



Frequently Asked Questions (FAQ's)

1. WHAT ARE YOUR TUITION RATES?

Tuition rates vary depending on the length of your lesson (30, 45, 60 minutes) and if your lessons are in-home or in-studio. Private lesson prices (30 minutes) begin at just \$135/month. Beginner group classes are just \$85 month.

2. WHAT IS INCLUDED IN THE ANNUAL REGISTRATION FEE?

Two formal recitals/year, Piano Maestro premium year membership (iPad app), use of the latest technology in lessons, check out privileges from the music book lending library and the CD lending library, lesson binder/notebook and accessories, and music flashcards.

3. DO YOU OFFER ANY DISCOUNTS?

Absolutely. We offer sibling discounts, discounts for 2 lessons/week, and discounts if you enroll in a second discipline.

4. DO YOU OFFER IN-HOME LESSONS?

Yes, we do offer premium in-home lessons for Windermere clients and the surrounding areas. We require that you have a full-size piano with weighted keys, pedals and an appropriate bench for in-home lessons.

5. WHAT DAYS AND TIMES ARE LESSONS OFFERED?

We offer music lessons 7 days a week!

9:00 a.m. - 9:00 p.m. Teacher schedules and availability will vary.

6. ARE THERE PERFORMANCE OPPORTUNITIES?

Yes! We hold 2 formal recitals per academic year. We also organize many opportunities throughout the year for students to participate in masterclasses, community service recitals, competitions, and audition events such as Federation, Guild, and Royal Conservatory of Music.

7. TELL ME MORE ABOUT THE TEACHERS.

All of our instructors have Bachelor's Degrees and higher. They have at least fifteen years of experience in teaching as well as performing. Their students have won national competitions and awards in instrumental solo, sight-play and composition. They have a passion for music and teaching. All teachers go through background checks for your peace of mind!

8. WHICH TEACHING CURRICULUM DO YOU USE?

Every student is unique. We choose methods and create curriculum based upon student goals, age and level. We offer a well-rounded program where students are instructed in technique, theory, classical AND popular repertoire as well as creative keyboard skills.

9. DO I NEED TO PAY BY THE SEMESTER?

Not at all. If you pay for the semester you do receive a discount. However, there is no penalty for paying monthly tuition installments toward your semester invoice.

10. WHAT IS YOUR WITHDRAWAL PROCESS?

We sincerely hope you will be part of our music family long term! However, if you wish to discontinue lessons, we simply require a 30-day written and paid tuition notice. If you paid for the semester, you will receive a refund based on the remaining weeks.

11. WHAT IS YOUR MAKEUP LESSON POLICY?

We have two options for you if you can't make it to your lesson. Minimum 48 hours notice is required. First, you can set up with your teacher to Skype or FaceTime from your location. If that does not work, your teacher will record a video lesson for you during your regular lesson time. They will send you a link to access it at your convenience.