

CANCELLATION POLICIES AND FEES:

Your Steam Bath or Salt Room sessions are reserved especially for you.

We value your business and ask that you respect the clubs scheduling policies.

Should you need to cancel or reschedule, please notify us by phone **(781) 742-5271** at least 24 hours in advance.

Any cancellations with less than 2 hours of notice are subject to a cancellation fee amounting to the cost of the scheduled service.

Clients who miss their appointments without giving any prior notification will be charged in full for the scheduled service.

We recognize the time of our clients and staff is valuable and have implemented this policy for this reason.

When you miss an appointment with us, we not only lose your business, but also the potential business of other clients who could have scheduled an appointment for the same time.

Thank You for your kind understanding.

EZ Steam Club