

Reports Acknowledgement

The WebV Reports Acknowledgement Module allows clinicians to review and acknowledge diagnostic results for their patients via the WebV clinical portal. The module generates easily accessible work lists that can be filtered to provide meaningful result. There are two distinct worklists of Report to Acknowledge and Acknowledgements to Action.

The module will be able to link directly with the WebV Clinical Alerting Module for reminders and escalation.



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Module Origin

The Problem

Urgent & Abnormal reports were going un-acknowledged by clinicians and as thus key patient information was getting missed or delayed. As the Trust had implemented previously an electronic method of viewing results the development of an electronic solution for the acknowledging of these results was a natural step to take. This followed a greater requirement by clinical staff to be more responsible.

The WebV Solution

The developed solution took the original ability of viewing results from within the patient timeline and added a layer of workflow which allowed and forced clinicians to physically acknowledge the receipt of their requested tests and diagnostics. This acknowledgment can be monitored and introduced a change in behaviour with the clinicians taking responsibility for the requests and acknowledgement of these for each of their patients.

Benefit Realisation

- Easily identify the result which require focus and attention (Prioritisation)
- Ability to filter the lists to show priority or display My Request List, which is pertinent to Junior staff who work under the supervision of a consultant
- Can allocate follow-up actions at the point of Acknowledgement
- Administrative staff are able to follow up on the actions designated by the clinician e.g. 'follow up appointment'
- Hands the responsibility back to the requesting clinical staff.

Where used

Inpatient & Outpatient settings across your organisations