



Entod Research Cell UK Ltd.

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CUSTOMER FEEDBACK

ETD/CF/01
REV. No.00
Date: 01/03/2017

Dear Customer, We are constantly improving the quality of service to our valued customer. To achieve this, we need your valuable guidance and opinion. We shall really appreciate if you would spare few minutes to fill the following feedback form. Your suggestions would help us immensely to serve you better in future.

Please complete the form below and return to us for review and action as necessary.

Criteria	Quality Rating				
	+2	+1	0	-1	-2
Overall Performance					
Quality of Product					
Quality of Packaging (outer/inner)					
Dispatch/delivery team efficiency					
Communication from order team					

Scoring Key

+2 = Totally Satisfied	0 = Neither satisfied or dissatisfied	-1 = Dissatisfied
+1 = Satisfied		-2 = Totally Dissatisfied

Remarks (How can we improve our service to you?)

Would you like us to contact you and discuss any concerns you may have?	YES <input type="checkbox"/>	NO <input type="checkbox"/>	(Please tick)
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Completed By: _____ Date _____

Please return by emailing scientificell@entodpharma.com or posting to the address below

Customer Name & Address:

Thank you for your feedback

