



ACT BARKS AND RECREATION
DOGGY DAYCARE

Terms and Conditions

By using the services of ACT Barks and Recreation, I agree to the following terms and conditions:

1. ACT Barks and Recreation may refuse services or admittance to dogs at any time.
2. I recognise that there are risks of illness and injury to their dog as a result of its participation in services provided by ACT Barks and Recreation. This may include injury or illness caused by other dogs. By placing my dog under the care of ACT Barks and Recreation, I acknowledge that they are aware of and voluntarily assume these risks.
3. To the fullest extent permitted by law:
 - a. I agree not to make any claims against ACT Barks and Recreation, and not to hold ACT Barks and Recreation liable, for any loss, damage, illness or injury suffered by my dog as a result of, or relating in any way to, my dog's participation in any services offered by ACT Barks and Recreation.
 - b. I fully release ACT Barks and Recreation from any existing or future liability of any kind arising from or relating in any way to my dog's participation in any services offered by ACT Barks and Recreation, and will fully indemnify ACT Barks and Recreation in relation to any liability or costs incurred by ACT Barks and Recreation as a result of any such claim brought by me.
4. I agree that, if illness or injury occurs to my dog, ACT Barks and Recreation may not notify me immediately.
5. If my dog requires urgent medical attention while under the care of ACT Barks and Recreation, and the nominated emergency contact person is not immediately contactable, ACT Barks and Recreation may seek immediate veterinary attention for my dog.
 - a. I agree to be fully responsible for all costs and expenses incurred as a result of this course of action and will fully indemnify ACT Barks and Recreation in relation to all such costs and expenses.
6. I will be fully responsible for all loss or damage caused by my dog to any another dog, person or property while under the care of ACT Barks and Recreation and will full indemnify ACT Barks and Recreation in relation to any liability or costs incurred by ACT Barks and Recreation as a result of such loss or damage.
7. If my dog is involved in a life-threatening incident occurs, ACT Barks and Recreation will exhaust all possible avenues to advise you of the incident and the condition of your pet. If euthanasia is recommended by a veterinarian and we are unable to reach you or the listed emergency contact, the veterinarian may euthanise if the welfare of your dog is compromised by further delays.

Payment Terms

ACT Barks and Recreation accepts up-front payment at the time of booking. Any other payments can be made at reception.

Cancellations

We ask that any cancellations are requested more than 24 hours before your booking. This allows us to offer the place to another dog on our waiting list. Payments may be refunded or used as credit for a future booking.



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Cancellations (or no shows) with less than 24 hours' notice will be charged the full rate for your booking.

Refunds

Refunds for services provided by ACT Barks and Recreation are up to the discretion of ACT Barks and Recreation and will not be issued due to change of mind of services.

Late fees

A fee of \$15 per fifteen (15) minute block will be charged for late pick-ups.