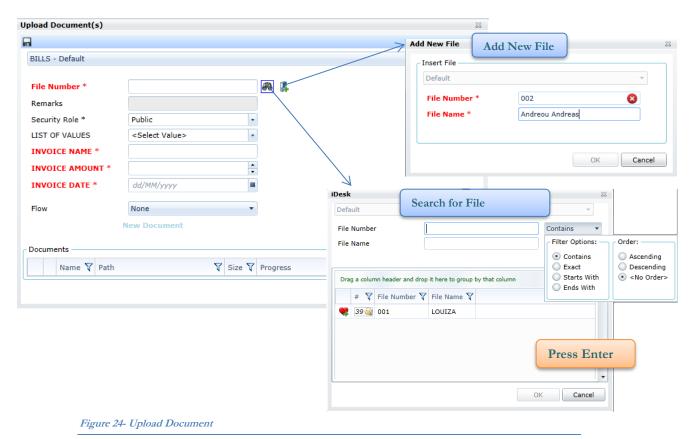


# 

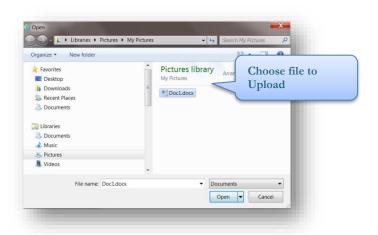
With Upload Document features you can add documents directly from your computer to the iDesk.







Choose from your computer the Document (s) you wish to Upload, and click open.





You need now to fill in the Indexes in similar way we explained in this manual before, and click save.

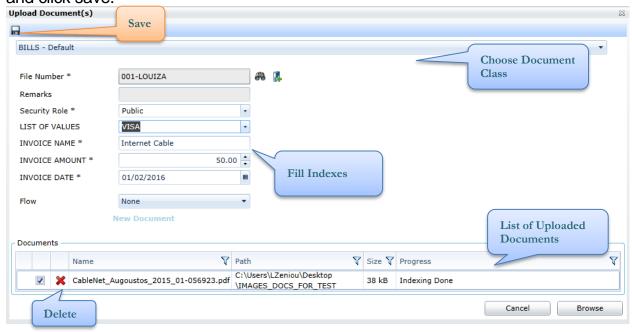


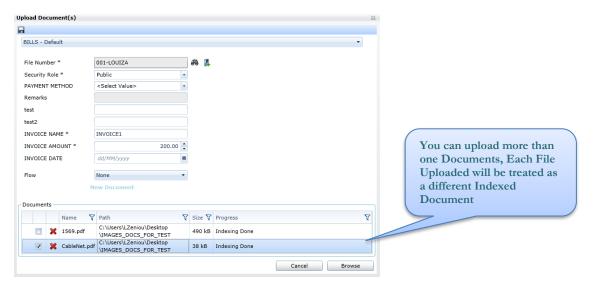
Figure 25 - Filling Indexes of Upload Documents.

If you return now to iDesk and **refresh** your tree, you can see now the new Documents uploaded.

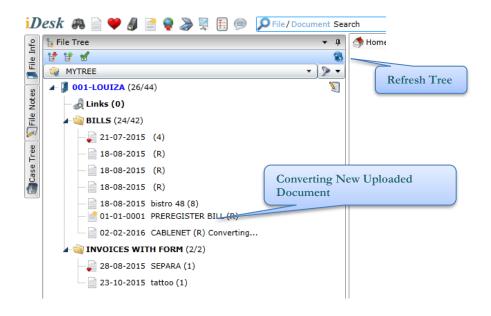
Note: It will show the status **converting** until it finishes the conversion of the images of the Document.

## **Indexing Multible Documents:**

You can Browse and upload more than one documents at the same time. Just click from the Docuemnts Grid below and do the correct indexing for each docuemnt







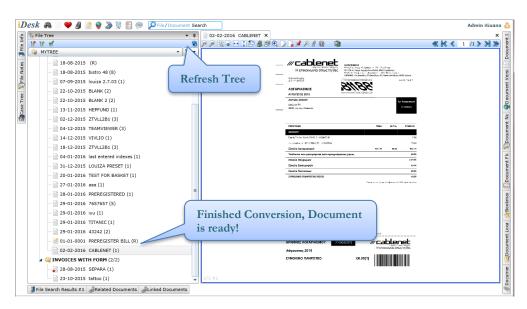
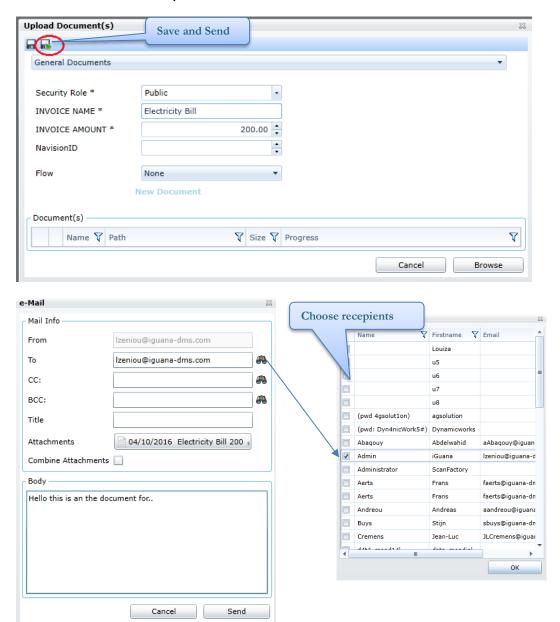


Figure 26- iDesk preview of Uploaded Documents



# **Button Import & Send (email) Document**

You have also the Option to save and send immediately to email recipient(s) a document once it is uploaded.





# Versioning

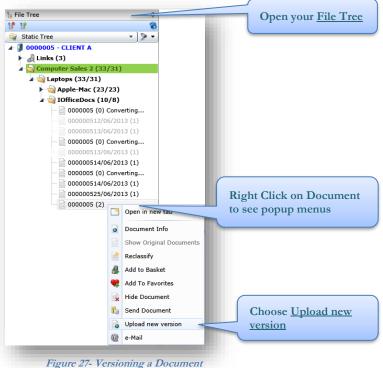
Version control lets you track your files over time. You can manage your document review process by creating and maintaining multiple versions of a document. Version control allows you to find the differences and modifications between files.

# Chapter

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# **Upload new version (File Tree)**

To version a file, go to your **File tree** and right click on a document and choose the option **Upload new version**.



Once you send a document for versioning, it is saved in your basked. Open your basket and you will see the document to be versioned under the category "Update" as shown below.



Figure 28- Basket- Documents for versioning



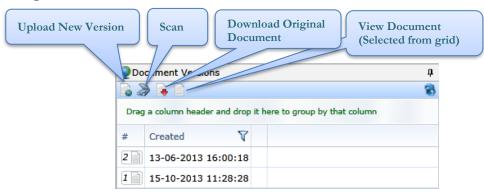
# **Document Versions (Basket)**

Select the 'Document for versioning' found under your Basket to load it, and it will show you the Panel of Document Versions with the version actions you can do.



Figure 29 – Document Versions

# **Upload New Version**



This works only for document s that are of type of Document (pdf, word, etc..). Press on the icon Upload and you choose a file to upload.

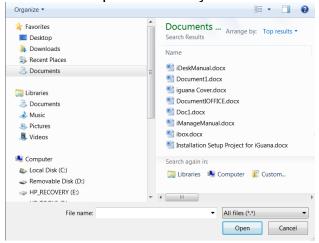
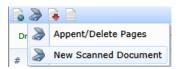




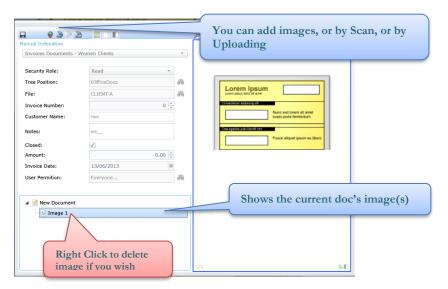
Figure 30 - Versioning Document by Uploading a document of type pdf, word, etc..

#### Scan

The Scan option, has two sub menus:



 Append / Delete Pages (Modifies the Document by Adding, deleting images from the Document



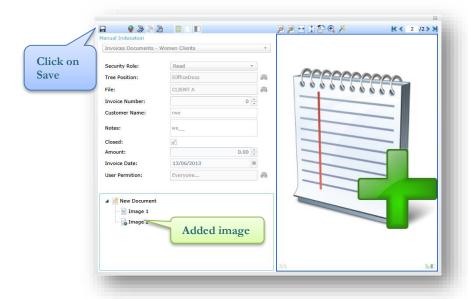


Figure 31- Scan (Append)



 New Scanned Document. (Will scan a new Document, and save it as a new version)

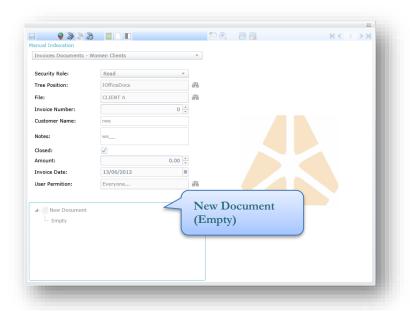


Figure 32- Scan New

To finish the Versioning, you click on **Save** button. Automatically the Document is unlocked from the Basket and you can view it from the tree, in its latest version.

# **Download Original Document**

This also has effect only to Documents that were created by pdf, word etc..

Select from the grid of previous versions, and then click on Download Original Document, to show the specific document of the specific version, as it is in it's original form.

## **View Document**

Select from the grid of previous versions, and then click on View Document, to show the specific document of the specific version.



# **Mailbox ■**

IDesk has the Mailbox Module, where a user that is logged in, can access his Outlook Mail, considering that his email address is configured correctly into iManage under users section and IMAP settings under Applications.

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To access Mailbox, open iDesk and click on the Mail icon.

The Default view you can see is the MailBox.

#### **MailBox**

It has the same look and feel like outlook and you can easily add any Email with its attachments directly into iGuana.

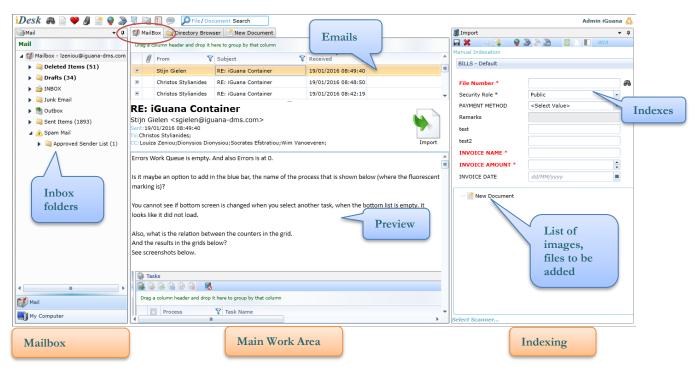


Figure 33- Mail Work Area

Note: If you change the structure of your Mailbox in Outlook, right click on inbox of IDesk's Mail, and click Refresh.

Only with the refresh, you can rebuilt the tree, otherwise the browser uses the cached items.

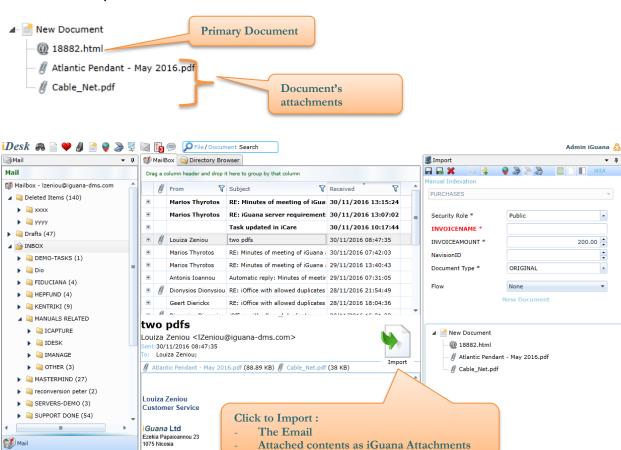


# **Import as Document Attachments**

You can import an email from the Import Icon (upper right corner) all attachments remain as attached document on the "iGuana" document to be created.

#### Like shown in picture below:

My Computer

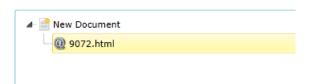




# **Import as Converted Document**

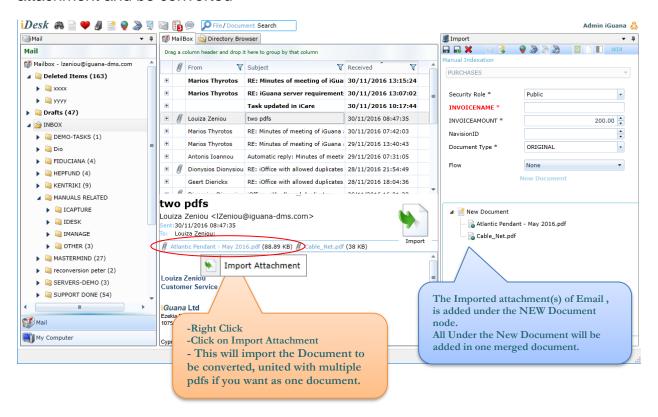
Up to now if you import an email from the Import Icon (upper right corner) all attachments remain as attached document on the "iGuana" document to be created.

Like shown in picture below:



Now the option to be converted is available

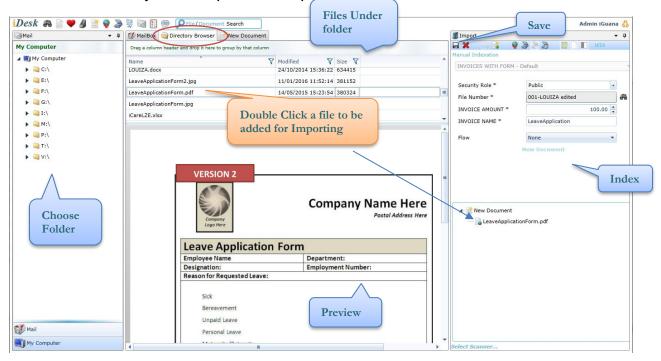
Mail -> open mail with attachment -> right on the attachment link -> option to Import attachment and be converted





# **Directory Browser**

The Second Tab from your Main Work area, is the Directory Browser. You can choose a file from your Computer and upload images or files from there.



First, you choose a Folder, from MyComputer,

Then you Choose the Document class from the Import Tab.

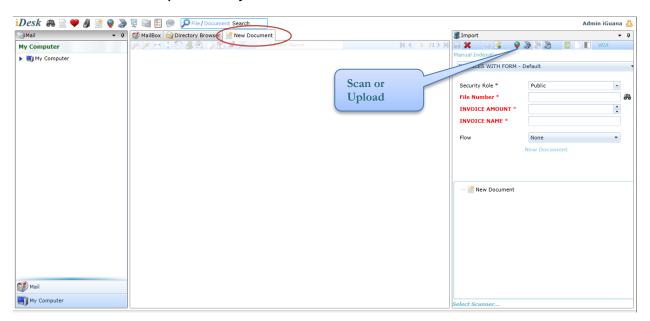
Double click on the Document(s) Under the Directory Browser

Fill in the Indexes, and click on Save.

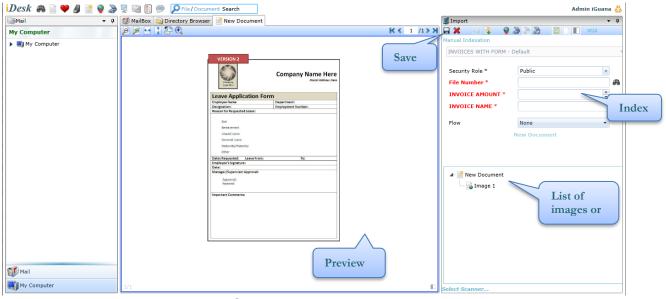


#### **New Document**

The Third Tab from your Main Work area, is the New Document. You can scan a new document, or import from your hard Drive, and create a new Document.



The scanned or uploaded Document can now be indexed and saved as a new Document.



Fill in the Indexes, and click on Save.



# **Sending Documents**

To **Send a Document** from your iDesk, go to your Documents tree and choose a Document. Right click to get the popup menu, and choose **send Document**.

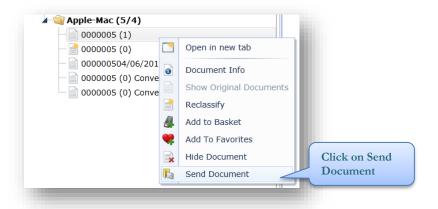


Figure 34- Choose a Document and click on Send Document.

Choose the users(s) and then Click on Send button.



Figure 35- Sending Document





In iDesk, you can send Documents to Users using email.

<u>Note:</u> Make sure you enable **Send EMails** option from iManage in Group Security. Chapter

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To Send Email by attaching Documents, just select the Document from your Tree Documents, and right click to see the popup Menu. Then click on the e-Mail option.

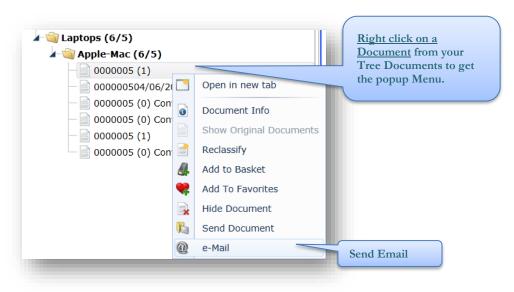


Figure 36- Sending Email (From Documents Tree)

Another way of sending email is from your basket. In the Opened Document, click on the Email button from the toolbar .



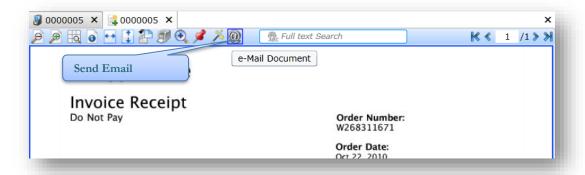


Figure 37- Sending Email (From Basket)

Once you click the e-mail option, then you can see the e-Mail form. Complete the necessary fields and click on Send.

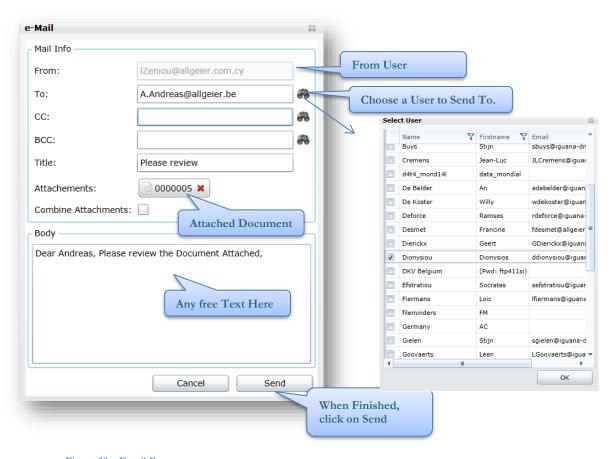


Figure 38 – Email Form



Chapter

# Reclassify

Reclassify is the feature in iDesk that allows you to **move** a Document from one **Document class to another**, and changing the Indexes of that.

To be able to do that, just select the Document from your Tree Documents, and right click to see the popup Menu. Then click on Reclassify option.



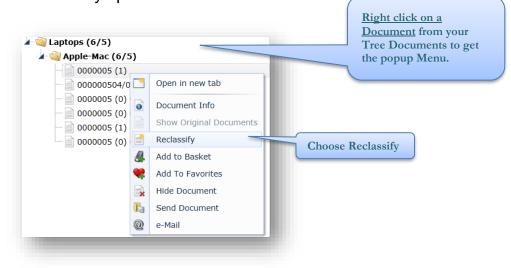


Figure 39- Reclassify

The Documents that are marked to be reclassified are shown in Basket.

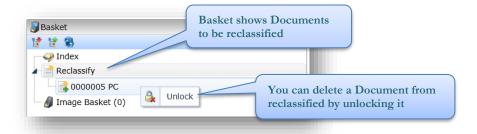


Figure 40- Reclassify Items in Basket



#### Document Reclassifier Toolbar.

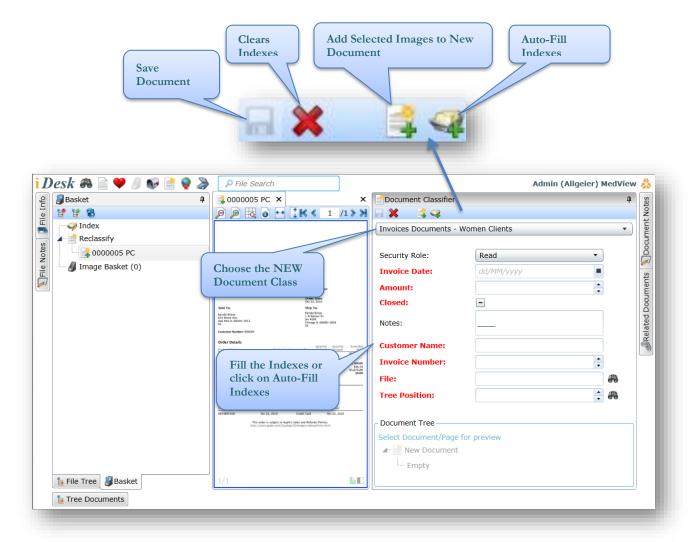


Figure 41- Document Classifier Screen

## To reclassify the Document, you need to:

- Choose the Document Class you wish to change to
- Complete the Indexes (manually or using "Auto-fill Indexes")
- Click on button "Add Selected Images to New Document"
- Click on Save

In that way you have reclassified your Document.



# **Reordering Images**

Using the Reclassify feature we can reorder the images of an existing document, if that document does not have an original document.

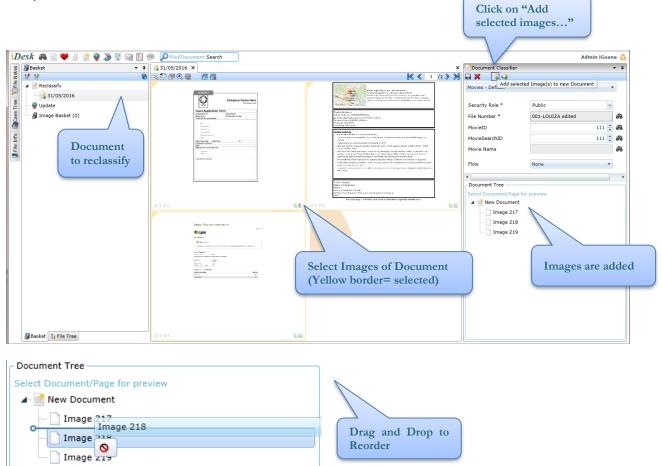
Note: Original Documents do not have the reclassify option available

We Add into the basket a document with the reclassify method as explained above.

You select the images you wish to recreated as new document, and click on Add selected Images.

Below the Images are added in the Document Tree, and then you can Drag and

Drop to reorder them. Then Click save!





# **iFlow**

By pressing the iFlow button 
on the toolbar menu, he can see the iflow Module.

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#### **Work Area**

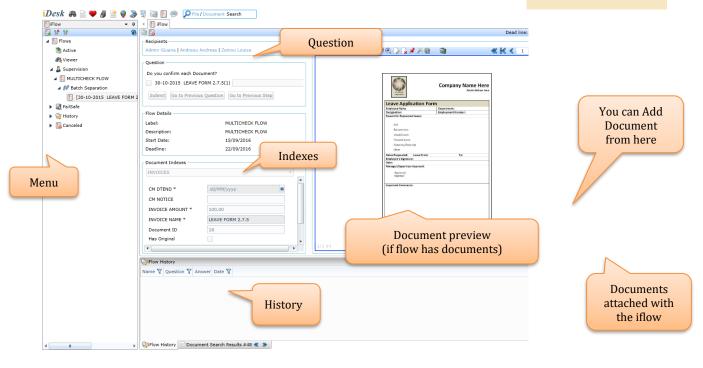


Figure 42 iFlow in iDesk

As soon as a new document arrives, an iDesk user if he was assigned in the Groups of iFlow, can see if he has something assigned to do



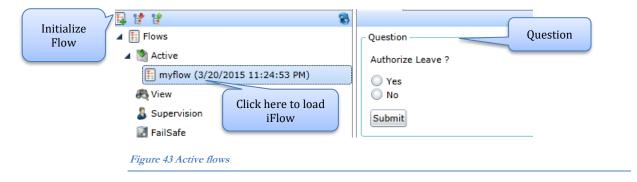
# Badge for Number of iFlows

Once a users is logged in to iDesk and he has pending iflows to review, he can see the iflow icon with a small numbering.

#### **Active iFlow Instance(s)**

Click under the Active one of the iFlow instances to load it.

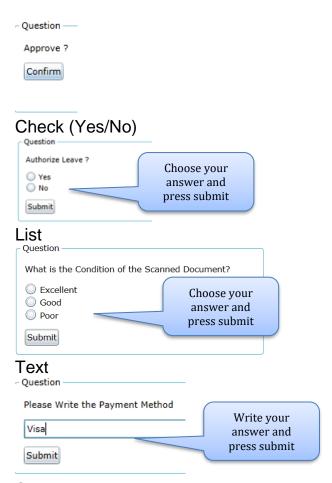
Then answer the question with the options predefined in iManage and press submit to save the answer and continue with the flow.



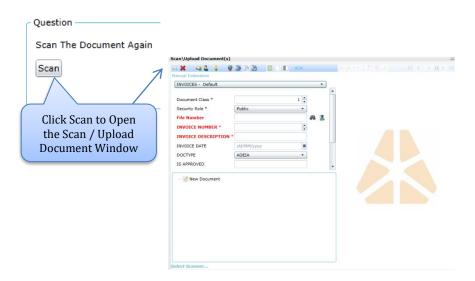


#### Answering Question(s) of various types.

#### Confirm

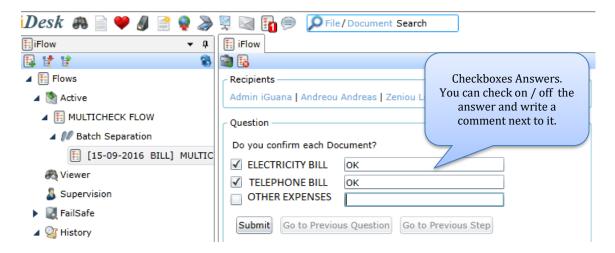


#### Scan



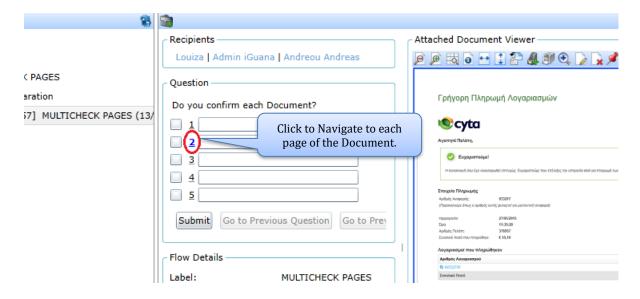


#### Multi check Type



# Navigation Link on Document's Pages when index is Number of Pages

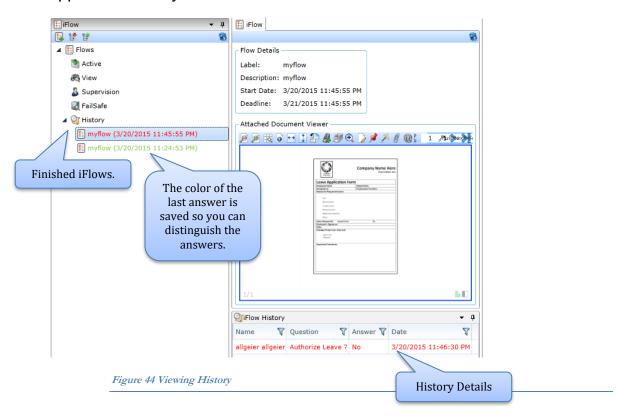
When the flow has a multicheck type with **Number of Pages** as a Master Index, then next to each checkbox, there is a number that is clickable and can Navigate you to the Document Page that is linked to each number.





#### **History**

In this way you continue answering the questions until the end of the flow. Then it appears in history.



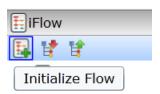


#### **Initialize Flow**

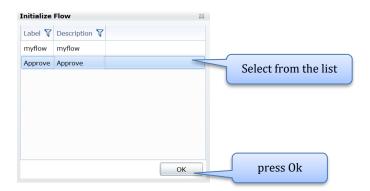
An iflow can be started from Importer or it can be user initiated either from iCapture or iDesk.

#### iDesk - iFlow Menu

From the iFlow menu in iDesk click on the button [4] (Initialize flow)



Then you will see the list of the available iflows. You select the one you want to run and click Ok.



As soon as you press ok you can see it under the Active Flows and you can start working with it.





# Indexing in a flow

When Uploading a new Document, or Scanning a new Document from iDesk, scroll down to the last Index, and you will see the Routing (iflow) Index. From There, you can select which I flow you want to initiate as soon as it is saved.

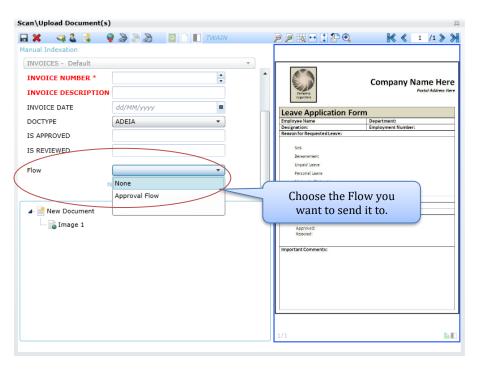
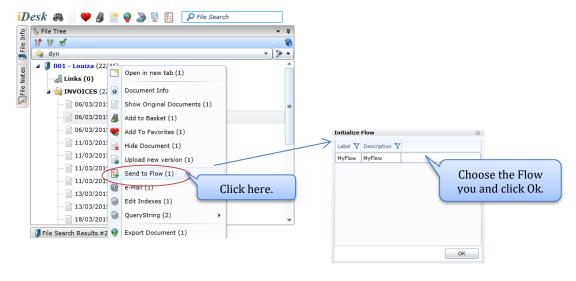


Figure 45 Initializing iFlow from Indexes when scanning/uploading

#### Send to Flow

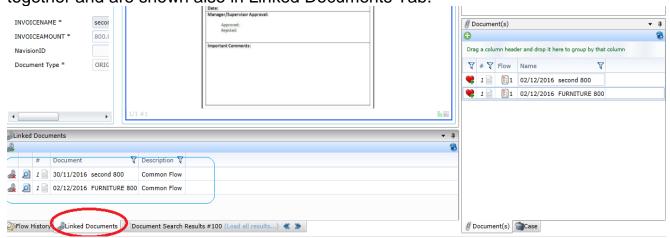
When you are in iDesk and you right click on the file tree, there is an option to send a Document to a flow.





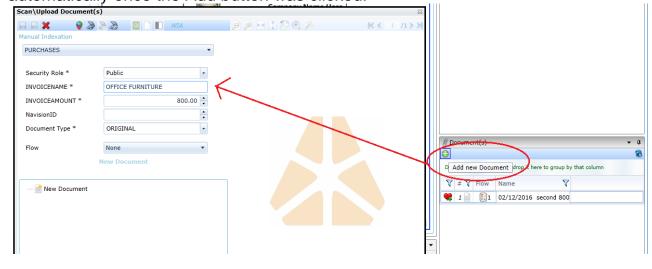
#### **Linked Documents**

When you add a new Document in a flow, then all the documents are linked together and are shown also in Linked Documents Tab.



## **Copy Indexes of Master Document**

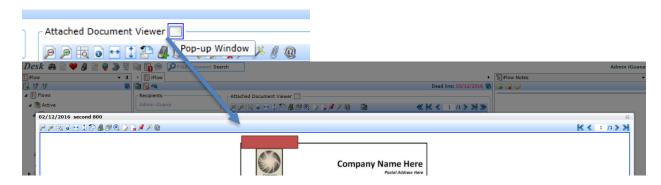
When you add a new Document, it copies Indexes of Master Document when adding a new Document. As you see below, the Indexes where filled automatically once the Add button was clicked.





#### **Full Screen Popup**

On the Viewer of the Document, there is a new button now that you can click on it and have a full screen of the Document.







The iBox is a Program that communicates with iGuana Applications with that you can send Documents from your PC directly to iCapture.

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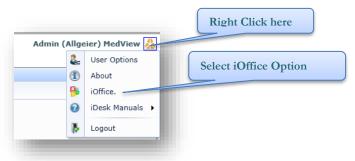
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#### Installation

To be able to use iBox, you need to install a simple setup Program that will be provided to you by Allgeier.

After you finish with the iBox Setup, you also apply also some settings using iDesk.

Go to the iDesk Application, and right click on the Right Top Corner, the Allgeier icon.



Then click on iOffice option to save necessary settings regarding the user login and iCapture Web reference.

#### **Accessing iBox**

Go to the Windows Explorer to find the images/Documents you need to send to iCapture for processing.

Right click on one or more of the Desired Documents from your pc.

And Click the ibox option.

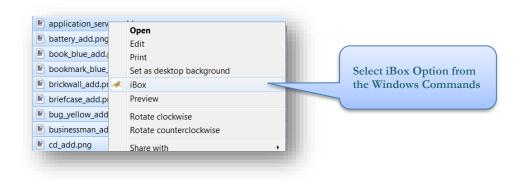


Figure 46 iBox Windows command



#### iBox screen

The iBox Screen is very simple and is similar to the one used in the iCapture when you need to create a new batch.

Here you will apply your preferences like: Document Class to be archived, Users to be able to be accessed, priority and also give a Description of the Batch. To finish you click OK.

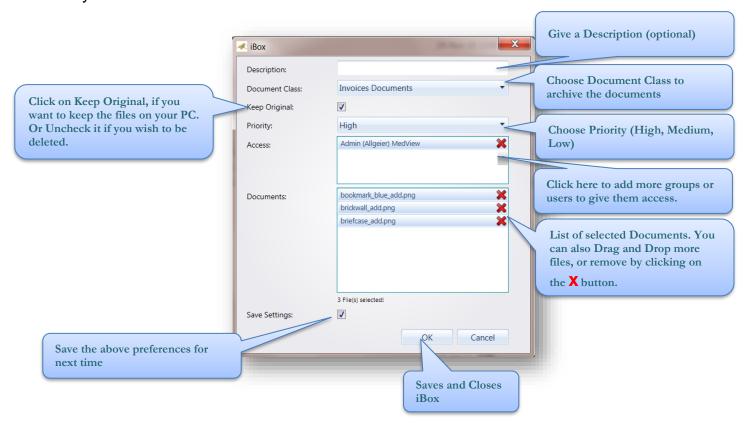


Figure 47- iBox Screen



#### iOffice 🔡

The iOffice is a Plugin created by Allgeier, that incorporates iGuana Options in to your Office Programs.(Word, Excel,Outlook), giving you the facility to manage your documents easily.

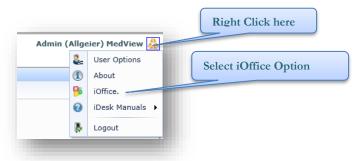
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#### Installation

To be able to use iOffice, you need to install a simple setup Program that will be provided to you by Allgeier.

After you finish with the iOffice Setup, you also apply also some settings using iDesk.

Go to the iDesk Application, and right click on the Right Top Corner, the Allgeier icon.



Then click on iOffice option to save necessary settings regarding the user login and iDesk Web reference.

#### Accessing iOffice.

As we mentioned above, the iOffice incorporates an iGuana Plugin. That means that when you open Word, Excel or Outlook, you will have a new tab named iGuana, with various options.

To be able to access the iOffice Toolbox options, you also need to Import the Licence.





#### Using iOffice.

With the iOffice you can either Send your current document in iDesk by Clicking the Import button.

Or you can send it as a Batch to iCapture by selecting the "send to iCapture"

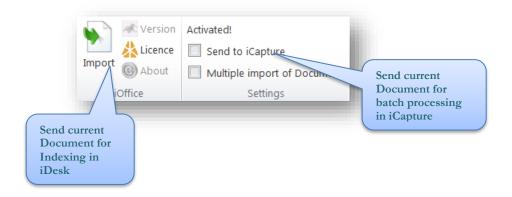


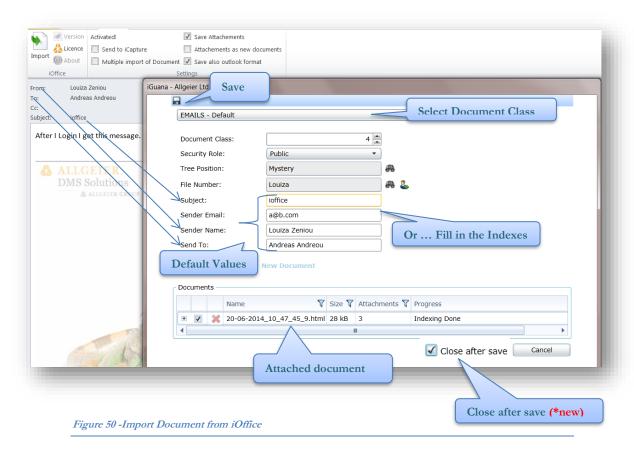
Figure 49- iOfffce Toolbox

To import a Document to iDesk, click on **Import** , and then login to iDesk,.





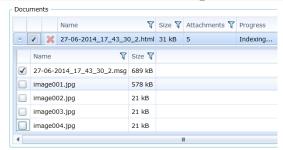
After a successful login, you can provide the Indexes for the current Document.



To send to iCapture click on "send to iCapture".

It will show you the iBox Screen (check previous chapter for more iBox Details), where you can send the current Document for processing and indexing through iCapture.

Note: Attachments can be removed from archived mail by unchecking them from the attachments list as the picture shown below.



The **Close after Save** Checkbox, allows you to save a document, using all or partial images from the Email, and the screen stays open, in order to rearchive the Images as a different Document.





The iView is the iGuana Application that shows a specific document, using some parameters in the URL.

It can be used for External Applications, and it requires the following parameters:

- · Login authentication,
- Document Identification. (ID, or Indexes to search for).

Note: You can see the <u>External Applications</u> for further details on how to construct the URL.

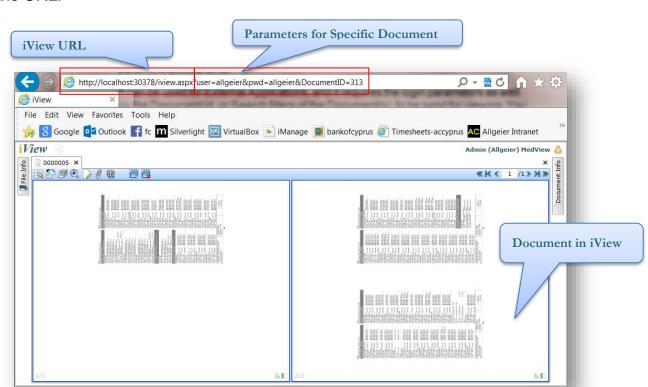


Figure 51- iView, preview of a Document by sending parameters

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#### Chapter

## **Reports**

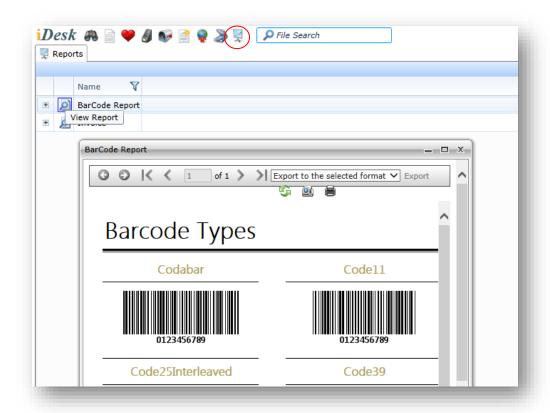
Reports are online documents that a user can visualize data or information according to the Company needs.

The Administrator of the iGuana system has to prepare the reports through iManage and also give the permission to the user groups, to enable users to view them.

To open the reports, click on the report icon <sup>™</sup> from the iDesk Toolbar menu.

You will see the grid with all the reports that are available for the users to view.

And just click on the view icon , to preview each report.



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Chapter

## **External Applications** §

#### **General**

An iGuana **Document**, or **Search** Results of iGuana Files/Documents, have a website link (URL). When a user clicks on this link, iGuana will read this as an **External Application**. An **External Application** can interact and launch one of the **iGuana** Website Applications such as:

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- iDesk
- iView
- iScan

The above iGuana Applications, handles its own authorization, so you have to pass the **Login** information:

- Username
- Password

Authorization is *Mandatory* (Except for Active directory users)

You can have Search Results based on at **least one** parameter, **or** a **combination** of the following parameters:

- Document ID (or)
- File Class (and / or)
- File Class Indexes(and / or)
- Document Class (and / or)
- Document Indexes

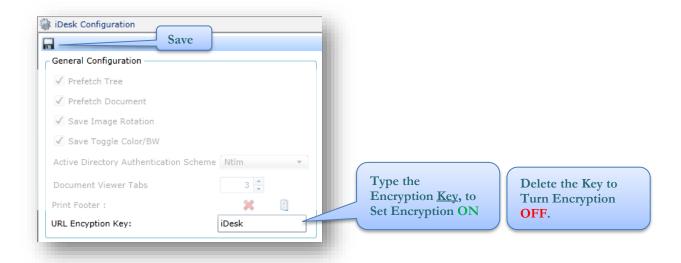


#### **URL Encryption**

#### What is URL encryption?

When you pass information through a URL ensuring the security, then you need to use URL encryption. Encrypted URLs prevent anyone from seeing the request details.

iGuana gives you the ability to set this option On/Off in the iDesk Configuration of iManage.



The Administrator of your company should use AES algorithm with the Key specified in the iManage, to encrypt the URL, and encode the result in HEX format to ensure that the URL is safe.

Then, the Generated URL can be used in the iGuana Applications.

#### For Example:

URL Format without Encryption:

http://localhost/iDesk/iDesk.aspx?user=123&pwd=123&DocumentID=1

URL Format using Encryption:

http://localhost/iDesk/6E414E56626A702B6C7A7970496A31637664675A75353 14C4B33694E6C505174635A4A535A7864435475773D



#### **URL Encryption Example**

The following is an Example of how to implement the call of the URL encryption in a Simple VB Windows Application. In more detail we will see :

- What is iSDK Service
- Encrypt function of iSDK
- VB Code Example implementation

#### What is iSDK Service:

**iSDK** is short for **iGuana S**oftware **D**evelopment **K**it, a programming package that enables a programmer to develop applications for a specific platform. It includes APIs, programming tools, and documentation.



Figure 52- iSDK URI

iSDK is the main Web service for iGuana operations.

It is a web application build with Silverlight technology and can be accessed through a web browser via http:// <iGuana Path>/WebServices/iSDKService.svc



#### **Encrypt function of iSDK:**

#### **Encrypt**

#### " /iSDKService/Encrypt"

#### **Syntax**

Public Function Encrypt(ByVal Text As String, ByVal URL\_safe As Boolean) As String

#### **Description**

This is the Encrypt operation for returning Encrypted URL for the iGuana session.

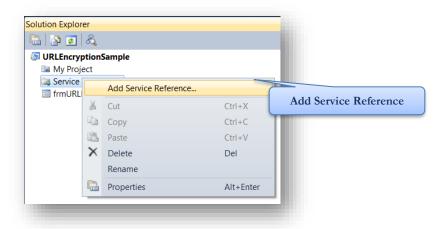
Return Value: [String]

#### Parameters needed:

Name	Туре	Required	Default Value	Description
Text	String	✓	-	The un-encrypted URL string
URL_safe	Boolean	✓	-	Should always send True

#### **VB Code Example implementation:**

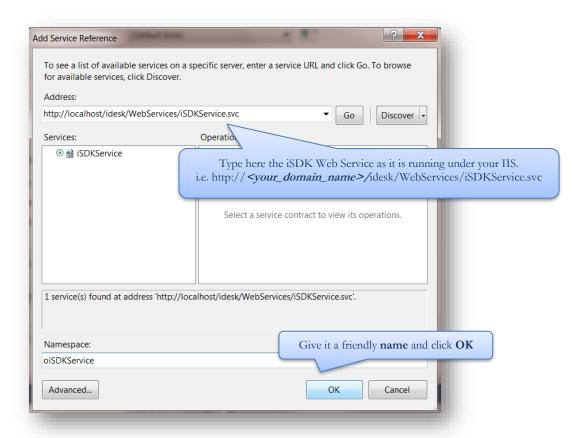
1. In your solution you add new Service Reference,



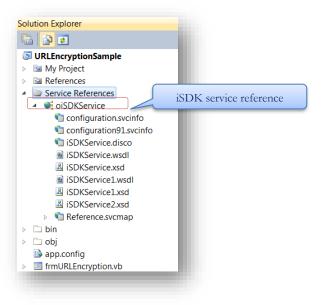


2. To Add the iSDK Service:

Once the service is found, you select it and press ok to add it into your solution.



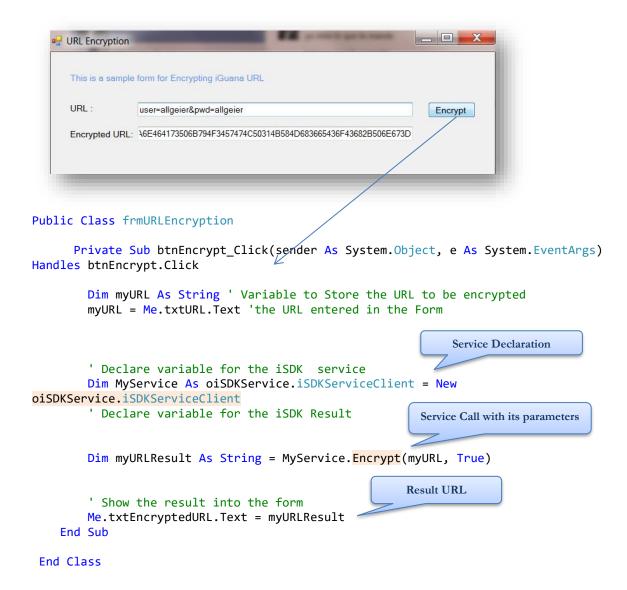
3. The new added service reference will be shown under the Service References





# 4. In the VB Code, you Need to call Encrypt Function of the Service with its parameters

Let's say you have a simple form, that you write a simple Text URL, and you click Encrypt, to give you the Encrypted URL string.





#### **External Application URL Sytanx**

The URL that we need for searching as external user has the following Syntax:

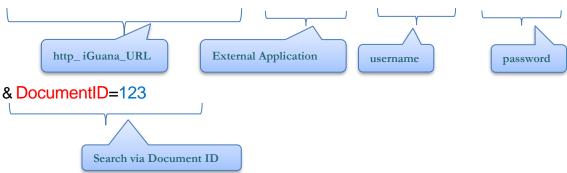
# URL Syntax <http\_ iGuana\_URL>? Source=SAP&User=user name&Pwd=password& <combination\_of\_parameters\_to\_search>

#### Example 1: (Simple Search)

Let's Say I want to get results for <u>a specific Document</u> with Document ID =123.

This is how the URL syntax would look:

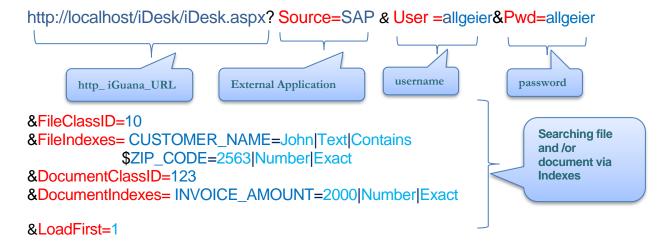
http://localhost/iDesk/iDesk.aspx? Source=SAP &User=allgeier&Pwd=allgeier





#### Example 2: (Advanced Search)

In this example, I don't have a specific Document id and we will build a more complex url Syntax:



The following table explains the **File** or **Document** Parameters:

Parameter Names	Document ID FileClassID DocumentClassID LoadFirst	
Syntax	This can be a numeric Value  DocumentID=Document ID  FileClassID=File class ID  DocumentClassID=Document class id  i.e.  DocumentID=111222  FileClassID=123  DocumentClassID=456	
Combining more than one Parameters	Use the symbol & to combine more than one parameters i.e.  FileClassID=10&DocumentClassID=456	
Multiple Document IDs	Use the symbol , (comma) for multiple Documents i.e.  DocumentID = 100,101,103  These documents are loaded directly in the document viewer.(Each Document in a different Tab)	
LoadFirst	Defines the number of documents in result list that will be loaded in the document viewer. i.e LoadFirst =1 or LoadFirst =5	



### The following table explains the **Indexes** Parameters:

_	FileIndexes			
Parameter Names	DocumentIndexes			
Syntax	FileIndexes=Index Name 1=Value Type Mode or  DocumentIndexes=Index Name 1=Value Type Mode \$Index Name 2=Value Type Mode i.e. DocumentIndexes=INVOICE_AMOUNT=2000 Number Exact			
Value Type Mode	<ul> <li>The Value   Type   Mode define:</li> <li>The Value of the Index Parameter</li> <li>If the Value of the parameter is of type:         (Text, Number, Date, TrueFalse)</li> <li>Mode of Search         (Exact, Contains, Starts, Ends)         i.e.</li> <li>INVOICE_AMOUNT=2000   Number   Exact</li> <li>FILE_CREATED=01/01/2013   Date   Exact</li> <li>Note: If you omit the mode the default is exact</li> <li>ie. INVOICE_AMOUNT=2000   Number</li> </ul>			
Combining more than one Index Parameters	Use the symbol \$ to combine more than one Index parameters i.e.  FileIndexes= CUSTOMER_NAME=John Text Contains \$ZIP_CODE=2563 Number Exact			
Order by (*new) INDEX_NAME=   Asc INDEX_NAME=   Desc	To add sorting on the indexes You can add the keyword <b>Asc</b> or <b>Desc</b> (Ascending means from 0-9 / A to Z and Descending means from 9-0 / Z to A i.e.  INVOICE_AMOUNT=2000 Number Exact Asc FILE_CREATED=01/01/2013 Date Exact Desc  Or you can just have the order, with empty values. i.e.  INVOICE_AMOUNT=     Asc			



#### **iDesk**

#### **URL** syntax for iDesk

As we have explained in the previous section, we need to build a URL syntax to be able to call iGuana as External Application. We explained the syntax, the symbols and we have given examples.

In this section we can see specifically for iDesk, the template syntax. By editing the correct values you can get the search results.

#### Searching document via Document ID

http:// Servername/iDesk/iDesk.aspx? Source=SAP&User=username &Pwd=password &DocumentID=Document ID

**Tip:** Searching via Document number, will return only one Document.

#### Searching file or/and document via Indexes

http://Servername/iDesk/iDesk.aspx? Source=SAP&User=user name&Pwd=password &FileClassID=File class ID&FileIndexes=Index Name 1=Value|Type|Mode\$Index Name 2=Value|Type|Mode&DocumentClassID=Document class id&DocumentIndexes=Index Name 1=Value|Type|Mode\$Index Name 2=Value|Type|Mode &LoadFirst=1

#### Tips:

The above is the complete syntax. You can use combinations by using only the parameters you wish to have the desired results.

You can use the LoadFirst Parameter to automatically Load the number of Documents you wish



#### **iView**

#### **URL** syntax for iView

iView works in the same way with iDesk, but it only gives a search result for a simple Document.

In this section we can the iView template syntax and just editing the correct values you can get the search results.

#### Searching document via Document ID

http:// Servername/iDesk/iView.aspx? Source=SAP&User=user name&Pwd=password&DocumentID=Document ID

#### **Searching document via Indexes**

http://Servername/iDesk/ iView.aspx? Source=SAP&User=user name&Pwd=password &DocumentIndexes=Index Name 1=Value|Type|Mode\$Index Name 2=Value|Type|Mode &LoadFirst=1

**Tip:** Use the LoadFirst Parameter to automatically Load the number of Documents you wish

#### **iScan**

As we have explained in the previous section, we need to build a URL syntax to be able to call iGuana as External Application. We explained the syntax, the symbols and we have given examples.

In this section we can see specifically for iScan the template syntax. By editing the correct values you can set a Document class and prefilling the Indexes.

#### Scan document

http:// Servername/iDesk/iScan.aspx? Source=SAP&User=user name&Pwd=password &DocumentClassID=Document class id&DocumentIndexes=Index Name 1=Value|Type\$Index Name 2=Value|Type