



ACT BARKS AND RECREATION
DOGGY DAYCARE

Client Information

In line with ACT legislation, all dogs and their owners must meet the following requirements to attend services with ACT Barks and Recreation.

Personal Information

All clients must provide the following information to ACT Barks and Recreation:

- dog's name
- microchip number
- age, breed, and colour
- whether they have been desexed or not
- any health issues such as past injuries, medications or dietary requirements
- any behavioural issues
- vaccination and working status
- owner's name and contact details
- name and contact details of an emergency contact
- contact details of your preferred veterinarian

Age

ACT Barks and Recreation is unable to care for dogs under the age of six months as part of its general program.

Dogs between three to six months of age may participate in programs and activities specifically designed for puppies. Puppies between 10-16 weeks of age must only attend daycare if they have received their first vaccination at least eight days prior, and are continuing with their vaccinations. Owners must provide written acknowledgement of the risks of the puppy contracting disease in a daycare setting.

Size

ACT Barks and Recreation specialises in the care of extra small to medium sized dogs. We accept dogs up to 12 kilograms.

As a guide, we accept breeds such as pugs, frenchies, westies, oodles, terriers, doxies, whippets, iggys, cavaliers and shi tzus.

Desexing

In the ACT, all dogs over the age of six months must be desexed. We understand there are some exemptions to this rule, however, ACT Barks and Recreation is unable to care for dogs that are not desexed.



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Vaccination

All dogs must be up to date with vaccinations and owners must supply a current vaccination certificate that indicates their dog's vaccination history before commencing at daycare.

Your dog's vaccinations must cover:

- parvovirus
- distemper
- adenovirus
- bordatella bronchiseptica (known as kennel cough), and
- parainfluenza

If a certificate is not provided, we will contact your veterinary clinic to confirm your dog's vaccinations are up to date.

From time to time, we may recommend additional vaccinations during high-risk periods. Recommended vaccinations are not mandatory for attendance at daycare.

Worms, ticks and fleas

Dogs that have not been wormed with an intestinal all-wormer (including hydatids) in the previous three (3) months must be wormed on arrival at daycare. The owner is responsible for the expense and will be advised accordingly. It is recommended that all owners also have their dog on medication to prevent heartworm.

We recommend that all dogs are treated for fleas and ticks. Flea and tick treatment is not mandatory for attendance at daycare.

Suitability Assessment

All dogs must participate in a free daycare Suitability Assessment session prior to commencing at daycare. These assessments are to look at the appropriateness of daycare for your dog, as well as their social behaviours with other dogs and our staff.

Dogs that do not pass the Suitability Assessment will not be permitted to attend daycare with us. We may consider undertaking a second Suitability Assessment for dogs that do not pass, if they undertake activities to address any issues that are identified.

Identification

All dogs must be identifiable by staff at all times. To assist us with making sure we take the best care of your dog, owners are required to ensure their dog:

- is microchipped, and
- is registered with ACT Government (<https://www.cityservices.act.gov.au/pets-and-wildlife/domestic-animals/dogs/dog-registration>), and
- comes to daycare with a harness or collar with a name tag attached.



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Injury, Illness and Veterinary Treatment

Owner's must not send their dogs to daycare if they are knowingly unwell or injured. ACT Barks and Recreation staff will check in with you about the health of your dog at each visit.

If your dog becomes unwell during the day, and it is non-urgent, we will contact you or your emergency contact to pick up your dog as soon as possible.

If your dog requires urgent medical attention while in our care, and we are unable to contact your or your emergency contact, ACT Barks and Recreation will seek immediate veterinary attention.

Owners are to provide contact details of their preferred veterinarian and sign an agreement to cover the full costs of any veterinary services.

Pick Up and Drop Off

	Drop off	Pick up
Full day	8:00 - 9:30am	4:00 - 5:30pm
Morning only	8:00 - 9:30am	12:00 - 1:00pm
Afternoon only	12:00 - 1:00pm	4:00 - 5:30pm

Please phone ahead if you are running late. Late pick ups will incur a fee of \$15 per fifteen (15) minute block.

What to bring

- * a collar or harness with your dog's name attached
- * any medications that need to be administered throughout the day
- * in colder months, your dog may wear a jacket/hoodie

Access

Owner's will be shown around our facility as part of the Suitability Assessment session. No unauthorised visitors allowed at any time.