

REPORT OF

COMMUNITY COMPUTER LITERACY PROGRAM

BY CANADIAN ZALMI SOCIETY

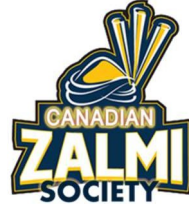
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PROJECT INITIATED BY:



SUPPORTED BY:



Project Advertisement:

The project was advertised through different social media platforms (Local news papers, Facebook, Video advertisement, website and instagram)

Study outline for the Program:

Program	Course Duration
Microsoft Word	4 Hrs
Microsoft Excel	4 Hrs
Microsoft Windows 10	4 Hrs
Software Instalation and Uninstallation	4 Hrs
Internet Basics	
Document printing and editing	
Total Hours of training	16 Hrs

Applications submitted:

Number of total Applicants	Number of Selected Applicants	Number of Applicants in Waiting list
106	12	94

Program Schedule:

Jan 13, 20, 27 and Feb 3rd for 4 hours

Program Location:

Genesis Centre - 7555 Falconridge Blvd NE #10, Calgary, AB T3J 0C9



Challenges during program:

There were a variety of different challenges we faced as a team. For starters, there was a language barrier between those who knew English and those who knew second to none. Due to this it would be difficult for these individuals to keep up with the lesson. Another issue we had, was the education difference in the sense that many individuals were able to progress faster than the other half. Being able to keep everyone engaged and choosing an appropriate speed was difficult to establish. However with the help of our volunteers we were able to overcome them and create a space where everyone is able to understand.

Overall Project Outcome:

This four week long project was designed to allow individuals to have access to an affordable program where they can learn about computers. In this program, students are taught how to use different Microsoft applications such as Word and Excel.

These two are integral in the workplace area, knowing how to utilize them is an important skill. Students also learn the ins and outs of how a computer is made up and what its primary functions are. The difference in operating systems and how they function is also exhibited. Each week they are tested on the knowledge they have acquired to make sure they understand the topics. Where there is a lack of knowledge it is revisited and taught in a different technique.

Participants are able to network with each gaining useful practical experience as well. After all this is done, there is a free laptop or desktop is given to each member. They can then use their new found knowledge and practice it. As the world is progressing into place where technology is a focal point it allows these individuals to keep up and starts to help their children with their needs. This program can lead towards many different opportunities and open doors for a better tomorrow. Overall, this program is a great benefit to the community.

Laptops and Certificates Distribution amongst the participants:



Successes:

At the end of this program we had seen the evident increase in computer literacy in all our participants. Each individual was able to connect with other people and learn the important skill of networking.

Volunteer appreciation:

We strongly appreciated our volunteers support and assistance during the program. All the members had so much fun. It was a big success because of our volunteers.

