



Entod Research Cell UK Ltd.

Registered Office: 15 Tottenham Lane, Hornsey, London N8 9DJ, UK.
Tel: (+44) 02081440963 • Email: scientificell@entodpharma.com

ETD/CF/05
REV. No.00
Date: 02/06/2019

USER FEEDBACK FORM FOR OCULAR LUBRICATING AND COMFORT SOLUTION

Model Name :

Dear Sir/Madam,

We thank you for your continued support to our company and products in the past. We request you to kindly give your valuable feedback/suggestions about our product used by you and fill up this form enabling us to serve you even better in future.

S. NO.	FOCUS POINTS	USER FEEDBACK		SUGGESTIONS, IF ANY
		YES	NO	
1.	Are the essential symbols, size & batch details of the product clearly visible on the printed box and easy to understand?			
2.	Is the condition of outer printed box acceptable when it reaches you?			
3.	Is it convenient to open the outer printed box?			
4.	Is the seal intact on the inner plastic bottle?			
5.	Is there any leakage of eye drops from the plastic bottle?			
6.	Is it convenient to open the seal on the inner plastic bottle?			
7.	Is it convenient to dispense the eye drops from the bottle?			
8.	Is there any irritation/stinging/ burning sensation after using the eye drops?			
	If answer to point No 6 is 'Yes', kindly mark one of the following to describe it.			
8a	Mild			
8b	Moderate			
8c	Severe			
9.	Any suspended particles found in the product			
10.	Any fungal or bacterial growth observed on product or packaging			



Registered in England and Wales: Company number 7418222
VAT registration number 178788726 • Website: ophthalmicsuk.com



Entod Research Cell UK Ltd.

Registered Office: 15 Tottenham Lane, Hornsey, London N8 9DJ, UK.
Tel: (+44) 02081440963 • Email: scientificell@entodpharma.com

Any specific problems observed while using the product –

Over all Grading of Device : -

A (Excellent)

B (Good)

C (Average)

D (Poor)

Any area of improvement you would suggest which can further improve the ease of use or performance of the device?

Completed By:	Date
Please return by emailing scientificell@entodpharma.com or posting to the address below	
End-user Name & Address:	
Thank you for your feedback	

Ophthalmic Products
Medical Devices
Formulation Research

