

# KVC Friday Notes

August 29 2025



## Reminder: Housing Charges & Late Fees

Housing charges are due on the 1st of each month. Please ensure that your payment is received by this date to keep your account in good standing.

- **Late Payment Fee:** If housing charges are not paid on the 1st, a \$40 late fee will be applied to your account.
- **Utility Reimbursement Fee:** For members who reimburse the Co-op for water and sewer (PUC) charges, an additional late fee (\$40) will apply if the reimbursement is not received by the PUC due date.

Just as the Co-op must pay its mortgage and other financial obligations on time, it is reasonable to expect members to do the same. Paying on time helps the Co-op remain financially stable and ensures that we can continue meeting our commitments.

We encourage all members to pay promptly to avoid additional fees and to support the smooth operation of our community.

## Community Involvement Opportunities

### Join the Landscape Committee Meeting

September 10, 2025 @ 1:00 pm

### Policy Committee

TBA

### Social Committee

September 9, 2025 at 7:00pm

### Board Meeting

September 18 @ 2:00

## Office Hours

Monday - 10 - 4:30

Tuesday - 10 - 4:30

Wednesday - 12 - 6:30

Thursday - 12 - 6:30

Friday - 10 - 4:30

You can reach out to Noor via email  
[office@kawarthavillagecoop.ca](mailto:office@kawarthavillagecoop.ca)

## Social/Kids Committee Event

Back to school community barbecue -  
August 30th Saturday from 4:00 to 6:00  
p.m.

**Next Garbage Pick Up September 12**

## **Kawartha Village Co-operative Homes Inc.**

### **Code of Conduct: Member–Staff Interactions**

#### **Purpose**

This Code of Conduct sets out expectations for respectful and appropriate behaviour when members interact with co-op staff. Its purpose is to ensure that staff can perform their duties in a safe and supportive environment, and that members receive fair and professional service.

#### **Respectful Communication**

- Communicate with staff in a calm, courteous, and professional manner.
- Aggressive, threatening, or disrespectful language and tone will not be tolerated.
- Concerns must be raised about issues, not directed at staff personally.

#### **Following Procedures**

- Use proper channels (office hours, request forms, email, or phone) for inquiries and maintenance requests.
- Respect staff time and responsibilities; unannounced visits or demands outside proper channels are discouraged.
- Respect staff authority to carry out policies and decisions made by the Board.

#### **Cooperation & Patience**

- Recognize that some issues take time to address and practice patience with timelines.
- Do not pressure staff to provide preferential treatment.
- Handle disagreements through established dispute resolution procedures rather than direct confrontation.

#### **Accountability**

- Inappropriate behaviours (verbal abuse, intimidation, harassment, or gossip directed at staff) are considered breaches of community standards.
- Repeated or serious incidents may be referred to the Board of Directors for action, up to and including warnings or termination of membership as permitted under the co-op's bylaws.


#### **Shared Responsibility**

Staff and members are partners in cooperation. Staff commit to performing their duties fairly and respectfully, and members commit to treating staff with dignity and courtesy. Together, we create a safe, supportive, and thriving community for all.

***Kawartha Village Co-operative Homes Inc. – Building Respect, Together.***

## **Enbridge Gas Home Winterproofing Program**


Keep your home warm. Save on energy costs. Stay safe this winter.

 What is the Enbridge Home Winterproofing Program?

Enbridge Gas, together with Save on Energy, offers free energy-saving upgrades for households that qualify. The program helps reduce heat loss, cut energy bills, and make your home more comfortable all winter long.

 Upgrades May Include:


- Added insulation (attic, walls, basement)
- Draft-proofing for windows and doors
- Furnace and boiler maintenance
- Free smart thermostat installation
- Energy-saving tips tailored to your home

 Who Can Apply?

- Enbridge Gas customers (homeowners or tenants with landlord approval)
- Homes heated by natural gas (furnace or boiler)
- Households that meet income eligibility OR already receive government assistance programs


 Why Participate?

- ✓ Lower heating bills
- ✓ A warmer, more comfortable home
- ✓ Reduce drafts and cold spots
- ✓ Environmentally friendly energy savings

 Apply Today!

Call: 1-855-659-0549

Visit: [enbridgegas.com/winterproofing](https://enbridgegas.com/winterproofing)

 Don't wait – apply before the cold weather sets in!

*The office will be arranging for Enbridge to come in to the Coop to see our eligibility.*

## **High School Students – Earn Your Volunteer Hours!**

Are you a high school student looking to complete your community involvement hours for graduation? Volunteer with the co-op! This is a great way to give back, build your resume, and get to know your community.

Opportunities include helping with event setup, delivering notices, assisting committees, and more – we'll match you with something that fits your interests and availability.

Interested? Contact the office or a member of the Board to get started!



**⚡ Save Energy. Save Money. Stay Comfortable.**

## Hydro One – Energy Saving Tips for Your Home

### ☀️ **Everyday Energy-Saving Tips**

- Unplug devices when not in use – chargers, TVs, and computers still draw power.
- Switch to LED bulbs – they use up to 75% less energy and last longer.
- Use natural light – open blinds during the day to reduce lighting costs.

### ❄️ **Heating & Cooling**

- Set your thermostat wisely – lower it by 2–3°C at night or when away.
- Seal drafts – use weather stripping and caulking around windows and doors.
- Change furnace filters regularly for better airflow and efficiency.
- Use ceiling fans – clockwise in winter to push warm air down, counterclockwise in summer to keep cool.

### 🚿 **Water & Appliances**

- Wash laundry in cold water – saves energy and is gentler on clothes.
- Hang-dry clothes when possible.
- Install low-flow showerheads – reduce hot water use and save on electricity.
- Run dishwashers & laundry machines only when full.

### 🌱 **Long-Term Savings**

- Upgrade to ENERGY STAR® appliances – they use less power and last longer.
- Consider a smart thermostat – manage heating and cooling automatically.
- Add insulation to attics and basements to keep heating/cooling inside.
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### 📞 **Learn More**

Visit: [HydroOne.com/SaveEnergy](https://www.hydroone.com/saveenergy)

Call: 1-877-797-9473

