



Return/Exchange Terms and Conditions

If you are not satisfied with your purchase the merchandise MUST be accompanied with this receipt within 14 days of date for a full cash refund, or 30 days for an exchange or store credit. Merchandise that is not accompanied by a receipt or that is defective, regardless of the packaging will not be accepted. All orders made to order sales are not subject to cancellation or exchange/refund. This includes custom designed, altered, cut or manufactured to your specifications cannot be accepted for refund, credit or exchange.

To be eligible for a return or exchange, your item must be unused and in the same condition that you received it. It must also be in the original packaging. To complete your return, we also require a receipt as proof of purchase.

Additional non-returnable items

- Gift cards
- Any item not in its original condition, is damaged or missing parts for reasons not due to our error
- Any item that is returned more than 30 days after delivery
- Any item not accompanied by the original receipt of purchase.

Once your return is received and inspected, we notify you of the approval or rejection of your return. If you are approved, then your refund will be processed, and a credit will be applied to your original method of payment or an exchange/ credit will be applied.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again. Then contact your credit card company, it may take some time before your refund is officially posted.

Discounted and Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded and are only eligible for exchange or store credit.