

Lee County Directory of Human Services 2014



LIVE UNITED™

**United
Way**





Life Changing Care

Treatment of Mental Health & Substance Abuse

Putting Lives Back Together...

One Piece at a Time.



Treatment Programs

Emergency Crisis Care

ECT Therapy

Intensive Outpatient Program

Adult & Geriatric Inpatient Care

Co-Occurring Treatment Program & Medical Detox

239-985-2760

9241 Park Royal Drive Fort Myers, Florida 33908

www.ParkRoyalHospital.com

We are available 24 hours a day, seven days a week, and accept most insurances including Medicare and the managed plans of Medicaid. Any concerned person including family members, friends, companions, physicians, or social workers can make a referral.

Introduction

The **2014 Directory of Human Services** is made available by United Way 211 and United Way of Lee, Hendry and Glades counties. The **Directory of Human Services** is a comprehensive guide to the programs that provide human services to Lee County. We hope that this directory helps providers in our community to make referrals as well as inform them of the array of services available.

We want to thank everyone for your patience in our updating process. We have included a keyword index to allow users to easily find specific services. The keyword index lists the programs alphabetically and includes the main phone number of that program. Please be sure to view the full program listing for additional information such as program requirements or alternate phone lines.

Every attempt has been made to include as many service organizations as possible. Inclusion in this directory does not imply recommendation, and United Way 211 reserves the right to include or exclude any listing from the directory.

The United Way logo appears in the body of United Way partner agency listings in the directory. This directory includes the most updated information at time of print; however information can change at any time. For the most recent information, please visit our online directory listed below. For questions regarding the directory, agencies or services please call United Way 211.

<http://www.unitedwaylee.org/>

Click the Community Resources page to access our online Directory.

We hope this resource is a valuable tool in helping to further our efforts in creating a better community.

United Way 211
7273 Concourse Drive
Fort Myers FL. 33908
Dial 211 or (239) 433-3900

United Way of Lee, Hendry, & Glades
7273 Concourse Drive
Fort Myers FL. 33908
(239) 433-2000



Keyword Index

ADD/ADHA

CHADD of Lee County _____ 239.940.2578 _____ 48

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 Family Self-Sufficiency Program/ Lee County Dept. Human Services _____ 239.533.7900 _____ 110
 Florida Department of Health in Lee County-Fort Myers _____ 239.332.9501 _____ 81
 Florida Department of Health in Lee County-North Fort Myers _____ 239.461.6100 _____ 81
 McGregor Clinic _____ 239.334.2832 _____ 134
 Source of Light and Hope Development Center _____ 239.334.3739 _____ 165

ALS (LOU GEHRIG'S DISEASE)

ALS Association of Florida _____ 888.257.1717 _____ 32

ABUSE

Abuse Counseling & Treatment, Inc _____ 239.939.3112 _____ 33
 Children's Advocacy Center/ Child Protection Team _____ 239.939.2808 _____ 56
 Children's Advocacy Center/ Family Alliance _____ 239.939.2808 _____ 56
 Children's Advocacy Center/Family First _____ 239.939.2808 _____ 56
 Children's Home Society _____ 239.334.0222 _____ 57
 Children's Network of Southwest Florida _____ 239.226.1524 _____ 58
 Department of Children and Families- Child Abuse Investigations _____ 800.926.2873 _____ 66
 Florida Abuse Hotline _____ 800.962.2873 _____ 67
 Florida Coalition Against Domestic Violence _____ 800.500.1119 _____ 79
 Fort Myers Police Department _____ 239.321.7700 _____ 88
 Lee County Domestic Violence Unit _____ 239.533.2884 _____ 113
 Long -Term Care Ombudsman Council _____ 239.338.2563 _____ 131
 National Dating Abuse Helpline _____ 866.331.9474 _____ 138
 National Domestic Violence Hotline _____ 800.799.7233 _____ 138

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 F.I.S.H. of Sanibel-Captiva _____ 239.472.0404 _____ 74
 HEAR NOW _____ 800.328.8602 _____ 168
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 Al-Anon _____ 239.274.1353 _____ 36
 Alcoholics Anonymous – Intergroup _____ 239.275.5111 _____ 36
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 David Lawrence Center and Foundation _____ 239.455.8500 _____ 65
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 Florida Council on Compulsive Gambling _____ 888.236.4848 _____ 79
 Food Addicts in Recovery Anonymous _____ 239.338.5948 _____ 87
 Inpatient Detoxification Services _____ 239.332.6989 _____ 154
 Juvenile Addiction Receiving Facility (JARF) _____ 239.275.4242 _____ 154
 Juvenile Drug Court Program _____ 239.772.1211 _____ 154
 Lee County Coalition for a Drug Free SW Florida _____ 239.931.9317 _____ 110
 Mothers Against Drunk Driving _____ 239.791.7560 _____ 134
 Narcotics Anonymous Meeting locator _____ 866.389.1344 _____ 137
 National Institute on Drug Abuse _____ 301.443.1124 _____ 138
 New Life Dream Center _____ 239.274.8881 _____ 188
 Operation Par _____ 239.656.7700 _____ 143
 Oxford House-Cape Coral _____ 239.458.0663 _____ 144
 Prescription Drug Drop Off for Disposal _____ 239.477.1000 _____ 121
 Salvation Army/ Crossroads Center _____ 239.334.3745 _____ 173

Teen Challenge - Men's Center	239.275.1974	170
Teen Challenge- Women's Center	239.939.7705	170
Youth Outpatient Substance Abuse Counseling	239.772.1211	157

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Children's Home Society	239.334.0222	57
Children's Network of Southwest Florida	239.226.1524	58
Community Pregnancy Clinic	239.689.1543	64
Lee County Legal Aid Society, Inc.	239.334.6118	113
Lifeline Family Center	239.242.7238	129
Sunlight Home	239.352.0251	169
Verity Pregnancy & Medical Resource Center	239.433.1929	184

ADULT DAY CARE

Agency for Health Care Administration	239.335.1315	35
AHCA Facility Locator Website	see description	35
Hope PACE	855.454.3107	102
Sunrise Community, Inc.	239.482.4459	169
The Living Room/ Senior Friendship Centers/ Fort Myers	239.275.1881	163
United Cerebral Palsy of Southwest Florida, Inc.	239.283.1333	176

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Adult and Career Education	239.939.6300	34
Bonita Springs East United Way House	239.949.0547	177
Cape Coral Institute of Technology	239.574.4440	50
Fort Myers Institute of Technology	239.334.4544	87
Goodwill L.I.F.E Academy	239.334.4434	93
Literacy Council of Gulf Coast	239.676.5202	130
Outreach Services / Literacy Program	239.533.4440	117

ALCOHOL ABUSE

Ala-Teen	239.274.1353	36
Al-Anon	239.274.1353	36
Alcoholics Anonymous - Intergroup	239.275.5111	36
Mothers Against Drunk Driving	239.791.7560	134
New Life Dream Center	239.274.8881	188
Prevention Services	239.332.6937	155
Teen Challenge - Men's Center	239.275.1974	170
Teen Challenge- Women's Center	239.939.7705	170

ALZHEIMER'S/DEMENTIA

Alvin A. Dubin Alzheimer's Resource Center, Inc.	239.437.3007	38
Alzheimer's Association Florida Gulf Coast Chapter	239.405.7008	40
Dubin Alzheimer's Resource Center Caregiver Support Group- Lehigh	239.437.3007	38
Dubin Alzheimer's Resource Center Caregiver Support Group-Bonita	239.437.3007	38
Dubin Alzheimer's Resource Center Caregiver Support Group-Cape Coral	239.437.3007	38
Dubin Alzheimer's Resource Center Caregiver Support Group-Dunbar	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-FM	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-LaBelle	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-NFM	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-Pine Island	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-Sanibel	239.437.3007	39
Gulf Coast Village-Home Health	239.772.7480	94
Lee County Sheriff's Office - Project Lifesaver	239.258.3280	120
Lee Memory Care	239.343.9220	125
Older Adult Services/ SHARE CLUB	239.424.3765	142

ANIMALS

Lee County Domestic Animal Services	239.533.7387	112
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ARTS

Lee County 4-H	239.533.4327	109
Lee County Alliance for the Arts	239.939.2787	109
Lee County Parks and Recreation	239.533.7275	119

ASSISTIVE DEVICES

Deaf Service Center of Southwest Florida, Inc.	239.461.0434	65
F.I.S.H. of Sanibel-Captiva	239.472.0404	74
FAAST-Florida Alliance for Assistive Services & Technology	888.788.9216	79
Florida Relay Service	800.955.8770	85
Lee BIA Builders Care	239.938.0056	108
Lifeline/ Lee Memorial Hospital	239.418.2925	126
Talking Books Library	239.995.2665	119

ASTHMA

American Lung Association in Florida	239.908.2680	42
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AT RISK YOUTH

AFCAAM - African Caribbean American Catholic Center	239.461.0233	34
Ala-Teen	239.274.1353	36
AMIKids Southwest Florida	239.765.9696	32
Boy Scouts of America, SW Florida Council	239.936.8072	46
Boys and Girls Club of Lee County	239.334.1886	46
Bridge Youth Center	239.274.3437	47
Cape Coral Institute of Technology	239.574.4440	50
Cape Coral Police Department	239.574.3223	51
Cape Coral Youth Center	239.242.3950	52
Department of Children and Families- Child Abuse Investigations	800.926.2873	66
Florida Sheriff's Youth Ranch	941.776.1777	86
Fort Myers Institute of Technology	239.334.4544	87
Fort Myers Police Athletic League	239.707.3945	88
Girl Scouts of Gulfcoast Florida, Inc.	239.561.1800	89
Goodwill L.I.F.E Academy	239.334.4434	93
Lee County 4-H	239.533.4327	109
Lee County Parks and Recreation	239.533.7275	119
Neighborhood Accountability Boards/Moral Reconciliation Therapy	239.533.7900	111
Pace Center for Girls	239.425.2366	145
Youth Substance Abuse Outpatient Program	239.772.1211	157

AUTISM

Easter Seals Florida, Inc.	239.384.5620	72
Goodwill L.I.F.E Academy	239.334.4434	93
Peace by Piece Learning Center	239.245.8301	147

BABY ITEMS

Bonita Springs Assistance Office	239.992.3034	45
Cape Coral Caring Center	239.945.1927	49
Catholic Charities of Lee, Hendry & Glades	239.337.4193	53
Community Pregnancy Clinic	239.689.1543	64
Destiny Diaper Bank	239.288.6209	69
Elizabeth Kay Galeana Center	239.337.4193	54
Habitat for Humanity - ReStore Retail and Donation Center	239.652.0388	96
LaBelle House/ United Way of Lee County	800.887.9234	180
Lifeline Family Center	239.242.7238	129

Birth Control

Family Health Centers of SWFL	239.278.3600	75
Florida Department of Health in Lee-Fort Myers	239.332.9501	81
Florida Department of Health in Lee-North Fort Myers	239.461.6100	81
Planned Parenthood of Southwest Florida	239.481.9999	148

BIRTH DEFECTS

First Choice Kidcare of South Fort Myers	239.344.2307	77
March of Dimes Foundation	239.433.3463	133

BLIND SERVICES

Florida & Virgin Island Deaf Blind Collaborative	800.667.4052	78
Florida Division of Blind Services	239.278.7130	83
Lighthouse of Southwest Florida	239.997.7797	130

Lion's Club	239.768.2545	130
Talking Books Library	239.995.2665	119
WGCU-FM Radio Reading Service	239.590.2530	187
BOOK LOAN		
Bonita Springs Public Library	239.533.4860	114
Cape Coral-Lee County Public Library	239.533.4500	114
Captiva Memorial Library	239.533.4890	115
Dunbar-Jupiter Hammon Public Library	239.533.4150	115
East County Regional Library	239.533.4200	115
Fort Myers Regional Library	239.533.4600	116
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Lee County Bookmobile	239.533.4440	116
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Pine Island Public Library	239.533.4350	118
Riverdale Branch Library	239.533.4370	118
South County Regional Library	239.533.4400	118
Talking Books Library	239.995.2665	119
BRAILLE		
Lighthouse of Southwest Florida	239.997.7797	130
BREAST CARE		
La Leche League	800.525.3243	108
Partners for Breast Cancer Care, Inc.	239.454.8583	145
Susan G Komen for the Cure SWFL	239.498.0016	170
BREASTFEEDING		
Florida Department of Health in Lee County-Fort Myers	239.332.9501	81
Florida Department of Health in Lee County-Lehigh Acres	239.344.2000	81
Florida Department of Health in Lee County-North Fort Myers	239.461.6100	81
Healthy Start Coalition of Southwest Florida, Inc.	239.425.6920	98
La Leche League	800.525.3243	108
CPR		
American Red Cross Florida's Southern Gulf Region	239.278.3401	42
CANCER		
21st Century C.A.R.E. Cancer Patient Financial Assistance	239.936.3756	31
21st Century C.A.R.E. Cancer Support Group	239.938.9303	31
American Cancer Society	239.936.1113	40
Candlelighters of Southwest Florida Support Group	239.432.2223	49
Candlelighters of Southwest Florida, Inc.	239.432.2223	49
Cape Coral Hospital	239.424.2000	123
Colorectal Cancer Support Group	239.454.3308	123
Co-Pay Relief Program	866.512.3861	147
Look Good Feel Better/ American Cancer Society	239.936.1113	40
Lymphedema Education Awareness (LEA)	239.437.1606	126
Ovarian Cancer Support Grp/ Lee Memorial Health System	239.343.3167	127
Partners for Breast Cancer Care, Inc.	239.454.8583	145
Reach to Recovery/ American Cancer Society	239.936.1113	41
Regional Cancer Center	239.343.9516	127
Road to Recovery/ American Cancer Society	239.936.1113	41
The Leukemia and Lymphoma Society	954.744.5300	129
CAREGIVER		
CARES Field Office VIII/ Department of Elder Affairs	239.278.7210	68
Hope Caregiver Support Groups	800.835.1673	100
RELIEF Program	239.275.1881	163
CHAMBER OF COMMERCE		
Southwest Florida Hispanic Chamber of Commerce	239.418.1441	166
CHILD ABUSE		
Children's Advocacy Center/ Family Alliance	239.939.2808	56

Department of Children and Families- Child Abuse Investigations	800.926.2873	66
Florida Abuse Hotline	800.962.2873	67
Offender Registration Tracking Svcs	888.357.7332	84

CHILD CARE

Child Care of Southwest Florida, Inc.	239.278.1002	55
Department of Children and Families- Day Care Licensing	239.895.0331	66
Early Learning Coalition of SWFL	239.935.6100	71
Early Learning Coalition of SWFL -VPK	239.935.6100	71
Family Resource Center - Florida Gulf Coast University	239.590.7855	83
Gladiolus Learning and Development Center	239.481.2100	89
IMPACT for Developmental Education, Inc.	239.334.6160	105
Lee Adolescent Mothers Program	239.332.2526	158
RCMA Bonita Child Development Center	239.947.5853	150
Trinity Christian Academy and Childcare	239.768.1777	175

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Department of Revenue Child Support Enforcement - Fort Myers	800.622.5437	68
Family Court Services	239.533.2747	74

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Community Pregnancy Clinic	239.689.1543	64
HealthPark Medical Center	239.343.5000	124
Healthy Families-Lee	239.334.0222	58
Lee Memorial Hospital	239.343.2000	44
Planned Parenthood of Southwest Florida	239.481.9999	148
Verity Pregnancy & Medical Resource Center	239.433.1929	184

CHILDREN'S SERVICES

AFCAAM - African Caribbean American Catholic Center	239.461.0233	34
Big Brothers/ Big Sisters of SW Florida	239.288.4224	44
Boy Scouts of America, SW Florida Council	239.936.8072	46
Boys and Girls Club of Lee County	239.334.1886	46
Broadway Community Church	239.274.1411	47
Building Stronger Families	239.332.7151	62
Children's Advocacy Center/ Child Protection Team	239.939.2808	56
Children's Advocacy Center/ Family Alliance	239.939.2808	56
Children's Advocacy Center/ Family First	239.939.2808	56
Children's Advocacy Center/ Prevention Services	239.939.2808	57
Children's Home Society	239.334.0222	57
Children's Medical Services	239.433.6740	58
Children's Network of Southwest Florida	239.226.1524	58
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Department of Children and Families- Child Abuse Investigations	800.926.2873	66
Department of Children and Families- Day Care Licensing	239.895.0331	66
Early Head Start / School Dist.of Lee Co.'s Early Learning Svcs	239.332.2512	158
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Family Health Centers of SWFL First Choice Kidcare of Lehigh & Dental	239.344.2367	76
First Choice Kidcare of South Fort Myers	239.344.2307	77
First Choice Pediatrics of Cape Coral	239.344.2320	77
Florida Directory of Early Childhood Services	800.654.4440	82
Florida Kidcare	888.540.5437	84
Foster Grandparent Program	239.332.5346	70
Gulf Coast Medical Center	239.343.1000	124
Head Start-School Dist. of Lee Co.'s Early Learning Services	239.332.2512	158
Healthy Families-Lee	239.334.0222	58
Hope Kids Care	855.454.3107	102
Lee County 4-H	239.533.4327	109
Lee County Parks and Recreation	239.533.7275	119
Lutheran Services Florida	239.278.5400	131
Peace by Piece Learning Center	239.245.8301	147

Prevention Services	239.332.6937	155
QLC- ACE Afterschool Program & Early Learning	239.334.2797	149
Rainbow Trails Camp for Bereaved Children	855.454.3107	103
Ronald McDonald House	239.437.0202	150
School District of Lee County	239.334.1102	157
Shriner's Hospital for Children – Tampa	813.972.2250	164
The Heights Center	239.433.0657	171
Therapeutic Behavioral On-Site Services (TBOS)	239.275.3222	157

CLOTHING

Bonita Social Service Center	239.390.2928	53
Bonita Springs East United Way House	239.949.0547	177
Cornerstone Ministries	239.337.4140	64
Elizabeth Kay Galeana Center	239.337.4193	54
Dress For Success SW Florida-Suits for Self Sufficiency	239.689.4992	71
Fort Myers Christian Outreach Center	239.481.6262	87
Fort Myers Rescue Mission	239.334.7365	89
Goodwill Industries - Retail Stores	see description	91
Grandparents Returning Into Parenting (G.R.I.P)	239.368.6666	143
Habitat for Humanity - ReStore Retail and Donation Center	239.652.0388	96
Kiwanis Club of Lehigh Acres Thrift Store	239.369.6336	106
Kiwanis Club Beach Thrift Store	239.454.8090	87
LaBelle House/ United Way of Lee County	800.887.9234	180
Lehigh Community Services	239.369.5818	128
Nations Association Charities	239.332.7575	140
Salvation Army/Thrift Store	see description	173
St. Matthew's House Thrift Stores	239.495.0159	167
Verity Pregnancy & Medical Resource Center	239.433.1929	184

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Edison State College	239.489.9300	72
Small Business Development Center – FGCU	239.745.3700	84

CONGREGATE MEALS

Friendship Cafe/ Bonair Towers	239.464.7495	160
Friendship Cafe/ Dr. Piper Center, Dunbar Area	239.332.8427	160
Friendship Cafe/ Harlem Heights, South Fort Myers	239.482.7706	160
Friendship Cafe/ Lake Kennedy Senior Center, Cape Coral	239.574.0572	161
Friendship Cafe/ Palm Harbor Apts, North Fort Myers	239.652.0362	161
Friendship Cafe/ Renaissance Preserve, Dunbar Area	239.332.8121	161
Friendship Cafe/ Sandpiper Run Apts	239.464.7495	161
Friendship Cafe/ Sunshine Villas, Lehigh Acres	239.369.9679	162
Friendship Cafe/ Villa Vincente Senior Apts	239.628.1259	162
Health & Wellness Center, North Fort Myers	239.275.1881	162

CONSUMER COMPLAINTS

Call for Action, WINK TV	800.795.9465	48
Citizen Dispute Settlement Program	239.533.1595	59
Lee County Sheriff's Office Fraud Hotline	239.258.3292	121
Long -Term Care Ombudsman Council	239.338.2563	131
Non-Profit Watchdog Organization	800.782.2878	60
Office of the Attorney General	866.966.7226	141
Public Resources, Lee County Government	239.533.2737	149

COUNSELING

A Safe Haven for Newborns	877.767.2229	31
Abuse Counseling & Treatment, Inc	239.939.3112	33
Candlelighters of Southwest Florida Support Group	239.432.2223	49
Candlelighters of Southwest Florida, Inc.	239.432.2223	49
Children's Advocacy Center/ Family Alliance	239.939.2808	56

Children's Home Society	239.334.0222	57
Children's Home Society Clinical Therapy Services	239.334.0222	58
Children's Network of Southwest Florida	239.226.1524	58
David Lawrence Center and Foundation	239.455.8500	65
Emergency Services/Crisis Stabilization Units (Adults & Children)	239.275.4242	153
Florida Coalition Against Domestic Violence	800.500.1119	79
Florida Council on Compulsive Gambling	888.236.4848	79
Fort Myers Rescue Mission	239.334.7365	89
HOPE Biblical Counseling & Training Center	239.481.0777	95
Hope Healing Hearts	855.454.3107	100
Hope Health Care Services	855.454.3107	99
Lee Memorial Behavioral Health Center	239.343.9180	124
Lehigh United Way House	239.369.5818	181
Look Good Feel Better/ American Cancer Society	239.936.1113	40
Lutheran Services Florida	239.278.5400	131
McGregor Baptist Church - Celebrate Recovery Ministry	239.790.0341	133
McGregor Baptist Church - Divorce Care	239.689.2559	133
National Domestic Violence Hotline	800.799.7233	138
National Suicide Prevention Hotline	800.273.8255	176
New Church of SWFL	239.481.5535	140
OASIS Youth Shelter	239.278.1030	132
Operation Par	239.656.7700	143
Reach to Recovery/ American Cancer Society	239.936.1113	41
Royal Palm Ministries	239.939.0707	151
Southwest Florida Employee Assistance Program	239.278.7435	156
CREDIT COUNSLING		
Affordable Homeownership Foundation Inc.	239.689.4944	34
Clearpoint Credit Counseling Solutions	800.251.2227	61
Dunbar United Way House	239.332.7151	179
DEAF/HEARING IMPAIRED		
Center for Independent Living of Gulf Coast	239.260.4575	55
Deaf Service Center of Southwest Florida, Inc.	239.461.0434	65
Florida & Virgin Islands Deaf Blind Collaborative	800.667.4052	78
Florida Relay Service	800.955.8770	85
HEAR NOW	800.328.8602	168
Hear-Ability, Inc.	239.771.6003	98
Lion's Club	239.768.2545	130
Vocational Rehabilitation - Fort Myers	239.278.7150	186
DEATH CERTIFICATES		
Florida Department of Health in Lee County- North Fort Myers	239.461.6100	81
DENTAL CARE		
Dental Hygiene Program - Edison State College	239.985.8334	73
Family Health Centers of SWFL/ Broadway Family Dental Office	239.344.2335	76
Family Health Centers of SWFL-Pine Island Medical & Dental	239.334.2393	76
Family Health Centers Bonita Springs Family Dental	239.344.2322	76
Family Health Centers First Choice Kidcare of Lehigh & Dental	239.344.2367	76
FHC/Salvation Army Homeless Office	239.334.2510	75
Project Dentist -Salvation Army	239.628.1458	172
Salvation Army/ Medical Respite Unit and Primary Care Clinic	239.334.3745	173
DIABETES		
American Diabetes Association	813.885.5007	41
DISABLED SERVICES		
Agency for Persons with Disabilities	239.338.1370	35
AHCA Facility Locator Website	see description	35
Books by Mail	239.533.4444	114
Cape Coral Mini-Bus Services	239.574.0573	50
Center for Independent Living of Gulf Coast	239.260.4575	55

Children's Home Society	239.334.0222	57
Deaf Service Center of Southwest Florida, Inc.	239.461.0434	65
Department of Children and Families- Adult Services	239.895.0146	66
Devereux Family Care	239.690.5200	69
Disability Rights Florida	800.342.0823	69
Easter Seals Florida, Inc.	239.384.5620	72
Easter Seals Autism Services	239.992.4680	72
Emergency Management, Lee County Government	239.533.0622	73
Epilepsy Services of Southwest Florida, Inc.	239.275.4838	73
FAAST-Florida Alliance for Assistive Services & Technology	888.788.9216	79
Family Network on Disabilities	727.523.1130	77
Florida & Virgin Islands Deaf Blind Collaborative	800.667.4052	78
Florida Abuse Hotline	800.962.2873	67
Florida Directory of Early Childhood Services	800.654.4440	82
Florida Division of Blind Services	239.278.7130	83
Florida Relay Service	800.955.8770	85
FloridaHATS	813.259.8604	86
Good Wheels	239.768.2900	90
Goodwill - Southwest Florida GWI HUD Housing, Inc.	239.995.6100	92
Goodwill Industries of Southwest Florida - High School- High Tech	239.274.3463	91
Goodwill L.I.F.E Academy	239.334.4434	93
Head Start-School Dist. of Lee Co.'s Early Learning Services	239.332.2512	158
IMPACT for Developmental Education, Inc.	239.334.6160	105
LARC, Inc. - Bonita Springs	239.498.5520	107
LARC, Inc. - Fort Myers	239.334.6285	107
Lee BIA Builders Care	239.938.0056	108
Lee County Parks and Recreation	239.533.7275	119
Lee Tran Passport	239.533.0300	128
Lifeline Assistance	800.342.3552	84
Lighthouse of Southwest Florida	239.997.7797	130
Muscular Dystrophy Association	239.437.6900	135
No Person Left Behind	239.368.6846	141
Palm City Gardens Apartments	239.334.1303	145
Parent Education Network	727.523.1130	77
Parents Educating Parents	727.523.1130	77
Peace by Piece Learning Center	239.245.8301	147
Presbyterian Apartments	239.332.1050	148
Presbyterian Homes	239.369.9161	148
Social Security Administration	888.318.9114	164
Special Equestrians	239.226.1221	166
Special Needs Program-Lee County Parks and Rec	239.267.2181	120
Special Populations, City of Cape Coral	239.574.0574	51
Talking Books Library	239.995.2665	119
The Able Trust	850.224.4493	171
TILES	727.523.1130	78
United Cerebral Palsy of Southwest Florida	239.283.1333	176
Vocational Rehabilitation - Cape Coral	239.772.6968	186
Vocational Rehabilitation - Fort Myers	239.278.7150	186
DISASTER RELIEF		
American Red Cross Disaster Services	239.278.3401	42
Disaster Relief - Salvation Army	239.278.1551	172
Emergency Management, Lee County Government	239.533.0622	73
Federal Emergency Management Association (FEMA)	800.621.3362	78
GovBenefits.gov	800.333.4636	93
Harry Chapin Food Bank of SWFL	239.334.7007	96
National Suicide Prevention Hotline	800.273.8255	176
United Way 211	239.433.3900	183

DISCRIMINATION

American Civil Liberties Union of Florida	786.363.2700	41
Center for Independent Living of Gulf Coast	239.260.4575	55
Disability Rights Florida	800.342.0823	69
Patient Advocate Foundation	800.532.5274	146

DIVORCE

Covenant Presbyterian Church	239.334.8937	64
Family Court Services	239.533.2747	74
HOPE Biblical Counseling & Training Center	239.481.0777	95
Lee County Legal Aid Society, Inc.	239.334.6118	113
McGregor Baptist Church - Divorce Care	239.689.2559	133

DOMESTIC ABUSE

Abuse Counseling & Treatment, Inc.	239.939.3112	33
After the Rain of SW FL, Inc.	239.334.6261	35
Cape Coral Police Department	239.574.3223	51
Cape Coral Police Dept Victim Assistance Program	239.574.0653	51
Florida Abuse Hotline	800.962.2873	67
Florida Coalition Against Domestic Violence	800.500.1119	79
Lee County Domestic Violence Unit	239.533.2884	113
National Domestic Violence Hotline	800.799.7233	138
Offender Registration Tracking Svcs	888.357.7332	84
State Attorney's Office - Domestic Violence Unit	239.533.2884	168
Victim Assistance Program	239.332.8019	88

DONATIONS

Broadway Community Church-SWFL Outreach	239.274.1411	47
Covenant Presbyterian Church	239.334.8937	64
Goodwill Industries - Retail Stores	see description	91
Habitat for Humanity - ReStore Retail and Donation Center	239.652.0388	96
HEAR NOW	800.328.8602	168
Hope Chest	239.652.1114	100
Kiwanis Club Beach Thrift Store	239.454.8090	87
Pine Island FISH	239.283.4442	147
Salvation Army/ Medical Respite Unit and Primary Care Clinic	239.334.3745	173
Salvation Army/ Thrift Store -Fort Myers	239.628.1147	173
Salvation Army/ Thrift Store -South Fort Myers	239.267.9652	173
United Way of America	703.836.7112	177
United Way of Lee, Hendry, Glades and Okeechobee	239.433.2000	177
Voices for Kids of Southwest Florida	239.533.1435	187

DOWN SYNDROME

Goodwill L.I.F.E Academy	239.334.4434	93
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EATING DISORDERS

Food Addicts in Recovery Anonymous	239.338.5948	87
HOPE Biblical Counseling & Training Center	239.481.0777	95

EDUCATION

Adult and Career Education	239.939.6300	34
AIDS Healthcare Foundation/Island Coast AIDS Network	239.337.2391	32
AFCAAM - African Caribbean American Catholic Center	239.461.0233	34
American Red Cross Florida's Southern Gulf Region	239.278.3401	42
AMIKids Southwest Florida	239.765.9696	32
Boy Scouts of America, SW Florida Council	239.936.8072	46
Boys and Girls Club of Lee County	239.334.1886	46
Café Education	239.332.7687	62
Cape Coral Institute of Technology	239.574.4440	50
CareerSource of Southwest Florida	239.931.8200	52
CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Child Care of Southwest Florida, Inc.	239.278.1002	55
Children's Home Society	239.334.0222	57

Community Pregnancy Clinic	239.689.1543	64
Coronado High School	239.337.9140	33
Early Head Start / School Dist.of Lee Co.'s Early Learning Svcs	239.332.2512	158
Early Learning Coalition of SWFL	239.935.6100	71
Early Learning Coalition of SWFL-VPK	239.935.6100	71
Easter Seals Florida, Inc.	239.384.5620	72
Easter Seals Autism Services	239.992.4680	72
Edison State College	239.489.9300	72
English Café	239.533.4440	116
Family Resource Center - Florida Gulf Coast University	239.590.7855	83
Florida Diagnostic & Learning Resources System (FDLRS)	239.337.8199	82
Fort Myers Institute of Technology	239.334.4544	87
Foster Grandparent Program	239.332.5346	70
GCMC Auxiliary – Volunteer	239.343.0612	123
Goodwill Industries of Southwest Florida - High School- High Tech	239.274.3463	91
Goodwill L.I.F.E Academy	239.334.4434	93
Head Start-School Dist. of Lee Co.'s Early Learning Services	239.332.2512	158
Healthy Families-Lee	239.334.0222	58
Jewish Federation of Lee and Charlotte Counties	239.481.4449	106
Knox Academy, Inc.	239.221.7235	106
Lee Adolescent Mothers Program	239.332.2526	158
Lee County 4-H	239.533.4327	109
Lee County Alliance for the Arts	239.939.2787	109
Lee County Coalition for a Drug Free SW Florida	239.931.9317	110
Lee County Parks and Recreation	239.533.7275	119
Literacy Council Gulf Coast	239.676.5202	130
NAMI in Our Own Voice	239.337.9024	136
NAMI Provider Education Program	239.337.9024	136
North Nicholas High School	239.242.4230	33
Outreach Services/ Literacy Program	239.533.4440	117
Pace Center for Girls	239.425.2366	145
Peace by Piece Learning Center	239.245.8301	147
Prevention Services	239.332.6937	155
QLC-ACE Afterschool Program & Early Learning	239.334.2797	149
School District of Lee County	239.334.1102	157
Step Up for Students	877.735.7837	169
Step Wise Lee (Falls Prevention Program)	239.343.3672	127
The Heights Center	239.433.0657	171
ELDER HELPLINES		
Senior Choices- Elder Helpline	239.652.6901	159
EMERGENCY ALERT		
Easter Seals Florida, Inc.	239.384.5620	72
Lee County Sheriff's Office - Project Lifesaver	239.258.3280	120
Lifeline/ Lee Memorial Hospital	239.418.2925	126
No Person Left Behind	239.368.6846	141
EMERGENCY MANAGEMENT		
Emergency 911, Lee County	239.533.3930	109
Emergency Management, Lee County Government	239.533.0622	73
Lee County Emergency Medical Services	239.533.3911	112
EMPLOYMENT		
Bonita Springs West United Way House	239.992.3034	178
Café Education	239.332.7687	62
CareerSource Southwest Florida	239.931.8200	52
CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Center for Independent Living of Gulf Coast	239.260.4575	55
Dr. Piper Center for Social Services, Inc.	239.332.5346	70

Florida Division of Blind Services	239.278.7130	83
Goodwill Industries - Four Wheels for Work	239.995.2106	91
Goodwill Job-Links	239.995.2106	91
Haitian Mission of Goodwill Industries of Southwest Florida	239.823.8229	92
Hope Clubhouse of SW Florida	239.267.1777	99
LARC, Inc. - Bonita Spring	239.498.5520	107
LARC, Inc. - Fort Myers	239.334.6285	107
Nations Association Charities	239.332.7575	140
Page Park Community Center- Partnership with Lee County	239.939.4454	145
Palm Beach United Way House	239.693.9510	181
Pine Manor United Way House	239.275.5180	182
Salvation Army Social Services Campus	239.334.3745	172
Senior Employment Program	239.332.5346	70
Southwest Florida Hispanic Chamber of Commerce	239.418.1441	166
Suncoast United Way House	239.731.9838	183
Supported Employment	239.275.3222	156
The Able Trust	850.224.4493	171
Vocational Rehabilitation - Cape Coral	239.772.6968	186
Vocational Rehabilitation - Fort Myers	239.278.7150	186
ENGLISH CLASSES (ESL)		
Adult and Career Education	239.939.6300	34
Bridge Youth Center	239.274.3437	47
Elizabeth Kay Galeana Center	239.337.4193	54
English Cafe	239.533.4440	116
Literacy Council of Gulf Coast	239.676.5202	130
Palm Beach United Way House	239.693.9510	181
ENTREPRENUERSHIP		
MicroEnterprise Project- Goodwill Industries	239.995.2106	92
Small Business Development Center - FGCU	239.745.3700	84
EPILEPSY		
Epilepsy Services of Southwest Florida, Inc.	239.275.4838	73
EYE GLASSES/CONTACT LENSES		
Bonita Springs Lions Club Eye Clinic	239.498.3937	45
Florida's VisionQuest	368.917.1001	86
Lion's Club	239.768.2545	130
FEMA		
American Red Cross, Florida's Southern Gulf Region	239.278.3401	42
Bonita Springs Assistance Office	239.992.3034	45
Federal Emergency Management Association (FEMA)	800.621.3362	78
No Person Left Behind	239.368.6846	141
FINANCIAL ASSISTANCE		
21st Century C.A.R.E. Cancer Patient Financial Assistance	239.936.3756	31
Angel Flight Southeast, Inc.	800.352.4256	43
Beacon of H.O.P.E./Pine Island United Way House	239.283.4256	44
Bonita Springs Assistance Office	239.992.3034	45
Clearpoint Credit Counseling Solutions	800.251.2227	61
Co-Pay Relief Program	866.512.3861	147
Department of Children and Families- ACCESS Programs	866.762.2237	66
Disaster Relief - Salvation Army	239.278.1551	172
EHEAP/ Senior Friendship Centers	239.652.6901	160
Family Self-Sufficiency Program/ Lee County Dept. Human Services	239.533.7900	110
Florida Kidcare	888.540.5437	84
Harlem Heights United Way House	239.433.0657	180
HealthWell Foundation	800.675.8416	98
Housing Services/ Lee County Department of Human Services	239.533.7900	110
Interfaith Charities of South Lee	239.267.3510	105

Lehigh Community Services	239.369.5818	128
Lifeline Assistance	800.342.3552	84
Patient Advocate Foundation	800.532.5274	146
SafeLink Wireless-Lifeline	800.723.3546	151
Senior Choices	239.652.6901	159
Step Up for Students	877.735.7837	169
The Able Trust	850.224.4493	171
The Leukemia and Lymphoma Society	954.744.5300	129
USDA Rural Development	239.997.7331	176

FLU SHOTS

Florida Department of Health in Lee County-Fort Myers	239.332.9501	81
Florida Department of Health in Lee County-North Fort Myers	239.461.6100	81
Visiting Nurses Association	239.337.4848	185

FOOD

All Soul's Episcopal Outreach	239.997.7685	37
Alva United Methodist Pantry	239.728.2277	37
Bonita Social Service Center	239.390.2928	53
Bonita Springs Assistance Office	239.992.3034	45
Bonita Springs West United Way House	239.992.3034	178
Broadway Community Church	239.274.1411	47
Cafe of Life	239.495.9325	48
Cape Coral Assembly of God Food Pantry	239.574.5690	49
Cape Coral Caring Center	239.945.1927	49
Cape Coral United Way House	239.242.0401	178
Catholic Charities of Lee, Hendry & Glades	239.337.4193	53
Community Cooperative	239.332.7687	62
Cornerstone Ministries	239.337.4140	64
Dean's Food Pantry	239.344.0012	167
East United Way House	239.313.7719	179
Elizabeth Kay Galeana Center	239.337.4193	54
Everyday Café	239.332.7687	63
Florida Department of Health in Lee County-Estero	239.344.2000	80
Florida Department of Health in Lee County-Lehigh Acres	239.344.2000	81
Florida Department of Health in Lee County-North Fort Myers	239.461.6100	81
Fort Myers Christian Outreach Center	239.481.6262	87
Fort Myers Rescue Mission	239.334.7365	89
Fort Myers Shores Food Pantry	239.693.0341	88
Friendship Cafe/ Bonair Towers	239.464.7495	160
Friendship Cafe/ Dr. Piper Center, Dunbar Area	239.332.8427	160
Friendship Cafe/ Harlem Heights, South Fort Myers	239.482.7706	160
Friendship Cafe/ Lake Kennedy Senior Center, Cape Coral	239.574.0572	161
Friendship Cafe/ Palm Harbor Apts, North Fort Myers	239.652.0362	161
Friendship Cafe/ Renaissance Preserve, Dunbar Area	239.332.8121	161
Friendship Cafe/ Sandpiper Run Apts	239.464.7495	161
Friendship Cafe/ Sunshine Villas, Lehigh Acres	239.369.9679	162
Friendship Cafe/ Villa Vincente Senior Apts	239.628.1259	162
Grace Community Center Food Pantry	239.574.7161	93
Grandparents Returning Into Parenting (G.R.I.P)	239.368.6666	143
Harry Chapin Food Bank of SWFL	239.334.7007	96
Interfaith Charities of South Lee	239.267.3510	105
Jewish Federation of Lee and Charlotte Counties	239.481.4449	106
LaBelle House/ United Way of Lee County	800.887.9234	180
Lehigh Acres Christian Church	239.368.1400	128
Lehigh Community Services	239.369.5818	128
Meals on Wheels	239.332.7687	63
Meals On Wheels of Bonita Springs	239.598.1300	134
Nations Association Charities	239.332.7575	140
New Church of SWFL	239.481.5535	140

Our Daily Bread Food Pantry	239.745.2247	143
Page Park Community Center- Partnership with Lee County	239.939.4454	145
Pine Manor United Way House	239.275.5180	182
Salvation Army Social Services Campus	239.334.3745	172
Soul Food Ministries	239.481.2416	65
South Fort Myers Food Pantry Coalition	239.834.9794	166
Suncoast United Way House	239.731.9838	183
Vineyard Community Church	239.549.8075	185

FOOD STAMPS

Beacon of H.O.P.E./Pine Island United Way House	239.283.4256	44
Bonita Social Service Center	239.390.2928	53
Bonita Springs West United Way House	239.992.3034	178
CareerSource Southwest Florida	239.931.8200	52
CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Catholic Charities of Lee, Hendry & Glades	239.337.4193	53
Department of Children and Families- ACCESS Programs	866.762.2237	66
Dunbar United Way House	239.332.7151	179
East United Way House	239.313.7719	179
Elizabeth Kay Galeana Center	239.337.4193	54
Palm Beach United Way House	239.693.9510	181

FORECLOSURE

Affordable Homeownership Foundation	239.689.4944	34
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FOSTER CARE

Children's Network of Southwest Florida	239.226.1524	58
Our Mother's Home of Southwest Florida	239.267.4663	144

FREE CELL PHONE

SafeLink Wireless-Lifeline	800.723.3546	151
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FURNITURE

Goodwill Industries - Retail Stores	see description	91
Habitat for Humanity - ReStore Retail and Donation Center	239.652.0388	96
Kiwanis Club of Lehigh Acres Thrift Store	239.369.6336	106
LaBelle House/ United Way of Lee County	800.887.9234	180
Nations Association Charities	239.332.7575	140
Salvation Army/ Thrift Store -South Fort Myers	239.267.9652	173
Salvation Army/Thrift Store - Cape Coral	239.540.0264	174
St. Matthew's House Thrift Store	239.495.0159	167

GED

Adult and Career Education	239.939.6300	34
Bridge Youth Center	239.274.3437	47
Fort Myers Institute of Technology	239.334.4544	87
Lifeline Family Center	239.242.7238	129
Palm Beach United Way House	239.693.9510	181

GAY/LESBIAN SUPPORT

Abuse Counseling & Treatment, Inc	239.939.3112	33
American Civil Liberties Union of Florida	786.363.2700	41
The Trevor Project	866.488.7386	174

GRIEF

Covenant Presbyterian Church	239.334.8937	64
HOPE Biblical Counseling & Training Center	239.481.0777	95
Hope Healing Hearts	855.454.3107	100
Hope Health Care Services	855.454.3107	99
Loss of an Adult Child Support Group	239.343.1126	126
Rainbow Trails Camp for Bereaved Children	855.454.3107	103

GROCERY DELIVERY

Meals On Wheels	239.332.7687	63
Meals On Wheels of Bonita Springs	239.598.1300	134

GROUP HOME

Devereux Family Care	239.690.5200	69
LARC, Inc. - Bonita Spring	239.498.5520	107
LARC, Inc. - Fort Myers	239.334.6285	107
Lifeline Family Center	239.242.7238	129
United Cerebral Palsy of Southwest Florida	239.283.1333	176

GUARDIAN

Guardian ad Litem Program-Lee County	239.533.5437	94
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HEAD START

Early Head Start / School Dist.of Lee Co.'s Early Learning Svcs	239.332.2512	158
Head Start-School Dist. of Lee Co.'s Early Learning Services	239.332.2512	158

HEAD/SPINE INJURIES

Brain and Spinal Cord Injury program	850.245.4045	80
Brain Injury Association of Florida, Inc.	800.992.3442	46
Center for Independent Living of Gulf Coast	239.260.4575	55

HOME HEALTH CARE

AHCA Facility Locator Website	see description	35
Gulf Coast Village-Home Health	239.772.7480	94
Hope PACE	855.454.3107	102
Lee Memorial Home Health	239.418.2900	125
Senior Care C.H.O.I.C.E.S	239.418.2900	127
Visiting Nurses Association	239.337.4848	185

HOME IMPROVEMENT/MODIFICATION

Cape Coral Housing Development Corporation	239.471.0922	50
Home Ownership Resource Center	239.768.2013	99
Housing Services/ Lee County Department of Human Services	239.533.7900	110
Lee BIA Builders Care	239.938.0056	108
Neighborhood Building/ Lee County Dept. of Human Services	239.533.7900	111
Pine Island FISH	239.283.4442	147
USDA Rural Development	239.997.7331	176

HOMELESS

After the Rain of SW FL, Inc.	239.334.6261	35
Alva United Methodist Pantry	239.728.2277	37
Bob Janes Triage Center	239.791.0110	171
Bonita Springs Assistance Office	239.992.3034	45
Bridges Program	239.334.0222	57
Building Stronger Families	239.332.7151	62
Cafe of Life	239.495.9325	48
Cape Coral Caring Center	239.945.1927	49
Community Cooperative	239.332.7687	62
David Lawrence Center and Foundation	239.455.8500	65
Department of Children and Families- ACCESS Programs	866.762.2237	66
Family Self-Sufficiency Program/ Lee County Dept. Human Services	239.533.7900	110
FHC/Salvation Army Homeless Office	239.334.2510	75
Fort Myers Rescue Mission	239.334.7365	89
Homeless Ministry of City Gate Ministries	239.334.7747	60
Housing Authority of the City of Fort Myers	239.344.3220	103
Lee County Homeless Coalition	239.322.6600	112
Lee County Housing Authority	239.997.6688	113
Lehigh Community Services	239.369.5818	128
Lehigh United Way House	239.369.5818	181
Lifeline Family Center	239.242.7238	129
Nations Association Charities	239.332.7575	140
New Life Dream Center	239.274.8881	188
OASIS Youth Shelter	239.278.1030	132
Renaissance Manor Supportive Housing	239.220.5171	150
Salvation Army Social Services Campus	239.334.3745	172

Salvation Army/ Medical Respite Unit and Primary Care Clinic	239.334.3745	173
Social Services & Café Concierge/Homeless Outreach	239.332.7151	63
Teen Challenge - Men's Center	239.275.1974	170
Teen Challenge- Women's Center	239.939.7705	170

HOSPICE CARE

Hope HealthCare Services Center	855.454.3107	100
Hope Hospice- Bonita Springs	855.454.3107	101
Hope Hospice Community Center	855.454.3107	101
Hope Hospice House - Cape Coral	855.454.3107	101
Hope Kids Care	855.454.3107	102

HUMAN TRAFFICKING ADVOCACY

Catholic Charities of Lee, Hendry & Glades	239.337.4193	53
Human Trafficking Awareness Partnerships	239.415.2635	104
Into the Jordan	239.938.4786	105
Wings of Shelter International	239.340.2980	187

HURRICANE

American Red Cross-Disaster Services	239.278.3401	42
Disaster Relief - Salvation Army	239.278.1551	172
Emergency Management, Lee County Government	239.533.0622	73
Federal Emergency Management Association (FEMA)	800.621.3362	78
GovBenefits.gov	800.333.4636	93
National Suicide Prevention Hotline	800.273.8255	176
No Person Left Behind	239.368.6846	141
United Way 211	239.433.3900	183

IMMIGRATION

Amigos Center	239.992.4348	43
Amigos Center - Administrative Office	239.992.4348	43
Amigos Center - Fort Myers Immigration Office	239.278.5400	43
Catholic Charities of Lee, Hendry & Glades	239.337.4193	53

IMMUNIZATIONS

Florida Department of Health in Lee County-Fort Myers	239.332.9501	81
Florida Department of Health in Lee County-North Fort Myers	239.461.6100	81

IN HOME SERVICES

Department of Children and Families- Adult Services	239.895.0146	66
F.I.S.H. of Sanibel-Captiva	239.472.0404	74
Friendship-At-Home	239.275.1881	162
Healthy Families-Lee	239.334.0222	58
Hope PACE	855.454.3107	102
Lee Memorial Home Health	239.418.2900	125
Meals On Wheels	239.332.7687	63
Pine Island FISH	239.283.4442	147
RELIEF Program	239.275.1881	163
Senior Friendship Centers	239.275.1881	159

INCOME TAX ASSISTANCE

American Association of Retired Persons (AARP)	239.985.9019	40
Bonita Springs West United Way House	239.992.3034	178
Cape Coral United Way House	239.242.0401	178
Dunbar United Way House	239.332.7151	179
Harlem Heights United Way House	239.433.0657	180
Interfaith Charities of South Lee	239.267.3510	105
LaBelle House/ United Way of Lee County	800.887.9234	180
Lehigh United Way House	239.369.5818	181
North Fort Myers United Way House	239.652.4110	181
Suncoast United Way House	239.731.9838	183

INFANTS AND TODDLERS

A Safe Haven for Newborns	877.767.2229	31
Children's Home Society	239.334.0222	57

Children's Hospital Prescribed Pediatrics Extended Care Center	239.343.6590	123
Children's Medical Services	239.433.6740	58
Destiny Diaper Bank	239.288.6209	69
Early Head Start / School Dist.of Lee Co.'s Early Learning Svcs	239.332.2512	158
Early Learning Coalition of SWFL	239.935.6100	71
Early Steps Program	239.337.8363	97
Family Health Centers of SWFL	239.278.3600	75
Family Health Centers First Choice Kidcare of Lehigh & Dental	239.344.2367	76
First Choice Kidcare of South Fort Myers	239.344.2307	77
First Choice Pediatrics of Cape Coral	239.344.2320	77
Florida Department of Health in Lee County-Estero	239.344.2000	80
Florida Department of Health in Lee County-Fort Myers	239.332.9501	81
Florida Department of Health in Lee County-Lehigh Acres	239.344.2000	81
Florida Department of Health in Lee County-North Fort Myers	239.461.6100	81
Florida Directory of Early Childhood Services	800.654.4440	82
Florida Kidcare	888.540.5437	84
Grandparents Returning Into Parenting (G.R.I.P)	239.368.6666	143
Healthy Families	239.334.0222	58
Healthy Start Coalition of Southwest Florida, Inc.	239.425.6920	98
IMPACT for Developmental Education, Inc.	239.334.6160	105
La Leche League	800.525.3243	108

INFORMATION AND REFERRAL

American Association of Retired Persons (AARP)	239.985.9019	40
Bonita Springs East United Way House	239.949.0547	177
Center for Independent Living of Gulf Coast	239.260.4575	55
Community Pregnancy Clinic	239.689.1543	64
Disability Rights Florida	800.342.0823	69
Early Learning Coalition of SWFL	239.935.6100	71
East United Way House	239.313.7719	179
Florida Directory of Early Childhood Services	800.654.4440	82
GovBenefits.gov	800.333.4636	93
Harlem Heights United Way House	239.433.0657	180
Healthy Families-Lee	239.334.0222	58
Healthy Start Coalition of Southwest Florida, Inc.	239.425.6920	98
LaBelle House/ United Way of Lee County	800.887.9234	180
Lehigh United Way House	239.369.5818	181
Lifeline Family Center	239.242.7238	129
National AIRS/United Way 211	see description	137
Senior Choices	239.652.6901	159
Senior Choices- Elder Helpline	239.652.6901	159
SHINE (Serving the Health Insurance Needs of Elders)	239.652.6901	159
Social Services and Café Concierge/Homeless Outreach	239.332.7151	63
Source of Light and Hope Development Center	239.334.3739	165
Southwest Florida Hispanic Chamber of Commerce	239.418.1441	166
State Attorney's Office - Victim Advocate	239.533.1299	168
United Way 211	239.433.3900	183
Verity Pregnancy & Medical Resource Center	239.433.1929	184
Victim Assistance Program	239.332.8019	88

INJURY PREVENTION

Step Wise Lee (Falls Prevention Program)	239.343.3672	127
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INSURANCE

Consumer Services Helpline	877.693.5236	82
Florida Kidcare	888.540.5437	84
Health Insurance Marketplace	800.318.2596	97
Patient Advocate Foundation	800.532.5274	146
SHINE (Serving the Health Insurance Needs of Elders)	239.652.6901	159

KIDNEY

National Kidney Foundation of Florida _____ 800.927.9659 _____ 139

LANDLORD/TENANT

Citizen Dispute Settlement Program _____ 239.533.1595 _____ 59

Florida Rural Legal Services _____ 239.334.4554 _____ 85

LAW ENFORCEMENT

Cape Coral Police Department _____ 239.574.3223 _____ 51

CASE Program-Communities Against Senior Exploitation _____ 239.258.3280 _____ 120

Fort Myers Police Department _____ 239.321.7700 _____ 88

Lee County Sheriff's Office _____ 239.477.1000 _____ 120

Lee County Sheriff's Office-Project Lifesaver _____ 239.258.3280 _____ 120

Lee County Sheriff's Office-Victims Advocate _____ 239.477.1050 _____ 121

Prescription Drug Drop Off for Disposal _____ 239.477.1000 _____ 121

Senior Services/Lee County Sheriff's Office _____ 239.258.3280 _____ 122

State Attorney's Office-Domestic Violence Unit _____ 239.533.2884 _____ 168

LEGAL

American Association of Retired Persons (AARP) _____ 239.985.9019 _____ 40

Bureau of Victims Compensation _____ 800.226.6667 _____ 142

CASE Program - Communities Against Senior Exploitation _____ 239.258.3280 _____ 120

Citizen Dispute Settlement Program _____ 239.533.1595 _____ 59

Department of Revenue Child Support Enforcement - Fort Myers _____ 800.622.5437 _____ 68

Disability Rights Florida _____ 800.342.0823 _____ 69

Family Court Services _____ 239.533.2747 _____ 74

Florida Rural Legal Services _____ 239.334.4554 _____ 85

Forensic Diversion _____ 239.275.3222 _____ 153

Guardian ad Litem Program-Lee County _____ 239.533.5437 _____ 94

Juvenile Drug Court Program _____ 239.772.1211 _____ 154

Lee County Bar Association _____ 239.334.0047 _____ 109

Lee County Domestic Violence Unit _____ 239.533.2884 _____ 113

Lee County Legal Aid Society, Inc. _____ 239.334.6118 _____ 113

Lee County Mental Health Court _____ 239.656.3461 _____ 61

Lee County Sheriff's Office-Misdemeanor Intake _____ 239.477.1114 _____ 121

Non-Profit Watchdog Organization _____ 800.782.2878 _____ 60

Office of the Attorney General _____ 866.966.7226 _____ 141

Office of the Public Defender _____ 239.533.2911 _____ 142

State Attorney's Office _____ 239.533.1000 _____ 168

State Attorney's Office - Victim Advocate _____ 239.533.1299 _____ 168

LEUKEMIA

Candlelighters of Southwest Florida, Inc. _____ 239.432.2223 _____ 49

The Leukemia and Lymphoma Society _____ 954.744.5300 _____ 129

LIBRARY

Bonita Springs Public Library _____ 239.533.4860 _____ 114

Books by Mail _____ 239.533.4444 _____ 114

Cape Coral-Lee County Public Library _____ 239.533.4500 _____ 114

Captiva Memorial Library _____ 239.533.4890 _____ 115

Dunbar-Jupiter Hammon Public Library _____ 239.533.4150 _____ 115

East County Regional Library _____ 239.533.4200 _____ 115

Fort Myers Regional Library _____ 239.533.4600 _____ 116

Lakes Regional Library _____ 239.533.4000 _____ 116

Lee County Bookmobile _____ 239.533.4440 _____ 116

North Fort Myers Public Library _____ 239.533.4320 _____ 117

Northwest Regional Library _____ 239.533.4700 _____ 117

Outreach Service/Multicultural Program _____ 239.533.4705 _____ 117

Pine Island Public Library _____ 239.533.4350 _____ 118

Riverdale Branch Library _____ 239.533.4370 _____ 118

South County Regional Library _____ 239.533.4400 _____ 118

Talking Books Library	239.995.2665	119
Telephone Reference System	239.479.4636	119
LITERACY		
AFCAAM - African Caribbean American Catholic Center	239.461.0233	34
Bonita Springs East United Way House	239.949.0547	177
Cornerstone Ministries	239.337.4140	64
Florida Literacy Coalition	800.237.5113	84
Literacy Council of Gulf Coast	239.676.5202	130
Outreach Services/ Literacy Program	239.533.4440	117
Outreach Services/Multicultural Program	239.533.4705	117
LIVING WILL		
Hope Health Care Services	855.454.3107	99
LONG TERM CARE		
Long -Term Care Ombudsman Council	239.338.2563	131
LOW INCOME HOUSING		
Bonair Towers	239.278.7268	103
Broadway Apartments	239.332.6840	103
Cape Coral Housing Development Corporation	239.471.0922	50
Community Housing and Resources	239.472.1189	63
Covington Meadow	239.332.6840	103
Cypress Courts	239.694.1730	64
Family Self-Sufficiency Program/ Lee County Dept. Human Services	239.533.7900	110
Goodwill - Southwest Florida GWI HUD Housing, Inc	239.995.6100	92
Habitat for Humanity of Lee and Hendry Counties, Inc.	239.652.0434	95
Home Ownership Resource Center	239.768.2013	99
Housing Authority of the City of Fort Myers	239.344.3220	103
Lee County Housing Authority	239.997.6688	113
Palm City Gardens Apartments	239.334.1303	145
Partnership in Housing/ Pueblo Bonito I, II and III	239.947.7717	146
Presbyterian Apartments	239.332.1050	148
Royal Palm Towers	239.332.6162	104
Section 8 Voucher Program	239.344.3220	104
Southward Village	239.332.6635	104
Stella Apartments	239.332.6840	104
USDA Rural Development	239.997.7331	176
Villa Vincente Apartments	239.693.1333	185
LUNG		
American Lung Association of Gulf Coast FL	239.908.2680	42
LUPUS		
Lupus Foundation of Florida	800.684.9276	131
MEAL DELIVERY		
F.I.S.H. of Sanibel-Captiva	239.472.0404	74
Meals On Wheels	239.332.7687	63
Meals on Wheels of Bonita Springs	239.598.1300	134
Nutrition Services-Senior Friendship Centers	239.275.1881	163
MEALS		
Everyday Cafe	239.332.7687	63
Homeless Ministry of City Gate Ministries	239.334.7747	60
Page Park Community Center- Partnership with Lee County	239.939.4454	145
Salvation Army Social Services Campus	239.334.3745	172
Vineyard Community Church Outreach Service	239.549.8075	185
MEDICAID		
Agency for Health Care Administration	239.335.1315	35
American Association of Retired Persons (AARP)	239.985.9019	40
CareerSource of Southwest Florida	239.931.8200	52

CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Centers for Medicare and Medicaid Service	800.633.4227	55
Department of Children and Families- ACCESS Programs	866.762.2237	66
Florida Kidcare	888.540.5437	84
Florida Rural Legal Services	239.334.4554	85
Palm Beach United Way House	239.693.9510	181

MEDICAL CARE

Bonita First Choice Kidcare Pediatrics & Adult Medicine	239.344.2331	75
Cape Coral Hospital	239.424.2000	123
Children's Hospital Prescribed Pediatrics Extended Care Center	239.343.6590	123
Children's Medical Services	239.433.6740	58
Compassionate Care Clinic	239.368.8080	122
Convenient Care (Walk-In Medical Centers)	see description	123
Dunbar United Way House	239.332.7151	179
Early Steps Program	239.337.8363	97
Family Health Centers of SWFL/East Fort Myers	239.344.2304	75
Family Health Centers of SWFL First Choice Kidcare of Lehigh & Dental	239.344.2367	76
Family Health Centers of Lehigh-Adult Medicine	239.344.2305	76
Family Health Centers Pine Island Medical and Dental	239.344.2393	76
FHC/Salvation Army Homeless Office	239.334.2510	75
First Choice Kidcare of South Fort Myers	239.344.2307	77
First Choice Pediatrics of Cape Coral	239.344.2320	77
Florida Department of Health	850.245.4321	80
Florida Department of Health in Lee County-Fort Myers	239.332.9501	81
Florida Kidcare	888.540.5437	84
FloridaHATS	813.259.8604	86
Gulf Coast Medical Center	239.343.1000	124
Head Start-School Dist. of Lee Co.'s Early Learning Services	239.332.2512	158
Health Planning Council of Southwest Florida, Inc.	239.433.6700	97
HealthPark Medical Center	239.343.5000	124
Lee County Emergency Medical Services	239.533.3911	112
Lee County Medical Society/Physician Referral Line	239.936.1645	119
Lee Memorial Hospital	239.343.2000	44
Lee Physician Group United Way House Cape Coral	239.424.2757	125
Lee Physician Group-Dunbar United Way House	239.343.4910	125
Lee Physician Group-North Fort Myers United Way House	239.652.4111	126
Lifelink	800.350.9130	129
McGregor Clinic	239.334.2832	134
North Fort Myers United Way House	239.652.4110	181
Older Adult Services/ SHARE CLUB	239.424.3765	142
Partners for Breast Cancer Care, Inc.	239.454.8583	145
Planned Parenthood of Southwest Florida	239.481.9999	148
Regional Cancer Center	239.343.9516	127
Ronald McDonald House	239.437.0202	150
Salvation Army/ Medical Respite Unit and Primary Care Clinic	239.334.3745	173
Shriner's Hospital for Children - Tampa	813.972.2250	164
Southwest Florida Free Pain Clinic	239.936.2511	59
The Rehabilitation Hospital	239.343.2000	128
Visiting Nurses Association	239.337.4848	185
We Care of Lee County	239.628.1455	174

MEDICAL SUPPLIES/EQUIPMENT

21st Century C.A.R.E. Cancer Patient Financial Assistance	239.936.3756	31
ALS Association of Florida	888.257.1717	32
Center for Independent Living of Gulf Coast	239.260.4575	55
Destiny Diaper Bank	239.288.6209	69
F.I.S.H. of Sanibel-Captiva	239.472.0404	74
FHC/Salvation Army Homeless Office	239.334.2510	75

HEAR NOW	800.328.8602	168
Hope PACE	855.454.3107	102
Pine Island FISH	239.283.4442	147
Prescription Drug Drop Off for Disposal	239.477.1000	121

MEDICARE

Centers for Medicare and Medicaid Service	800.633.4227	55
Hope PACE	855.454.3107	102
SHINE (Serving the Health Insurance Needs of Elders)	239.652.6901	159
Social Security Administration	888.318.9114	164

MENTAL ILLNESS

Access Center Evans Campus	239.275.3222	151
Access Center Ortiz Campus	239.275.3222	152
Bob Janes Triage Center	239.791.0110	171
Community Action Team (CAT)	239.275.3222	153
David Lawrence Center and Foundation	239.455.8500	65
Depression Bipolar Support Alliance	800.826.3632	68
Dunbar United Way House	239.332.7151	179
Emergency Services/Crisis Stabilization Units (Adults & Children)	239.275.4242	153
Forensic Diversion	239.275.3222	153
Hope Clubhouse of SW Florida	239.267.1777	99
Independent Living Teams	239.275.3222	154
Lee County Mental Health Court	239.656.3461	61
Lee Memorial Behavioral Health	239.343.9180	124
NAMI Basics	239.33739024	135
NAMI Connection Support Group	239.337.9024	135
NAMI Family Support Group	239.337.9024	136
NAMI Family to Family Educational Class	239.337.9024	136
NAMI In Our Own Voice	239.337.9024	136
NAMI Peer to Peer Educational Class	239.337.9024	136
NAMI Provider Education Program	239.337.9024	136
North Lee FACT Team	239.656.3461	61
Outpatient Psychiatry	239.275.3222	155
Palm Beach United Way House	239.693.9510	181
Renaissance Manor Supportive Housing	239.220.5171	150
Therapeutic Behavioral On-Site Services (TBOS)	239.275.3222	157

MIGRANTS

Amigos Center - Fort Myers Immigration Office	239.278.5400	43
Catholic Charities of Lee, Hendry & Glades	239.337.4193	53
National Migrant Education Hotline	800.234.8848	139
Partnership in Housing/ Pueblo Bonito I, II and III	239.947.7717	146
RCMA Bonita Child Development Center	239.947.5853	150

MULTIPLE SCLEROSIS

National Multiple Sclerosis Society	800.344.4867	139
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MUSCULAR DYSTROPHY

Muscular Dystrophy Association	239.437.6900	135
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NEIGHBORHOOD CENTERS

Page Park Community Center- Partnership with Lee County	239.939.4454	145
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OFFENDER/EX-OFFENDER

Adult Drug Court Program	239.533.1730	152
Cape Coral Police Department	239.574.3223	51
Forensic Diversion	239.275.3222	153
Neighborhood Accountability Boards/Moral Reconciliation Therapy	239.533.7900	111
New Life Dream Center	239.274.8881	188
Salvation Army Social Services Campus	239.334.3745	172
Salvation Army/ Medical Respite Unit and Primary Care Clinic	239.334.3745	173

Teen Challenge - Men's Center	239.275.1974	170
Teen Challenge- Women's Center	239.939.7705	170

ORGAN DONATION

Lifelink	800.350.9130	129
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PARENTING

Child Care of Southwest Florida, Inc.	239.278.1002	55
Children's Advocacy Center/ Nurturing Father's Program	239.939.2808	56
Children's Advocacy Center/ Partners in Parenting	239.939.2808	57
Children's Advocacy Center/ Prevention Services	239.939.2808	57
Children's Home Society	239.334.0222	57
Early Head Start / School Dist.of Lee Co.'s Early Learning Svcs	239.332.2512	158
Early Steps Program	239.337.8363	97
Florida Diagnostic & Learning Resources System (FDLRS)	239.337.8199	82
Grandparents Returning Into Parenting (G.R.I.P)	239.368.6666	143
Head Start-School Dist. of Lee Co.'s Early Learning Services	239.332.2512	158
Healthy Families-Lee	239.334.0222	58
Healthy Start Coalition of Southwest Florida, Inc.	239.425.6920	98
La Leche League	800.525.3243	108
Lifeline Family Center	239.242.7238	129
Loss of an Adult Child Support Group	239.343.1126	126
Our Mother's Home of Southwest Florida	239.267.4663	144
Parent Education Network	727.523.1130	77
Parents Educating Parents	727.523.1130	77
RCMA Bonita Child Development Center	239.947.5853	150
Source of Light and Hope Development Center	239.334.3739	165
Voices for Kids of Southwest Florida	239.533.1435	187

PARKINSON'S DISEASE

Hope Parkinson Program	855.454.3107	102
Older Adult Services/ SHARE CLUB	239.424.3765	142

PHYSICIAN REFERRAL SERVICES

Hope PACE	855.454.3107	102
Lee County Medical Society/Physician Referral Line	239.936.1645	119

PREGNANCY

A Safe Haven for Newborns	877.767.2229	31
Community Pregnancy Clinic	239.689.1543	64
First Choice Kidcare of South Fort Myers	239.344.2307	77
Florida Department of Health in Lee County-Estero	239.344.2000	80
Florida Department of Health in Lee County-Fort Myers	239.332.9501	81
Florida Department of Health in Lee County-Lehigh Acres	239.344.2000	81
Florida Department of Health in Lee County-North Fort Myers	239.461.6100	81
Gulf Coast Medical Center	239.343.1000	124
Healthy Families-Lee	239.334.0222	58
Healthy Start Coalition of Southwest Florida, Inc.	239.425.6920	98
Lee Adolescent Mothers Program	239.332.2526	158
Lifeline Family Center	239.242.7238	129
March of Dimes Foundation	239.433.3463	133
Our Mother's Home of Southwest Florida	239.267.4663	144
Planned Parenthood of Southwest Florida	239.481.9999	148
Source of Light and Hope Development Center	239.334.3739	165
Sunlight Home	239.352.0251	169
Verity Pregnancy & Medical Resource Center	239.433.1929	184

PRESCRIPTION

American Association of Retired Persons (AARP)	239.985.9019	40
Bonita Springs Assistance Office	239.992.3034	45
Chronic Disease Fund	877.968.7233	59
Co-Pay Relief Program	866.512.3861	147
Epilepsy Services of Southwest Florida, Inc.	239.275.4838	73

Family Self-Sufficiency Program/ Lee County Dept. Human Services	239.533.7900	110
NeedyMeds.org	see description	140
Partnership for Prescription Assistance	888.477.2669	146
Prescription Drug Drop Off for Disposal	239.477.1000	121
Together RX Access Card	800.444.4106	175

PROTECTIVE SERVICES

Lee County Sheriff's Office - Project Lifesaver	239.258.3280	120
Lee County Sheriff's Office Victim's Advocate	239.477.1050	121
State Attorney's Office	239.533.1000	168
Victim Assistance Program	239.332.8019	88

RESPIRE CARE

21st Century C.A.R.E. Cancer Patient Financial Assistance	239.936.3756	31
AHCA Facility Locator Website	see description	35
F.I.S.H. of Sanibel-Captiva	239.472.0404	74
Gulf Coast Village-Home Health	239.772.7480	94
Hope HealthCare Services Center	855.454.3107	100
Hope Hospice- Bonita Springs	855.454.3107	101
Hope Hospice Community Center	855.454.3107	101
Hope Hospice House - Cape Coral	855.454.3107	101
RELIEF Program	239.275.1881	163
Senior Companion Program	239.332.5346	70
United Cerebral Palsy of Southwest Florida	239.283.1333	176

RUNAWAY

Lutheran Services Florida	239.278.5400	131
OASIS Youth Shelter	239.278.1030	132

SSI

Social Security Administration	888.318.9114	164
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SENIOR CENTER

Friendship Cafe/ Bonair Towers	239.464.7495	160
Friendship Cafe/ Dr. Piper Center, Dunbar Area	239.332.8427	160
Friendship Cafe/ Harlem Heights, South Fort Myers	239.482.7706	160
Friendship Cafe/ Lake Kennedy Senior Center, Cape Coral	239.574.0572	161
Friendship Cafe/ Palm Harbor Apts, North Fort Myers	239.652.0362	161
Friendship Cafe/ Renaissance Preserve, Dunbar Area	239.332.8121	161
Friendship Cafe/ Sandpiper Run Apts	239.464.7495	161
Friendship Cafe/ Sunshine Villas, Lehigh Acres	239.369.9679	162
Friendship Cafe/ Villa Vincente Senior Apts	239.628.1259	162
Health & Wellness Center, North Fort Myers	239.275.1881	162
Island Seniors Program	239.472.5743	60
Lake Kennedy Center, City of Cape Coral	239.574.0575	51
Nutrition Services-Senior Friendship Centers	239.275.1881	163

SENIOR HOUSING

Bonair Towers	239.278.7268	103
Goodwill - Southwest Florida GWI HUD Housing, Inc	239.995.6100	92
Habitat for Humanity - Senior Housing Complex	239.652.4663	96
Presbyterian Apartments	239.332.1050	148
Presbyterian Homes	239.369.9161	148
Royal Palm Towers	239.332.6162	104
Villa Vincente Apartments	239.693.1333	185

SENIOR SERVICES

American Association of Retired Persons (AARP)	239.985.9019	40
Bonita Senior Recreation Program	239.992.2556	45
Books by Mail	239.533.4444	114
CARES Field Office VIII/ Department of Elder Affairs	239.278.7210	68
CASE Program - Communities Against Senior Exploitation	239.258.3280	120
Center for Independent Living of Gulf Coast	239.260.4575	55

Centers for Medicare and Medicaid Service	800.633.4227	55
City of Sanibel	239.472.0345	60
Department of Children and Families- Child Abuse Investigations	800.926.2873	66
Department of Elder Affairs	800.963.5337	67
Dr. Piper Center for Social Services, Inc.	239.332.5346	70
EHEAP/ Senior Friendship Centers	239.652.6901	160
Elizabeth Kay Galeana Center	239.337.4193	54
Emergency Management, Lee County Government	239.533.0622	73
F.I.S.H. of Sanibel-Captiva	239.472.0404	74
Florida Rural Legal Services	239.334.4554	85
Friendship Cafe/ Bonair Towers	239.464.7495	160
Friendship Cafe/ Dr. Piper Center, Dunbar Area	239.332.8427	160
Friendship Cafe/ Harlem Heights, South Fort Myers	239.482.7706	160
Friendship Cafe/ Lake Kennedy Senior Center, Cape Coral	239.574.0572	161
Friendship Cafe/ Palm Harbor Apts, North Fort Myers	239.652.0362	161
Friendship Cafe/ Renaissance Preserve, Dunbar Area	239.332.8121	161
Friendship Cafe/ Sandpiper Run Apts	239.464.7495	161
Friendship Cafe/ Sunshine Villas, Lehigh Acres	239.369.9679	162
Friendship Cafe/ Villa Vincente Senior Apts	239.628.1259	162
Friendship-At-Home	239.275.1881	162
Health & Wellness Center, North Fort Myers	239.275.1881	162
Hope Health Care Services	855.454.3107	99
Hope HealthCare Services Center	855.454.3107	100
Hope Hospice- Bonita Springs	855.454.3107	101
Hope Hospice Community Center	855.454.3107	101
Hope Hospice House - Cape Coral	855.454.3107	101
Hope PACE	855.454.3107	102
Island Seniors Program	239.472.5743	60
Jewish Federation of Lee and Charlotte Counties	239.481.4449	106
Lake Kennedy Center, City of Cape Coral	239.574.0575	51
Lee BIA Builders Care	239.938.0056	108
Lee Memory Care	239.343.9220	125
Lee Tran Passport	239.533.0300	128
Lifeline Assistance	800.342.3552	84
Lifeline/ Lee Memorial Hospital	239.418.2925	126
Long -Term Care Ombudsman Council	239.338.2563	131
Meals On Wheels	239.332.7687	63
National Council on Aging Headquarters	202.479.1200	137
No Person Left Behind	239.368.6846	141
Nutrition Services-Senior Friendship Centers	239.275.1881	163
Older Adult Services/ SHARE CLUB	239.424.3765	142
Pine Island FISH	239.283.4442	147
RELIEF Program	239.275.1881	163
Senior Care C.H.O.I.C.E.S	239.418.2900	127
Senior Choices	239.652.6901	159
Senior Choices- Elder Helpline	239.652.6901	159
Senior Companion Program	239.332.5346	70
Senior Employment Program	239.332.5346	70
Senior Friendship Centers	239.275.1881	159
Senior Services/ Lee County Sheriff's Office	239.258.3280	122
SFC/Retired and Senior Volunteer Program	239.275.1881	163
SHINE (Serving the Health Insurance Needs of Elders)	239.652.6901	159
Sunrise Community, Inc.	239.482.4459	169
Talking Books Library	239.995.2665	119
USDA Rural Development	239.997.7331	176

SEXUAL ASSAULT VICTIM

Abuse Counseling & Treatment, Inc	239.939.3112	33
Cape Coral Police Dept Victim Assistance Program	239.574.0653	51
Fort Myers Police Department	239.321.7700	88
Into the Jordan	239.938.4786	105
Lee County Sheriff's Office Victim's Advocate	239.477.1050	121

SEXUAL HARRASSMENT

Offender Registration Tracking Services	888.357.7332	84
State Attorney's Office - Domestic Violence Unit	239.533.2884	168

SHELTER

Abuse Counseling & Treatment, Inc	239.939.3112	33
Fort Myers Rescue Mission	239.334.7365	89
Lifeline Family Center	239.242.7238	129
OASIS Youth Shelter	239.278.1030	132
Salvation Army Social Services Campus	239.334.3745	172
Source of Light and Hope Development Center	239.334.3739	165
Sunlight Home	239.352.0251	169

SICKLE CELL ANEMIA

Sickle Cell Disease Association of Lee County, Inc.	239.461.5703	164
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SMOKING CESSATION

Florida Department of Health in Lee County-North Fort Myers	239.461.6100	81
Quit Smoking Now	877.819.2357	74

SOCIAL SECURITY

Social Security Administration	888.318.9114	164
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SOCIALIZATION

Bonita Senior Recreation Program	239.992.2556	45
Bonita Springs YMCA	239.221.7560	165
Boy Scouts of America, SW Florida Council	239.936.8072	46
Boys and Girls Club of Lee County	239.334.1886	46
Fort Myers YMCA	239.275.9622	165
Friendship Cafe/ Dr. Piper Center, Dunbar Area	239.332.8427	160
Friendship Cafe/ Harlem Heights, South Fort Myers	239.482.7706	160
Friendship Cafe/ Lake Kennedy Senior Center, Cape Coral	239.574.0572	161
Friendship Cafe/ Palm Harbor Apts, North Fort Myers	239.652.0362	161
Friendship Cafe/ Renaissance Preserve, Dunbar Area	239.332.8121	161
Friendship Cafe/ Sunshine Villas, Lehigh Acres	239.369.9679	162
Friendship Cafe/ Villa Vincente Senior Apts	239.628.1259	162
Pine Manor United Way House	239.275.5180	182
Stroke Club	239.424.2317	127
United Cerebral Palsy of Southwest Florida, Inc	239.283.1333	176

SPECIFIC DISEASES

American Heart Association	239.495.4900	42
Colorectal Cancer Support Group	239.454.3308	123
Co-Pay Relief Program	866.512.3861	147
Lupus Foundation of Florida	800.684.9276	131
Lymphedema Education Awareness (LEA)	239.437.1606	126
McGregor Clinic	239.334.2832	134
National Kidney Foundation of Florida	800.927.9659	139
Partners for Breast Cancer Care, Inc.	239.454.8583	145
Patient Advocate Foundation	800.532.5274	146
The Leukemia and Lymphoma Society	954.744.5300	129
Wishing Well Foundation	239.947.6315	187

SPEECH/HEARING

Deaf Service Center of Southwest Florida, Inc.	239.461.0434	65
Easter Seals Florida, Inc.	239.384.5620	72

SUBSTANCE ABUSE

Adolescent Residential & Day Treatment-Vince Smith Campus	239.338.2306	152
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Adult Drug Court Program	239.533.1730	152
After the Rain of SW FL, Inc.	239.334.6261	35
Al-Anon	239.274.1353	36
Ala-Teen	239.274.1353	36
Bob Janes Triage Center/Low Demand Shelter	239.791.0110	171
Bonita Social Service Center	239.390.2928	53
David Lawrence Center and Foundation	239.455.8500	65
Day Treatment/Extended Day Treatment	239.338.3977	153
Emergency Services/Crisis Stabilization Units (Adults & Children)	239.275.4242	153
Food Addicts in Recovery Anonymous	239.338.5948	87
Forensic Diversion	239.275.3222	153
Inpatient Detoxification Services	239.332.6989	154
Juvenile Drug Court Program	239.772.1211	154
Mothers Against Drunk Driving	239.791.7560	134
Narcotics Anonymous Meeting locator	866.389.1344	137
New Life Dream Center	239.274.8881	188
Operation Par	239.656.7700	143
Prescription Drug Drop Off for Disposal	239.477.1000	121
Prevention Services	239.332.6937	155
Salvation Army Social Services Campus	239.334.3745	172
Salvation Army/ Crossroads Center	239.334.3745	173
Teen Challenge - Men's Center	239.275.1974	170
Teen Challenge- Women's Center	239.939.7705	170
Youth Outpatient Substance Abuse Counseling	239.772.1211	157
Youth Substance Abuse Outpatient Program	239.275.1126	132

SUICIDE

C.A.R.E.S Suicide Prevention Resource Center	239.425.3468	47
Emergency Services/Crisis Stabilization Units (Adults & Children)	239.275.4242	153
Hope Healing Hearts	855.454.3107	100
Hope Line	800.442.4673	107
National Suicide Prevention Hotline	800.273.8255	176
The Trevor Project	866.488.7386	174

SUPPORT GROUPS

21st Century C.A.R.E. Cancer Support Group	239.938.9303	31
Abuse Counseling & Treatment, Inc.	239.939.3112	33
Al-Anon	239.274.1353	36
Ala-Teen	239.274.1353	36
Alcoholics Anonymous - Intergroup	239.275.5111	36
ALS Association of Florida	888.257.1717	32
American Lung Association	239.908.2680	42
Bonita Social Service Center	239.390.2928	53
Brain Injury Association of Florida, Inc.	800.992.3442	46
Candlelighters of Southwest Florida Support Group	239.432.2223	49
Cape Coral Police Dept Victim Assistance Program	239.574.0653	51
Children's Advocacy Center/ Nurturing Father's Program	239.939.2808	56
Colorectal Cancer Support Group	239.454.3308	123
Depression Bipolar Support Alliance	800.826.3632	68
Dubin Alzheimer's Resource Center Caregiver Support Group- Lehigh	239.437.3007	38
Dubin Alzheimer's Resource Center Caregiver Support Group-Bonita	239.437.3007	38
Dubin Alzheimer's Resource Center Caregiver Support Group-Cape Coral	239.437.3007	38
Dubin Alzheimer's Resource Center Caregiver Support Group-Dunbar	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-FM	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-LaBelle	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-NFM	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-Pine Island	239.437.3007	39
Dubin Alzheimer's Resource Center Caregiver Support Group-Sanibel	239.437.3007	39
Food Addicts in Recovery Anonymous	239.338.5948	87
Friendship-At-Home	239.275.1881	162

Hope Caregiver Support Groups	800.835.1673	100
Hope Healing Hearts	855.454.3107	100
Hope Health Care Services	855.454.3107	99
La Leche League	800.525.3243	108
Lee County Military Family Support Group	239.209.6160	124
Look Good Feel Better/ American Cancer Society	239.936.1113	40
Loss of an Adult Child Support Group	239.343.1126	126
Lymphedema Education Awareness (LEA)	239.437.1606	126
McGregor Baptist Church - Divorce Care	239.689.2559	133
Mothers Against Drunk Driving	239.791.7560	134
NAMI Basics	239.337.9024	135
NAMI Connection Support Group	239.337.9024	135
NAMI Family Support Group	239.337.9024	136
NAMI Family to Family Educational Class	239.337.9024	136
NAMI Peer to Peer Educational Class	239.337.9024	136
Ovarian Cancer Support Grp/ Lee Memorial Health System	239.343.3167	127
Reach to Recovery/ American Cancer Society	239.936.1113	41
Stroke Club	239.424.2317	127
TANF		
Beacon of H.O.P.E./Pine Island United Way House	239.283.4256	44
CareerSource of Southwest Florida	239.931.8200	52
CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Department of Children and Families- ACCESS Programs	866.762.2237	66
TELEPHONE		
SafeLink Wireless-Lifeline	800.723.3546	151
TELEPHONE REASURANCE		
F.I.S.H. of Sanibel-Captiva	239.472.0404	74
Friendship-At-Home	239.275.1881	162
The Trevor Project	866.488.7386	174
Victim Assistance Program	239.332.8019	88
THRIFT STORES		
ACT- Second ACT Thrift Store	239.418.0331	33
All Soul's Episcopal Thrift Store	239.656.6229	37
Blessed Pope John XXIII Thrift Store	239.433.4097	44
Goodwill Industries - Retail Stores	see description	91
Habitat for Humanity - ReStore Retail and Donation Center	239.652.0388	96
Habitat for Humanity of Lee and Hendry Counties, Inc.	239.652.0434	95
Hope Chest	239.652.1114	100
Kiwanis Club Beach Thrift Store	239.454.8090	87
Kiwanis Club of Lehigh Acres Thrift Store	239.369.6336	106
Salvation Army/ Thrift Store -Fort Myers	239.628.1147	173
Salvation Army/ Thrift Store -South Fort Myers	239.267.9652	173
Salvation Army/Thrift Store - Cape Coral	239.540.0264	174
St. Matthew's House Thrift Store	239.495.0159	167
TRANSLATING/INTERPRETING		
Florida Relay Service	800.955.8770	85
Haitian Mission of Goodwill Industries of Southwest Florida	239.823.8229	92
TRANSPORTATION		
21st Century C.A.R.E. Cancer Patient Financial Assistance	239.936.3756	31
Angel Flight Southeast, Inc.	800.352.4256	43
Cape Coral Mini-Bus Services	239.574.0573	50
Commuter Services	866.585.7433	81
Good Wheels	239.768.2900	90
Goodwill Industries - Four Wheels for Work	239.995.2106	91
Lee Tran Passport	239.533.0300	128
Pine Island FISH	239.283.4442	147
Road to Recovery/ American Cancer Society	239.936.1113	41

Senior Choices	239.652.6901	159
Senior Friendship Centers	239.275.1881	159

TUTORING

Bridge Youth Center	239.274.3437	47
New Horizons of SWFL-Super Kids Club	239.948.4146	141

UNEMPLOYMENT

CareerSource Southwest Florida	239.931.8200	52
CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Reemployment Assistance Program	800.204.2418	67

UNITED WAY RESOURCE HOUSES

Bonita Springs East United Way House	239.949.0547	177
Bonita Springs West United Way House	239.992.3034	178
Cape Coral United Way House	239.242.0401	178
Dunbar United Way House	239.332.7151	179
East United Way House	239.313.7719	179
Estero/San Carlos Park United Way House	239.267.3510	180
Harlem Heights United Way House	239.433.0657	180
Lehigh United Way House	239.369.5818	181
North Fort Myers United Way House	239.652.4110	181
Page Park Community Center- Partnership with Lee County	239.939.4454	145
Pine Island United Way House	239.283.5123	182
Pine Manor United Way House	239.275.5180	182
Sanibel United Way House	239.472.4775	182
Suncoast United Way House	239.713.9838	183

VETERANS

American Red Cross-Service to Armed Forces Veteran's Assistance	239.278.3401	43
Fort Myers Vet Center	239.652.1861	89
GovBenefits.gov	800.333.4636	93
Lee County Veterans	239.533.8381	111
Veteran Outpatient Clinic	239.652.1800	122
Veterans Foundation	239.541.8704	184
VFW National Home for Children	800.313.4200	184

VOCATIONAL REHABILITATION

Cape Coral Institute of Technology	239.574.4440	50
CareerSource Southwest Florida	239.931.8200	52
CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Family Self-Sufficiency Program/ Lee County Dept. Human Services	239.533.7900	110
Fort Myers Institute of Technology	239.334.4544	87
Salvation Army Social Services Campus	239.334.3745	172
Vocational Rehabilitation - Cape Coral	239.772.6968	186
Vocational Rehabilitation - Fort Myers	239.278.7150	186

VOLUNTEERS

Beacon of H.O.P.E./Pine Island United Way House	239.283.4256	44
Fort Myers Police Department	239.321.7700	88
Fort Myers Regional Library	239.533.4600	116
GCMC Auxiliary - Volunteer	239.343.0612	123
Harry Chapin Food Bank of SWFL	239.334.7007	96
Hope Chest	239.652.1114	100
Interfaith Charities of South Lee	239.267.3510	105
Make A Wish Foundation	239.992.9474	132
Pine Island FISH	239.283.4442	147
Salvation Army Social Services Campus	239.334.3745	172
SFC/Retired and Senior Volunteer Program	239.275.1881	163
United Way Volunteer Center	239.433.2000	183
Voices for Kids of Southwest Florida	239.533.1435	187
WGCU-FM Radio Reading Service	239.590.2530	187

Wishing Well Foundation	239.947.6315	187
WIC		
CareerSource Southwest Florida	239.931.8200	52
CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Florida Department of Health in Lee County-Estero	239.344.2000	80
Florida Department of Health in Lee County-Fort Myers	239.332.9501	81
Florida Department of Health in Lee County-Lehigh Acres	239.344.2000	81
Florida Department of Health in Lee County-North Fort Myers	239.461.6100	81
WIDOW/WIDOWER		
Hope Health Care Services	855.454.3107	99
WORKER'S COMPENSATION		
CareerSource Southwest Florida	239.931.8200	52
CareerSource of Southwest Florida-Cape Coral	239.673.8591	52
Workers' Compensation Hotline	800.342.1741	70
YOUTH SERVICES		
Adolescent Residential & Day Treatment-Vince Smith Center	239.338.2306	152
AFCAAM - African Caribbean American Catholic Center	239.461.0233	34
Ala-Teen	239.274.1353	36
AMIKids Southwest Florida	239.765.9696	32
Big Brothers/ Big Sisters of SW Florida	239.288.4224	44
Bonita Social Service Center	239.390.2928	53
Bonita Springs YMCA	239.221.7560	165
Boy Scouts of America, SW Florida Council	239.936.8072	46
Boys and Girls Club of Lee County	239.334.1886	46
Bridge Youth Center	239.274.3437	47
Building Stronger Families	239.332.7151	62
Cape Coral Police Department	239.574.3223	51
Cape Coral Youth Center	239.242.3950	52
Catholic Charities of Lee, Hendry & Glades	239.337.4193	53
Children's Advocacy Center/ Family Alliance	239.939.2808	56
Children's Advocacy Center/ Nurturing Father's Program	239.939.2808	56
Children's Advocacy Center/ Prevention Services	239.939.2808	57
Children's Home Society	239.334.0222	57
City of Sanibel	239.472.0345	60
Community Action Team (CAT)	239.275.3222	153
Cornerstone Ministries	239.337.4140	64
David Lawrence Center and Foundation	239.455.8500	65
Department of Children and Families- Child Abuse Investigations	800.926.2873	66
Devereux Family Care	239.690.5200	69
Easter Seals Florida, Inc.	239.384.5620	72
Emergency Services/Crisis Stabilization Units (Adults & Children)	239.275.4242	153
Family Health Centers First Choice Kidcare of Lehigh & Dental	239.344.2367	76
First Choice Kidcare of South Fort Myers	239.344.2307	77
First Choice Pediatrics of Cape Coral	239.344.2320	77
Florida Diagnostic & Learning Resources System (FDLRS)	239.337.8199	82
Florida Sheriff's Youth Ranch	941.776.1777	86
Fort Myers Police Athletic League	239.707.3945	88
Fort Myers Police Department	239.321.7700	88
Fort Myers YMCA	239.275.9622	165
Foster Grandparent Program	239.332.5346	70
Girl Scouts of Gulfcoast Florida, Inc.	239.561.1800	89
Goodwill L.I.F.E Academy	239.334.4434	93
Guardian ad Litem Program-Lee County	239.533.5437	94
Hope Kids Care	855.454.3107	102
Interfaith Charities of South Lee	239.267.3510	105
Juvenile Addiction Receiving Facility (JARF)	239.275.4242	154

Juvenile Drug Court Program	239.772.1211	154
Lee Adolescent Mothers Program	239.332.2526	158
Lee County 4-H	239.533.4327	109
Lee County Bookmobile	239.533.4440	11
Lee County Coalition for a Drug Free SW Florida	239.931.9317	110
Lee County Parks and Recreation	239.533.7275	119
Lifeline Family Center	239.242.7238	129
Lutheran Services Florida	239.278.5400	131
Make A Wish Foundation	239.992.9474	132
NAMI Basics	239.33739024	135
National Dating Abuse Helpline	866.331.9474	138
Neighborhood Accountability Boards/Moral Reconation Therapy	239.533.7900	111
New Church of SWFL	239.481.5535	140
OASIS Youth Shelter	239.278.1030	132
Our Mother's Home of Southwest Florida	239.267.4663	144
Peace by Piece Learning Center	239.245.8301	147
Pine Manor United Way House	239.275.5180	182
Prevention Services	239.332.6937	155
QLC-ACE Afterschool Program & Early Learning	239.334.2797	149
Quality Life Center of Southwest Florida, Inc.	239.334.2797	149
School District of Lee County	239.334.1102	157
Source of Light and Hope Development Center	239.334.3739	165
Teen Challenge - Men's Center	239.275.1974	170
Teen Challenge- Women's Center	239.939.7705	170
The Heights Center	239.433.0657	171
TILES	727.5263.1130	78
Voices for Kids of Southwest Florida	239.533.1435	187
Wishing Well Foundation	239.947.6315	187
Youth Outpatient Substance Abuse Counseling	239.772.1211	157
Youth Substance Abuse Outpatient Program	239.275.1126	132

- **21st Century C.A.R.E.**

2234 Colonial Boulevard Fort Myers, FL 33907

Phone(s): (239) 938-9301

Fax: (239) 938-9399

Agency Type: Private, Non-Profit

Office Hours: Monday-Friday, 8 AM - 5 PM

21st Century C.A.R.E. Cancer Patient Financial Assistance

Phone(s): (239) 936-3756

Eligibility: Cancer patients under treatment or within 6 months of diagnosis

Intake procedure: Application form and social security card

Service Area: Nationwide

Transportation, meals, medical supplies and equipment, temporary housing, childcare, respite services, other supplies or services related to cancer treatment. Cancer screenings, education and support groups.

21st Century C.A.R.E. Cancer Support Group

Villas Civic Association Building 2306 Sunrise Boulevard Fort Myers, FL 33907

Phone(s): (239) 938-9303

Office Hours: Thursday from 10 AM - 11:30 AM

Fees: None

Eligibility: Group is open to anyone affected by cancer. People with any type of cancer and their care givers are invited to attend.

Intake procedure: Call for information

Service Area: Lee

Meetings are held at Villas Civic Association Building. Support group provides a safe, confidential atmosphere where people can meet and talk about ways to cope with their illness.

- **A Safe Haven for Newborns**

6801 NW 77th Avenue Suite 404 Miami, FL 33166

Phone(s): (877) 767-2229, (305) 882-1304

Fax: (305) 889-0017

Agency Type: Non-Profit

Office Hours: 24 hours a day

Fees: None

Eligibility: Anyone in possession of a baby 0-7 days old

Service Area: Florida

The founding purpose and continuing mission of "A Safe Haven for Newborns" is to save the lives of newborns in danger of abandonment and to help preserve the health and future of their mothers. The Safe Haven Law is a safety net for both the mother and the newborn infant. It allows mothers, fathers or whoever is in possession of an unharmed newborn, approximately seven days old or less, to leave them at Safe Havens: any hospital, staffed fire rescue station, or staffed emergency medical service station, with no questions asked, totally anonymous, free from fear of prosecution. Everyone will be helped.

- **AIDS Healthcare Foundation/Island Coast AIDS Network**

2231 McGregor Boulevard Fort Myers, FL 33901
Phone(s): (239) 337-2391
Fax: (239) 332-0719
Agency Type: Non-Profit-UW Partner
Office Hours: Monday - Friday, 9 AM - 12 PM; 1 PM - 5 PM
Fees: None
Eligibility: HIV/AIDS infected individuals
Intake procedure: Please call for an appointment
Service Area: Charlotte, Collier, DeSoto, Lee, Hendry and Glades

Social services including case management, support groups and individual training provided to HIV/AIDS infected individuals. Client food pantry, minority outreach, peer teen HIV/AIDS educators, probation program, general HIV/AIDS prevention education and free HIV testing.

- **ALS Association of Florida**

3242 Parkside Center Circle Tampa, FL 33619
Phone(s): (888) 257-1717
Fax: (813) 637-9010
Agency Type: Private, Non-Profit
Office Hours: Monday - Friday 9 AM - 5 PM
Fees: No cost
Eligibility: Persons with Lou Gehrig's disease (ALS)
Service Area: All of Florida

The mission of the ALS Association is to find a cure for ALS while empowering the lives of those living with ALS through care, advocacy, research, education and support. Programs include support groups, case management, respite care, medical equipment loan, educational services, as well as, national and state advocacy.

- **AMIKids Southwest Florida**

1190 Main Street Fort Myers Beach, FL 33931
Phone(s): (239) 765-9696
Fax: (239) 765-9688
Agency Type: Non-Profit-UW Partner
Office Hours: Monday - Friday, 8 AM - 5 PM
Fees: None
Eligibility: At risk youth grade 7-12; Functions more than 2 years below grade level in reading, has behavioral needs that must be addressed prior to any educational remediation, displays little or no interest in learning, and is over the "normal" age of those students in the same grade in traditional settings.
Intake procedure: Referred by School District or Department of Juvenile Justice
Service Area: Lee

AMIKids of Southwest Florida is a non-profit, community based organization serving Lee county. Mission is to prevent or reduce delinquency. Committed to improving public safety by redirecting the lives of our at-risk youth and helping them to become productive citizens.

Will provide a safe environment where students will have the opportunity to learn how to appropriately manage their behavior, learn basic skills necessary to function at an appropriate grade level and participate in a sequential curriculum designed to facilitate their successful re-entry into a school environment, graduate or secure employment.

- **Abuse Counseling & Treatment, Inc**

No Physical Address P.O. Box 60401 Fort Myers, FL 33906

Phone(s): (239) 939-3112, (239) 939-2553

Fax: (239) 939-4741

Agency Type: Non-Profit-UW Partner

Office Hours: 24hr/7days a week

Fees: None

Eligibility: Any victim of domestic violence and their children and sexual assault and human trafficking

Intake procedure: Call hotline at 239-939-3112

Service Area: Lee, Hendry and Glades

24 hour hotline, emergency safe shelter, individual and group counseling, children's programs, advocacy, court accompaniment for victim's of domestic violence and their children and survivors of sexual assault and human trafficking. The Center will provide accommodations, including American Sign Language interpreters, assistive listening devices, alternative formats of printed materials and real-time captioning upon request for persons who are deaf, hard of hearing or are living with disabilities. To ensure accommodations, please make your request at least 7 days prior to the event.

ACT- Second ACT Thrift Store

12519 S Cleveland Avenue Fort Myers, FL 33907

Phone(s): (239) 418-0331, 239-939-2553

Office Hours: Monday - Saturday, 9am -8pm; Sunday 11am-5pm

Thrift store benefiting ACT shelter and services.

- **Accelerated Learning Solutions**

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday; 7:30 AM- 3:30 PM

Coronado High School

3057 Cleveland Avenue Fort Myers, FL 33901

Phone(s): (239) 337-9140

Office Hours: Mon - Fri; 3 sessions: Morning 7:30am-11:30am; afternoon: 11:30am-3:30pm; Evening 4pm-8pm

Fees: None

Eligibility: Youth ages 16-21

Service Area: Lee

Accelerated high school program for students ages 16-21 who are at risk or have dropped out of traditional public schools. Course work is computer-based and students progress at their own pace.

North Nicholas High School

428 SW Pine Island Road Cape Coral, FL 33991

Phone(s): (239) 242-4230

Office Hours: Mon - Fri; 7:30 AM - 3:30 PM

Fees: None

Eligibility: Youth ages 16-21

Intake procedure: Contact enrollment specialist

Service Area: Lee

Accelerated high school program for students ages 16-21 who are at risk or have dropped out of traditional public schools. Course work is computer-based and students progress at their own pace.

- **Adult and Career Education**

2855 Colonial Boulevard Fort Myers, FL 33966

Phone(s): (239) 939-6300

Fax: (239) 332-1939

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8 AM - 4 PM

Fees: Call for information

Eligibility: Anyone 16 years of age and older.

Intake procedure: Call for information

Service Area: Lee

Academic courses designed for students who do not have a high school diploma or who wish to improve English Language skills will be assessed a State mandated tuition. Adult and Career Education provides a quality education to the citizens of Lee County sixteen years of age and above with special emphasis placed on those students pursuing a High School Diploma and English as a Second Language. This program also supervises the Community Schools, which offer a variety of evening classes in computer, foreign language, health and fitness and art to name a few. Both adults and students over the age of 16 are welcome to take these classes for enrichment and leisure.

- **Affordable Homeownership Foundation Inc.**

5264 Clayton Court Suite 1 Fort Myers, FL 33907

Phone(s): (239) 689-4944, (239) 872-8977

Fax: (239) 243-8543

Agency Type: Non-Profit

Office Hours: M-F 9am-5:30pm; Sat. by appointment

Fees: None

Eligibility: None

Intake procedure: Call for information

Service Area: Lee, Collier, Charlotte & Hendry Counties

Offers foreclosure prevention, modification credit and budget, transitional, pre & post purchase plus financial literacy counseling. Affordable Homeownership Foundation also works with very low, low and moderate income families and veterans to find affordable housing.

- **African Caribbean American Catholic Community (AFCAAM)**

3681 Michigan Avenue Fort Myers, FL 33916

Phone(s): (239) 461-0233

Fax: (239) 461-0236

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: \$ 40.00/family per year for After School Reading Program (Financial assistance available). No fee for Mentoring Programs

Eligibility: Eligibility varies by program

Intake procedure: Call for procedures

Service Area: Dunbar, Tice, and Harlem Heights

AFCAAM offers: After-School Reading Program for grades K-5th in Dunbar and Harlem Heights; Male and Female Mentoring programs for teens; and Scouting Programs for boys.

- **After the Rain of SW FL, Inc.**

2925 Montclair Avenue Fort Myers, FL 33901

Phone(s): (239) 334-6261

Fax: (239) 334-6603

Agency Type: Non-Profit

Office Hours: Monday-Friday, 9 AM - 5 PM

Fees: Rent \$125/weekly

Eligibility: Women's program. Must be clean and sober for 28 days.

Intake procedure: Mostly referrals from agencies, drug court and pastors.

Service Area: Lee, Collier, Charlotte, Glades, Hendry, and Desoto

Residential housing program for women who are recovering from addictions, homelessness or domestic violence. Rent \$125/week. Must be clean and sober for 28 days.

- **Agency for Health Care Administration**

2295 Victoria Avenue Room 309 Fort Myers, FL 33901

Phone(s): (239) 335-1315, (800) 226-6735, (239) 335-1300

Fax: (239) 338-2372

Agency Type: Governmental

Office Hours: Monday through Friday 8 AM - 5 PM

Fees: None

Eligibility: Must be currently Medicaid eligible.

Intake procedure: Call or e-mail. No Walk-ins

Service Area: Collier, Lee, Charlotte, Hendry, Glades, Desoto and Sarasota

The Agency for Health Care Administration Medicaid Field Office helps Medicaid beneficiaries locate and enroll with Medicaid-participating providers and plans, resolves Medicaid billing issues, and answers questions about Medicaid-covered services.

AHCA Facility Locator Website

<http://www.floridahealthfinder.gov/>

Fees: None

Eligibility: Anyone looking for licensed facilities

Intake procedure: Go to website for search

Service Area: Florida

Web Site that lists all Health Care Facilities that are licensed in the state of Florida including Assisted Living Facilities, Respite Care, In Home Health Care and Skilled Nursing.

- **Agency for Persons with Disabilities**

2295 Victoria Avenue Fort Myers, FL 33901

Phone(s): (239) 338-1370

Fax: 239-338-1355

Agency Type: Governmental

Office Hours: Monday - Friday 8 AM - 5 PM

Eligibility: Persons with disabilities

Intake procedure: Call for options available through local office

Service Area: Southwest Florida

The APD works in partnership with local communities and private providers to assist people who have developmental disabilities and their families. APD also provides assistance in identifying the needs of people with developmental disabilities for supports and services. The primary mission of the APD is to support persons with developmental disabilities in living, learning, and working, in all aspects of community life. The disabilities that meet the eligibility criteria for this program are: Spina Bifida, Autism, Cerebral Palsy, Mental Retardation and Prader-Willi Syndrome.

- **Al-Anon/Alateen**

P.O. Box 61634 Fort Myers, FL 33906
Phone(s): (239) 274-1353, (800) 344-2666
Agency Type: Support Groups
Office Hours: Varies by support group

Al-Anon

Fees: None
Eligibility: For relatives and friends of alcoholics
Intake procedure: Call or go online to find meetings in your area
Service Area: Lee County

Family group fellowship of relatives and friends of alcoholics who share their experience, strength, and hope in order to solve their common problems. Group schedules can be found at www.southfloridaal-anon.org.

Ala-Teen

Fees: None
Eligibility: Teenage family member or friend of an alcoholic
Intake procedure: Call or go online to find closest meeting site and time
Service Area: Lee County

Family group fellowship of relatives and friends of alcoholics who share their experience, strength, and hope in order to solve their common problems. Ala-teen is specifically for teenagers. Group schedules can be found online at www.southfloridaal-anon.org.

- **Alcoholics Anonymous**

12734 Kenwood Lane Suite 72 Fort Myers, FL 33907
Phone(s): (239) 275-5111, (239) 274-1353
Fax: (239) 362-1580
Agency Type: Support Groups
Office Hours: Mon.- Fri. 10 AM- 5 PM Sat 10 AM- 1 PM (phone 24 hours)
Fees: There are no dues or fees for AA membership; we are self-supporting through our own contributions.
Eligibility: The only requirement for membership is a desire to stop drinking.
Intake procedure: Call or go online for a list of meetings
Service Area: Lee and Hendry

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or Institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics achieve sobriety.

- **All Soul's Episcopal Church**

14640 North Cleveland Avenue Fort Myers, FL 33903

Phone(s): (239) 656-6229

Agency Type: Religious

All Soul's Episcopal Outreach

Phone(s): (239) 997-7685

Office Hours: Wednesdays 9 AM - 11:30 PM

Fees: None

Eligibility: Must reside in zip code 33903, 33917 or 33909

Intake procedure: Please arrive by 11 AM. Bring proof of residency. Will also have to fill out Harry Chain Food Bank form for income eligibility.

Service Area: North Fort Myers/NE Cape Coral

Distributes food to residents of 33903, 33917 or 33909 each Wednesday, 9:00 A.M. to 11:30 A.M., Barber Fellowship Hall. Clothing available/ Thrift Store. Parish Nurse & Family Health Services weekly/Health Dep't testing/immunizations 1st and 4th Wednesdays. VA representatives present. Donations of cash or non-perishable food items may be brought to both Sunday morning worship services or you send a check to All Souls Episcopal Church marked for the 'Outreach.'

All Soul's Episcopal Thrift Store

14640 North Cleveland Avenue North Fort Myers, FL 33903

Phone(s): (239) 656-6229

Office Hours: WINTER: (Nov - May) Tues-Sat 9 am-4 pm; SUMMER: (Jun - Oct) Wed-Sat 9 am-4 pm

Eligibility: Must be North Fort Myers Resident

Intake procedure: N/A

Service Area: North Fort Myers

Thrift Store is open on Wednesday 9 AM -10:30 AM. Must be a North Fort Myers resident.

- **Alva United Methodist Church Pantry**

21440 Pearl Street Alva, FL 33920

Phone(s): (239) 728-2277

Fax: (239) 728-2247

Agency Type: Religious

Office Hours: Wed., 9 AM -1PM

Fees: None

Eligibility: Alva Residents

Intake procedure: Food distributed from office when available

Service Area: Alva & Labelle excluding Charleston Park.

Emergency food pantry that provides a bag of non-perishables to needy families when funds are available. Serves Alva and LaBelle, excludes Charleston Park.

- **Alvin A. Dubin Alzheimer's Resource Center, Inc.**

12468 Brantley Commons Court Fort Myers, FL 33907

Phone(s): (239) 437-3007

Fax: (239) 437-3008

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 4:30 PM

Fees: None

Eligibility: For individuals with Alzheimer's Disease or other memory impairment and their caregivers

Intake procedure: No documentation requirements

Service Area: Lee and LaBelle

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

Dubin Alzheimer's Resource Center Caregiver Support Group- Lehigh

201 Plaza Drive Suite 103 Lehigh Acres, FL 33936

Office Hours: First and Third Monday of each month at 2 PM

Fees: None

Eligibility: Caregivers of Alzheimer's disease and other dementia

Intake procedure: Call for more information

Service Area: Lehigh Acres

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

Dubin Alzheimer's Resource Center Caregiver Support Group-Bonita

25999 Old 41 Bonita Springs, FL 34135

Office Hours: 4th Monday of each month at 10:30 AM

Fees: None

Eligibility: Caregivers of people with Alzheimer's disease and other dementia

Intake procedure: Call for more information

Service Area: Bonita Springs

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

Dubin Alzheimer's Resource Center Caregiver Support Group-Cape Coral

1333 Santa Barabara Boulevard Cape Coral, FL 33991

Office Hours: First and Third Thursday of each month 2 pm-3 pm

Fees: None

Eligibility: Caregivers of people with Alzheimer's disease and other dementia

Intake procedure: Call to verify times and availability

Service Area: Cape Coral

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

Dubin Alzheimer's Resource Center Caregiver Support Group-Dunbar

Mt Herman Baptist Church 2856 Douglas Avenue Fort Myers, FL 33901

Office Hours: Fourth Tuesday of each month from 1-2pm

Fees: None

Eligibility: Caregivers of people with Alzheimer's disease or related dementia

Intake procedure: Call the resource center for more information

Service Area: Dunbar

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

Dubin Alzheimer's Resource Center Caregiver Support Group-FM

9065 Ligon Court Fort Myers, FL 33908

Office Hours: 2nd and 4th Wednesday of each month at 9:45 AM

Fees: None

Eligibility: Caregivers of Alzheimer's disease and other dementia

Intake procedure: Call for more information

Service Area: Fort Myers

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

Dubin Alzheimer's Resource Center Caregiver Support Group-NFM

10200 Pine Lakes Boulevard Fort Myers, FL 33903

Office Hours: 4th Thursday of each month at 2 PM

Fees: None

Eligibility: Caregivers of people with Alzheimer's disease or related dementia

Intake procedure: Call for more information

Service Area: North Fort Myers

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

Dubin Alzheimer's Resource Center Caregiver Support Group-Pine Island

5701 Pine Island Road Bokeelia, FL 33922

Office Hours: 1st Thursday of each month at 10:30 AM

Fees: None

Eligibility: Caregivers of people with Alzheimer's disease or other dementia

Intake procedure: Call for more information

Service Area: Pine Island

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

Dubin Alzheimer's Resource Center Caregiver Support Group-Sanibel

2050 Periwinkle Way Sanibel, FL 33957

Office Hours: 4th Wednesday of each month at 1:30 PM

Fees: None

Eligibility: Caregivers of people with Alzheimer's disease or other dementia

Intake procedure: Call for more information

Service Area: Sanibel

Provides educational, informational, and supportive assistance to caregivers of individuals with Alzheimer's disease or other memory impairment.

- **Alzheimer's Association Florida Gulf Coast Chapter**

9220 Bonita Beach Road Suite 223 Bonita Springs, FL 34135

Phone(s): (239) 405-7008, (800) 272-3900

Fax: (239) 405-7038

Agency Type: Private, Non-Profit

Office Hours: M-F, 9am-5pm

Fees: None

Eligibility: None

Intake procedure: Call for information

Service Area: Lee and Collier

Information on all aspects of Alzheimer's Disease and caregiver issues; care consultation, emergency respite, Medic Alert & Safe Return, support groups and memory screening. Access the 24/7 Helpline at 1-800-272-3900.

- **American Association of Retired Persons**

4150 Ford Street Extension Fort Myers, FL 33916

Phone(s): (239) 985-9019

Agency Type: Private, Non-Profit

Office Hours: Mon-Fri 8am-5pm

Fees: Membership fees

Eligibility: AARP membership is available to anyone 50 years of age or older, whether retired or working.

Intake procedure: Call for information packet

Service Area: United States

Supports and initiates programs to benefit seniors. Publishes informational booklets of interest to seniors. Other programs include a pharmacy service, group health insurance program, investment program, auto insurance program, travel service, legal service directory, etc. AARP Tax-Aide program provides free tax counseling and preparation services to taxpayers. Use our free site locator service to find the AARP Tax-Aide site nearest you (<http://www.aarp.org/money/taxaide/>). If you are unable to find a tax-aide site using the internet, please call 211.

- **American Cancer Society**

4575 Via Royale Suite 110 Fort Myers, FL 33919

Phone(s): (239) 936-1113, (800)-227-2345

Fax: (239) 936-3763

Agency Type: Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: Free

Eligibility: Cancer patients and their families

Intake procedure: Call Patient Service Center: 800-227-9954

Service Area: Lee, Charlotte, Collier, Hendry, Glades

American Cancer Society provides information, resources and guidance regarding cancer.

Look Good Feel Better/ American Cancer Society

Fees: None

Eligibility: Women cancer patients

Intake procedure: Call the Patient Service line to register

Service Area: Lee

A free service which teaches cancer patients hands-on cosmetic techniques to help them cope with appearance-related side effects from chemotherapy and radiation treatments, provided by certified/trained cosmetologists. This is a non-medical service that does not promote any cosmetic product line. Group classes and one-on-one services are available, depending on the area.

Reach to Recovery/ American Cancer Society

Fees: None

Eligibility: Women facing the diagnosis of Breast Cancer

Intake procedure: Call Patient Service Center

Service Area: Lee

Reach to Recovery is a program that helps patients with breast cancer cope with their diagnosis, treatment, and recovery.

Road to Recovery/ American Cancer Society

Fees: None

Eligibility: Must be ambulatory and only for trips to and from treatment

Intake procedure: Call Patient Service Center

Service Area: Lee

Road to Recovery is an American Cancer Society Signature Program. Program that assists ambulatory cancer patients with ground transportation to and from cancer treatment.

- **American Civil Liberties Union of Florida**

4500 Biscayne Boulevard Suite 340 Miami, FL 33137

Phone(s): (786) 363-2700

Agency Type: Non-Profit

Office Hours: Monday - Friday 9 AM - 5 PM

Fees: None

Eligibility: Anyone who feels their civil rights have been violated

Intake procedure: Screening requests should be mailed to address listed.

Service Area: Florida

The American Civil Liberties Union of Florida is freedom's watchdog, working daily in the courts, legislatures and communities to defend individual rights and personal freedoms guaranteed by the Constitution and the Bill of Rights.

- **American Diabetes Association**

1511 N. Westshore Boulevard Suite 980 Tampa, FL 33607

Phone(s): (813) 885-5007

Fax: (813) 289-7919

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: None

Eligibility: For individuals with diabetes and their families

Intake procedure: Call for information

Service Area: Charlotte, Collier, Hendry, Glades, Lee

Referral to support groups, diabetes management classes, and youth camps. Host programs, events and health professionals education programs. Assistance, information, and special programs available in Spanish. Participate in community education health fairs and work to influence legislation and insurance companies to improve the lives of people affected by diabetes. Free living with Type 2 Diabetes program.

- **American Heart Association**

28441 Bonita Crossings Boulevard Bonita Springs, FL 34135

Phone(s): (239) 495-4900

Fax: (239) 495-4919

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: None

Intake procedure: Call for more information

Service Area: Collier, Lee

The American Heart Association is committed to fighting heart disease and stroke and raising awareness of these diseases. The American Heart Association focuses on specific causes designed to help people achieve a heart-healthy lifestyle. Each of the cause initiatives reaches out to the public with resources and information to help them take positive action.

- **American Lung Association of Gulf Coast FL**

PO Box 07142 Fort Myers, FL 33919

Phone(s): (239) 908-2680

Fax: (239) 908-2608

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Fees: Varies with program

Eligibility: People with lung disease or smokers who are interested in quitting

Intake procedure: Call to register or for more information

Service Area: Collier, Lee, Charlotte, Hardy, Sarasota, Manatee, Highlands, Desoto, and Hendry, Glades

Whether it's searching for cures, keeping kids off tobacco or fighting for laws that protect the air we all breathe, the work of the American Lung Association helps to save lives every day. Fighting lung disease; childhood asthma; secondhand smoke; smoking; air pollution; and the flu.

- **American Red Cross, Florida's Southern Gulf Region**

7051 Cypress Terrace Suite 110 Fort Myers, FL 33907

Phone(s): (239) 278-3401, (239) 278-5234

Fax: (239) 278-4829

Agency Type: Non-Profit-UW Partner

Office Hours: Monday-Friday, 8:30 AM-4:30 PM 24 hour services for disaster response and military communication assistance.

American Red Cross-Disaster Services

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM 24 hour services for disaster response

Fees: Call or information

Eligibility: Disaster caused needs to qualify for financial assistance

Intake procedure: Call for information

Service Area: Lee, Collier, Hendry & Glades

The Red Cross provides assistance to victims of disaster, most frequently house fires to help them address their immediate disaster caused needs for shelter, food, clothing, etc. This services is available 24/7. The Red Cross also offers a variety of free educational presentations to teach people how to prepare for various types of disaster.

American Red Cross-Service to Armed Forces Veteran's Assistance

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Fees: N/A

Eligibility: Must have a financial or housing emergency and a copy of DD214.

Intake procedure: Veteran must call to set up appointment with a caseworker.

Service Area: Collier, Lee, Hendry & Glades

The American Red Cross provides financial assistance to active military and veterans in our local area with approval from the appropriate funding source or Military Aid Society. A case manager will work with veteran.

- **Amigos Center**

25999 Old 41 Road Bonita Springs, FL 34135

Phone(s): (239) 992-4348, (239) 278-5400

Fax: (239) 992-7865

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 9 AM - 5 PM (by appointment only)

Fees: Nominal fees vary on service

Eligibility: Assists with family based immigration, VAWA, U-visa, etc.

Intake procedure: Call for appointment - Waiting list approximately two weeks

Service Area: Lee and Collier

Provides family based and country specific immigration and citizenship services, VAWA and U-visa, also Spanish Newcomer's Guide.

Amigos Center - Fort Myers Immigration Office

3634 Central Avenue Fort Myers, FL 33901

Phone(s): (239) 278-5400, (239) 437-6727

Office Hours: Monday, Tuesday, Wednesday & Friday, 9 AM - 5 PM (by appointment only)

Fees: Fees are nominal and may vary

Eligibility: Provides assistance with family and country specific based immigration and citizenship

Intake procedure: Please call for an appointment - Wait time is generally one month

Service Area: Lee and Collier Counties

Provides family based and country specific immigration and citizenship services.

- **Angel Flight Southeast, Inc.**

8864 Airport Boulevard Suite 201 Leesburg, FL 34788

Phone(s): (352) 326-0761, (800) 352-4256

Fax: (352) 326-9360

Agency Type: Non-Profit

Office Hours: M - F, 9 a.m. to 5 p.m. for new requests

Fees: None

Eligibility: Must have medical or compelling human needs; must be medically stable, ambulatory and able to sit up in an airplane seat for the duration of the flight

Intake procedure: Flight must be scheduled at least 5 days in advance and must have a medical release to be able to fly.

Angel Flight Southeast is a non-profit, volunteer organization involved in public benefit flying. We arrange and provide FREE air transportation for those with medical or compelling human needs. Air Charity Network the national network consists of 5 independent regional organizations. Members of Angel Flight Southeast provide access for people in need of FREE air transportation to specialized health care facilities or distant locations due to family, community or national crises. While most trips are limited between 100 to 1,000 miles. The patient letter must be sent with a letter from the doctor explaining the medical condition, why the patient or caregiver is traveling, whether it is okay for the patient to

travel, and whether any special equipment (such as a wheelchair) or assistance is needed. They are unable to provide transportation to patients on oxygen. Contact them at 1-214-792-4103.

- **Beacon of H.O.P.E/Pine Island United Way House**

5465 NW Pine Island Road Bokeelia, FL 33922

Phone(s): (239) 283-5123

Fax: (239) 283-5142

Agency Type: Non-Profit

Office Hours: Monday-Friday 9 AM - 5 PM; Saturday 10 AM - 3 PM

Fees: None

Eligibility: Cash assistance to Pine Island residents of 6 months or more.

Intake procedure: Appointment only

Service Area: Pineland, Bokeelia, Matlacha, St. James City

Community Programs- Case management, ACCESS, FLUID, SSI/SSDI, Kids Care, LIHEAP, AARP Tax preparation, limited transportation, emergency cash, clothing and financial assistance, Meals on Wheels, Wellness, AARP job training, Job Links, individual and group counseling, Mobile Mammography, free community dinners. Community Learning Center-GED, after school mentoring, teen programs, TOPS, Free Community Theater, ESOL, summer reading/math camp, teen robotics, summer culinary and theater camp, AARP job training, tutoring and student meal program. Pine Island Attic- Community Thrift store, AARP job training, Dress for Success, community service.

- **Big Brothers Big Sisters of the Sun Coast**

6237 Presidential Court Suite 201 Fort Myers, FL 33919

Phone(s): (239) 288-4224

Fax: (239) 791-8257

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8:30am to 5pm

Eligibility: Children ages 6-18

Intake procedure: Children and volunteers complete interview/enrollment process. Volunteers also complete background screening and training prior to being matched.

Service Area: Lee County

Provides one on one mentoring services to children in need of additional support and guidance from a caring, reliable adult. Professional staff members assist each match in developing a strong, long-lasting friendship. Children in the program consistently show improvement in academics, avoidance of risky behavior and development of healthy relationships with peers and adults.

- **Blessed Pope John XXIII Thrift Store**

15200 South Tamiami Trail Unit 110 Fort Myers, FL 33908

Phone(s): (239) 433-4097

Agency Type: Religious

Office Hours: Monday-Saturday 9 am-5 pm

Fees: None

Eligibility: Open to all - money used for youth ministry

Intake procedure: None

Service Area: Lee

Thrift store. Money raised at the thrift store is used to provide education for children.

- **Bonita Senior Recreation Program**

26740 Pine Avenue Bonita Springs, FL 34135

Phone(s): (239) 992-2556

Fax: (239) 992-1205

Agency Type: Membership

Office Hours: Monday - Friday 6:30am - 8pm Saturday 8am - 8pm Closed Sunday

Fees: Call for fees

Eligibility: Bonita Springs residents 55+; must show current property tax bill to obtain discount

Intake procedure: Call for more information

Service Area: Bonita Springs

Department for activities, special events, and outings. Membership and non membership fees apply. Call for more information.

- **Bonita Springs Assistance Office**

25300 Bernwood Drive Unit 6 Bonita Springs, FL 34135

Phone(s): (239) 992-3034

Fax: (239) 947-4080

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 9am-12pm; 1pm-4pm Or call for an appointment.

Fees: None

Eligibility: Residents of Bonita Springs that can demonstrate temporary need due to an emergency.

Intake procedure: Complete application and interview process

Service Area: Residents of Bonita Springs

Emergency financial assistance for rent/ mortgage, utilities and prescriptions. Gas vouchers and clothing, when available. Self serving emergency pantry on site; FEMA assistance available. Assistance with Medicaid and Food Stamp application. Produce distribution and money management. For financial assistance approval, clients must attend a money saving class.

- **Bonita Springs Lions Club Eye Clinic**

10322 Pennsylvania Avenue Bonita Springs, FL 34135

Phone(s): (239) 498-3937

Fax: (239) 947-9996

Agency Type: Non-Profit-UW Partner

Office Hours: Mon-Fri 9:30am-3:30pm

Fees: None

Eligibility: Income under 200% Federal Poverty Guidelines. No insurance

Intake procedure: Patient financial information

Service Area: Lee, Hendry, Glades, Collier and SWFL

Free comprehensive eye exams and health screening for qualifying patients; referral to specialists for other exams/procedures, some specialized eye surgical procedures.

- **Boy Scouts of America, SW Florida Council**

1801 Boy Scout Drive Fort Myers, FL 33907

Phone(s): (239) 936-8072

Fax: (239) 936-7864

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: \$15.00 annual membership

Eligibility: Young people age 7-20

Intake procedure: Call for local troop information

Service Area: Charlotte, Collier, DeSoto, Hendry, Lee, Manatee, Sarasota

Youth development program that instills values in young people, ages 7 - 20. Helps them achieve their full potential by providing citizenship training, character, ethical development, and personal and mental fitness.

- **Boys and Girls Clubs of Lee County**

7275 Concourse Drive Suite 200 Fort Myers, FL 33908

Phone(s): (239) 334-1886

Fax: (239) 334-1889

Agency Type: Non-Profit-UW Partner

Office Hours: School Year: Mon– Fri: 2 PM – 8 PM School /Holidays / Summer: Mon– Fri: 8 AM – 6 PM

Fees: \$10.00 annual membership

Eligibility: Youth ages 6-18

Intake procedure: Call for more information

Service Area: Lee

Provides a world-class Club Experience that assures success is within reach of every young person who enters our doors, with all members on track to graduate from high school with a plan for the future, demonstrating good character and citizenship, and living a healthy lifestyle. The Formula for Impact is the road map that the Boys & Girls Clubs of Lee County will follow to ensure that youth achieve our priority outcomes of academic success, good character & citizenship, and healthy lifestyles. It is the key to making our ambitious vision of great futures for all young people a reality.

- **Brain Injury Association of Florida, Inc.**

Sarasota Office 1900 Main Street, Suite 311 Sarasota, FL 34236

Phone(s): (800) 992-3442, (941) 361-6126

Fax: (866) 481-4651

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: Free

Eligibility: Traumatic brain injury survivors or family members. Also serves the professionals in the community.

Intake procedure: Call for screening

Service Area: Manatee, Sarasota, Charlotte, Lee, Collier, Hendry and Glades, Hardee, Highlands, Desoto

Improves the quality of life for persons with traumatic brain injury and their families by creating a better future through brain injury prevention, education, research, support services and advocacy.

- **Bridge Youth Center**

1735 Jackson Street Fort Myers, FL 33901

Phone(s): (239) 274-3437

Fax: (239) 274-3437

Agency Type: Private, Non-Profit

Office Hours: Monday - Thursday Center Open 2pm-5pm and Friday 7pm-10pm

Fees: None for after school activities; small monthly charge for boxing

Eligibility: Youth ages 11-18 - Grades 6-12

Intake procedure: proof of school/age. Call for appointment for Tutoring - Forms for activities available online

Service Area: Lee

The Bridge Youth Center occupies a facility with a lot of amenities, including; student lounge with a large television and gaming devices, computer/internet lab, pool tables, air hockey, ping pong, full indoor gymnasium, music, snack bar, games and so much more!!! This is the place to be on Friday nights in Fort Myers.

- **Broadway Community Church**

3309 South Broadway Fort Myers, FL 33901

Phone(s): (239) 275-1411, (239) 936-8366

Fax: (239) 939-7625

Agency Type: Religious

Office Hours: Monday - 9 AM - 11:30 PM Bread & produce only when available. Wednesday 9AM- 11:30PM for meat and groceries.

Fees: None

Eligibility: Available once a month. Homeless people are serviced once a week

Intake procedure: Fill out form when they come to pick up food ID or SS not necessary

Service Area: Lee County

Broadway Community Church-SWFL Outreach

Provides food pantry for those in need. Will deliver if handicapped or no other possible means of transportation.

Provides Thanksgiving baskets - first come first serve.

- **C.A.R.E.S Suicide Prevention**

8695 College Parkway Suite 2428 Fort Myers, FL 33919

Phone(s): (239) 425-3468

Fax: (239) 437-0992

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday 10 AM - 5 PM

Fees: All programs free of charge

Service Area: Southwest Florida

C.A.R.E.S Suicide Prevention Resource Center

Resource center for anyone who has lost a loved one to suicide or is concerned about a loved one. Services include: suicide prevention, awareness and positive decision making program for middle and high schools and college. Suicide prevention training and workshops available. Financial assistance available for anyone who is a survivor of suicide or having suicidal ideation and has no means of financial help or health insurance.

- **CHADD of Lee County**

14851 David Drive Fort Myers, FL 33908
Phone(s): (239) 940-2578
Agency Type: Non-Profit
Office Hours: First Tuesday of each month
Fees: None
Eligibility: None
Intake procedure: Call for information
Service Area: Lee

CHADD of Lee County provides information and education about AD/HD to members and the general public. CHADD does not provide any medical or diagnostic services and does not recommend or endorse any products, services, publications, medications or treatments.

- **Cafe of Life**

10540 Childers Street Bonita Springs, FL 34135
Phone(s): (239) 495-9325
Agency Type: Non-Profit-UW Partner
Office Hours: Monday through Friday, 10 AM - 11:30 am, in the Park near the Banyan tree.
Fees: None
Eligibility: Anyone who comes for lunch will be served
Service Area: Bonita Springs

Food Pantry, soup kitchen, computer lab, and rental/utility assistance.

- **Call for Action, WINK TV**

2824 Palm Beach Boulevard Fort Myers, FL 33916
Phone(s): (800) 795-9465
Fax: (239) 338-4383
Office Hours: Tuesday - Thursday, 11AM - 1PM
Fees: None
Eligibility: Open to anyone
Intake procedure: Call or go online to fill out complaint form
Service Area: Southwest Florida

Assists those with consumer - related problems. Will not get involved in neighborhood disputes or problems currently in litigation. Anyone not currently represented by legal counsel may call for assistance. Part of the national organization based in Rockville, MD.

- **Candlelighters of Southwest Florida, Inc.**

9981 S. Health Park Drive Fort Myers, FL 33908

Phone(s): (239) 432-2223

Fax: (239) 432-1032

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 10 AM - 4 PM

Fees: None

Eligibility: Family must have a child diagnosed with cancer or blood related disease ages 0-21 years.

Intake procedure: Registration required

Service Area: Charlotte, Collier, Glades, Hendry, Lee

Candlelighters of Southwest Florida was established in 1983 to assist Families of Children with Cancer and other Childhood Blood Disorders. Provides support, education and advocacy to children with cancer and blood disorders as well as the professionals that care for them. The Candlelighters organization is a vital source of inspiration, emotional support, and assistance for families struggling with their child's diagnosis. Services available to children and families include support group meetings, teen support groups, educational workshops, newsletter subscription, parent directory, lending library, family activities, annual events, as well as referrals to community or social service organizations. Candlelighters serve as an extended family in which members provide hope, love and comfort to one another.

Candlelighters of Southwest Florida Support Group

Fees: None

Eligibility: Have a child 0-21 diagnosed with cancer or blood disorder

Intake procedure: Registration is required

Service Area: Southwest Florida including Lee, Charlotte, Collier, Hendry & Glades

Candlelighters provide support group meetings, family activities, newsletters and assistance to all registered families.

- **Cape Coral Assembly of God**

717 Skyline Boulevard Cape Coral, FL 33991

Phone(s): (239) 574-5690

Agency Type: Religious

Office Hours: Monday & Thursday 9 AM - 2 PM

Fees: No fee

Eligibility: Cape Coral Residents

Cape Coral Assembly of God Food Pantry

Food Pantry's mission is to help families that through various reasons are in needy situations.

- **Cape Coral Caring Center**

4645 SE 15th Avenue Cape Coral, FL 33904

Phone(s): (239) 945-1927

Fax: (239) 945-6853

Agency Type: Non-Profit

Office Hours: Monday - Friday, 9 AM – Noon

Fees: None

Eligibility: Cape Coral resident only

Intake procedure: Need Valid photo ID - DL should match where they live - will need to fill out application

Service Area: Direct Assistance for Cape Coral residents only

Program for Cape Coral residents and offers assistance with basic essentials. Has a food pantry and some baby formula. Assistance is short term, emergency help.

- **Cape Coral Housing Development Corporation**

609 SE 9th Terrace Cape Coral, FL 33990

Phone(s): (239) 471-0922

Fax: (239) 471-0915

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 4 PM

Fees: None - See web site for loan agreements

Eligibility: HUD income requirements

Intake procedure: Must fill out application

Service Area: Cape Coral

Cape Coral Housing Development Corporation is a Florida not-for-profit organization 501(c)(3) dedicated to the economic revitalization of the beautiful city of Cape Coral through a partnership with city government, local lenders and homebuyers by the development of decent, safe, and affordable housing offered to low-income families.

- **Cape Coral Institute of Technology**

360 Santa Barbara Boulevard North Cape Coral, FL 33993

Phone(s): (239) 574-4440

Fax: (239) 458-3721

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 3:30 PM

Fees: See description

Eligibility: 16 years or older

Intake procedure: 1) TABE Testing 2) Appointment with School Counselor

Service Area: Lee

Vocational/Technical training school offering full-time day classes in business technology, nursing & health-science, cosmetology, culinary arts and information technology. Twenty four different programs are available. Open to adults and high school students 16 years of age and older. The school application fee is \$30.00. A semester lab fee is charged for all full-time Business and Technology programs. Lab fees in full-time Health and Hospitality programs are per semester. Adult basic skills testing (TABE) is necessary for all day programs, there is a fee of \$15.00 for testing. See counselor for more information regarding tuition fees.

- **Cape Coral Parks and Recreation Division**

400 Santa Barbara Boulevard Cape Coral, FL 33904

Phone(s): (239) 573-3128

Fax: (239) 573-3129

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 4 PM

Cape Coral Mini-Bus Services

Phone(s): (239) 574-0573

Office Hours: Mon - Fri, 7:30 am-4 pm. Administrative Hours: Mon-Fri, 8 am-4:30 pm.

Fees: \$12 round trip anywhere in Cape Coral

Eligibility: Seniors who no longer drive or disabled persons ages 18 or older.

Intake procedure: Please call to request application form

Service Area: Cape Coral

The Cape Coral Mini-Bus program has been providing high-quality door to door transport service for transportation disadvantaged Cape Coral residents for the past 20 years. The program is especially designed for seniors and disabled persons who are unable to drive or utilize public transportation, and do not live with relatives who are able drive. Transportation services are scheduled 48 hours in advance and are geared for medical appointments and weekly shopping excursions within Cape Coral. Our fleet includes vehicles that are equipped to transport wheelchair clients.

Lake Kennedy Center, City of Cape Coral

Phone(s): (239) 574-0575

Office Hours: Mon-Fri 8 am - 4:30 pm. Additional evening hours for scheduled events and programs.

Fees: Membership dues for Cape Coral residents \$30, \$60 for non residents

Eligibility: Must be senior

Intake procedure: Come in to fill out card

Service Area: Cape Coral

Provides recreational and educational opportunities, social activities, and trips for seniors.

Special Populations, City of Cape Coral

410 Santa Barbara Boulevard Cape Coral, FL 33990

Phone(s): (239) 574-0574

Office Hours: Monday - Friday, 8 AM - 4:30 PM

Fees: Vary-depend on program

Eligibility: Adults and high school students with intellectual/developmental disabilities

Intake procedure: Call for information

Service Area: Cape Coral

Special Populations offers a variety of programs for adults and children with intellectual/developmental and physical disabilities. Adult Day Training (on-site and off-site enclave work programs), after school, evening and weekend special event programs are designed to promote independence, self-esteem, individual growth and personal relations in a safe, caring, and structured environment through exposure, education and experience. The Guardian Angels for Special Populations: A volunteer, non-profit 501c3 organization which supports Special Populations through volunteering, grants and fundraisers.

- **Cape Coral Police Department**

1100 Cultural Park Boulevard S. Cape Coral, FL 33915

Phone(s): (239) 574-3223

Agency Type: Governmental

Office Hours: 24/hours

Fees: None

Eligibility: Cape Coral Residents

Intake procedure: Call 911 for emergencies

Service Area: Cape Coral

The Cape Coral Police Department has over 225 sworn officers dedicated to keeping our community safe. The Cape Coral Police Department has a number of units- Patrol, Investigations, traffic, K9, Aviation, Marine, Community Outreach and Victim Assistance; to serve the varied needs of our community. For emergencies dial 9-1-1.

Cape Coral Police Dept Victim Assistance Program

Phone(s): (239) 574-0653

Office Hours: Monday - Friday, 8 AM - 6PM

Fees: None

Eligibility: Cape Coral Residents who are crime victims

Intake procedure: Taken at time of report - for new services have case number ready

Service Area: Cape Coral

Crime victim support, 24 hour on-scene response, crisis intervention, advocacy, emotional support, resource information and referral, criminal justice support, and assistance for filing for victim's compensation.

- **Cape Coral Youth Center**

315 SW 2nd Avenue Cape Coral, FL 33915

Phone(s): (239) 242-3950

Fax: (239) 242-3969

Agency Type: Non-Profit

Office Hours: Mon-Thurs 6pm - 9 pm Fri 6pm- 10 pm Sat 12:00pm - 10:00 pm Sun Closed

Fees: Yearly membership fee

Eligibility: Youth ages 8-18

Intake procedure: Call for more information

Service Area: Lee County

The William "Bill" Austen Youth Center, located adjacent to Eagle Skate Park, is a facility for children between the ages of 3-18 that includes a 9900 square foot recreation center and offers something fun for everyone. Kids can drop in daily for use of the arcade room, latest in computer software, hottest video games, watch movie matinees, or participate in a wide variety of fun classes and group trips throughout the year. Great birthday party packages also available. Annual membership is required for certain programs.

- **CareerSource**

4150 Ford Street Extension Fort Myers, FL 33916

Phone(s): (239) 931-8200

Fax: (239) 931-8206

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: No fee services

Eligibility: Varies by program

Intake procedure: Orientation and overview of all services available Monday - Friday 1:30. No appointment necessary

Service Area: Lee County

Houses many programs and services. Offers one-stop shopping for employment services. Designed to provide individuals with access to employment, education and training services from different programs and providers at a single location. Assists the business community with recruitment and training.

CareerSource Southwest Florida- Cape Coral

10200 Cultural Park Boulevard Building 2 Cape Coral, FL 33990

Phone(s): (239) 673-8591

Office Hours: Monday-Friday, 8 am to 5 pm. Office is closed daily from 12 pm – 1 pm

Fees: No fee services

Eligibility: Varies by program

Intake procedure: Please call. For some services you just need to stop by (for example computer job searches), others may require an appointment.

Service Area: Lee

Houses many programs and services. Offers one-stop shopping for employment services. Designed to provide individuals with access to employment, education and training services from different programs and providers at a single location. Assists the business community with recruitment and training.

- **Catholic Charities of Lee, Hendry & Glades Counties**

4235 Michigan Avenue Link Fort Myers, FL 33916

Phone(s): (239) 337-4193, (239) 334-4007

Fax: (239) 334-3707

Agency Type: Non-Profit-UW Partner

Office Hours: Monday-Friday 9 AM - 5 PM

Catholic Charities of Lee, Hendry & Glades

5597 Sunrise Drive Fort Myers, FL 33919

Phone(s): (239) 334-2234

Office Hours: Monday-Friday 9 AM - 5 PM

Fees: Call for information

Intake procedure: Call for information

Service Area: Lee County

Provides ACCESS services, human trafficking, after school and summer camp programs, citizenship services, referrals, translation, clothing and baby items as available.

ACCESS/Food Assistance: Food Assistance Outreach Program-ACCESS; The food assistance outreach program helps people who meet the eligibility criteria, apply for needed food assistance through the State of Florida. The Catholic Charities case workers complete applications for food stamps, Medicaid and other assistance.

Human Trafficking Victim Assistance: provides services to for victims of all forms of human trafficking.

Positive Youth Development (After School and Summer Camp programs provides education support services to children who qualify based upon family income requirements. The participants need to be enrolled in elementary school to attend. There are two components: The After-School Program and the Summer Camp. .

The Summer Camp is an eight-week recreational program that operates from June through August. The children qualify based upon family income requirements. The camp addresses cultural diversity, which helps to enhance a student's social development, by encouraging teamwork, positive peer interaction and cultural adaptation. Outside speakers from the community are invited to present on important topics like fire safety and anti-bullying. The campers enjoy a wide variety of weekly field trips in the community.

Citizenship Services; Catholic Charities offers a full array of services to people who are eligible for citizenship; 1) Immigration service, 2) Refugee and Resettlement assistance, 3) document translation.

Basic Assistance (referrals, translation, clothing, baby items); All of the offices provide walk-in assistance to pregnant women and new mothers who are unable to purchase clothing or diapers for their infants and toddlers. Catholic Charities helps with new and/or donated baby items that are in good condition. Families meeting the eligibility criteria are able to shop for needed items and diapers. There is also assistance with referrals to other community agencies.

Immigration Assistance provides help with a variety of applications and other documents required by the Federal government for low income immigrants.

Bonita Social Service Center

26820 Old 41 Road Bonita Springs, FL 34135

Phone(s): (239) 390-2928

Office Hours: Monday-Friday 9 AM - 5 PM

Fees: Call for information

Intake procedure: Call for information

Service Area: Lee county

Provides ACCESS services, food pantry, after school and summer camp programs, pre-teen mentoring, substance abuse treatment/DUI classes (Spanish), referrals, translation, clothing and baby items as available.

ACCESS/Food Assistance: The food assistance outreach program helps people who meet the eligibility criteria, apply for needed food assistance through the State of Florida. The Catholic Charities case workers complete applications for food stamps, Medicaid and other assistance.

Pantry: operates weekly on Tuesday from 2pm-3:30pm.

Positive Youth Development (After School and Summer Camp programs); provides education support services to children who qualify based upon family income requirements. The children need to be enrolled in elementary school to attend. There are two components: The After-School Program and the Summer Camp.

The Summer Camp is an eight-week recreational program that operates from June through August. The children qualify based upon family income requirements. The camp addresses cultural diversity, which helps to enhance a student's social development, by encouraging teamwork, positive peer interaction and cultural adaptation. Outside speakers from the community are invited to present on important topics like fire safety and anti-bullying. The campers enjoy a wide variety of weekly field trips in the community.

Pre-teen Mentoring: This is a substance abuse prevention program that utilizes the ALL STARS model that will commence in Spring 2012. Eligible pre-teens from the Bonita Springs area will be referred by the middle schools.

Substance Abuse Treatment/DUI Classes (Spanish); Court referred offenders of DUI charges or adults at risk of getting a DUI are eligible for this Spanish only class in Bonita Springs. The service provides assessment, plan of care, and group treatment, along with education for individuals and families. Sliding fee agreement available.

Basic Assistance (referrals, translation, clothing, baby items); All of the offices provide walk-in assistance to pregnant women and new mothers who are unable to purchase clothing or diapers for their infants and toddlers. Catholic Charities helps with new and/or donated baby items that are in good condition. Families meeting the eligibility criteria are able to shop for needed items and diapers. There is also assistance with referrals to other community agencies.

Elizabeth Kay Galeana Center

4235 Michigan Link Avenue Fort Myers, FL 33916

Phone(s): (239) 337-4193

Office Hours: Monday - Friday 9 AM - 5 PM

Fees: Call for specific program eligibility and fees

Intake procedure: Call for specific documentation and intake requirements

Service Area: Lee, Hendry, Glades, and Collier Counties

Access services, senior support coordination, food pantry, English classes, referrals, translation services, clothing, baby items and furniture as available.

ACCESS/Food Assistance: Food Assistance Outreach Program- The food assistance outreach program helps people who meet the eligibility criteria, apply for needed food assistance through the State of Florida. The Catholic Charities case workers complete applications for food stamps, Medicaid and other assistance.

Senior Support Coordination: Senior Support Coordination/Elderly Service; is a lifeline for low income people ages 55 and older. The program gives priority to the underserved population including Haitian, Hispanic and African American seniors with limited resources and low mobility. Case workers assess, link and coordinate activities necessary for optimum day-to-day functioning. The team is multi-lingual; speaking English/Spanish and English/Creole. Senior Support Coordination enables frail elderly clients to restore and preserve their functional independence and receive important services necessary to improve or maintain a good quality of life.

Food Pantry operates every Friday from 10am-1pm

Basic Assistance (English classes, referrals, translation, clothing, baby items, furniture); All of the offices provide walk-in assistance to pregnant women and new mothers who are unable to purchase clothing or diapers for their infants and toddlers. Catholic Charities helps with new and/or donated baby items that are in good condition. Families meeting the eligibility criteria are able to shop for needed items and diapers. There is also assistance with referrals to other community agencies.

- **Center for Independent Living of Gulf Coast**

7011 Cypress Terrace Suite 103 Fort Myers, FL 33907

Phone(s): (239) 260-4575, (855) 260-4575

Fax: (239) 689-4658

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: None for most services

Eligibility: Persons with disabilities and cross-disabilities

Intake procedure: assessment interview, action plan

Service Area: Lee, Charlotte, Collier, Hendry & Glades

Information and referral, advocacy (individuals and systems), peer counseling and independent living skills training classes. Employment specialist on site.

- **Centers for Medicare and Medicaid Services**

7500 Security Boulevard Gwynn Oak, MD 21244

Phone(s): (800) 633-4227, (800) 447-8477

Agency Type: Governmental

Office Hours: 24 hour/ 7 day week phone service

Eligibility: Anyone may call for general medicare information

Service Area: Nationwide

For claims, specific & general Medicare information, ordering Medicare booklets, and information about health plans, contact 1-800-MEDICARE 24 hours a day, 7 days a week for assistance. English and Spanish-speaking customer service representatives at this number can answer questions about the Original Medicare Plan and provide up-to-date information regarding the health plans available in your area.

- **Child Care of Southwest Florida, Inc.**

6831 Palisades Park Court Suite 6 Fort Myers, FL 33912

Phone(s): (239) 278-1002

Fax: (239) 278-3031

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 4:30 PM

Fees: Will vary by service

Eligibility: Parents and child care providers

Intake procedure: Call for more information

Service Area: Charlotte, Collier, DeSoto, Glades, Hardee, Hendry, Highlands, Indian River, Lee, Martin, Okeechobee, Polk, Sarasota and St. Lucie Counties

Operates high-quality child care centers, coordinates state mandated training and exams, hosts the Circles of Care Annual Conference, manages USDA food program. VPK is offered in our 6 child care centers in Lee and Hendry counties. Offers a Head Start program in Hendry county.

- **Children's Advocacy Center**

3830 Evans Avenue Fort Myers, FL 33901

Phone(s): (239) 939-2808

Fax: (239) 939-4794

Agency Type: Non-Profit-UW Partner

Office Hours: Monday -Thurs 8am-6pm, Friday 8am – 5pm

Children's Advocacy Center/ Child Protection Team

Office Hours: Monday - Friday, 8am – 5pm, On call 24 hours/day

Fees: No charge

Eligibility: Referred by Law Enforcement or DCF following reports made to the Abuse Hotline

Intake procedure: n/a

Service Area: Charlotte, Glades, Hendry and Lee

Facilitates a coordinated interdisciplinary approach to diagnosis, consultation and treatment of child abuse and neglect. The team operates on the premise that causes, identification and treatment of child abuse and neglect are complex and require the expertise of many professionals to effectively intervene to ensure the child's protection and treatment for the family. The team provides medical, psychological, social and legal consultants to assist DCF, law enforcement and professionals working with these children and their families.

Children's Advocacy Center/ Family Alliance

Fees: No fee for counseling services - some fees may apply for psychiatric service

Eligibility: By referral (from another agency) and self-referral

Intake procedure: Telephone intake or referral form from outside source - Documentation will only be required from guardian.

Service Area: Lee, Charlotte, Hendry and Glades

A counseling program that provides outpatient therapy for victims of abuse and their non-offending parents and caretakers. Specialized services are targeted towards child victims, non-offending parents, abuse-reactive children, adult survivors of childhood abuse, adolescent rape and incest victims.

Children's Advocacy Center/ Family First

Fees: No charge

Eligibility: Families in subsidized daycare

Intake procedure: Assessment through Children's Advocacy Center

Service Area: Lee, Hendry & Glades

Violence prevention program. Services designed to provide families with knowledge, skills and supports needed to manage risk factors associated with violence and abuse.

Children's Advocacy Center/ Nurturing Father's Program

Office Hours: Wednesdays, 7 PM

Fees: None

Eligibility: Voluntary program for any father who would like to develop parenting skills

Intake procedure: Call to sign up - no paperwork required

Service Area: Lee

13 week group based program for developing attitudes and skills for male nurturance. Topics discussed will include discipline, dealing with feelings, managing anger, teaching values, etc.

Children's Advocacy Center/ Partners in Parenting

Office Hours: Monday - Friday, 8 am - 8 pm

Fees: No fee

Eligibility: A desire to be the best parent possible. In home parenting program must have a child under 2 and be considered at risk.

Intake procedure: No documentation required, no referral necessary unless court ordered - referral and service authorization will be needed

Service Area: Lee County

Partners in Parenting offers an 8-12 week parent education program for parents who want to be the best parents possible. Small groups meet weekly for 2 1/2 hours at Children's Advocacy Center of SW FL Inc, and various locations throughout Lee County. Free childcare is available.

Children's Advocacy Center/ Prevention Services

Office Hours: Monday - Friday, 8 am - 6 pm

Fees: All prevention programs are free to eligible participants

Eligibility: 5-12 year old, residents of Pine Manor, family income at or below 200% of the federal poverty level.

Intake procedure: No referral is required, Parental permission is required for Pine Manor

Service Area: Lee

Family based, prevention services including parenting classes and in-home visits. Also offers outreach services: Pine Manor Resource Center offers an after-school program for the residents of Pine Manor

- **Children's Home Society of Florida**

1940 Maravilla Avenue Fort Myers, FL 33901

Phone(s): (239) 334-0222

Fax: (239) 334-0244

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8:30 am – 5 pm; by emergency pager on evenings/weekends

Fees: None

Eligibility: Vary by program

Intake procedure: Call main number and will be directed to appropriate program

Service Area: Charlotte, Collier, Glades, Hendry, Lee

Currently the Division's programs and services include Healthy Families Lee and Collier, Independent Living (teens in foster care), case management for developmentally disabled persons, mental health counseling for children and adults, Cribs for Kids, a parent education program, and Early Learning Child Care Services.

Bridges Program

Fees: Free

Eligibility: Household with school age children that are homeless, residing in a shelter, car, park, abandoned building, or 'doubled up' with friends or family. Parents or Caregivers must have custody of the school aged child(ren). Family must not have a Section 8 or HUD Termination.

Intake procedure: Referrals are received from the school district, United Way and other agencies.

Service Area: Lee, Hendry, Glades

Case management services to homeless families. Bridges connects families to many community resources that can assist in housing, obtaining employment or stable income, and other needed resources. Please be advised that it is not a crisis, housing first program and we do not have funds available for assistance. A significant part of our program is to assure that the child does well in school and that they do not fall behind due to homelessness, therefore we will be requesting grades, and attendance records.

Children's Home Society Clinical Therapy Services

Phone(s): (239) 560-0398, (239) 334-0222

Office Hours: 9am-8pm

Fees: N/A

Eligibility: A mental health diagnosis and a GAF below 65. These services are open to children adolescents and adults.

Intake procedure: Call to begin intake, evaluation, therapist assignment and appointments will beset.

Service Area: Charlotte, Lee and Hendry

The Clinical Therapy Services program provides in-home individual and family therapy to families, children and adults provided by Masters level/Licensed therapists. Therapists provide these services once per week to Medicaid clients. Therapists develop treatment plans, conduct Biopsychosocial evaluations as well as trauma assessments, a Clinical Behavioral Checklist, and a Parental Stress Index.

Healthy Families - Lee

Phone(s): (239) 334-0222

Office Hours: Monday - Friday, 8:30 am - 5 pm; by emergency pager on evenings/weekends

Fees: None

Eligibility: For expectant and new parents

Intake procedure: Self referral - in home assessment

Service Area: Lee

Intensive home visits for expectant and new parents offering parenting and child development resource information.

- **Children's Medical Services**

9800 S. Healthpark Drive Suite 405 Fort Myers, FL 33908

Phone(s): (239) 433-6723

Fax: (239) 433-6740

Agency Type: Governmental

Office Hours: Monday - Friday, 8:00 AM - 5:00 PM

Fees: None

Eligibility: 200% Poverty Level

Intake procedure: Call Florida Kidcare

Service Area: Glades, Hendry and Lee

The Children's Medical Services (CMS) program provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavioral or emotional conditions require extensive preventive and maintenance care beyond that required by typically healthy children.

- **Children's Network of Southwest Florida LLC**

2232 Altamont Avenue Fort Myers, FL 33901

Phone(s): (239) 226-1524, (855) 933-5437

Fax: (239) 226-1115

Agency Type: Non-Profit

Office Hours: Monday - Friday 8 am – 5pm

Fees: None

Eligibility: Varies depending on service

Intake procedure: For information on becoming a foster parent or adopting a child, please call the main number.

Service Area: Southwest Florida

Children's Network of SWFL is a private, nonprofit organization that administers the child welfare system in Lee, Collier, Charlotte, Hendry and Glades Counties. The mission is to work with the community to protect children and preserve

families. Children's Network is responsible for approximately 1,727 children and their caregivers, and delivers a comprehensive local system of care through subcontracts with more than 50 social service agencies.

- **Christian Health Ministries**

First Church of the Nazarene 13545 American Colony Boulevard Fort Myers, FL 33912

Phone(s): (239) 936-2511

Fax: (239) 939-4357

Agency Type: Non-Profit

Office Hours: Tuesday 5:30 PM-8:30PM

Fees: None

Eligibility: No medical insurance and income less than 200% of federal poverty level

Intake procedure: A financial and medical screening will be completed upon arrival at our clinic. All care is provided on a first come basis. Sorry, we cannot make appointments.

Service Area: Lee

- **Southwest Florida Free Pain Clinic**

An organization of volunteer licensed physicians and therapists dedicated to healing the whole person-body, mind, and spirit. The mission is to treat those suffering from pain of many causes, but without the finances to afford needed help. The ministry treats acute and chronic: Fibromyalgia/chronic fatigue, neck and back pain, headaches, joint pains and injuries. Christian Health Ministries does not have, or prescribe, any controlled substances such as narcotics. Free services include: comprehensive medical treatment, chiropractic, physical therapy and therapeutic exercise, massage therapy, counseling and prayer, and nutrition and lifestyle education.

- **Chronic Disease Fund**

6900 N Dallas Parkway Suite 200 Plano, TX 75024

Phone(s): (877) 968-7233

Agency Type: Private, Non-Profit

Office Hours: Monday-Friday; 8 AM - 5 PM

Eligibility: Call for information

Intake procedure: Application

Service Area: National

Chronic Disease Fund is a non-profit, full service financial and medication assistance organization. Strives to improve the health and quality of life of patients battling chronic disease, cancer or other life-altering conditions who cannot afford the medications they so desperately need.

- **Citizen Dispute Settlement Program**

Lee County Justice Center Complex 1700 Monroe Street Fort Myers, FL 33901

Phone(s): (239) 533-1595, (941) 637-2317

Fax: (239) 485-1014

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 3 PM

Fees: None

Eligibility: Parties wish to resolve a disputes

Intake procedure: Call for more assistance

Service Area: Charlotte, Collier, Glades, Hendry, Lee

The Citizen Dispute Settlement Program is a free court alternative mediation program under the direction of the Court Administrator's Office. Its purpose is to help disputing parties negotiate mutually beneficial solutions to their problems with the aid of a mediator. Problems addressed in this program include: landlord/tenant disputes, conflicts between neighbors, consumer/business problems and disputes between individuals that may not be covered under a specific law.

- **Citizens Commission on Human Rights of Florida**

305 N. Fort Harrison Avenue Clearwater, FL 33755
Phone(s): (800) 782-2878, (727) 442-8820
Fax: (727) 446-9697
Agency Type: Private, Non-Profit
Office Hours: Mon.-Fri; 9 AM -5 PM, 24 hour hotline
Fees: Free

Non-Profit Watchdog Organization

A non-profit organization that investigates and exposes psychiatric violations of human rights.

- **City Gate Ministries**

1735 Jackson Street Fort Myers, FL 33901
Phone(s): (239) 334-7747
Agency Type: Religious

Homeless Ministry of City Gate Ministries

Office Hours: Tuesdays 8 AM-11AM
Fees: None
Eligibility: Homeless
Service Area: Lee

Provides a Christian environment for homeless men and women to relax, take showers and have their clothes cleaned. Also as haircuts and Safelink Wireless sign ups.

- **City of Sanibel**

Recreation Department 3880 Sanibel-Captiva Road Sanibel, FL 33957
Phone(s): (239) 472-0345, (239) 472-5743
Fax: (239) 472-0804
Agency Type: Governmental
Office Hours: M-Th: 6:30a-8p; F: 6:30a-6p; Sat: 8a-5p
Fees: Call for information
Eligibility: Residents and visitors of Sanibel Island
Intake procedure: Must present ID showing Sanibel address
Service Area: Sanibel

Programs and facilities for recreation, fitness classes, athletics, after-school activities and summer camp. Also offers senior program.

Island Seniors Program

2401 Library Way Sanibel, FL 33957
Phone(s): (239) 472-5743
Office Hours: Monday - Friday, 9 AM - 5 PM
Fees: membership and minimal activity fees
Eligibility: Seniors who are residents of Sanibel Island (50 plus)
Intake procedure: Call for application - financial assistance is available
Service Area: Sanibel

Programs recreational opportunities to people over the age of 50 for minimal fees. Activities include aerobics, water aerobics, bridge, computer classes, crafts, kayaking, dances, theater parties, trips and planned activities that focus on health and wellness.

- **Clearpoint Credit Counseling Solutions**

Phone(s): (800) 251-2227

Agency Type: Non-Profit

Office Hours: By telephone (M-F 7 a.m. - 11 p.m.; Sat. 8 a.m.-8 p.m.) and online (24/7).

Fees: Free budget, credit and housing and education services

Eligibility: None

Intake procedure: (800) 251-2227

Service Area: South Florida

Professional services include budget and credit counseling, debt management plans, housing counseling and bankruptcy counseling. All services are available nationwide—24/7, online and by telephone—in both English and Spanish.

- **Coastal Behavioral Healthcare**

939 Pondella Road North Fort Myers, FL 33903

Phone(s): (239) 656-3461

Fax: (239) 656-3462

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Lee County Mental Health Court

Fees: None

Eligibility: Must be 18 years or older, have a severe and persistent mental illness and open criminal charge in Lee County.

Intake procedure: Referrals must be submitted by attorneys

Service Area: Lee

Mental Health Court establishes a link between the judicial system and local community services to facilitate treatment instead of traditional legal penalties. Services offered include diversion, monitoring of probation, outreach services, linking to community resources, advocacy and assistance with access to mental health treatment.

North Lee FACT Team

Eligibility: Must be referred by mental health provider

Intake procedure: Must be referred by current mental health provider.

Service Area: Lee County

The mission of the Florida Assertive Community Treatment Team (FACT) is to promote, develop, and support high quality assertive community treatment services that improve the lives of people with serious and persistent mental illness by promoting recovery and empowerment through partnering, self-determination and personal choices. The FACT Team is dedicated to assisting severe and persistent mentally ill people who do not respond to traditional services such as outpatient or day treatment. Individualized care includes: activities and life skills, case management, housing assistance, individual and group therapy, linkage to primary care and dental services, medication management, administration and monitoring, and psychiatric services.

- **Community Cooperative**

3429 Dr. Martin Luther King Jr. Boulevard Fort Myers, FL 33916

Phone(s): (239) 332-7687, (239) 332-7151

Fax: (239) 479-5335

Agency Type: Non-Profit-UW Partner

Building Stronger Families

Phone(s): (239) 242-0401, (239) 332-7151

Office Hours: Cape Coral (1105 Cultural Park Blvd), Mon-Fri, 8am - 1p, walk-in or phone. Fort Myers (3429 Dr. Martin Luther King, Jr. Blvd), Mon-Fri, 8am-5pm

Fees: None

Eligibility: Household must have a school age child residing in the home

Intake procedure: Walk-in or referred by partner agency. Intake interview to be conducted.

Service Area: Lee

Households with school age children residing in an apartment where they are the lease holder and facing eviction, or living in a home with a mortgage which is behind in payments and/or our in the foreclosure process. If a family with school-aged children presents themselves as being homeless or fit the description defined for the Children's Home Society, the family will be referred directly to CHS. Life Coaches will do an intake assessment and determine eligibility for the Building Stronger Families Program. If a family qualifies and is in need of assistance for past due rent, past due mortgage assistance, or past due utility assistance, the family will be informed of possible programs available with Lee County Human Services regarding eligibility. Eligible clients will be enrolled in CCMI's 6 month Life Coaching Program, providing opportunities for self-improvement and positive change through classes on subjects ranging from financial literacy to Life Coaching.

Cafe Education

Phone(s): (239) 332-7687

Office Hours: Cape Coral (1105 Cultural Park Blvd), Mon, Tues, Wed, Fri, 10; Fort Myers (3429 Dr. Martin Luther King, Jr. Blvd), Days and Hours Vary, Call for schedule.

Fees: None

Eligibility: None

Intake procedure: Sign in upon arrival and complete paperwork provided

Service Area: Lee

Life coaching, financial literacy, employment and health & wellness programs offered to customers through referral and walk-in to assist with long term solutions to food insecurity.

Choice Market

Phone(s): (239) 332-7687

Office Hours: Cape Coral (1105 Cultural Park Blvd), Mon-Fri, 9 am -1p; Fort Myers (3429 Dr. Martin Luther King, Jr. Blvd), M,T,Th,Fri 9am-1pm

Fees: None

Eligibility: Lee County resident, identification for all household members requested. Customers may shop 4 times a year (1 time per quarter of a calendar year). Customers attending Café Education, volunteering in the community, engaging in life changing activities (Employment Search, Resume Building, etc.) may shop up to 12 times per year. Documentation and attendance will be verified. A week worth of groceries or an overnight supply may be provided.

Intake procedure: Sign in upon arrival and complete paperwork provided at visit

Service Area: Lee County

The market now provides customers an opportunity to choose their own food off market shelves instead of receiving a box of food filled with items that may not be used. Customers who choose food off the shelves at the Everyday Market receive assessment by a Life Coach and are referred for Life Coaching and referral if needed. Backpack Programs and Mobile Food Pantries are available in several schools throughout Lee County. Call regarding up to date service areas.

Everyday Cafe

Phone(s): (239) 332-7687

Office Hours: Cape Coral (1105 Cultural Park Blvd), Mon-Fri, 9 am -1p; Fort Myers (3429 Dr. Martin Luther King, Jr. Blvd), Mon-Sat 9am-1pm

Fees: No fees, however donations accepted

Eligibility: None

Intake procedure: Sign in upon arrival

Service Area: Lee County

The Everyday Café is a approach for long-term hunger elimination changes the mind-set of those who serve and those being served, as well as the physical spaces and delivery model created for the distribution of food. The Café provides people choices in emergency food in a community cafe setting that also provides opportunities to talk with on-site Life Coaches who will help individuals and families address the underlying issues causing hunger.

Meals On Wheels

Phone(s): (239) 332-7687

Office Hours: 10am-noon weekdays

Fees: No fee up to \$3.95

Eligibility: Primarily homebound (permanent or temporary). Have difficulty preparing a nutritious meal. Have no consistent daytime help with meal preparation.

Intake procedure: Call for eligibility determination

Service Area: Lee County

The Meals on Wheels Home Delivered Meal Program delivers one hot, nutritious and well-balanced meal a day five days a week, including extras for the weekend, to Lee County residents who are elderly, ill or disabled and are unable to shop or prepare their own food.

Social Services and Café Concierge/Homeless Outreach

Dunbar and Cape Coral

Phone(s): (239) 242-0401, (239) 332-7151

Office Hours: Cape Coral (1105 Cultural Park Blvd), Mon-Fri, 8am - 1p, walk-in or phone; Fort Myers (3429 Dr. Martin Luther King, Jr. Blvd), Mon-Fri, 8am-5pm

Fees: None

Eligibility: Eligibility varies based on need and program

Intake procedure: Sign in upon arrival and complete paperwork provided.

Service Area: Lee County

Provides direct service, case coaching and referral for root causes of hunger. United Way House partners located on-site assist with service and referral. Homeless services and outreach provided to meet basic needs of chronic homelessness.

- **Community Housing and Resources, Inc.**

2401 Library Way Sanibel, FL 33957

Phone(s): (239) 472-1189

Fax: (239) 472-2695

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 7:30 am – 4pm

Fees: Background & credit check is \$75 per applicant

Eligibility: The program is designed for the workforce of Sanibel and those retired from Sanibel employment. You must meet income requirements.

Intake procedure: Must schedule appointment for intake. Please see website or stop in to our office for an application.

Service Area: Sanibel

Community Housing & Resources, Inc. is a below market rate housing program for the City of Sanibel. We offer rent based on income, at below the market rate.

- **Community Pregnancy Clinic**

8660 College Parkway Suite 200 Fort Myers, FL 33919

Phone(s): (239) 689-1543

Agency Type: Non-Profit

Office Hours: Mon: 8am-12pm; Tue: 9am-3pm; Wed: 3pm-7pm; Thurs: 9am-5pm; Fri: Closed

Fees: None

Eligibility: None

Intake procedure: Please call for an appointment, walk-ins welcome

Service Area: Lee County

Offers pregnant women accurate information about pregnancy and loving support in bringing pregnancy to term. All services are free and include; pregnancy testing, limited ultrasound exams, caring peer counseling, prenatal classes, accurate information on all options, crisis intervention, post abortion support, referral services, community services, adoption referrals, and material assistance for mother and baby.

- **Cornerstone Ministries**

3220 Martin Luther King Jr Blvd Fort Myers, FL 33917

Phone(s): (239) 337-4140

Agency Type: Religious

Office Hours: first and third Saturday of the month 8 am-10am

Fees: None

Eligibility: Persons in need

Intake procedure: Fill out application

Service Area: Lee County

Food distribution takes place on First and Third Saturday of the month 8am-10pm.

- **Covenant Presbyterian Church**

2439 MCGregor Boulevard Fort Myers, FL 33901

Phone(s): (239) 334-8937

Fax: (239) 332-0503

Agency Type: Religious

Office Hours: Monday - Thursday 9 am - 4 pm; Friday - 9 am - 1 pm

Fees: None

Eligibility: None

Intake procedure: Call to check availability

Service Area: Southwest Florida

Services include: Adult and Children Programs, MOPS - Mothers of Preschoolers, Christian Education, Mission Support, host location for Boy Scouts, host of AA and Al-Anon Meetings, Stephens Ministry caregivers of grief, divorce support and Ministry for Single Mothers.

- **Cypress Courts**

3604 Seminole Avenue Fort Myers, FL 33916

Phone(s): (239) 694-1730

Agency Type: Governmental

Office Hours: Monday - Friday, 8am – 4pm

Eligibility: Income based (according to family size)

Intake procedure: Criminal background checks. Social Security Cards and Birth Certificates for all members of the household. Proof of income for all, credit check, evictions or unpaid rental history are not accepted.

Service Area: Lee

Subsidized apartment complex. Eligibility is based on family size and income level. May be a wait list. Call first.

- **Daniels Road Baptist Church**

5878 Daniels Parkway Fort Myers, FL 33912
Phone(s): (239) 481-2416
Fax: (239) 481-1025
Agency Type: Religious
Office Hours: Friday 10am-12pm
Fees: None
Eligibility: Lee county residents with a valid drivers license
Service Area: Lee

Soul Food Ministries

Soul Food Ministries is a small food pantry that provides food on a weekly basis, according to availability in pantry.

- **David Lawrence Center and Foundation**

6075 Bathey Lane Naples, FL 34116
Phone(s): (239) 455-8500
Fax: (239) 455-6561
Agency Type: Private, Non-Profit
Office Hours: 24 hour/7 days - Crisis Intervention and Emergency Services. Mon- Thurs, 8 AM- 5PM, Friday 8 am- 3 pm. and by appt outpatient services
Fees: Sliding Scale fees available, insurance, Medicaid, Medicare.
Eligibility: None
Intake procedure: Call or walk in - assessment is made on-site
Service Area: Collier, Lee

Not-for-profit treatment center in Collier County providing affordable mental health and substance abuse services to everyone in need. In addition to helping children with behavioral, emotional and substance abuse challenges, the Center provides counseling and rehabilitative services to adults in crisis and individuals with persistent mental illness.

- **Deaf Service Center of Southwest Florida, Inc.**

1860 Boy Scout Road Suite B208 Fort Myers, FL 33907
Phone(s): (239) 461-0334, (239) 461-0438
Fax: (239) 461-0434
Agency Type: Private, Non-Profit
Office Hours: Monday - Friday, 9:30 am – 4pm
Fees: Varies by program
Eligibility: Varies by program
Intake procedure: Call for details
Service Area: Charlotte, DeSoto, Collier, Hendry, Glades, Lee

Interpreting services for deaf and hard of hearing persons. Community education, distribution and training of telecommunication equipment and assistive devices. Also provides equipment distribution services, equipment sales, community education, sign language education, advocacy, and a deaf mentoring program.

- **Department of Children and Families**

2295 Victoria Avenue Fort Myers, FL 33901

Phone(s): (239) 332-2822

Agency Type: Governmental

Office Hours: Monday - Friday, 8am – 5pm

Department of Children and Families- ACCESS Programs

Phone(s): (866) 762-2237, (800) 955-8771

Fees: N/A

Eligibility: Varies

Intake procedure: Benefits, apply on-line from any computer at www.myflorida.com/accessflorida

Service Area: Lee

Individuals can apply for Food Stamps, Temporary Cash Assistance and Medicaid at www.myflorida.com/accessflorida. Applicants can also check their case status at www.myflorida.com/accessflorida.

Department of Children and Families- Adult Services

Phone(s): (239) 895-0146

Fees: N/A

Eligibility: Vulnerable adults (elderly and disabled)

Intake procedure: Call

Service Area: SWFL

The Adult Services Program serves two primary target groups: Vulnerable adults (elderly and disabled) who are victims of abuse, neglect, exploitation, or in need of services due to neglect by the vulnerable adult themselves; and permanently disabled adults who need assistance to remain in their homes in the community. If you believe a vulnerable adult is being abused, neglected or exploited, please call our Abuse Hotline at 800-96-ABUSE. (1-800-962-2873).

Department of Children and Families- Child Abuse Investigations

2295 Victoria Avenue Fort Myers, FL 33901

Phone(s): (800) 962-2873, (239) 895-0283

Fees: N/a

Eligibility: Anyone with knowledge of, or suspicions of child abuse or neglect

Intake procedure: To report abuse or neglect call 1-800-962-2873

Service Area: Florida

To report abuse or neglect to child, disabled person, or elderly person call 800-962-2873. Our office conducts child protective investigations on all allegations of child abuse or neglect as mandated by Florida statutes. Makes referrals to appropriate community agencies and to the juvenile division of the circuit court.

Department of Children and Families- Day Care Licensing

Phone(s): (239) 895-0331, (800) 962-2873

Fees: N/A

Intake procedure: Call or visit website

Service Area: Lee

The Department of Children and Families, Child Care Services Program Office, is statutorily responsible for the administration of child care licensing and training throughout Florida. The purpose of this program is to ensure that children are well cared for in a safe, healthy, positive, and educational environment by trained, qualified child care staff. This program currently regulates licensed child care facilities, licensed family day care homes, licensed large family child care homes, and licensed mildly ill facilities. The child care services program office administers the registration of family day care homes not required to be licensed. To look at inspections from current child care facilities, please visit our Web site, www.myflorida.com/childcare.

Florida Abuse Hotline

Phone(s): (800) 962-2873, (800) 453-5145

Office Hours: 24 hours a day

Fees: N/A

Eligibility: See description

Intake procedure: Please call Hotline with this information: victim name, address or location, approximate age, race and sex; physical, mental or behavioral indications that the person is infirm or disabled; signs or indications of harm or injury, including a physical description if possible; relationship of the alleged perpetrator to the victim, if possible. If the relationship is unknown, a report will still be taken if other reporting criteria are met.

Service Area: Florida

Statewide Abuse hotline to report abuse or neglect of a child or adult. Report will be assigned to a local Department of Children and Families investigations unit. Hotline intended for report of abuse to: 1. Child - any born, unmarried person less than 18 years old who has not been emancipated by order of the court. 2. Vulnerable Adult - a person age 18 years or older who has a disability or is suffering from the infirmities of aging.

- **Department of Economic Opportunity**

107 East Madison Street Caldwell Building Tallahassee, FL 32399

Phone(s): (800) 204-2418

Agency Type: Governmental

Office Hours: Online resource

Reemployment Assistance Program

Phone(s): (800) 204-2418

Eligibility: Those who have lost their job through no fault of their own

Intake procedure: Complete application online

Service Area: Florida

Can file for reemployment insurance and submit online. Through the unemployment insurance program, AWI provides temporary wage replacement benefits to those who have lost their job through no fault of their own. The date your application is completed will determine the date that your benefits will begin. Once started the application must be completed within 72 hours and by midnight Saturday, Eastern Time, or your information will be lost and you must restart the application. Your claim is completed when you receive a screen with your confirmation number. It will take about 30 minutes to 1 hour to complete the claim for unemployment compensation.

- **Department of Elder Affairs**

4040 Esplanade Way Tallahassee, FL 32399-7000

Phone(s): (850) 414-2000, (800) 963-5337

Fax: (850) 414-2004

Agency Type: Governmental

Office Hours: Monday through Friday 8am – 5pm

Fees: None

Eligibility: For seniors age 60 plus, Medicare beneficiaries and their families

Intake procedure: Varies by department

Service Area: Florida

The mission of the Department of Elder Affairs is to foster an environment that promotes well-being for Florida's elders and enables them to remain in their homes and communities.

CARES Field Office VIII/ Department of Elder Affairs

12381 South Cleveland Avenue Suite 402 Fort Myers, FL 33907

Phone(s): (239) 278-7210

Office Hours: Monday - Friday 8am -5pm

Fees: None

Eligibility: For people with disability or elders with health concerns that may require skilled nursing or 24 hour care

Intake procedure: Call for an appointment - case manager will come to provide and assessment

Service Area: Serves Lee, Collier, Hendry, Glades, and Charlotte counties

Provides pre-admission screenings for placement in a nursing facilitator other long-term care setting. CARES provides comprehensive assessment and review for long term care services and will make referrals for needed services. CARES will assess clients in the home, hospital or extended care setting to establish a level of care and recommend the setting that is most appropriate. Call to initiate an assessment. An application to Medicaid is advisable in conjunction with or prior to the request for a CARES assessment. The goal of CARES is to help maintain clients in the least restrictive setting.

- **Department of Revenue Child Support Enforcement**

2830 Winkler Avenue Suite 112 Fort Myers, FL 33916

Phone(s): (800) 622-5437, (800) 226-6777

Agency Type: Governmental

Office Hours: Monday - Friday 8am – 5pm

Fees: None

Eligibility: Any parent or custodian of a dependent child who is not receiving public assistance may apply for Child Support Services. Any parent or caretaker who is owed child support arrearages may also apply for services.

Intake procedure: Application form must be filled out. Can access application a website or request by phone. Will require birth certificate for each child and all information available on parent

Service Area: Florida

Program under the Florida Department of Revenue. Responsible for the enforcement of child support laws. Services include locating parents, establishing paternity, and establishing, enforcing and modifying support orders. Our services are available if a parent lives in another state or country. Child Support Enforcement does not establish or enforce visitation or custody.

- **Depression Bipolar Support Alliance**

730 N. Franklin Street Suite 501 Chicago, IL 60654

Phone(s): (800) 826-3632

Fax: (312) 642-7243

Agency Type: Support Groups

Depression Bipolar Support Alliance

3763 Evans Avenue Fort Myers, FL 33905

Phone(s): (239) 738-8030

Office Hours: Thursdays 7pm -9pm

Fees: None

Eligibility: People with Mood Disorder, or diagnosed Depression or Bipolar and families

Intake procedure: Call for more information

Service Area: Fort Myers

DBSA (Depression Bipolar Support Alliance) Fort Myers Chapter is a support group for people of all ages and backgrounds with Mood Disorders, Depression or Bipolar Disorder and their supporters such as families and friends.

- **Destiny Ministries**

11440 Metro Parkway Fort Myers, FL 33966

Phone(s): (239) 288-6209, (239) 910-8198

Agency Type: Religious

Office Hours: Mon-Fri 10am-4pm; Sat 10am-2pm

Fees: None

Eligibility: Medicaid/food stamps/referral from agency. Student mothers/fathers with 80% attendance. Special needs children under 4 years old and adults/elderly (21 +) that are low income.

Intake procedure: Students need signed voucher from their school, ID, birth document of child that needs diapers. Adults need proof of low income letter, ID (each month)

Service Area: SWFL

Destiny Diaper Bank

At this time for distribution of infant/toddler diapers, wipes Destiny Ministries is serving student moms and dads that are in school each month with 80% attendance. (Such schools as Lee County Public Schools, colleges, vo-tech, GED, beauty schools, etc). Also serves adults 21 and older that have proof of low-income such as Medicaid and are in need of adult adult diapers.

- **Devereux Florida**

6314 Corporate Court Suite 120 Fort Myers, FL 33919

Phone(s): (239) 690-5200, (800) 338-3738

Fax: (239) 690-5202

Agency Type: Private, Non-Profit

Office Hours: Mon-Friday 9 AM - 5 PM

Fees: None

Eligibility: Must be diagnosed with a developmental disability and in need of service.

Intake procedure: Call for intake information

Service Area: National

Devereux Florida offers a range of behavioral and mental health services throughout Florida. In the Southwest Florida area, Devereux has the Family Care Program. Family Care is a therapeutic foster care program which allows children with developmental disabilities to be cared for in a home setting as opposed to a more limited group setting. The second program offered in SW Florida, the Cape Coral Group home serving teens with developmental disabilities so they can reside in a home-like environment.

- **Disability Rights Florida**

2728 Centerview Drive Suite 102 Tallahassee, FL 32301

Phone(s): (800) 342-0823, (850) 488-9071

Fax: (850) 488-8640

Agency Type: Private, Non-Profit

Fees: None

Eligibility: Persons with a disability

Intake procedure: Call the toll free number or online intake available.

Service Area: Florida

Disability Rights Florida, is a non-profit organization providing protection and advocacy services in the State of Florida. The Center's mission is to advance the dignity, equality, self-determination and expressed choices of individuals with disabilities. Disability Rights Florida, Florida's protection and advocacy system, is a not-for-profit organization. Disability Rights Florida is authorized by federally-mandated programs to help protect the legal, human and civil rights of individuals with disabilities.

- **Division of Worker Compensation - Florida**

200 E Gaines Street Tallahassee, FL 32399

Phone(s): (800) 342-1741

Fax: (850) 413-1970

Agency Type: Governmental

Office Hours: 8 AM-5PM

Fees: None

Eligibility: Anyone injured on the job or questions on Florida Workers' Compensation

Intake procedure: Call for information

Service Area: Florida

Workers' Compensation Hotline

Core function is to inform and to assist injured workers, employers/carriers and health care providers in fulfilling their responsibilities under workers' compensation law; To serve as a resource to employees and to educate and disseminate workers' compensation information to employees and employers; To investigate disputes and attempt to facilitate an agreement between the employee and the employer/carrier; To assist the employee in drafting a petition for benefits which meets the specificity requirements outlined in section 440.192(2) and section 440.192(6), and to explain the procedures for filing petitions for benefits; Investigates unpaid medical bills submitted by the provider or facility in attempt to effect a disposition; Reviews and investigates Notices of Denials (DWC-12s) submitted to the Division by the Employer/Carrier.

- **Dr. Piper Center for Social Services, Inc.**

2607 Dr. Ella Piper Way Fort Myers, FL 33916

Phone(s): (239) 332-5346

Fax: (239) 332-7815

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None but donation is greatly appreciated.

Eligibility: Seniors, 55 years of age or older.

Intake procedure: Must call the office for initial assessment.

Service Area: Charlotte, Collier, DeSoto, Hendry, Lee and Sarasota

The Dr. Piper Center for Social Services seeks to enhance the social and economic well-being of those 55 and older individuals who reside in Southwest Florida and make a positive impact in the lives of frail elderly, at risk youth, special needs children and our communities.

Foster Grandparent Program

Foster Grandparent Program provides volunteer opportunities and community involvement to seniors and serve children with special needs. The heart of the program is the one on one attention that volunteers provide. Foster Grandparent volunteers serve as mentors and tutors, provide assistance with homework and group activities. Serving 20 hours per week, Foster Grandparent Volunteers receive a modest, tax-free stipends, transportation allowance, hot meals (where available), accident and liability insurance and an annual physical exam.

Senior Companion Program

Senior Companion program provides volunteer opportunities and community involvement to seniors and serves frail elderly individuals as well as respite care to live-in caregivers. Senior Companion volunteers take care of simple chores, running errands, transportation to medical appointments, grocery shopping, companionship and advocacy. A modest tax free stipend and other benefits are provided to qualified Senior Companion volunteers.

Senior Employment Program

The Senior Employment Program provides part-time community service employment for low-income adults 55 and older. It aims to benefit participants by giving them the skills, training, and experience necessary to re-enter the workforce utilizing their labor to improve and expand services in the community. The Senior Employment Program emphasizes both community service and unsubsidized job placements for its participants.

- **Dress For Success SW Florida**

12995 So. Cleveland Avenue Suite 153 Fort Myers, FL 33907

Phone(s): (239) 689-4992

Agency Type: Non-Profit

Office Hours: M-Th 10am-6pm; Fri 10am-4pm; Sat appt only.

Fees: Interview Suiting \$50, Employment suiting \$200

Eligibility: Client must be participating in or completed a work ready program

Intake procedure: Completed referral form prior to scheduling

Service Area: Lee and Collier

Dress For Success SW Florida-Suits for Self Sufficiency

The mission of Dress for Success is to promote the economic independence of disadvantaged women by providing professional attire, a network of support and the career development tools to help women thrive in work and in life.

- **Early Learning Coalition of SWFL**

2675 Winkler Avenue Suite 300 Fort Myers, FL 33901

Phone(s): (239) 935-6100, (239) 935-6165

Fax: (239) 935-6181

Agency Type: Non-Profit-UW Partner

Office Hours: Monday- Friday 8am – 5pm; evening appointments scheduled upon request

Fees: Varies depending on service

Eligibility: Children ages birth - 5

Intake procedure: Call for information

Service Area: Glades, Hendry, Collier, and Lee

The Early Learning Coalition of Southwest Florida serves the families of Collier, Glades, Hendry and Lee Counties. Our goal is to make certain that children ages birth to five and beyond, have access to high quality child care and early education experiences to cultivate their natural enthusiasm for learning. Together, through collaboration with community organizations, business leaders and public schools, we are building a solid foundation. By investing in Southwest Florida's greatest assets - children and families- we create a strong workforce, benefiting our entire community for years to come.

Early Learning Coalition of SWFL. - VPK

Fees: None

Eligibility: Children must be 4 years old by Sept. 1; Florida residents

Intake procedure: In person application with birth certificate and proof of residency such as FPL bill or water bill

Service Area: Collier, Hendry, Glades, and Lee Counties

All children who will turn 4 years old on or before September 1st and reside in the State of Florida are eligible to receive free, voluntary pre-kindergarten (VPK). The VPK Program will offer 540-hour program during the school year or 300-hour program during the summer. Transportation will not be provided. The Early Learning Coalition of Southwest Florida will assist parents in enrolling their children and provide a list of VPK programs. Parents can pick up applications at any of the ELC offices: 2675 Winkler Avenue, Suite 300, Fort Myers, FL 33901; United Way House - 133 Bridge St, LaBelle, FL 33935; 969 W. Sugarland Hwy, Clewiston, FL 33440; 3050 Horseshoe Drive, Unit 231 Naples, FL 34102; Workforce Career Center, 750 South Fifth Street, Immokalee, FL 34142.

- **Easter Seals Florida, Inc.**

1650 Medical Lane Suite 1 Fort Myers, FL 33907

Phone(s): (239) 384-5620

Agency Type: Private, Non-Profit

Easter Seals Florida, Inc.

2438 Second Street Naples, FL 33981

Phone(s): (239) 337-9328

Office Hours: Monday - Friday, 8:30 AM - 3:30 PM

Fees: None

Eligibility: Children and adults from birth on to end of life with disabilities and special needs, and their families

Intake procedure: Call for intake

Service Area: Florida Gulf Coast Region: Lee, Collier, Hendry, Glades and Charlotte Counties.)

The Family Resources Project provides comprehensive person- and family-centered single-point-of-entry case management services on behalf of individuals with disabilities and other special needs aged birth on. Family Resource Specialists are available by phone, in-person at our offices by appointment, or in natural environments (home/office/school, etc.) to provide guidance and counseling, assist with connecting to resources/programs/services, provide client representation/advocacy, assistance with Individualized Education Plans, referrals and appointments, benefits enrollment, advising for Medicaid, Medicaid Waiver, Medicare, Public Benefits and helping to assure peace of mind, relieve family stress, support self-determination and independence.

Easter Seals-Autism Services

2801 County Barn Road Naples, FL 34112

Phone(s): (239) 992-4680, (239) 337-9328

Office Hours: M-F 8am-4pm

Fees: McKay scholarship, tuition, Medicaid Waiver, Insurance

Eligibility: Programs for children and adults with Autism Spectrum Disorder

Intake procedure: Behavioral and academic assessments

Service Area: Lee, Collier, Charlotte, Glades, Hendry

The mission of Easter Seals is to provide exceptional services to ensure that all people with disabilities or special needs and their families have equal opportunities to live, learn, work, and play in their communities. Programs include: School Programs in Lee and Collier County, behavioral therapy, adult residential and vocational training programs, consultations, workshops and trainings for families and professionals.

- **Edison State College**

8099 College Parkway Fort Myers, FL 33916

Phone(s): (239) 489-9300, (800) 749-2322

Fax: (239) 489-9250

Agency Type: Governmental

Office Hours: Monday - Thursday 8:30am -6:30pm Friday 8:30am -4:30pm

Fees: Call or see website for fees

Eligibility: Open to all

Intake procedure: Enrollment includes exams, application and tuition

Service Area: Southwest Florida

Local comprehensive public college dedicated to educational excellence in programs ranging from continuing education to the baccalaureate degree. Offers Bachelor Degrees, Associates in Arts Degree, Associates in Science Degree, and Certificate Programs. Campuses in Lee, Charlotte, and Collier counties with services in Hendry and Glades counties.

Dental Hygiene Program - Edison State College

Phone(s): (239) 985-8334

Office Hours: Monday, Tuesday, Thursday and Friday 8 AM - 5 PM Wednesday 8 AM - 1PM

Fees: Call or fees

Eligibility: Must be able to remain at college for four hours

Intake procedure: Call to set up appointment - possible wait list

Service Area: Lee

Dental Hygiene Program offers cleaning with x-rays for just \$45. Clients must be able to remain at the appointment for 4 hours (students will be working on their cleanings and must be evaluated, etc). Clinic Located in the Kenneth P. Walker Science Hall at the Fort Myers Edison campus, 8099 College Parkway.

- **Emergency Management, Lee County Government**

2675 Ortiz Avenue Fort Myers, FL 33905

Phone(s): (239) 533-0622, (239) 533-0640

Fax: (239) 477-3636

Agency Type: Governmental

Office Hours: Monday - Friday, 8AM - 5 PM

Fees: None

Eligibility: Lee County residents

Intake procedure: Submit a completed application, making sure to check the medical indicators that apply to you. Each application will be reviewed and the appropriate shelter will be assigned based upon the information provided. Each applicant will receive a letter with their assigned shelter and transportation, if requested. Applications can be obtained from the website www.LeeEOC.com or call Debbie Quimby at 239-533-0640. Applications must be received before Lee County enters the 5-day forecast cone of an impending storm to be assigned a shelter during that event.

Service Area: Lee

Special Needs Program: Provides transportation for residents to Emergency Public Shelters. Provides Special Care shelters and hospital shelters for people who require electricity for medical equipment, and/or whose health would deteriorate in a public shelter. No pets allowed to shelter at these facilities. Service animals are welcome at any facility.

- **Epilepsy Services of Southwest Florida, Inc.**

7275 Concourse Drive Suite 400 Fort Myers, FL 33908

Phone(s): (239) 275-4838

Fax: (239) 275-7022

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Fees: Sliding fee scale

Eligibility: Adults 18-64 affected by seizures

Intake procedure: Meet with case manager by appointment

Service Area: Lee, Hendry, Glades, Charlotte, Collier, De Soto, Sarasota and Manatee

Program provides low or no cost neurologist, diagnostics and prescription. Patients gain and maintain seizure control, feel better physically and emotionally, and gain a greater degree of personal dignity and independence.

- **Everglades Area Health Education Center**

5725 Corporate Way Suite 102 West Palm Beach, FL 33407

Phone(s): (561) 688-9591

Fax: (561) 681-9284

Agency Type: Non-Profit

Quit Smoking Now

Phone(s): (877) 819-2357

Fees: Free

Intake procedure: Call

Service Area: Lee and Collier

Free six week quit smoking program available to anyone interested in breaking their addiction to nicotine. Participants may also receive free NRT (patches, gums, lozenges).

- **F.I.S.H. of Sanibel-Captiva, Inc.**

1630 Periwinkle Way Suite B Sanibel, FL 33957

Phone(s): (239) 472-0404, (239) 472-4775

Fax: (239) 243-9772

Agency Type: Non-Profit

Office Hours: Monday-Friday 10 AM - 4 PM

Eligibility: Services all residents, employees and visitors of Sanibel and Captiva

Intake procedure: Varies by program, call for services

Service Area: Sanibel Island/ Captiva Island

Transportation to medical related appointments; delivery of hot meals; health/medial equipment for loan; daily reassurance phone calls; visitation for housebound clients; monthly Friendly aces Luncheon; holiday meal baskets; hurricane preparedness; food pantry; backpack program; workshops; emergency financial assistance; computer stations; notary; job seeking assistance; ACCESS assistance and VITA.

- **Family Court Services**

Lee County Justice Center 1700 Monroe StreetFort Myers, FL 33901

Phone(s): (239) 533-2747

Agency Type: Governmental

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: None

Eligibility: Individuals who are representing themselves in family law matters

Service Area: Southwest Florida

Family Court Services assists individuals who are representing themselves in family law matters. Assistance is available for: Dissolution of marriage (Divorce) with or without minor children/ property; parenting, child support and tie sharing; child visitation; response to petitions; subpoenas; paternity; motions and child name changes.

- **Family Health Centers of SWFL**

2256 Hietman Street Fort Myers, FL 33901

Phone(s): (239) 278-3600

Fax: (239) 278-3203

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 8 PM

Bonita First Choice Kidcare Pediatrics & Adult Medicine

11921 Saradrienne Lane Bonita Springs, FL 34134-3225

Phone(s): (239) 344-2331, (239) 344-2353

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding fee scale

Eligibility: Family Health Centers works with those who are uninsured or who have limited coverage, and offer a discounted fee program for those that qualify based on family size and income.

Intake procedure: Call for an appointment

Service Area: Bonita Springs

Excellent outpatient medical services for pediatrics and adult medicine.

Downtown Fort Myers First Choice KidCare Pediatrics

2232 Grand Avenue Fort Myers, FL 33901

Phone(s): (239) 332-0417, (239) 278-3600

Office Hours: Monday - Friday, 8 AM - 8 PM

Fees: Sliding scale

Eligibility: Pediatric patients

Intake procedure: Please call scheduling department to make an appointment

Service Area: Lee, Hendry and Port Charlotte

Excellent outpatient medical services available for pediatric patients on a sliding scale basis.

FHC/Salvation Army Homeless Office

2400 Edison Avenue Fort Myers, FL 33901

Phone(s): (239) 334-2510

Fees: None

Eligibility: Must be homeless and meet income requirements

Intake procedure: Intake through Salvation Army programs

Service Area: Lee County

Excellent outpatient medical and dental services available for the homeless. Joint project between Family Health Center and Salvation Army. Can accept donation of some medical supplies.

Family Health Centers of SWFL / East Fort Myers

4040 Palm Beach Boulevard Suite A Fort Myers, FL 33916-3470

Phone(s): (239) 344-2304

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding scale

Eligibility: Family Health Centers works with those who are uninsured or who have limited coverage, and offer a discounted fee program for those that qualify based on family size and income.

Intake procedure: Please call for an appointment

Service Area: East Fort Myers

Excellent outpatient medical services available on a sliding scale basis.

Family Health Centers of SWFL/ Broadway Family Dental Office

3600 Broadway Avenue Unit A Fort Myers, FL 33901

Phone(s): (239) 344-2335

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding scale

Eligibility: Family Health Centers works with those who are uninsured or who have limited coverage, and offer a discounted fee program for those that qualify based on family size and income.

Intake procedure: Please call for an appointment

Service Area: Lee County

Excellent outpatient dental services available on a sliding scale basis.

Family Health Centers First Choice Kidcare of Lehigh & Dental

3400 Lee Boulevard Unit 102 Lehigh Acres, FL 33936-4973

Phone(s): (239) 344-2367, (239) 344-2385

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding scale

Eligibility: Family Health Centers works with those who are uninsured or who have limited coverage, and offer a discounted fee program for those that qualify based on family size and income.

Intake procedure: Call for an appointment

Service Area: Lehigh Acres

Excellent outpatient dental and pediatric services available on a sliding scale basis.

Family Health Centers Pine Island Medical and Dental

8359 Stringfellow Road Saint James City, FL 33956

Phone(s): (239) 344-2393, (239) 344-2354

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding scale

Eligibility: Family Health Centers works with those who are uninsured or who have limited coverage, and offer a discounted fee program for those that qualify based on family size and income.

Intake procedure: Please call for an appointment

Service Area: Pine Island

Excellent outpatient medical and dental services available on a sliding scale basis.

Family Health Centers of Lehigh-Adult medicine

5220 Lee Boulevard Building 1 Lehigh Acres, FL 33971

Phone(s): (239) 344-2305

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding scale

Intake procedure: Call for appointment

Service Area: Lehigh Acres

Excellent outpatient medical services available on a sliding scale basis.

Family Health Centers/Bonita Springs Family Dental

11921 Saradrienne Lane Bonita Springs, FL 34134

Phone(s): (239) 344-2322, (239) 344-2352

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding scale

Intake procedure: Call for appointment

Service Area: Bonita Springs

Excellent outpatient dental services available on a sliding scale basis.

First Choice Kidcare of South Fort Myers

9800 S Health Park Drive Suite 110 Fort Myers, FL 33908

Phone(s): (239) 344-2307, (239) 278-3203

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding scale

Eligibility: Family Health Centers works with those who are uninsured or who have limited coverage, and offer a discounted fee program for those that qualify based on family size and income.

Intake procedure: Please call for an appointment

Service Area: Fort Myers

Excellent outpatient medical services available for pediatric patients on a sliding scale basis.

First Choice Pediatrics of Cape Coral

305 S.W. Second Terrace Cape Coral, FL 33991

Phone(s): (239) 344-2320

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Sliding scale

Eligibility: Family Health Centers works with those who are uninsured or who have limited coverage, and offer a discounted fee program for those that qualify based on family size and income.

Intake procedure: Please call for an appointment

Service Area: Cape Coral

Excellent outpatient medical services available for pediatric patients on a sliding scale basis.

• Family Network on Disabilities

2196 Main Street Suite K Dunedin, FL 34698

Phone(s): (727) 523-1130, (800) 825-5736

Fax: (727) 523-8687

Agency Type: Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Family Network on Disabilities

Fees: None

Eligibility: Families of and people with disabilities

Intake procedure: Call for information.

Service Area: Florida

Family Network on Disabilities (FND) is a national network of individuals of all ages who may be at-risk, have disabilities, or have special needs and their families, professionals, and concerned citizens. The mission of Family Network on Disabilities is striving for complete integration and equality of people with disabilities in a society without barriers..

Parent Education Network

Parent Education Network (PEN) provides parent training and information center services to the nine most southern counties in Florida. Information can be received via phone, email, online or in person.

Parents Educating Parents

Parents Educating Parents (PEP) provides information, training and support to parents of children with disabilities in isolated, rural areas of Florida. Training on topics related to special education, accessing and utilizing the internet and more. A mentor program or helping family members become active in local and/or state committees or councils.

TILES

Transition, Independent Living, Employment and Support (TILES) targets youth and young adults with disabilities, ages 14-22, receiving special education and related services. Activities include one-on-one assistance, workshops, information and resource CDs and informational tip sheets.

- **Federal Emergency Management Association (FEMA)**

500 C Street SW Washington, DC 20472

Phone(s): (800) 621-3362, (800) 462-7585

Agency Type: Governmental

Office Hours: 24/7

Fees: None

Eligibility: Services for disaster-related hardships only

Intake procedure: Application for disaster assistance can be done online at www.disasteraid.fema.gov/IAC/

Service Area: Nation-wide

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

- **First Community Congregational Church**

200 E Leeland Heights Boulevard Lehigh Acres, FL 33936

Phone(s): (239) 369-1615

Agency Type: Religious

Office Hours: Tues-Thurs; 9am-12pm food pantry; Fri. 8am-9am Produce pantry, Fri 11am-12:30pm Soup kitchen; Sat. 8am Bread pantry

Eligibility: Lehigh Acres resident

Intake procedure: Proof of residency (a bill) and ID with Lehigh address

Service Area: Lehigh Acres

Provides food pantry, produce pantry, bread pantry and soup kitchen to Lehigh Acres residents. Please see hours for specific day and time details.

- **Florida & Virgin Islands Deaf Blind Collaborative**

PO Box 100234 Gainesville, FL 32610

Phone(s): (800) 667-4052, (352) 273-7530

Fax: (352) 273-8539

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Serves persons from birth to age 22 who are affected by both vision loss and hearing loss. Also anyone working with, or family members.

Intake procedure: Call toll free number for local officers

Service Area: Florida

Florida & Virgin Islands Deaf Blind Collaborative serves persons from birth to age 22 who are affected by both vision loss and hearing loss. Specialists provide a variety of services, including information, consultation, training, and individualized support, to families and teams throughout the state of Florida.

- **Florida Alliance for Assistive Services & Technology**

3333 W Pensacola Street Building 100 Suite 140 Tallahassee, FL 32304

Phone(s): (888) 788-9216

Fax: (850) 575-4216

Agency Type: Non-Profit

Eligibility: Must have a disability

Intake procedure: Application

Service Area: Florida

FAAST's statewide device loan program is the easy way to try out a variety of assistive devices to find the right fit. You can borrow up to three devices at a time for up to 30 days, based on the availability of the items. FAAST has worked with thousands of people with and without disabilities throughout the state to provide: Hands on assistive technology demonstrations and trainings; Financing for assistive technology purchases; Assistive device lending programs; Community outreach to rural and under served groups; Accessible, affordable housing; Advocacy and education on consumer choice.

- **Florida Coalition Against Domestic Violence**

425 Office Plaza Drive Tallahassee, FL 32301

Phone(s): (800) 500-1119, (800) 621-4202

Fax: (850) 425-3091

Agency Type: Private, Non-Profit

Office Hours: 24 hour hotline

Fees: None

Eligibility: Hotline open to all

Intake procedure: Dial 911 in emergencies.

Service Area: Florida

Florida Coalition Against Domestic Violence, FCADV, works towards ending violence through public awareness, policy development, and support for Florida's domestic violence centers. Serving Florida's 41 domestic violence centers, FCADV runs Florida's toll-free domestic violence hotline (1-800-500-1119), maintains a resource library, and develops posters, brochures, safety plans, and other resources.

- **Florida Council on Compulsive Gambling**

901 Douglas Avenue Suite 200 Altamonte Springs, FL 32714

Phone(s): (888) 236-4848, (407) 865-6200

Fax: (407) 865-6103

Agency Type: Private, Non-Profit

Office Hours: 24 hours 7 days a week 24 hour help-line

Fees: None

Eligibility: Anyone who may have a gambling addiction or affected by someone with a gambling addiction.

Intake procedure: Call for referrals and information

Service Area: Florida

24 hour help-line provides a wide range of resources such as referrals to Gamblers Anonymous, Gam-Anon, professional counseling, and treatment facilities. Also is the state authority on prevention, education and problem gambling awareness. Population specific programs available.

- **Florida Department of Health**

2585 Merchants Row Boulevard Tallahassee, FL 32399

Phone(s): (850) 245-4321

Agency Type: Governmental

Fees: None

Eligibility: Florida Residents

Intake procedure: None

Service Area: Florida

Promotes and protects the health and safety of all people in Florida. Actual health care services are provided by through County Health Departments.

- **Brain and Spinal Cord Injury program**

4042 Esplanade Way Tallahassee, FL 32399

Phone(s): (850) 245-4045

Office Hours: 8-5pm

Fees: None

Eligibility: Any Florida resident who has sustained a traumatic brain or spinal cord injury meeting the state's definition of such injuries and has been referred to the BSCIP Central Registry (1-800-342-0778).

Intake procedure: Please go through BSCIP Central Registry (1-800-342-0778).

Service Area: State of Florida

The BSCIP general program provides direct case management and resource facilitation as its primary services. This is accomplished by employing a statewide system of case managers and rehabilitation technicians. Children receive services from the employment of Children's Medical Services nurse care coordinators and human services counselors. The program also employs regional managers who supervise staff in their region and who oversee locally the operation, development, and evaluation of the program's services and supports. Services include: case management, acute care, inpatient and outpatient rehabilitation, transitional living, assistive technology, home and vehicle modifications, nursing home transition facilitation; and long-term supports for survivors and families through contractual agreements with community-based agencies.

- **Florida Department of Health in Lee County**

3920 Michigan Avenue Fort Myers, FL 33916

Phone(s): (239) 332-9501

Fax: (239) 332-9656

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

- **Florida Department of Health in Lee County-Estero**

18070 Tamiami Trail Suite #10 Fort Myers, FL 33908

Phone(s): (239) 344-2000

Fees: None

Eligibility: Income guidelines

Intake procedure: Bring proof of income, residence, ID, birth certificates, Medical referral form, Social Security number and immunization records.

Service Area: Lee

Quality preventive health services at the Estero location for the residents of Lee County are offered in the following areas: Women Infants Children (WIC) Nutrition Program.

Florida Department of Health in Lee County-Fort Myers

3920 Michigan Avenue Fort Myers, FL 33916

Phone(s): (239) 332-9501

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Varies

Eligibility: Lee County residents

Intake procedure: Bring proof of income, residence, ID, birth certificates, medical record form, social security number and immunization records.

Service Area: Lee

Quality health services at the main location in Fort Myers for the residents of Lee County are offered in the following areas: Breastfeeding Welcome Center, Communicable Disease Control, Community Wellness, Family Planning, Healthy Start, HIV/AIDS and STD Prevention and Testing, Immunizations, Women Infants Children (WIC) Nutrition Program, Refugee Health, Tobacco Prevention, and Tuberculosis Control.

Florida Department of Health in Lee County-Lehigh Acres

5624 8th Street W Suite 106 Lehigh Acres, FL 33936

Phone(s): (239) 344-2000

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Lee county residents

Intake procedure: Bring proof of income, residence, ID, birth certificates, medical record form, social security number and immunization records.

Quality preventative health services at the Lehigh Acres location for the residents of Lee County are offered in the following areas: Women Infants Children (WIC) Nutrition Program.

Florida Department of Health in Lee County-North Fort Myers

83 Pondella Road North Fort Myers, FL 33903

Phone(s): (239) 461-6100

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Lee County residents

Intake procedure: Varies depending on service needed

Service Area: Lee

Quality health services at the Pondella Road location for the residents of Lee County are offered in the following areas: Communicable Disease Control, Community Wellness, Family Planning, Healthy Start, HIV/AIDS and STD Prevention and Testing, and Women Infants Children (WIC) Nutrition Program.

- **Florida Department of Transportation, District 1**

2981 NE Pine Island Road Cape Coral, FL 33909

Phone(s): (866) 585-7433

Agency Type: Governmental

Commuter Services

Commuter Services is a free program serving travelers who live or work in the 12 county region of SWFL. We work with businesses to help their employees find a better way to get to work than driving by themselves.

- **Florida Dept. of Financial Services**

200 E Gaines Street Tallahassee, FL 32399

Phone(s): (877) 693-5236, (850) 413-3030

Fax: (850) 413-1550

Agency Type: Governmental

Office Hours: M-F; 8am-5pm

Consumer Services Helpline

The Florida Department of Financial Services, Consumer Services helpline, helps with issues and questions a consumer may have about insurance. Helpline specialists are trained on all 26 different categories of insurance lines and are available to help with questions about policies, disputes with insurers, and may be able to set up mediation if the insurance issue is not resolved to the consumer's satisfaction. Our website www.MyFloridaCFO.com provides online educational resources including consumer guides, an Insurance Library, and an On Demand library on relevant financial topics. A Storm Hotline is activated when a storm or hurricane is headed our way - 1-800-227-8676.

- **Florida Diagnostic & Learning Resources System (FDLRS)**

Island Coast Center 2855 Colonial Boulevard Fort Myers, FL 33966

Phone(s): (239) 337-8199, (866) 551-8363

Fax: (239) 337-8653

Agency Type: Non-Profit

Office Hours: Monday - Friday, 8 AM - 4:30 PM

Fees: None

Eligibility: Parents of children from birth to 5 years, who have a concern their child may have a disability or special need.

Intake procedure: Call for intake - a specialist will schedule time for screening with appropriate agency.

Service Area: Collier and Lee Counties

The Florida Diagnostic and Learning Resources System is a network of state and federally funded centers that provide screenings to preschool children, support services for Exceptional Student Educators and parents and collaboration with community agencies. FDLRS Island Coast serves Lee and Collier counties. Child Find- Provides assistance in identifying children, birth through 5 years of age who have or are at risk of developing special or unique needs. Human Resources Development- Collaboratively plans and provides information, inservices, technical assistance,consultation, and resources about effective instructional strategies for the education of children who are exceptional and/or have special or unique needs based on locally assessed needs and established priorities. Parent Service- Assists school districts and families who have children who are exceptional and/or have special or unique needs to develop effective partnerships that allow for shared responsibilities to provide and improve the education of the child. Technology-Provides assistance and support in the appropriate use of assistive, instructional, and communications technologies for professional staff and families of children who are exceptional and/or have special or unique needs.

- **Florida Directory of Early Childhood Services**

2807 Remington Green Circle Tallahassee, FL 32308

Phone(s): (800) 654-4440

Fax: (850) 681-9816

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Parents of children with disabilities ages 0-21

Intake procedure: Call 800-654-4440

Service Area: State of Florida

Statewide computerized resource and referral system for families, service coordinators, and other professional who work with special needs, including children with disabilities or special health care needs. The referral system provides a wide range of services available in communities across the state of Florida. Calls coming into the statewide office can call the 1-800-654-4440 and be transferred by phone to talk with multiple disability programs throughout the state.

- **Florida Division of Blind Services**

2830 Winkler Avenue Suite 207 Fort Myers, FL 33916

Phone(s): (239) 278-7130

Fax: (239) 278-7351

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Must have a bilateral eye condition that interferes with daily living and/or employment

Intake procedure: Will need an eye report

Service Area: Charlotte, Collier, Glades, Hendry and Lee

Provides comprehensive services leading to independent lifestyles and/or employment (job training and placement, personal and home management, and computer training).

- **Florida Gulf Coast University**

10501 FGCU Boulevard S Fort Myers, FL 33965

Phone(s): (800) 590-3428

Agency Type: Governmental

Family Resource Center - Florida Gulf Coast University

Phone(s): (239) 590-7855

Office Hours: 7:30 am - 5:30 pm

Fees: call for information

Eligibility: Must be accepted off the waiting list. Priority given to students and employees of the University.

Intake procedure: Please complete application online or pick up application from center

Service Area: Southwest Florida

Provides child care for university students, employees and some community.

Small Business Development Center - FGCU

Phone(s): (239) 745-3700

Office Hours: Monday – Friday, 8 AM - 5 PM

Fees: Counseling is free; some small charges for seminars

Eligibility: Reside in one of the five counties covered or moving into area

Intake procedure: Call to set up an appointment

Service Area: Lee, Collier, Glades, Hendry, and Charlotte

The Small Business Development Center at Florida Gulf Coast University is a dynamic community-based resource, which helps small business owners take advantage of new opportunities to grow their business through a diverse collection of programs and services.

- **Florida KidCare**

P.O. Box 980 Tallahassee, FL 32302

Phone(s): (888) 540-5437, (800) 821-5437

Fax: (866) 867-0054

Agency Type: Governmental

Office Hours: Phone line - 24 hours

Fees: There is no charge for Medicaid for children (KidCare Medicaid). For other Florida KidCare programs, monthly premiums depend on your household's size and family income. Most families pay \$15 or \$20 a month. If you need to pay more, Florida KidCare will let you know. You may have to pay small charges or co-payments for some services.

Eligibility: Florida KidCare is for children, not adults. To qualify, a child must: Be under age 19, be uninsured, meet income eligibility requirements, and not be in a public institution.

Intake procedure: To receive application, please call 888-540-5437, or contact Department of Children and Families, or download application from the web, www.floridakidcare.org.

Service Area: State of Florida

Through Florida KidCare, the state of Florida offers health insurance for children from birth through age 18, even if one or both parents are working. It includes four different parts. When you apply for the insurance, Florida KidCare will check which program your child may qualify for based on age, household size and family income.

• Florida Literacy Coalition

250 N. Orange Avenue Suite 1110 Orlando, FL 32801

Phone(s): (800) 237-5113, (407)246-7110

Fax: (407) 246-7104

Agency Type: Non-Profit-UW Partner

Office Hours: M-F 9AM - 5 PM

Service Area: Entire state of Florida.

The Florida Literacy Coalition promotes, supports and advocates for the effective delivery of quality adult and family services in the state of Florida. The toll free literacy hotline has a trained referral specialist providing on call information about education programs and volunteer opportunities in communities throughout the state.

• Florida Offender Registration & Tracking Services

FORTS PO Box 1489 Tallahassee, FL 32302

Phone(s): (888) 357-7332, (850) 410-8572

Fax: (850) 410-8599

Agency Type: Governmental

Office Hours: M-F 8am-6:30pm

Fees: Free of charge

Eligibility: Florida Residents

Intake procedure: For information of Sexual Predators in your area please go to website or call local office.

Service Area: Florida

The Statewide Registry of individuals who are required to register as sexual offenders/predators in the State of Florida. Citizens can conduct a search via the website to locate offenders/predators within their area, by name, city/county, or zip code. Citizens can also register to receive free email alert notifications on offenders/predators or addresses that they choose to track.

• Florida Public Service Commission

2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Phone(s): (800) 342-3552

Fax: (800) 511-0809

Agency Type: Governmental

Office Hours: 8 am - 5 pm Monday through Friday

Eligibility: Income guidelines

Service Area: Florida

Lifeline Assistance

Lifeline Assistance program provides at least a \$9.25 credit on qualified residential customer's local monthly phone bills. Eligible people include those receiving TANF, SSI, Medicaid, LIHEAP funds, Supplemental Nutrition Assistance Program (SNAP)/Food stamps, Section 8, Bureau of Indian Affairs (Tribal TANF, Head Start, National School Lunch Program).

- **Florida Relay Service**

Phone(s): (800) 955-8770, (800) 955-8771 TTY

Agency Type: Non-Profit

Office Hours: 24 hours

Fees: Florida Relay is free.

Eligibility: For people who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Impaired. Also for hearing people who need to communicate with those that are hearing-impaired.

Intake procedure: Call 7-1-1 or toll-free numbers

The Florida Relay Service is the communications link for people who are Deaf, Hard of Hearing, Deaf/Blind, or Speech Disabled. Through the Florida Relay Service, people who use specialized telephone equipment can communicate with people who use standard telephone equipment. To call Florida Relay, dial 7-1-1, or use the appropriate toll free numbers.

- **Florida Rural Legal Services, Inc**

3210 Cleveland Avenue Suite 101 Fort Myers, FL 33901

Phone(s): (239) 334-4554, (800) 476-8937

Fax: (239) 334-3042

Agency Type: Private, Non-Profit

Office Hours: Monday-Friday, 8:30 AM - 5 PM

Fees: None

Eligibility: Eligibility is based on income, assets, and household size. Depending on grant availability, easier income criteria may apply, particularly for seniors and people defending foreclosure of their residence.

Intake procedure: Intake consists of our screener getting information on household income and assets, which can usually be done over the phone. Call for appointment.

Service Area: Charlotte, DeSoto, Glades, Hendry, Lee

Florida Rural Legal Services is a nonprofit law firm that seeks equal access to justice through advocacy, education and community partnerships. Clients include low income individuals, farmworkers, the elderly, and foreclosure defendants. All clients are screened for eligibility. Call us for legal help.

- **Florida Sheriff's Youth Ranch**

751 Rye Wilderness Trail Parrish, FL 34219

Phone(s): (941) 776-1777

Fax: (941) 776-2812

Agency Type: Governmental

Office Hours: 8:30 am- 5:15 pm

Fees: Sliding fee scale.

Eligibility: Youth between the ages of 8 and 18. Can be self-referred.

Intake procedure: Please call for assessment and application.

Service Area: Florida

The Mission of the Florida Sheriffs Youth Ranches is to prevent delinquency and develop strong, lawful, resilient, and productive citizens who will make a positive contribution to our communities for years to come.

- **Florida's Vision Quest**

167 N Industrial Drive Orange City, FL 32763

Phone(s): (386) 917-1001

Fax: (386) 917-1008

Agency Type: Private, Non-Profit

Office Hours: Main office not open to public.

Eligibility: Children in Florida public schools, grades K-12, who have failed a vision screening at 20/40 or higher, quality for free/reduced priced school lunches and have no insurance that includes vision care.

Intake procedure: Referral form must be sent directly from school or public health department.

Service Area: Florida

Florida's Vision Quest (FVQ) is a 501(c)3 not-for-profit organization that attacks one of the root causes of social and academic failure – poor vision. We partner with school personnel and county health departments to identify at-risk children in need of vision care. As we receive vision referrals in our office, we verify eligibility for the program, determine the best way to serve each child's needs, and notify parents of services available to them. In order to meet the unique needs of each child we serve, our staff also maintains both a network of caring and dedicated physicians who provide in-office vision care as well as a state-of-the-art Vision Mobile which travels directly to schools and other facilities to provide on-site care.

- **FloridaHATS**

2 Tampa General Circle 5th Floor Tampa, FL 33606

Phone(s): (813) 259-8604, (813) 259-8713

Fax: (813) 259-8792

Agency Type: Governmental

Office Hours: M-F 9am-5pm

Fees: None

Eligibility: None

Intake procedure: Call for information

Service Area: Florida

FloridaHATS assists families and providers in Florida with transitioning adolescents and young adults (including those with disabilities, chronic health conditions or other special health care needs) from pediatric to adult health care. This statewide program of the Florida Department of Health/Children's Medical Services provides a broad range of educational materials and resources that are available at www.floridahats.org. FloridaHATS does not provide clinical services for patients, but assists patients and providers in linking to appropriate adult care and related supports. Our directory of health care services for young adults is searchable by type of service, county/community, and key words.

- **Food Addicts in Recovery Anonymous**

Phone(s): (239) 338-5948

Agency Type: Non-Profit

Office Hours: Vary by meeting location

Fees: None

Eligibility: A desire to stop eating addictively

Service Area: Lee

A support group based on the 12 steps that assist people in recovery from obesity, anorexia, bulimia and compulsive eating.

- **Fort Myers Beach Kiwanis Thrift Store**

11050 Summerlin Square Drive Fort Myers Beach, FL 33931

Phone(s): (239) 454-8090

Agency Type: Non-Profit

Office Hours: Monday - Saturday, 9 AM - 5 PM

Fees: Thrift store pricing

Eligibility: Open to all

Intake procedure: None

Service Area: Lee County

Thrift Store. Non-profit tax deductible donations. All proceeds returned to the community.

- **Fort Myers Christian Outreach Center**

3500 Fowler Street Fort Myers, FL 33901

Phone(s): (239) 481-6262

Fax: (239) 936-7509

Agency Type: Non-Profit

Office Hours: Tuesday & Thursday 11 AM - 1 PM

Eligibility: Must live in Lee County

Intake procedure: Photo ID, proof of children if applicable.

Service Area: Lee

Provides food and clothing.

- **Fort Myers Institute of Technology**

3800 Michigan Avenue Fort Myers, FL 33916

Phone(s): (239) 334-4544

Fax: (239) 332-4839

Agency Type: Governmental

Office Hours: Monday - Friday, 7:30 AM - 3:30 PM; school classroom hours 8am-2:30pm

Fees: Varies

Eligibility: Must be at least 16 years old; other programs may have additional requirements

Intake procedure: Pre-admission testing is accomplished by completing the Test of Adult Basic Education (TABE). TABE testing fee is \$15.00. Please call 334-4544 for schedule and testing information

Service Area: Charlotte, Collier, Lee, Hendry, Glades

Provides career and technical programs to high school and adult students ages 16 and older that are pursuing and developing skills to enable them to gain successful employment.

- **Fort Myers Police Department**

2210 Widman Way Fort Myers, FL 33901

Phone(s): (239) 321-7700

Agency Type: Governmental

Office Hours: 24 hours; programs have varying hours Administrative Office Hours Monday - Friday 7:45 AM - 4:45 PM

Fees: None

Eligibility: Residents of Fort Myers

Intake procedure: Call for Non-emergency or to report a crime. Call 911 for emergencies

Service Area: City of Fort Myers

The Fort Myers Police Department is committed to providing a responsive police presence that improves the quality of life and builds problem-solving partnerships with the community. Programs include: Community Policing, Public Housing

Unit, Do the Right Thing Program, Citizens Police Academy, VIP Program (Volunteers in Policing), COPE Program (Community Offender, Probation, and Education Unit) and Youth Programs.

Victim Assistance Program

Phone(s): (239) 321-8019, (239) 321-7700

Office Hours: Monday-Thursday 8am-6pm; 24-hour on call

Fees: None

Eligibility: Victims of crimes in Fort Myers Police Jurisdiction

Intake procedure: Call Victim Advocate for information and referral

Service Area: Fort Myers

Victim Assistance Programs offers the following services: Crime Victim Support - 24 hour, on scene response, crisis intervention, advocacy, emotional support, resource information and referral, criminal justice support, assistance in filing Victim's Compensation, and Family Deaths Support.

Fort Myers Police Athletic League

851 Marsh Avenue Fort Myers, FL 33905

Phone(s): (239) 707-3945

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: Minimal

Eligibility: Any youth between the ages of 8-16 who is in school

Intake procedure: Call to sign up

Service Area: Lee County

Youth organization that offers athletic, educational, recreational and social activities as an alternative to crime and drug use. Positive interaction with responsible adults from the community through archery, basketball, baseball, boxing, computer programs, flag football, cheerleading and soccer.

- **Fort Myers Rescue Mission**

6900 Mission Lane Fort Myers, FL 33916

Phone(s): (239) 334-7365

Fax: (239) 334-8402

Agency Type: Religious

Office Hours: 24 hours

Fees: None

Eligibility: Homeless

Intake procedure: Sign in, space available

Service Area: Lee County

A Christ Centered Work providing shelter, counseling, food and clothing to needy men. Meals served on-site. Shelter is for men only.

- **Fort Myers Shores Seventh Day Adventist Church**

14830 Palm Beach Boulevard Fort Myers, FL 33905

Phone(s): (239) 693-0341

Fax: (239) 693-0343

Agency Type: Religious

Office Hours: 2nd Tuesday of each month 10 AM - 1 PM

Service Area: Lee

Fort Myers Shores Food Pantry

Supplying food to surrounding community.

- **Fort Myers Vet Center**

4110 Center Pointe Drive Suite 204 Fort Myers, FL 33916

Phone(s): (239) 652-1861

Fax: (239) 277-5817

Agency Type: Governmental

Office Hours: Mon 8am-7pm; Tues 8am-7pm; Wed-Fri 8am-4:30pm

Eligibility: Combat Veterans and MJT Veterans

Intake procedure: Call for more information

Service Area: Charlotte, Collier, Glades, Hendry and Lee

Vet Center provides readjustment counseling for eligible veterans from any of the following periods: War Zone Veterans-all eras, Vietnam War, Korean War, WWII, Lebanon, Grenada, Panama, Persian Gulf, Somalia, former Yugoslav Ops and OIF/OEF. Military sexual trauma/harassment referral is available for veterans of all eras. Bereavement counseling is available to family members of Armed Forces personnel who died while on active duty. Intervention is in the form of individual, group, bereavement and marital/family counseling. We also provide resources for the homeless, community education and community referrals.

- **Girl Scouts of Gulfcoast Florida, Inc.**

12651 Girl Scout Lane Fort Myers, FL 33913

Phone(s): (239) 561-1800

Fax: (239) 561-1906

Agency Type: Non-Profit-UW Partner

Fees: Annual membership fee

Eligibility: Girls in grade K-12

Service Area: Collier, Lee and Hendry

Girl Scouts of Gulfcoast Florida provides the premier leadership development program for girls in grades K-12. Our goal is to ensure girls develop leadership skills as they discover who they are, connect with others, and take action to identify and solve problems, making their communities and the world a better place. This is accomplished through the use of the Girl Scout Leadership Experience curriculum, a program portfolio including books, awards, activities, and resource materials designed specifically to appeal to girls in grades K-12. The Girl Scout Leadership Experience is offered through various participation “pathways”: (a) troop – an organized group of girls who participate in a variety of activities over a span of 9 to 12 months; (b) series – a sequence of linked, cumulative program sessions that relate to a specific theme or purpose; (c) camp/environmental leadership – a day, weekend, or residential experience that engages girls to explore the outdoors; (d) event – a stand-alone program offering, and (e) travel – leadership opportunities and cross-cultural understanding through local, regional, national and international travel. With the varied pathways to Girl Scouting, and the ability to participate in as many pathways as desired within a membership year, each girl’s Girl Scouting experience becomes as individualized as the girl herself.

- **Gladiolus Learning and Development Center**

10320 Gladiolus Drive Fort Myers, FL 33908

Phone(s): (239) 481-2100

Fax: (239) 481-1350

Agency Type: Non-Profit-UW Partner

Office Hours: Childcare: Monday - Friday 6:30 AM - 6 PM

Fees: Sliding scale fee schedule

Eligibility: Low income working families. Most qualify through Early Learning Coalition

Intake procedure: Enrollment packet

Service Area: Lee

Quality educational child care for children of low income working families. Before school/after school and summer camp programs. Tutoring and after school help, VPK and summer programs.

- **Good Wheels**

10075 Bavaria Road Fort Myers, FL 33913

Phone(s): (239) 768-2900, (800) 741-1570

Fax: (239) 768-0334

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday and by appointment on weekends and holidays.

Fees: Fees vary depending on the nature of trips performed. Call for price quotes.

Eligibility: Good Wheels will determine if client is eligible for medicaid trips or Trust fund.

Intake procedure: Call as early as possible to schedule a trip. Call at least 72 hours in advance for medicaid trips and 24 hours in advance for for disadvantaged trips.

Service Area: Lee, Glades and Hendry

Good Wheels is a Private, not for profit organization that provides transportation for the disabled, disadvantaged and the general public in Lee, Glade and Hendry Counties. Vehicles are available for ambulatory passengers as well as those in wheelchairs and on stretchers. Call 1-800-741-1570 for service in Hendry/Glades.

- **Goodwill Industries of Southwest Florida**

5100 Tice Street Fort Myers, FL 33905

Phone(s): (239) 995-2106

Fax: (239) 995-2099

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM -4:30 PM

Goodwill Industries - Four Wheels for Work

Office Hours: Monday - Friday, 8 AM -4:30 PM

Fees: \$50 a month for 6 months

Eligibility: Low-income working individuals; currently employed, residing in Lee County

Intake procedure: Must apply, go through classes, be prepared with insurance and pay title fees

Service Area: Lee

Four Wheels for Work is a program that makes it possible for low-income working individuals to obtain reliable transportation. Reliable transportation helps maintain employment so an individual can become self-sufficient. Free required classes: Money Management Class, Safe Driving Class, Vehicle Maintenance Class. Each is one class - one day.

Goodwill Industries - Retail Stores

Office Hours: Retail store hours vary by location. Please call.

Fees: Retail Stores

Eligibility: none

Intake procedure: None

Service Area: South West Florida

Thrift Store. Also have separate attended donation centers. Please see below for store and donation center locations:

Bonita Springs 8951 Bonita Beach Rd. Bonita Springs, FL 34135	(239) 390-1081	Mon-Sat 9- 8	Sun 10 -6
Cape Coral (Chiquita) 4716 Chiquita Blvd. Cape Coral, FL 33914	(239) 549-3614	Mon-Sat 9- 8	Sun 9 -5
Cape Coral (North) 1500 NE Pine Island Rd. Cape Coral, FL 33909	(239) 772-3535	Mon-Sat 9-8	Sun 10-6
Cape Coral (South) 3226 Del Prado Blvd. S. Cape Coral, FL 33904	(239) 542-2212	Mon-Sat 9-8	Sun 10-6
Estero 10351 Corkscrew Commons Drive. Estero, FL 33928	(239) 992-7336	Mon-Sat 9-8	Sun 10-6
Fort Myers 10676 Colonial Blvd. Fort Myers, FL 33905	(239) 225-1598	Mon-Sat 9-8	Sun 10-6

Fort Myers (Daniels) 13500 Plantation Rd. Fort Myers, FL 33912 (239) 768-3701 Mon-Sat 9-8 Sun 10-6
 Fort Myers (Island Park) 16523 Island Park Rd. Fort Myers, FL 33908 (239) 482-6102 Mon-Sat 9-9 Sun 10-6
 Fort Myers (Book Store) 15165 McGregor Blvd. Fort Myers, FL 33908 239-267-3787 Mon-Sat 9-6 Sun 10-6
 Fort Myers (Palm Beach) 4162 Palm Beach Blvd. Fort Myers, FL 33905 (239) 694-4915 Mon-Sat 9-7 Sun 10-6
 Fort Myers (South) 11801 S. Cleveland Ave. Fort Myers, FL 33907 (239) 936-4599 Mon-Sat 9-8 Sun 10-6
 Fort Myers Beach 19041 San Carlos Blvd. Fort Myers Beach, FL 33931 (239) 765-5151 Mon-Sat 10-7 Sun 10-6
 Lehigh Acres 1404 Lee Blvd. Lehigh Acres, FL 33936 (239) 369-8500 Mon-Sat 9-8 Sun 10-6
 North Fort Myers 1919 N. Tamiami Tr. North Fort Myers, FL 33903 (239) 656-5020 Mon-Sat 9-8 Sun 10-6
 Sanibel 2440 Palm Ridge Rd. Sanibel, FL 33957 (239) 395-1225 Mon-Sat 9-5:30 Sun 12-5
 Downtown FM 2401 W. First Street, Unit 102 Fort Myers, 33901(239) 771-1561 Mon-Thur 10-6 Fri-Sat 10-8 Sun 12-5
 Outlet Center 5100 Tice Street Fort Myers, 33905 (239) 694-8754 Mon- Sat 9-7 Sun 10-6

****PLEASE CALL (239) 995-2106 for additional hours or directions****

Goodwill Industries of Southwest Florida - High School- High Tech

Phone(s): (239) 274-3463, (863) 675-1576
Office Hours: Monday - Friday, 8 AM -4:30 PM
Eligibility: High school students with disabilities
Intake procedure: Enrollment form
Service Area: South West Florida

Promote technology-based careers and education for youth with disabilities between the ages of 14 and 22. Its purpose is to encourage these young people to explore their own interests and potential in science, technology, engineering and math, with the ultimate goal to help them aim for college and a degree in their chosen field. Help professionals to better understand uses of assistive technology and the accommodation and facility access needs of person with disabilities. Typical Florida High School-High Tech Activities: corporate site visits, mentoring, job shadowing, visits to colleges & universities, assistance with college applications.

Goodwill Job-Links

Phone(s): (239) 995-2106
Office Hours: Monday - Friday, 8 AM -4:30 PM
Intake procedure: Call for appointment
Service Area: Lee, Hendry & Glades

Provides career development services. Our services include personal assistance with creating resumes, internet access and computer literacy classes. Some locations offer Family Strengthening Assistance (banking & budgeting, tax prep, effective parenting, English as a second language, adaptive medical equipment loan program and housing assistance). Call for specific location services.

Bonita United Way House 26820 Old 41 Bonita Springs, FL 34135 (239) 357-4024
 Job-Link Family Resource Center 4162 Palm Beach Boulevard Fort Myers, FL 33916 (239) 693-9510
 Fort Myers 5100 Tice Street Fort Myers FL 33905(239) 995-2106 ext. 2231
 Lehigh Community Services 201 Plaza Dr. Suite 3 Lehigh Acres, FL 33936 (239) 369-5818 Mon-Fri 9am-5:30pm Call for appt.
 Fort Myers Harlem Heights Foundation 7340 Concourse Drive Fort Myers, FL 33908 (239) 823-7927
 Pine Island United Way House Beacon of H.O.P.E. 5465 Pine Island Rd. Bokeelia, FL 33922 (239) 872-8226 Hours Vary. Call for an appointment.
 Suncoast Community Center 224 Case Street N. Fort Myers Mon-Fri 8:00 am - 4:40 pm (239) 731-9838

Goodwill Secure Shred

Phone(s): (239) 995-2106
Fees: Fee of \$5 per bag/box at Secure Shred Headquarters, \$6 per bag/box at Retail & Donation Center.
Intake procedure: Call for locations
Service Area: Lee

Goodwill Secure Shred accepts drop-off shredding at five locations in Southwest Florida. There is a fee for each bag or box of materials you wish to have securely destroyed (\$5 per bag/box at Secure Shred Headquarters, \$6 per bag/box at Retail & Donation Centers).

Haitian Mission of Goodwill Industries of Southwest Florida

Phone(s): (239) 823-8229

Office Hours: Monday - Friday, 8 AM -4 PM

Eligibility: Any individual of Haitian decent

Intake procedure: Participants will need to fill out a placement and authorization form.

Service Area: Lee County

The Haitian Mission is a program created and designed to assist any individuals of Haitian decent in meeting the demands of life as residents of Southwest Florida ad specifically Lee County where the majority of referrals originate. Services include job placement by creating and updating resumes, providing career development resources, overcoming the language barrier if necessary, assistance in completing employment applications on hard copies as well a those that are web based.

MicroEnterprise Project- Goodwill Industries

Phone(s): (239) 995-2106

Office Hours: Mon-Fri 8AM-4:30PM

Fees: \$65.00 processing fee

Eligibility: Interest in starting own business

Intake procedure: Call office or fax online application

Service Area: Lee, Hendry, Glades, Charlotte and Collier

This program assists aspiring entrepreneurs who have a low-to-moderate income level or are disadvantaged (including those who are unemployed or underemployed), and who live in Lee, Collier, Charlotte, Hendry or Glades counties. Upon successful completion of the training, graduates of the SWFL MicroEnterprise Project will be considered for financing. The mentor/coach relationship will continue as the graduate progresses in building his/her own business.

Goodwill - Southwest Florida GWI HUD Housing, Inc

4250 Hatton B Rogers Lane Fort Myers, FL 33903

Phone(s): (239) 995-6100, (239) 995-9207

Office Hours: Monday - Friday, 8 AM -4:30 PM

Fees: No application fee for application - rent and security deposit based on income

Eligibility: Must be physically disabled and over 18 or over 62 years of age, not be a danger to self or others, not require 24 hr monitoring or secure environment, be able to perform daily activities, be able to participate in program and not had a felony.

Intake procedure: Income limits, credit and criminal background check

Service Area: Lee & Hendry

Southwest Florida GWI Housing provides barrier-free housing for persons with physical disabilities providing the opportunity for affordable, convenient, independent living to enhance the overall quality of life. Goodwill's apartments are specifically designed for people with disabilities. The one and two bedroom apartments are constructed with conveniences like lowered sinks, counter tops, mirrors, accessible appliances, and easy roll-in showers. Each complex has a community room, laundry facility and picnic area. The Hatton B. Rogers Retirement Community is a 54-unit single room apartment complex for low-income seniors 62 years or older. Residents do not have to have a physical disability, but must be able to live independently. All our apartment complexes are built in areas with easy access to public transportation, shopping centers, banks, and schools. Currently Goodwill has apartments complexes located in Cape Coral, Fort Myers, North Fort Myers, Lehigh and Punta Gorda.

Goodwill L.I.F.E Academy

3365 Seminole Avenue Unit D Fort Myers, FL 33916

Phone(s): (239) 334-4434, (239) 995-9207

Office Hours: Monday - Friday, 9 AM -12 PM

Fees: L.I.F.E Academy is tuition-free

Eligibility: For youth and young adults with developmental disabilities, age 11-22, entering grades 6-12, must reside in Lee County

Intake procedure: Applications for enrollment and employment at the school can be picked up at 940 Tarpon Street in Fort Myers or downloaded online at www.goodwilllifeacademy.org. Also, visit the website for upcoming dates and times for parent information meetings. For more about L.I.F.E. Academy and how to enroll, call 334-7522.

Service Area: Lee County

The Goodwill L.I.F.E. Academy is a tuition-free, open enrollment Lee County Charter School for students with intellectual disabilities who are entering grades 6-12 (ages 11-22). The individualized programs focus on life skills, vocational training and functional academics.

- **GovBenefits.gov**

Frances Perkins Building 200 Constitution Avenue NW Washington, DC 20210

Phone(s): (800) 333-4636

Agency Type: Governmental

Office Hours: Monday-Friday 8am-8pm

Fees: None

Eligibility: US Citizens

Intake procedure: Online survey - toll free phone service available

Service Area: All Areas

GovBenefits.gov is the official benefits Web site of the U.S. government. Across the country, victims of a natural disaster may not be getting the help they need to begin rebuilding their lives. In just five minutes, anyone with a computer and access to the Internet can answer a few questions and receive a custom list of benefits they are most likely eligible to receive. GovBenefits.gov is a resource for all citizens and includes information on a variety of benefit and assistance programs for veterans, seniors, students, teachers, children, people with disabilities, dependents, disaster victims, farmers, caregivers, job seekers, prospective homeowners, and more. Citizens are encouraged to visit the website regularly, particularly when life events (applying for college, seeking food/nutrition services, property damaged following a storm, retirement, starting a business, etc.) occur that could change their eligibility status.

- **Grace Community Center**

4151 Hancock Bridge Parkway North Fort Myers, FL 33903

Phone(s): (239) 574-7161

Agency Type: Religious

Office Hours: 3rd Saturday 9am-12pm

Fees: None

Eligibility: Drivers licenses, income qualifications

Intake procedure: Show up

Service Area: NFM and Cape Coral

Grace Community Center Food Pantry

Offering free haircuts by lottery, pet food, prayer, blood pressure & blood glucose screening, ACCESS, GED, and much more.

- **Guardian ad Litem Program**

2075 West First Street Suite 300 Fort Myers, FL 33901

Phone(s): (239) 533-5437, (866) 341-1425

Fax: (239) 337-1380

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Volunteers must be at least 21 year old and complete 30 hours of training and no felonies.

Intake procedure: Cases are court appointed by judges in the 20th Circuit

Service Area: Charlotte, Collier, Glades, Hendry, Lee

The Guardian ad Litem Program supports volunteers who advocate for abused, abandoned, and neglected children in court, the child welfare system and the community. Volunteer advocates, supported by staff, and program attorneys, provide an independent voice for children in the child welfare system. Volunteers must be at least 21 years old; be a full-time Florida resident; possess basic computer skills; be willing to commit an average of 10 hours a month; be able to attend court 3-4 times annually; pass a background check; and attend free training.

- **Gulf Coast Village**

1333 Santa Barbara Boulevard Cape Coral, FL 33991

Phone(s): (239) 772-7480, (239) 772-1333

Fax: (239) 772-7980

Agency Type: Private, Non-Profit

Office Hours: 24/7

Eligibility: Homebound care criteria and/or services required by physician.

Intake procedure: Referral form or verbal orders

Service Area: Lee, Charlotte and Collier

Not for profit organization providing home health services: medication assistance, chore services, personal care, social service, counseling for health related problems offered by licensed social service workers, therapy such as physical, occupational, speech and wound care. Emergency respite services available for dementia care.

- **Gulfcoast Legal Services, Inc**

641 First Street South Saint Petersburg, FL 33701

Phone(s): (800) 230-5920, (727) 821-0726

Fax: (727) 821-3340

Agency Type: Non-Profit

Office Hours: M-F 9am-5pm

Fees: No cost, but must qualify

Eligibility: Based on income, assets, family size and availability of legal counsel

Intake procedure: Call for appointment to meet with attorney

Service Area: Lee, Charlotte, Sarasota, Manatee and Pinellas Counties

Low-Income Tax Clinic (LITC)

Substantiating Income Tax Credits/Deductions, Assistance with Audits/Examinations, help with innocent spouse declarations, offer in Compromise, IRS levies & liens, responding to letters from the IRS, tax court representation, and additional help with other tax problems. We make referrals for income tax preparation.

- **HOPE Biblical Counseling & Training Center**

9065 Ligon Court Fort Myers, FL 33908
Phone(s): (239) 481-0777
Agency Type: Religious
Office Hours: Monday - Thursday, by appointment
Fees: Donations
Eligibility: Open to all
Intake procedure: Call for appointment
Service Area: Lee County

HOPE is an interdenominational, biblical, Christian counseling and training center. The Center offer counseling, as well as training of counselors, for all life issues, including depression, fear, anger, marital and family issues, grief, eating disorders, worry, etc.

- **Habitat for Humanity of Lee and Hendry Counties**

1288 North Tamiami Trail North Fort Myers, FL 33903
Phone(s): (239) 652-0434
Fax: (239) 652-0386
Agency Type: Private, Non-Profit
Office Hours: Tuesday - Friday, 6:30AM - 5PM ReStore Hours: Monday-Friday 9AM - 5PM, Saturday 9AM-3PM
Fees: \$20.00 non-refundable fee for home application
Eligibility: You must have either lived or worked in Lee or Hendry counties for the past 12 months. You must either be a US citizen or a permanent resident alien with your resident alien card. You must be married, single or divorced. If you are separated we will accept your application after reconciliation or divorce. You must wait three (3) years after a foreclosure or bankruptcy is finalized to apply. Your total household income must be a minimum of \$16,494.
Intake procedure: Intake procedures will include orientation, application and classes, please call for more information.
Service Area: Lee and Hendry Counties

Habitat for Humanity of Lee and Hendry Counties is one of the largest Habitat affiliates in the country, and has helped more than 1,280 families in Lee and Hendry counties become homeowners. Habitat homes are built through the use of volunteer labor and donations of money and materials. The homes are then sold to the homeowners with an interest-free mortgage and monthly payments set at less than 30% of the homeowner's income, making homeownership an affordable reality. Habitat homeowners must qualify financially for the program; save \$1,700 toward their closing costs; attend classes focusing on homeownership, budgeting and home maintenance; and complete 300 hours of "sweat equity" by volunteering at Habitat. It also supports Habitat for Humanity International by tithing a portion of its proceeds, allocated to Habitat's global fund, disaster recovery in Haiti and initiatives in Latin America and the Caribbean.

Habitat for Humanity - ReStore Retail and Donation Center

31 Willis Road North Fort Myers, FL 33903
Phone(s): (239) 652-0388
Office Hours: Monday - Friday 9-5; Saturday 9-3
Eligibility: Open to public
Intake procedure: None
Service Area: Lee and Hendry counties

At the Habitat ReStore, staff and volunteers happily accept donations of new and gently used appliances, building supplies, furniture and household items. These items are then sold to raise money in support of Habitat's mission of bringing people together to build homes, community and hope. The Habitat ReStore provides a more affordable avenue for home improvement projects, all while keeping tons of perfectly good items from ending up in the landfill. Habitat for Humanity of Lee and Hendry Counties is one of the largest Habitat affiliates in the country, and has helped more than 1,280 families in Lee and Hendry counties become homeowners. Habitat homes are built through the use of volunteer labor and donations of money and materials. The homes are then sold to the homeowners with an interest-free mortgage and monthly payments set at less than 30% of the homeowner's income, making homeownership an affordable reality. Habitat homeowners must qualify financially for the program; save \$1,200 toward their closing costs; attend classes focusing on homeownership, budgeting and home maintenance; and complete 250 hours of "sweat equity" by

volunteering at Habitat. It also supports Habitat for Humanity International by tithing a portion of its proceeds, allocated to Habitat's global fund, disaster recovery in Haiti and initiatives in Latin America and the Caribbean.

Habitat for Humanity - Senior Housing Complex

1288 North Tamiami Trail North Fort Myers, FL 33903

Phone(s): (239) 652-4663

Office Hours: Office Hours Tuesday - Friday, 6:30 AM - 5 PM

Fees: Application Fee \$20; Rent \$425 Per Month plus electric

Eligibility: Applicants must be senior citizens 55 or older, be capable of living independently, and be able to pay \$425 per month in rent.

Intake procedure: All applicants must submit a fully completed, dated and signed residency application. Applicant must provide proof of identity. A non-refundable application fee will be required for all applicants. Criminal records must contain no convictions for felonies within the past 10 years and no sexual offenses ever. In the event a record comes back "adjudication withheld" further documentation may be required and applicant may be denied on this basis. Previous rental history reports from landlords must reflect timely payment, sufficient notice of intent to vacate, no complaints regarding noise, disturbances or illegal activities, no unpaid NSF checks, and no damage to unit or failure to leave the property clean without damage at time of lease termination. Applicants will be required to pay a security deposit at the time of lease execution in a minimum amount of one months rent. Habitat reserves the right to require a higher security deposit and or additional prepaid rent.

Service Area: Lee

Habitat for Humanity of Lee County Senior housing complex is provides apartments for qualifying seniors. Must be over 55, be able to pay \$425 per month in rent plus electric and be capable of living independently. The units are 650 square feet and divided into two rooms. Units have a microwave and stackable washer and dryer. Bathroom has a walk-in shower with a pull down seat and hand rails. Habitat for Humanity of Lee and Hendry Counties is one of the largest Habitat affiliates in the country, and has helped more than 1,280 families in Lee and Hendry counties become homeowners. Habitat homes are built through the use of volunteer labor and donations of money and materials. The homes are then sold to the homeowners with an interest-free mortgage and monthly payments set at less than 30% of the homeowner's income, making homeownership an affordable reality. Habitat homeowners must qualify financially for the program; save \$1,200 toward their closing costs; attend classes focusing on homeownership, budgeting and home maintenance; and complete 250 hours of "sweat equity" by volunteering at Habitat. It also supports Habitat for Humanity International by tithing a portion of its proceeds, allocated to Habitat's global fund, disaster recovery in Haiti and initiatives in Latin America and the Caribbean.

- **Harry Chapin Food Bank of SWFL**

3760 Fowler Street Fort Myers, FL 33901

Phone(s): (239) 334-7007

Fax: (239) 337-1399

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Fees: Food drive and most other foods are distributed free of charge. The HCFB does charge a small handling fee for some of the food industry donations we distribute, primarily those that are shipped in from around the country.

Eligibility: The food bank serves agencies that provide food to individuals.

Intake procedure: Food bank accepts donations, food or monetary. Please call main number for details.

Service Area: Charlotte, Collier, Glades, Hendry, Lee

Does not provide food to individuals, call 211 for the pantries closest to you. Food distribution to emergency provider agencies. Agencies must be non-profit and serve food to those in need. USDA distribution to agencies. Information and referral for food distribution sites. Clients are not charged for food. The food bank does charge partner agencies a small handling fee for some of the food industry donations it distributes.

- **Health Planning Council of Southwest Florida, Inc.**

8961 Daniels Center Drive, Suite 401 Fort Myers, FL 33912

Phone(s): (239) 433-6700, (866) 547-2793

Fax: (239) 433-6706

Agency Type: Non-Profit

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Early Steps is Florida's early intervention system that offers services to infants and toddlers (birth to thirty-six months) with significant delays or a condition likely to result in a developmental delay. Through our screening processes, we will be able to find out if your child has significant delays or an established medical condition that will likely result in a delay.

Intake procedure: Call for information

Service Area: Charlotte, Collier, DeSoto, Glades, Hendry, Lee, Sarasota, Highlands, Hardee, Manatee

The Florida Early Intervention System, through collaborative community partnerships and investments, ensures that infants and toddlers with special needs and their families achieve their full potential in the context of everyday relationships, activities and places. Anyone can make a referral to our program if they are worried about a child's development. We work with children and their families until a child turns three years of age. We will provide free screening, evaluation and services from a multidisciplinary team of professionals that includes speech therapists, occupational therapists, physical therapists and infant toddler developmental specialists. We also provide free playgroups and resources for families, providers and anyone interested in knowing more about the benefits of Early intervention.

Early Steps Program

Phone(s): (239) 337-8363, (239) 433-6700

Office Hours: Monday - Friday, 8 AM - 4:30 PM

Fees: None

Eligibility: A thorough assessment of child's skills and abilities are made to determine eligibility.

Intake procedure: To be enrolled in program please call

Service Area: Charlotte, Collier, Glades, Hendry, Lee

The Southwest Florida Early Steps program serves infants and toddlers in Collier, Glades, Hendry, and Lee Counties and is part of the Florida Early Intervention Program. Florida's Early Intervention Program is improving its service delivery system to better support infants and toddlers and their families - in places where they live, learn and play. An enhanced family-focused early intervention system called Early Steps has replaced the former Infants & Toddlers Early Intervention Program with a new mission, vision and values.

- **HealthCare.gov- Marketplace**

7500 Security Boulevard Baltimore, MD 21244

Phone(s): (800) 318-2596, (855) 889-4325

Agency Type: Governmental

Fees: Free

Intake procedure: Apply online, by mail, or in-person

Service Area: National

Health Insurance Marketplace

The Marketplace is a new way to find quality health coverage. It can help if those who don't have coverage now or those who have it but want to look at other options. With one Marketplace application, you can learn if you can get lower costs based on your income, compare your coverage options side-by-side, and enroll.

- **HealthWell Foundation**

P.O. Box 4133 Gaithersburg, MD 20885

Phone(s): (800) 675-8416

Fax: (800) 282-7692

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday; 9 AM - 5 PM

Eligibility: People with some form of health insurance and covered foundation disease

Intake procedure: Income verification, copy of insurance card and physician form

Service Area: National

The HealthWell Foundation is a 501(c)(3) non-profit organization established in 2003 that is committed to addressing the needs of individuals with insurance who cannot afford their copayments, coinsurance, and premiums for important medical treatments. Our mission is to reduce barriers to care for underinsured patients with chronic and life-altering illnesses.

- **Healthy Start Coalition of Southwest Florida, Inc.**

1921 Jefferson Avenue Fort Myers, FL 33901

Phone(s): (239) 425-6920, (239) 425-6924

Fax: (239) 425-6921

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Fees: N/A except for prenatal care based on provider and sliding scale fee.

Eligibility: Pregnant women and infants from birth to 3 years of age.

Intake procedure: Varies based on program.

Service Area: Collier, Hendry, Glades, Lee

Home Visiting- Providing pregnant women and moms with newborns and their families with resources and education they need to have a healthy pregnancy and birth. Services may include: childbirth education, parenting education, smoking cessation, breast feeding support, and nutritional counseling. Prenatal Care- Helping pregnant women who are uninsured to obtain medical care. Risk Screening-Screening all pregnant women and newborns to help identify those who are at higher risk of having a premature baby, or an infant death. MomCare- Phone based program helping pregnant women choose a prenatal care provider and providing them with important information on community resources. Focus Program- Repeat teen birth prevention program. Outreach & Education- reaching out to all families in the community through educational baby showers, health fairs, tv appearances, community presentations & doctor's offices.

- **Hear-Ability, Inc.**

7250 College Parkway Suite 7 Fort Myers, FL 33907

Phone(s): (239) 771-6003

Fax: (239) 939-0250

Agency Type: Non-Profit

Office Hours: By appointment

Fees: Varies by service

Eligibility: Hearing loss

Intake procedure: Previous records

Service Area: Lee, Dade, Broward, Palm Beach Counties

For individuals with hearing loss and their families. Includes, but not limited to: auditory-verbal therapy, cochlear implants (re)programming, tympanometry, electrically elicited middle ear reflexes, electrocochleography, school visits, home visits, in services and professional training.

- **Home Ownership Resource Center**

2915 Colonial Boulevard Suite 200 Fort Myers, FL 33966

Phone(s): (239) 768-2013

Fax: (239) 332-4070

Agency Type: Non-Profit

Office Hours: Monday- Friday, 9am - 4:30pm

Fees: Free consultation

Intake procedure: Call for an appointment

Service Area: Lee and surrounding areas

Provides information and counseling assistance to existing and prospective home owners regarding the rehabilitation, repair and renovation of existing homes, as well as the potential purchase of new or existing homes. Provides financial literacy workshops and counseling.

- **Hope Clubhouse of SW Florida**

3602 Broadway Avenue Fort Myers, FL 33901

Phone(s): (239) 267-1777

Fax: (239) 267-1774

Agency Type: Non-Profit-UW Partner

Office Hours: Monday-Friday 8 AM - 4 PM

Fees: None

Eligibility: Over 18 years old with a mental illness. Must have referral form and a Psychiatric evaluation from a psychiatrist.

Intake procedure: Call for information

Service Area: Lee County

HOPE Clubhouse offers people with a mental illness opportunities for meaningful work, education, friendships and support with housing in a supportive, caring dignified and respectful community setting. We offer support in securing paid employment in transitional, supportive an independent jobs. We also offer support in getting their GEDs, and going back to college. Weekend supports include socials for members to participate in so they are socializing with other members and not isolating themselves.

- **Hope HealthCare Services**

9470 Health Park Circle Fort Myers, FL 33908

Phone(s): (855) 454-3107, (800) 835-1673

Fax: (239) 482-7298

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 5 PM Hospice Houses - 24 hours

Fees: Vary by program

Eligibility: Eligibility will vary depending on services needed

Intake procedure: Call for information

Service Area: Lee, Hendry and Glades counties

Hope Healthcare Services is a not-for-profit, 501 (c)(3)-status community-based agency, nationally recognized as a leader in providing high-quality, innovative care. Services include hospice; all-inclusive care for the elderly; bereavement care; help for children who are grieving or have a serious illness. For more information, visit www.hopehcs.org.

Hope Caregiver Support Groups

12771 Westlinks Drive Suite 9 Fort Myers, FL 33913

Phone(s): (800) 835-1673

Office Hours: Varies by location

Fees: None

Eligibility: Open to all family caregivers

Intake procedure: Call for information

Service Area: Lee

The support groups explore ways of dealing with all the challenges of being a family caregiver. It is an opportunity to learn from the experiences of others and to encourage those who are in similar situations. Support groups held in Fort Myers, North Fort Myers, Bonita Springs and Lehigh Acres.

Hope Chest

13821 N Cleveland Avenue Fort Myers, FL 33903

Phone(s): (239) 652-1114

Office Hours: Monday-Friday 9 AM - 5 PM Saturday 9 AM - 4 PM; Donation Hours: 9 AM to 1 PM Monday -Saturday

Fees: None

Eligibility: None

Intake procedure: None

Service Area: Lee

Hope Chest is the resale store for Hope Hospice. Located in North Fort Myers, it features over 30,000 square feet of quality merchandise. New items arrive daily, and weekly sales offer shoppers bargains that are below the everyday low prices. Proceeds from sales at Hope Chest benefit Hope Hospice patients and families.

Hope Healing Hearts

13821 N. Cleveland Avenue North Fort Myers, FL 33903

Phone(s): (855) 454-3107

Office Hours: Monday- Friday 8 AM to 5 PM

Fees: Vary. Hope hospice provides services regardless of patients ability to pay.

Eligibility: Individuals coping with grief or loss

Intake procedure: Please call for more information

Service Area: Lee, Hendry and Glades counties

Hope counselors have specialized knowledge in helping individuals cope with grief issues related to experiences of change or loss. Our counseling staff always maintain the highest standards of integrity and confidentiality. Hope Healing Hearts counseling services also offers in-depth group sessions on specific topics such as: loss of a parent, loss of a child, loss of a pet, sudden loss/traumatic loss, strengthening the remaining family, working widows and widowers, loss of same sex partner, moving on and preparing for the holidays.

Hope HealthCare Services Center

1201 Wing Way Lehigh Acres, FL 33936

Phone(s): (855) 454-3107

Office Hours: Hospice care 24/7

Fees: Services are covered by most Medicare and Medicaid and many private insurance companies. Hope hospice provides services regardless of patients ability to pay.

Eligibility: Eligibility will vary depending on services needed

Intake procedure: Call for more information

Service Area: Lehigh Acres, Glades and Hendry counties

Hope Hospice provides a special kind of care designed to provide comfort and support to people of all ages who are facing a life limiting illness. We are committed to making sure that no one has to end their journey of life alone, afraid or in pain. We care for people in the place they call home. In most cases, the individual remains in their own residence.

However, Hope also provides services in other settings, such as nursing homes, assisted living facilities and hospitals as well as our Hospice Houses.

Hope Hospice Community Center

13821 N Cleveland Avenue North Fort Myers, FL 33903

Phone(s): (855) 454-3107

Office Hours: Monday - Friday, 8 AM - 5 PM Hospice Houses - 24 hours

Fees: Call for information

Eligibility: Call for information

Intake procedure: Call for information

Service Area: SWFL

Hope Healthcare Services is a not-for-profit, 501 (c)(3)-status community-based agency, nationally recognized as a leader in providing high-quality, innovative care. Hope is accredited by the Community Health Accreditation Program (CHAP), the national leader in improving the quality of care in the home-care industry, and is a recipient of the nationally acclaimed Circle of Life Award for excellence and innovation in patient care. For more information, visit www.hopehcs.org

Hope Hospice House - Cape Coral

2430 Diplomat Parkway E Cape Coral, FL 33909

Phone(s): (855) 454-3107

Office Hours: Monday - Friday, 8 AM - 5 PM Hospice Houses - 24 hours

Fees: Call for information

Eligibility: Call for information

Intake procedure: Call for more information

Service Area: Cape Coral

For patients who require a supervised setting or respite for the caregiver. This in-patient facility provides a home-like atmosphere where patients receive special care while being surrounded by friends and family members. Guests are welcome 24 hours a day. The facility features private suites, comfortable common areas including a family room, kitchen and living room, as well as a chapel, laundry facility, children's play room and a cafe. Guests are encouraged to walk the naturally preserved grounds and visit the unique butterfly gardens that surround the house.

Hope Hospice- Bonita Springs

27200 Imperial Parkway Bonita Springs, FL 34135

Phone(s): (855) 454-3107

Office Hours: Monday - Friday, 8 AM - 5 PM Hospice Houses - 24 hours

Fees: Call for information

Eligibility: Call for information

Intake procedure: Call for information

Service Area: Bonita Springs

For patients who require a supervised setting or respite for the caregiver. This in-patient facility provides a home-like atmosphere where patients receive special care while being surrounded by friends and family members. Guests are welcome 24 hours a day. The facility features private suites, comfortable common areas including a family room, kitchen and living room, as well as a chapel, laundry facility, children's play room and a cafe. Guests are encouraged to walk the naturally preserved grounds and visit the unique butterfly gardens that surround the house.

Hope Kids Care

9470 Health Park Circle Fort Myers, FL 33908

Phone(s): (855) 454-3107

Office Hours: Monday - Friday, 8 AM - 5 PM Hospice Houses - 24 hours

Service Area: Lee

Hope Kids Care provides developmentally appropriate care to infants, children and adolescents with life-limiting conditions. Children respond differently to illness and treatment, therefore a unique care plan is developed for each child with a focus and comfort and quality of life.

Hope PACE

2668 Winkler Avenue Fort Myers, FL 33901

Phone(s): (855) 454-3107

Office Hours: Monday - Friday, 8 AM - 5 PM

Eligibility: Age 55 or older, reside in Lee County, have health problems that qualify them for nursing home care, and be able to live safely in the community.

Intake procedure: Call for information

Service Area: Lee County

Hope PACE (Program for All-inclusive Care for the Elderly) is a Medicare/Medicaid program enabling people 55 and older to maintain independent living. Upon enrollment, participants receive all of their health care services through Hope PACE, including: primary medical and nursing care; medications and medical equipment; lab and diagnostic services; occupational, physical and speech therapy; transportation, social programs and more.

Hope Parkinson Program

9470 Health Park Circle Fort Myers, FL 33908

Phone(s): (855) 454-3107

Office Hours: Mon-Fri 8AM-5PM

Fees: Free

Eligibility: For individuals and families of individuals with Parkinson's Disease

Intake procedure: Call for times and information

Service Area: Lee

The mission of the Hope Parkinson Program is to provide those suffering from the illness with support, counseling and other services they need for quality of life. The Hope Parkinson Program's services and activities enable people with Parkinson's disease and their caregivers to experience the fullness of life.

Rainbow Trails Camp for Bereaved Children

Phone(s): (855) 454-3107, (800) 835-1673

Office Hours: Camp is held twice a year

Fees: No cost- Hope Hospice and community donations will cover all costs but donations are appreciated.

Eligibility: The participant will have experienced a death in their family within the past year. Special circumstances will be considered on a case by case basis. If your child has attended camp in the past, they will not be eligible again unless there was additional death or loss in their lives.

Service Area: Southwest

The annual camp is for any youth, ages 6-16, who have experienced a death in their family during the past year due to any cause. Special circumstances will be considered on a case-by-case basis. If a child has attended the camp in the past they will not be eligible to attend again unless there was an additional lost in their lives.

- **Housing Authority of the City of Fort Myers**

4224 Renaissance Preserve Way Fort Myers, FL 33916

Phone(s): (239) 344-3220

Fax: (239) 332-6695

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Income eligibility

Intake procedure: Applications

Service Area: Fort Myers

Safe, sanitary and affordable housing for low to very low income families.

Bonair Towers

1915 Halgrim Avenue Fort Myers, FL 33901

Phone(s): (239) 278-7268

Office Hours: M, W, F 9am-4pm

Fees: No fee for application

Eligibility: For Seniors 62 and older

Intake procedure: Housing Authority Application

Service Area: Lee

Low Income Senior Housing Complex from Housing Authority of the City of Fort Myers.

Broadway Apartments

2909 Broadway Avenue Fort Myers, FL 33901

Phone(s): (239) 332-6840

Office Hours: By appointment only

Fees: Call or fees

Eligibility: Minimum 40% AMI or higher

Intake procedure: Call for appointment

Service Area: Lee

Affordable housing with minimal rent requirements. 20 one and two bedroom units. Must have a household income of 40% or higher of the AMI for the family size.

Covington Meadow

1400-1401 Parkwood Palm Boulevard Lehigh Acres, FL 33936

Phone(s): (239) 332-6840

Office Hours: By appointment only

Eligibility: Minimum of 40% of AMI or higher

Intake procedure: Call for appointment

Service Area: Lee

Affordable housing with minimum rent requirements. 16 three bedroom townhouse units. Must have household income of 40% or higher of AMI for the family size.

Royal Palm Towers

2425 Bay Street Fort Myers, FL 33901

Phone(s): (239) 332-6162

Office Hours: M,W,F 8-4

Fees: No application fee

Intake procedure: Must complete interview with Housing manager and intake specialist

Service Area: Lee

Housing project for seniors run by the Fort Myers Housing Authority.

Section 8 Voucher Program

4224 Renaissance Preserve Way Fort Myers, FL 33907

Phone(s): (239) 344-3220

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Please contact agency for eligibility

Intake procedure: Application to be filled out on site

Service Area: Lee

Section 8 is a federal rent subsidy program under the Federal Department of Housing and Urban Development (HUD) that provides vouchers to eligible households. The Housing Choice Voucher Program (HCV) provides rental assistance to private landlords for approved units selected by the voucher holder.

Southward Village

2990 Edison Avenue Fort Myers, FL 33916

Phone(s): (239) 332-6635

Office Hours: M,W,F 9 AM - 4 PM

Fees: Please call for housing costs

Eligibility: Low Income Families

Intake procedure: Housing Authority application - Will need IDs, proof of income and credit and background check

Service Area: Fort Myers

Low Income Family Housing Complex from Housing Authority of the City of Fort Myers.

Stella Apartments

2720 Royal Palm Avenue Fort Myers, FL 33901

Phone(s): (239) 332-6840

Office Hours: By appointment

Eligibility: Minimum of 40% AMI or higher

Intake procedure: Call for appointment

Service Area: Lee

Affordable housing with minimum rent requirements. Must have household income of 40% or higher of the AMI for family size.

- **Human Trafficking Awareness Partnerships**

P.O. Box 1113 Sanibel, FL 33957

Phone(s): (239) 415-2635, (239) 292-3834

Fax: (239) 415-0230

Agency Type: Private, Non-Profit

Office Hours: Monday-Friday 9 AM - 5 PM; messages answered within 24 hours

Fees: None, honorariums are accepted

Eligibility: None

Intake procedure: We do not directly provide victim services, but can make referrals.

Service Area: Local, National, International

Human Trafficking training and awareness events. Information about services and referrals to services. ARTREACH prevention program and TIPS (Trafficking Interactive Prevention Simulation) for youth (www.htapARTREACH.org) and 'Point of Contact, Point of Rescue' training program or business owners, medical professionals and libraries.

- **Impact for Developmental Education, Inc.**

1650 Medical Lane #4 Fort Myers, FL 33994

Phone(s): (239) 334-6160, (239) 242-6355

Fax: (239) 334-1339

Agency Type: Non-Profit-UW Partner

Office Hours: Monday -Friday, 7 AM - 5PM

Fees: Fee for Shining Stars preschool. Full-time & part-time options available. Call for information. Scholarships available.

Eligibility: Developmental delay; Preschool option open to all children age 2-5.

Intake procedure: Birth to three children are referred from Early Steps Program for services. 3-5 year olds referred from Lee County School System. Preschool option for all children 2-5.

Service Area: Lee

Early intervention services for children birth through 5 years with developmental delays and disabilities. Birth - 3 services are provided in natural environments by Infant Toddler Developmental Specialists. Services educate parents and care providers to work with children to promote development. Pre-K ESE classrooms in two preschools in Cape Coral and Fort Myers are contracted through the Lee County School System. Education programs and educationally relevant therapies are provided in classrooms with certified teachers, therapists and paraprofessionals. Part-time school nurse and trained staff available for children with minor medical needs. Pre-K Shining Stars preschool & free Voluntary Pre-K option available for inclusion in our classrooms. Fee based program. Scholarships available.

- **Interfaith Charities of South Lee**

17592 Rockefeller Circle Fort Myers, FL 33967

Phone(s): (239) 267-3510

Fax: (239) 432-9936

Agency Type: Non-Profit-UW Partner

Office Hours: Monday-Friday, 8 AM - 2 PM; Saturdays 8 AM - 12 PM

Fees: No charge for services

Eligibility: Must live in service area (south of Gladiolus Road and north of Coconut Road in Estero), along US 41 or I-75

Intake procedure: Proof of address, verification of identity of all household members

Service Area: Estero/ San Carlos Park/ Island Park

Providing assistance to individuals and families in Estero/San Carlos Park/Island Park area. Services include: Food pantry, financial assistance and education, income tax service (Vita), fax and notary service, summer lunch for children, food stamp registration site, meals on wheels.

- **Into the Jordan Ministries**

2701 Cleveland Avenue Suite 160 Fort Myers, FL 33901

Phone(s): (239) 938-4786

Agency Type: Private, Non-Profit

Office Hours: M-F, 10am-5pm

Fees: None

Eligibility: Must be a victim of sex trafficking or commercial sexual exploitation. Individuals who have worked in the sex for sale industry qualifies.

Intake procedure: Call for appt

Service Area: National

Services include: outreach, counseling, group counseling, mentoring, wellness groups, crisis clothing services and residential placement for women (ages 16-40) who are victims of sexual exploitation, sex trafficking and currently engaging in sex work (strip clubs, prostitution, escort services, online services, etc.).

- **Jewish Federation of Lee and Charlotte Counties**

9701 Commerce Center Court Fort Myers, FL 33908

Phone(s): (239) 481-4449

Fax: (239) 481-0139

Agency Type: Non-Profit

Office Hours: Monday - Thursday, 9 AM - 5 PM; Friday, 9 AM - 4 PM

Fees: Vary

Eligibility: Program available for anyone interested in Jewish faith and culture

Intake procedure: Please call for program information before going to office

Service Area: Charlotte and Lee

Provides social and educational programs and classes. Also provides counseling (limited) and social service referrals, food pantry (call before), and nursing home visitation for Jewish holidays.

- **Kiwanis Club of Lehigh Acres Foundation**

Kiwanis Thift Store 15 Homestead Road S Lehigh Acres, FL 33936

Phone(s): (239) 369-6336

Agency Type: Non-Profit

Office Hours: Monday -Saturday 9AM - 5PM

Fees: Vary

Service Area: Lee

Offers gently used clothing, household items and furniture at very reasonable prices. Provides opportunity for individuals to fulfill community service hours requirements for various public agencies. Provides clothing, furniture and household items to individuals and families in need via a voucher program with Lehigh Community Services.

- **Knox Academy, Inc.**

27975 Old 41 Road Suite 101 Bonita Springs, FL 34135

Phone(s): (239) 221-7235

Fax: (239) 221-7143

Agency Type: Private, Non-Profit

Office Hours: Monday-Friday 7:45am-4pm

Fees: Tuition and curriculum fees; accepts McKay and Step Up scholarships

Eligibility: In 6th-12th grades. Must go through interview process

Intake procedure: Interview and academic assessment, social-emotional needs assessment

Service Area: Lee and Collier counties

A therapeutic school for 6th to 12th grade, for children with emotional disturbances or high functioning disabilities. Knox Academy offers a highly credentialed and professional staff, art therapy, pet therapy, cognitive behavioral therapy and job readiness/placement through Vocational Rehabilitation.

- **Kristin Brooks Hope Center**

1250 24th Street NW Suite 300 Washington, DC 20037

Phone(s): (800) 442-4673

Fax: (202) 536-3206

Agency Type: Non-Profit

Office Hours: 24 hours a day, 7 days a week

Fees: None

Eligibility: All

Intake procedure: Calling number will connect caller to the closest crisis center.

Service Area: National

Hope Line

If you, or someone you know, are having thoughts about suicide, call 1-800-442-HOPE. Calls are connected to a certified crisis center nearest the caller's location. Services are available 24 hours a day, seven days a week.

- **LARC, Inc**

2570 Hanson Street Fort Myers, FL 33901

Phone(s): (239) 334-6285, (239) 498-5520

Fax: (239) 334-1736

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 4 PM

Fees: Vary

Eligibility: For person's with intellectual and developmental disabilities

Intake procedure: None

Service Area: Lee

Programs and services designed to assist people with intellectual and developmental disabilities reach their optimal level of functioning in the least restrictive setting. Services include self-care training, vocational training, supported employment, group homes, supported living, community inclusion, and advocacy support. LARC's main campus is located at the corner of Hanson Street and Evan's Avenue in Fort Myers. The address of LARC's new Bonita Spring's facility is 25221 Bernwood Dr. #7, Bonita Springs, FL 34135.

LARC, Inc. - Bonita Springs

25221 Bernwood Drive Suite 7 Bonita Springs, FL 34135

Phone(s): (239) 498-5520, (239) 334-6285

Office Hours: Monday - Friday, 8 AM - 4 PM

Fees: Vary

Eligibility: Individuals with intellectual and developmental disabilities.

Intake procedure: None

Service Area: Lee

Mission is to promote and provide opportunities for people with intellectual and developmental disabilities reach their optimal level of functioning in the least restrictive setting. Services include self-care training, vocational training, supported employment, residential living homes, supported living, community inclusion and advocacy support. LARC's main location is at the corner of Hanson Street and Evan's Avenue in Fort Myers.

- **La Leche League**

Various locations in Lee County

Phone(s): (800) 525-3243, (847) 519-7730

Agency Type: Non-Profit

Office Hours: Day and night meetings at 10 am and 7 pm

Fees: Membership dues, but aren't required to join

Eligibility: Any woman who is expecting or has a baby

Intake procedure: Please call for more information on meetings

Service Area: Lee County

Breast feeding support groups. Day and night meetings in Cape Coral, Fort Myers, and Lehigh Acres.

- **Lee BIA Builders Care**

10501 Six Mile Cypress Parkway Suite 104 Fort Myers, FL 33966

Phone(s): (239) 938-0056

Fax: (239) 936-5839

Agency Type: Non-Profit

Office Hours: M - F; 8:30 AM - 5 PM

Fees: No cost. However, liens may be required if work value exceed \$25K

Eligibility: Elderly or disabled, and low income. Single family owner occupied structure for rehabilitation work (no mobile homes, condos, rentals, duplexes, etc.). However, we do provide ramps if needed on mobile homes. That is the only work we consider on mobile homes.

Intake procedure: Application. Emergencies served first. Waiting list for most services.

Service Area: Lee

Provides emergency construction services at no cost. Specializes in handicap accessibility, roof, electrical, plumbing and air conditioning. Also constructs wheelchair ramps. No mobile homes for roof, electrical, plumbing or air condition. Can sometimes provide wheelchair ramps for mobile homes.

- **Lee County 4-H**

Phone(s): (239) 533-4327

Fax: (239) 485-2305

3406 Palm Beach Boulevard

Fort Myers, FL 33916

Agency Type: Non-Profit

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Children 5-18 and their families

Intake procedure: Contact the 4-H program at the local Extension office.

Service Area: Lee

4-H offers young people ages 5-18 an opportunity to share learn and grow through a variety of enjoyable projects and events that help build self-confidence and other critical life skills. The goal of the Lee County 4-H Program is to build strong productive citizens through the development of the whole person by providing opportunities for enjoyable, hands-on educational programs designed to develop leadership, citizenship and teamwork skills.

- **Lee County 9-1-1 Program**

14752 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone(s): (239) 533-3930

Fax: (239) 485-2061

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: .50 cents per month per residential phone line.

Eligibility: None

Intake procedure: Call 911

Service Area: Lee

911 database supplies full address information in the event of an emergency. Public can apply for street and house identification through Lee County addressing program at (239) 533-3932.

- **Lee County Alliance for the Arts**

10091 McGregor Boulevard Fort Myers, FL 33919

Phone(s): (239) 939-2787

Fax: (239) 939-0794

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM, Saturday 9 AM - 12 PM

Fees: Varies with program

Eligibility: None

Intake procedure: Call for more information

Service Area: Lee County

Art classes for children and adults, jazz concerts, summer arts camp, gallery exhibitions, theater, film, local farmers Greenmarket, open doors gifted program, local arts agency advocate and resource for all Lee County arts and culture. connecting art, culture and community! Also offers a variety of summer camp programs. Call for camp information.

- **Lee County Bar Association**

PO Box 1387 Fort Myers, FL 33902

Phone(s): (239) 334-0047, (239) 334-4491

Fax: (239) 334-0523

Agency Type: Membership

Office Hours: Monday - Friday, 9 AM - Noon; 1PM- 4 PM

Fees: Membership dues for lawyers on list; \$50 fee for lawyer referral

Eligibility: Open to all

Intake procedure: Call or e-mail for a list, lawyers who wish to join should call main office for information.

Service Area: Lee

The Lee County Bar Association supports the citizens of Lee County in many ways, including but not limited to: Legal clinics on important topics of local interest; Promotes the Rule of Law with student programs such as Moot Court and annual Mock Trial competitions, and School Speakers for Constitution Week; Provides a Lawyer Referral Service to connect the public with qualified attorneys for a \$50 fee, for up to 30 minute consultation.

- **Lee County Coalition for a Drug Free SW Florida**

PO Box 61688 Fort Myers, FL 33906

Phone(s): (239) 931-9317

Fax: (239) 332-0287

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: None

Eligibility: Open to All

Intake procedure: Call to schedule events or find out about existing events in the area. Information can also be found on www.drugfreeswfl.org

Service Area: Lee

Provides drug abuse prevention programs to SWFL schools, parents, youth, seniors, organizations, businesses, law enforcement and religious organizations. Major activities include: Lee County Drug House Odyssey, Conference on Addictive Disorders, biyearly; Red Ribbon Week, Community Needs Assessments and Coalition Meetings featuring prevention information for families.

- **Lee County Department of Human Services**

2440 Thompson Street Fort Myers, FL 33901

Phone(s): (239) 533-7900

Fax: (239) 533-7960

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM; intake 8 AM - 12 PM first come first serve depending on demand. No intake on Wednesdays

Family Self-Sufficiency Program/ Lee County Dept. Human Services

Office Hours: Intake Mon; Tues, Thurs, Friday 8AM - 12 PM clients are seen on a limited first come first served basis

Fees: None

Eligibility: Income or program requirements.

Intake procedure: Varies depending upon program. Call main number for more information.

Service Area: Lee

Emergency services to assist eligible households with mortgage, rent, and utility expenses when they encounter an unforeseen financial hardship, such as illness, or temporary loss of income. Limited prescription assistance when funds available. Also funds are available for qualifying home who need to pay for Ambulance or Airlift bill. Qualifying homeless households may receive housing placement and ongoing resource coordination. Deposit for rent or electric are available. Persons who are HIV+ or have AIDS and meet eligibility criteria may receive assistance with rent, mortgage, utilities and service coordination. Financial hardship must be due to the HIV+ status of a household member. Vocational training and supportive services are available to families wishing to increase their self-sufficiency. Currently the job training class teaches medical office skills.

Housing Services/ Lee County Department of Human Services

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Income must be verified

Intake procedure: Need Photo ID, Proof of income and application

Service Area: Lee

The purpose of the Housing Services Program is to address substandard living conditions and to ensure decent, safe, and sanitary living environments. The program offers a variety of affordable housing services designed to meet the needs of eligible low-income households. Services include housing rehabilitation, emergency home improvement repairs for

homeowners and home buyer down payment assistance as well as developing supported housing. Housing Services also administers the Neighborhood Stabilization Program for Lee County. For more information, visit Human Services' website at <http://dhs.leegov.com/programs/housingservices/Pages/Overview.aspx> or visit Lee County's NSP website at <http://nsp.leegov.com/>.

Lee County Veterans

Phone(s): (239) 533-8381

Office Hours: Monday-Friday 8am-4pm

Fees: None

Eligibility: Veterans

Intake procedure: Documentation varies by program being applied for.

Service Area: Lee County

Assists with various applications for VA benefits.

Neighborhood Accountability Boards/Moral Reconciliation Therapy

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Youth who have committed a crime; referrals only accepted from the Department of Juvenile Justice with approval from the State Attorney's Office.

Intake procedure: Staff will meet with youth and parent/guardian-program is voluntary

Service Area: Lee

NAB represents a community-based decision-making process aimed at repairing the harm caused by youth against victims and neighborhoods. Neighborhood Accountability Boards are facilitated by staff and consist of community volunteers who take part in a conference with the youth, their family, and the victim. Together, they develop a case plan which focuses on the youth's strengths to determine how to repair the harm. MRT-Moral Reconciliation Therapy is an organized, cognitive-behavioral 12-step treatment curriculum designed to enhance self-image, promote growth of a positive, productive identity, and facilitate the development of higher stages of moral reasoning.

Neighborhood Building/ Lee County Dept. of Human Services

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Charleston Park, Pine Manor, Page Park, Palmona Park, and Suncoast Estates

Intake procedure: Through neighborhood centers

Service Area: Lee

Utilizes U.S. Department of Housing and Urban Development funds for infrastructure, code enforcement, housing, and public services to revitalize neighborhoods in Lee County. Neighborhoods include Charleston Park, Page Park, Palmona Park, Pine Manor, and Suncoast Estates.

- **Lee County Domestic Animal Services**

5600 Banner Drive Fort Myers, FL 33912

Phone(s): (239) 533-7387

Fax: (239) 277-7387

Agency Type: Governmental

Office Hours: Lost & Found Pet Center Mon-Sat 8 am - 4 pm; Pet Adoption Center Mon-Sat 11:30 am - 3:30 pm; Veterinary Services Center Mon-Fri 8am-4pm.

Lee County Domestic Animal Services is a tax-funded government domestic stray animal control agency dedicated to: Ensuring public safety and health; Providing education on responsible pet ownership and compliance of local ordinances and State Statutes relating to animals; Reducing pet overpopulation through non-lethal humane methods; Strengthening the human-animal bond to reduce the number of animals surrendered to overcrowded shelters; Reuniting lost and missing pets with rightful owners; and Adoption of unwanted, abused and neglected animals into loving, permanent homes.

- **Lee County Emergency Medical Services**

14752 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone(s): (239) 533-3911

Fax: (239) 485-2626

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Based on services

Eligibility: All Lee County residents

Intake procedure: Call 911

Service Area: Lee

Provides out-of-hospital Advanced Life Support (ALS) care and transportation of sick and injured residents of Lee County to the most appropriate medical facility. Dial 911 for emergency assistance.

- **Lee County Homeless Coalition**

1500 Colonial Boulevard Suite 221 Fort Myers, FL 33907

Phone(s): (239) 322-6600

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Fees: None

Eligibility: None

Service Area: Lee County

The Homeless Coalition is an advocacy group of community members whose goal is to end homelessness. The coalition meets the third Thursday of each month from 5:30 - 7:00 pm. For more information please visit their website at www.leehomeless.org.

- **Lee County Housing Authority**

14170 Warner Circle N North Fort Myers, FL 33903

Phone(s): (239) 997-6688

Fax: (239) 997-7970

Agency Type: Non-Profit

Office Hours: Monday - Friday, 7 AM - 4:30 PM

Fees: No application fee

Intake procedure: Please bring SS Card and photo ID

Service Area: Lee

Programs Offered: Public Housing, Section 8 Housing Voucher Program, Family Self-Sufficiency Program, and Resident Opportunity Self Sufficiency Program.

- **Lee County Justice Center**

1700 Monroe Street Fort Myers, FL 33901

Phone(s): (239) 533-2884

Agency Type: Governmental

Office Hours: Mon- Fri 8:30 AM - 5 PM

Fees: None

Eligibility: Individuals who are filing for Injunctions for Protection

Intake procedure: Appointments are on a walk in basis, first come first serve from of 8:30 AM and 3 PM

Service Area: Lee

Lee County Domestic Violence Unit

The Domestic Violence Unit assists individuals who are filing for Injunctions for Protection. Assistance is available for Domestic Violence Injunction, Dating Violence Injunction, Sexual Violence Injunction, Repeat Violence Injunction and Stalking Injunctions.

- **Lee County Legal Aid Society, Inc.**

2211 Widman Way Suite 600 Fort Myers, FL 33901

Phone(s): (239) 334-6118

Fax: (239) 334-4305

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: Client is responsible for filing fees, court costs and expert witnesses

Eligibility: Client must have at least one minor child and be at 200% of Federal Poverty Level. Assets can not exceed \$5000 except marital home.

Intake procedure: Please call main number to set up appointment and for pre-screening. Application process requires valid photo ID and proof of income. Asset paperwork may also be required

Service Area: Lee

Legal Aid represents clients in Lee County who have minor children and are low income (at 200% of Federal Poverty Level) in matters of family law. Clients should call in for pre-screening to determine eligibility. Prescreening will include the client's basic information, number of children, income, assets and type of case. Cases that may be handled by Legal Aid include divorce (dissolution of marriage in cases where there are minor children), private dependency (abused abandoned or neglected children), custody, paternity and step-parent adoptions.

- **Lee County Library System**

2345 Union Street Fort Myers, FL 33901
Phone(s): (239) 533-4800, (239) 479-4636
Fax: (239) 485-1100
Agency Type: Governmental
Office Hours: Monday - Friday 8 AM- 5 PM

The priority of the Lee County Library System is to meet the growing needs of our community through accessible library services.

Bonita Springs Public Library

26876 Pine Avenue Bonita Springs, FL 34135
Phone(s): (239) 533-4860, (239) 479-4636
Office Hours: Mon., Wed. & Thurs. 10am-6pm Tues. 12pm-8pm; Fri. –Sat. 9am-5pm
Fees: Free to residents; \$60 for 1-year non-resident, \$15 for 3-month visit; \$5 for an additional consecutive month.
Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.
Intake procedure: Bring proof of residency.
Service Area: Bonita Springs

The Bonita Springs Public Library provides a solid collection for local residents, as well as reference service, a busy youth services department, and services including Internet access and word processing capability. The library offers free programs for adults, teens and children, including storytime.

Books by Mail

1651 Lee Street Fort Myers, FL 33901
Phone(s): (239) 533-4444, (239) 479-4636
Office Hours: Monday - Friday, 9 AM - 5 PM
Fees: None
Eligibility: Children and adults who cannot visit the library system's branches or the Bookmobile due to a physical or medical disability and their caregivers qualify for Books-By-Mail service.
Intake procedure: Call for application
Service Area: Lee

Books-By-Mail is a fast, convenient service that supplies books, audio books, music cds and DVDs to people who are unable to use the library system due to temporary or long-term physical and medical disabilities.

Cape Coral-Lee County Public Library

921 SW 39th Terrace Cape Coral, FL 33914
Phone(s): (239) 533-4500, (239) 479-4636
Office Hours: Mon-Wed 9am - 8pm; Thurs 9am - 6pm; Fri & Sat 9am - 5pm
Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.
Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.
Intake procedure: Need local ID for library card
Service Area: Cape Coral

The Cape Coral-Lee County Public Library is one of six regional libraries serving Lee County. The Spanish architecture of the building is distinctive and often remarked on. The library has an arts and humanities emphasis and is the only public library in the county that has the 34-volume Dictionary of Art. The Friends of the Library organization operates an art gallery with artwork by local artists changing regularly. There is a butterfly garden with fountain and several areas for quiet reading. There is a large meeting room, small conference room, public Internet access, wireless and wired Internet access for laptops. The library serves a large youth population with a variety of free programming for toddlers through teens.

Captiva Memorial Library

11560 Chapin Lane Captiva, FL 33924

Phone(s): (239) 533-4890, (239) 479-4636

Office Hours: Tues, Thurs 10am - 6pm, Wed 12pm - 8pm, Fri & Sat 9am - 5pm

Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.

Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.

Intake procedure: Need local ID for free library card

Service Area: Captiva Island

The Captiva Memorial Library, set on beautiful Captiva Island, offers residents and visitors access to the collections of the entire library system, as well as many convenient services. Internet access, word processing capabilities and programming supplement the library's collection, which has an emphasis on local information and nature sources. The library sponsors free programs for adults, teens and children, including family programs. The support of the Captiva Memorial Library Board enables the library to provide an array of programs to patrons and visitors.

Dunbar Jupiter Hammon Public Library

3095 Blount Street Fort Myers, FL 33916

Phone(s): (239) 533-4150, (239) 479-4636

Office Hours: Tues 12pm - 8pm Wed & Thurs: 10am - 6pm Fri-Sat 9am - 5pm

Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.

Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.

Intake procedure: Need local ID for free card

Service Area: Dunbar

The Dunbar Jupiter Hammon Public Library is home to the largest African-American Book Collection in Southwest Florida. There is Internet access, room for meetings, studying, and WiFi. The library offers free programs for adults, teens and children, including storytime.

East County Regional Library

881 Gunnery Road Lehigh Acres, FL 33971

Phone(s): (239) 533-4200, (239) 479-4636

Office Hours: Monday - Wednesday: 9am - 8pm, Thursday: 9am - 6pm, Friday & Saturday: 9am - 5pm

Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.

Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.

Intake procedure: Need local ID for free card

Service Area: Lehigh Acres

The East County Regional Library is a 40,000 square foot facility serving Lehigh Acres and the greater part of East Lee County. It features a large meeting room that will seat 150 people, over 50 computers, typewriters and study rooms for public use. The library offers complete reference services for people of all ages as well as free programs for adults, teens and children, including story time. The facility also houses the Lee County Library System's Processing Center. Library Processing Center is the heart of library operations, where books, DVDs, CDs and other materials are ordered, received, processed, catalogued and sent out to all Lee County Library System locations.

English Cafe

21100 Three Oaks Parkway Estero, FL 33928
Phone(s): (239) 533-4440, (239) 479-4636
Office Hours: Please see description notes
Eligibility: Should have basic english skills
Intake procedure: Advanced registration is not necessary
Service Area: Lee County

The English Cafe is free, informal conversation session for adult ESOL/ESL students. The 90 minute sessions provide adult learners an opportunity to practice speaking English with native speakers. Topics include everyday situations, current events, and cultural areas. English Cafe is offered several times each week at locations throughout Lee county.

Fort Myers Regional Library

2450 First Street Fort Myers, FL 33901
Phone(s): (239) 533-4600, (239) 485-1162
Office Hours: Monday - Wednesday: 9am - 8pm; Thursday: 9am - 6pm; Friday & Saturday: 9am - 5pm
Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.
Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.
Intake procedure: Local ID needed for free card
Service Area: Fort Myers

The library is home to the Lee County Library System's main collection of legal, business and financial information as well as a complete run of The Fort Myers News-Press and The New York Times on microfilm. Additionally, the facility houses the library system's main genealogy collection and often has volunteer genealogists available by appointment for general assistance. The library offers free programs for adults, teens and children, including storytime. Special volunteer opportunities including: assembling genealogical or library programs, reviewing audio and video materials in mending, assisting patrons with genealogy searches, (Internet, microfilm and Dynix), and assisting patrons on the computers.

Lakes Regional Library

15290 Bass Road Fort Myers, FL 33919
Phone(s): (239) 533-4000, (239) 479-4636
Office Hours: Monday - Wednesday: 9am - 8pm Thursday: 9am - 6pm Friday & Saturday: 9am - 5pm
Fees: Free for residents, \$15 for 3 month visitors card, \$60 non-resident card valid for 1 year; \$5 for an additional consecutive month.
Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.
Intake procedure: Need local ID for free library card
Service Area: Lee

It features an Audio/Visual room with the library system's largest collection of books on CD, 75 public access computers (most with Internet access), quiet reading areas with comfortable seating, and the library system's first coffee area. Other features include a young adult room, a children's area complete with a storytelling room, puppet theater and story garden. There is a large meeting room with seating for 180. A smaller conference room is also available.

Lee County Bookmobile

21100 Three Oaks Parkway Estero, FL 33928
Phone(s): (239) 533-4440, (239) 479-4636
Office Hours: Monday - Friday, hours vary
Eligibility: For families living in housing projects, rural areas, and low income neighborhoods
Intake procedure: Call or go online to find bookmobile schedule
Service Area: Lee

Provides mobile library service to families living in housing projects, rural areas, and low income neighborhoods. The bookmobile is also available for special visits to schools and community events by appointment.

North Fort Myers Public Library

2001 North Tamiami Trail NE North Fort Myers, FL 33903

Phone(s): (239) 533-4320, (239) 479-4636

Office Hours: Monday, Wednesday, Thursday: 10am - 6pm; Tuesday: 12pm - 8pm; Friday & Saturday: 9am - 5pm

Fees: Free to residents, \$60 for 1 year non-resident, \$15 for 3 month visitor; \$5 for an additional consecutive month.

Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.

Intake procedure: Need local ID for free library card

Service Area: English. Spanish based on staff availability.

Offers a full collection, reference service, and a youth services department as well as Internet access, and free programs for adults, teens and children, including storytime. Patrons can borrow CD books, music on CD, DVDs and magazines as well as books.

Northwest Regional Library

519 Chiquita Boulevard N Cape Coral, FL 33993

Phone(s): (239) 533-4700, (239) 479-4636

Office Hours: Monday, Wednesday, Thursday: 10am - 6pm Tuesday: 12pm - 8pm Friday & Saturday: 9am - 5pm

Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.

Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.

Intake procedure: Need local ID for free library card.

Service Area: Cape Coral

Education is the focus of Northwest Regional Library so a vast array of educational resources is available to students of all ages. However, there is much more for patrons to explore as the library offers a collection of over 100,000 items. Seating for readers, a children's area, public computer stations, wireless Internet, and four reading gardens are available for patron enjoyment. One feature that distinguishes Northwest from the other Lee County regional libraries is its huge exhibit space. Measuring nearly 800 square feet, the exhibit space showcases educational displays and top-notch national exhibits to augment the diverse and exciting programs at the library.

Outreach Services/ Literacy Program

21100 Three Oaks Parkway Estero, FL 33928

Phone(s): (239) 533-4440, (239) 479-4636

Office Hours: Monday - Friday, 9 AM - 5 PM

Eligibility: Adults and immigrants who are learning to speak, read, and write in English

Intake procedure: Call for local times and appointments

Service Area: Lee

Resources are located at each branch to help adults improve their reading and writing skills in order to participate more fully in community life. These books, audio tapes, and videos have been gathered together and placed on distinctive Plexiglas shelving in each of our branch libraries. Materials on the READY Shelf have been selected to help adults gain reading and writing English skills/ In addition, materials designed to improve basic mathematics skills and prepare for GED examinations are located here, as well as in the regular collection. Books to help literacy teachers and tutors as they work with basic literacy or English as a second language students are on the READY Shelf. All materials are available with a Lee County library card.

Outreach Services/Multicultural Program

519 Chiquita Blvd. N. Cape Coral, FL 33993

Phone(s): (239) 533-4705, (239) 479-4636

Office Hours: Monday - Friday, 9 AM - 5 PM

Eligibility: New immigrant families and persons from cultures without a library tradition

Service Area: Lee

The Multicultural Program of the Lee County Library System reaches out to the growing multicultural population of Lee County. Our aims are to: Promote the library's services to new immigrant families and persons from cultures without a

library tradition; Reach out to diverse communities; Gather information from the multicultural community on the need for library services, programs, and multilingual materials; Develop the multilingual collections in all libraries; and Work with local social, civic, and faith-based organizations representing multicultural communities.

Pine Island Public Library

10700 Russell Road NW Bokeelia, FL 33922

Phone(s): (239) 533-4350, (239) 479-4636

Office Hours: Tuesday, Thursday: 10am - 6pm, Wednesday: 12pm - 8pm, Friday & Saturday: 9am - 5pm

Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.

Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.

Intake procedure: Local ID needed for free card

Service Area: Pine Island

The Pine Island Public Library offers a full collection, reference services, Internet access and a youth services department as well as free programs for adults, teens and children, including storytime. Patrons can borrow DVDs, CDs and magazines as well as books.

Riverdale Branch Library

2421 Buckingham Road Fort Myers, FL 33905

Phone(s): (239) 533-4370, (239) 479-4636

Office Hours: Tuesday: 12 pm - 8pm Wednesday & Thursday: 10am - 6pm Friday & Saturday: 9am - 5pm

Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.

Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.

Intake procedure: Local ID needed for free card

Service Area: Fort Myers

The Riverdale Branch Library offers a solid collection, including audio CDs, DVDs and magazines. The library also offers Internet access, WiFi, reference services and free programs for adults, teens and children, including storytime.

South County Regional Library

21100 Three Oaks Parkway Estero, FL 33928

Phone(s): (239) 533-4400, (239) 479-4636

Office Hours: Monday - Wednesday: 9am - 8pm, Thursday: 9am - 6pm, Friday & Saturday: 9am - 5pm

Fees: Free to residents. \$60 for 1-year non-resident, \$15 for 3-month visitor; \$5 for an additional consecutive month.

Eligibility: Library cards are issued free to individuals who live in Lee County, are employed in Lee County, own property or a business in Lee County or are students in Lee County. Proof of eligibility is required.

Intake procedure: Local ID needed for free library card

Service Area: Estero

The South County Regional library is a 32,600-square-foot facility with the Lee County Library System's only computer training room. The library is a regional, providing a full collection, extensive holdings in its specialty (science and technology), complete reference services, a large youth services department, Internet access, reference periodicals, study rooms, and more.

Talking Books Library

1651 Lee Street Fort Myers, FL 33901

Phone(s): (239) 995-2665, (800) 854-8195

Office Hours: Monday - Friday: 9 a.m. - 5 p.m.

Eligibility: Children and adults of all ages who cannot see well enough to read conventional print, or who have a physical limitation that prevents holding a book or turning a page.

Service Area: Lee

Talking Books Library provides recorded books and equipment for adults and children who need to hear their reading because of a temporary or permanent disability. Demonstrates and loans assistive devices for short term use. Loans descriptive videos for persons who have a visual disability.

Telephone Reference System

2450 First Street Fort Myers, FL 33901

Phone(s): (239) 479-4636

Office Hours: Monday - Wednesday: 9 a.m. - 8 p.m.; Thursday: 9 a.m. - 6 p.m.; Friday, Saturday: 9 a.m. - 5 p.m.

Fees: None

Eligibility: Must have a library card

Intake procedure: Have Library card available

Service Area: Lee

Librarians are available by phone from Monday - Wednesday: 9 a.m. - 8 p.m.; Thursday: 9 a.m. - 6 p.m.; Friday, Saturday: 9 a.m. - 5 p.m.

- **Lee County Medical Society**

13770 Plantation Road Suite 1 Fort Myers, FL 33912

Phone(s): (239) 936-1645

Fax: (239) 936-0533

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: None for public

Eligibility: Referral information open to all

Intake procedure: Call 239-936-1645 or visit online.

Service Area: Lee County

Lee County Medical Society/Physician Referral Line

Physician referrals for M.D.s and D.O.s, speaker's bureau, membership pictorial directories, and public awareness programs.

- **Lee County Parks and Recreation**

3410 Palm Beach Boulevard Fort Myers, FL 33916

Phone(s): (239) 533-7275

Fax: (239) 485-2300

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM main office; programs vary throughout locations

Fees: Varies

Eligibility: None

Intake procedure: Some applications required

Service Area: Lee

Large variety of programs and facilities available throughout Lee County for all ages. All locations offer programs; some fees attached.

Special Needs Program-Lee County Parks and Rec

18412 Lee Road Fort Myers, FL 33967

Phone(s): (239) 267-2181

Office Hours: Varies

Fees: Varies

Eligibility: Varies depending on program

Intake procedure: Call for intake; assessment form

Service Area: Lee

Offers a variety of special needs programs, for example summer camp, after school program, social and a variety of clubs available in Lee County for all ages. Some locations where programs are offered are: Karl J Drews Center and Schandler Hall Lions Building. Some fees apply.

- **Lee County Sheriff's Office**

14750 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone(s): (239) 477-1000

Agency Type: Governmental

Office Hours: 24/7

The Lee County Sheriff's Office is a 24-hour-a-day law enforcement agency responsible for safeguarding lives and property, respectfully enforcing the laws of the land and working cooperatively with the community to lessen the impact of crime on the lives of residents and visitors in Lee County.

CASE Program - Communities Against Senior Exploitation

Phone(s): (239) 258-3280, (239) 258-3292

Office Hours: Monday - Sunday, 7 AM - 5 PM

Fees: None

Eligibility: CASE is designed for older adults, caretakers and anyone else who would like to learn ways to avoid falling prey to con-artists.

Intake procedure: Call to request a speaker to address your group or organization on scams and frauds, identity theft, and a variety of other means of financial exploitation.

Service Area: Primarily Lee County

This program is designed to combat telemarketing and other elder fraud through alliances made between prosecutors and law enforcement agencies and faith communities. CASE includes ongoing partnerships between LCSO and faith-based communities, Power Against Fraud prevention seminars, monthly fraud alerts and fraud prevention assistance and victim support.

Lee County Sheriff's Office - Project Lifesaver

Phone(s): (239) 258-3280, (239) 477-1000

Office Hours: Monday - Friday, 7 AM - 5 PM

Fees: Financial assistance is available to qualifying families

Eligibility: Individuals with special needs who may become lost due dementia or other mental impairment

Intake procedure: Call or go online for application. There may be a waiting list

Service Area: Lee

Offers state-of-the-art technology in assisting those who care for victims of Alzheimer's and other related mental dysfunction disorders and victims who become lost. These victims include the elderly and those who are afflicted with Down syndrome, dementia and autism. The program places personalized radio transmitters on those identified with ARMD, which assist caregivers and local emergency agencies in locating these victims who are unable to help themselves.

Lee County Sheriff's Office Fraud Hotline

Phone(s): (239) 258-3292, (239) 477-1000

Fees: None

Eligibility: Anyone in Lee County who suspects they may be a victim of fraud

Intake procedure: Call Sheriff's Office to file a report

Service Area: Lee

Office Hours: Varies

Provides assistance to anyone in Lee County who suspects he/she may have been a victim of fraud. Personnel can answer general fraud and scam questions and provide guidance on what to do.

Lee County Sheriff's Office Victim's Advocate

Phone(s): (239) 477-1050, (239) 477-1000

Office Hours: Monday - Friday, 7 AM - 5 PM

Fees: None

Eligibility: Lee County residents

Intake procedure: Varies depending on need

Service Area: Lee

Offers multiple services, including help with referrals, on-scene response to violent crimes, Spanish and Creole interpretation services and assistance in filing for victim compensation, court assistance and transportation to court. Program also coordinates the 911 cell phone program.

Lee County Sheriff's Office-Misdemeanor Intake

Phone(s): (239) 477-1114, (239) 477-1000

Office Hours: Monday-Friday 9am-5 pm

Intake procedure: Call or more information

Service Area: Lee

Acts as a liaison with the State Attorney's Office in reference to bad checks and sworn citizen complaints of a misdemeanor nature. In cases when a report is not necessary, the misdemeanor intake officer handles questions and concerns from the public in person or over the phone.

Prescription Drug Drop Off for Disposal

Phone(s): (239) 477-1000

Office Hours: Drop off hours are Monday-Friday from 7:30 a.m. to 5:30 p.m.

Citizens who want to properly dispose of their unused medications now have six convenient locations across Lee County to anonymously drop off prescription pills, creams, patches, properly-sealed liquids and inhalers. Citizens will find the collection boxes are prominently marked and plastic bags are provided for loose items. If depositing an entire prescription bottle, be sure the cap is secure. Liquid medication must be sealed and syringes are not accepted.

See locations below:

Sheriff's Office Headquarters 14750 Ben C. Pratt Six-Mile Cypress Parkway Fort Myers, FL 33912 (239) 477-1000

Alpha District Office 121 Pondella Road North Fort Myers, FL 33903 (239) 477-1810

Bravo District Office 1301 Homestead Road Lehigh Acres, FL 33936 (239) 477-1820

Charlie District Office 15650 Pine Ridge Road Fort Myers, FL 33908 (239) 477-1830

Delta District Office 8951 Bonita Beach Road Springs Plaza, Suite 565 Bonita Springs, FL 34135 (239) 477-1840

Echo District Office 14750 Six Mile Cypress Pkwy. Fort Myers, FL 33912 (239) 477-1850

Senior Services/ Lee County Sheriff's Office

Phone(s): (239) 258-3280, (239) 477-1000

Office Hours: Monday - Sunday, 7 AM - 5 PM

Fees: None

Eligibility: Senior services

Intake procedure: Call (239) 477-1400 for more information.

Service Area: Lee

Personnel will investigate non-criminal problems, complaints and concerns related to senior citizens.

- **Lee County VA Healthcare Center**

2489 Diplomat Parkway East Cape Coral, FL 33909

Phone(s): (239) 652-1800

Fax: (239) 652-1951

Agency Type: Governmental

Office Hours: Monday – Friday 8 am-4:30 pm

Fees: Per veteran eligibility regulations

Eligibility: Veterans

Intake procedure: Call for information

Service Area: Charlotte, Collier, DeSoto, Glades, Hendry, Highlands, Lee

VA Outpatient clinic

Services Available: Primary Care, Mental Healthcare, Post Traumatic Stress Disorder, Substance Abuse counseling, Intensive Outpatient Program, and Recovery Program, General mental health counseling, Sexual Trauma Recovery, Women's Healthcare, Ambulatory Surgery, Audiology, Cardiology and EKGs/Echocardiograms, Compensation and Pension Examinations in cooperation with the Veterans Benefits Administration; Coumadin Clinic, Dental, Dermatology, Eye Care, Blind Rehabilitation Outpatient Services (BROS) for the Visually Impaired, Low Vision Clinic Compensation, Optometry, Surgery including laser eye surgery, Gastroenterology, Home and Community Care (Clinic Based Home Care, Community Homeless Veteran Services and Outreach, Nursing Home, Community Hospice); Imaging, X-ray, Ultrasound, Neurology/EEGs, Nuclear Imaging (standard and cardiovascular diagnostics), Nutrition Counseling/Weight Management, Orthopedics, Pharmacist Consultation and Medication pick up, Phlebotomy (blood draws and specimen collection), Podiatry, Prosthetics, Tobacco Cessation Program, Social Work, Spinal Cord Injury, Urology, and Referrals to Specialty Care at Bay Pines VA Medical Center.

- **Lee County Volunteers in Medicine**

1154 Lee Boulevard Suite 2 Lehigh Acres, FL 33936

Phone(s): (239) 368-8080

Fax: (239) 368-8081

Agency Type: Non-Profit

Office Hours: Call between 9am-1pm for appt

Fees: None

Eligibility: Lee county resident, no health insurance (no Medicaid/Medicare), income at or below 200% of FPL

Intake procedure: Meet with eligibility specialist to complete paperwork. Please call for appointment. Must bring photo ID, proof of living in Lee County, and paycheck stubs or income paperwork.

Service Area: Lee County

Compassionate Care Clinic

Free primary medical care clinic for adults (18-64) living in Lee County with no health insurance. Must complete eligibility interview prior to getting a clinic appointment. Both eligibility interviews and doctor visits are by appointment only. Appointments with medical providers are not available every day and scheduling relies upon medical providers' availability. Unfortunately, there may be a waiting list.

- **Lee Memorial Health System**

P.O. Box 2218 Fort Myers, FL 33902
Phone(s): (239) 343-2000, (800) 936-5321

Cape Coral Hospital

636 Del Prado Cape Coral, FL 33990
Phone(s): (239) 424-2000
Office Hours: 24 hours
Fees: Vary depending upon service
Eligibility: None
Service Area: Lee

The hospital features the area's largest emergency department. Among the services offered are rehabilitation, pediatrics, obstetrics, oncology, general surgery, urology, endocrinology, and gastroenterology. Cape Coral has 291 beds and is a member of the Lee Memorial Health System.

Children's Hospital Prescribed Pediatrics Extended Care Center

15901 Bass Road Fort Myers, FL 33908
Phone(s): (239) 343-6590
Office Hours: Monday - Friday, 7 AM - 5 PM
Eligibility: Infancy through age 21
Intake procedure: Agency/Hospital intake
Service Area: Southwest Florida

Day health care for children with medical or technological needs ages birth - 21 years. Care is provided by RN staff. Array of services also available including therapy and transportation.

Colorectal Cancer Support Group

Phone(s): (239) 454-3308
Office Hours: 4th Tuesday of every month 5:30pm-7:30 PM
Fees: Free
Eligibility: Open to all
Intake procedure: Call for more information
Service Area: Southwest Florida

Colorectal Cancer Support Group meets on the fourth Tuesday at 5:30 PM at Regional Cancer Center.

Convenient Care (Walk-In Medical Centers)

These family-oriented walk-in medical centers are in easily accessible locations throughout Lee County.
Pine Island Road Open 7 days - 7 AM to 7 PM 1682 NE Pine Island Road, Cape Coral FL 33909 239-424-1655
Page Field Monday - Open 7 days - 7 AM - 7 PM 4771 S Cleveland Ave Fort Myers FL 33907 239-343-9800

GCMC Auxiliary - Volunteer

13681 Doctor's Way Fort Myers, FL 33912
Phone(s): (239) 343-0612
Office Hours: 8 AM - 4:30 PM
Fees: N/A
Eligibility: None
Intake procedure: N/A
Service Area: Lee County

Volunteer/Auxiliary Program for Gulf Coast Medical Center. Volunteers provide support services such as room service, transporting of patients, and patient information. The Gulf Coast Medical Center Auxiliary supports the mission of Lee Memorial Health System through fundraising, advocacy, volunteer service and community awareness. All monies raised

goes towards funding equipment, special projects, scholarships and new technology which directly benefits both the patients and the community.

Gulf Coast Medical Center

13681 Doctor's Way Fort Myers, FL 33912

Phone(s): (239) 343-1000

Office Hours: 24 hrs

Fees: Vary depending on service

Eligibility: None

Intake procedure: Varies depending on service - Always have photo ID and insurance information available

Service Area: Southwest Florida

Gulf Coast Medical Center consists of 349 beds, with all new rooms being private. The spacious 43-bed emergency department features 28 exam rooms, 10 observation units, and five trauma rooms. The new surgery department has 22 operating rooms.

HealthPark Care & Rehabilitation Center

16131 RoseRush Court Fort Myers, FL 33908

Phone(s): (239) 433-4647

HealthPark Care & Rehabilitation Center is a 112 bed skilled nursing home. It combines current treatment with the care and compassion needed for residents to reach their maximum potential.

HealthPark Medical Center

9981 S. Health Park Drive Fort Myers, FL 33908

Phone(s): (239) 343-5000

Office Hours: 24 hours

Fees: Vary by service

Eligibility: None

Service Area: Lee

Service include cardiovascular diagnostics, cardiac rehabilitation, catheterization, electrophysiology, endovascular surgery suites, general surgery, heart and vascular institute, open heart surgery and rehabilitation.

Lee County Military Family Support Group

P.O. Box 2218 Fort Myers, FL 33902

Phone(s): (239) 209-6160

Office Hours: 4th Sunday of every month at 3PM

Fees: None

Eligibility: Families and friends of those serving in active duty

Intake procedure: Call for locations

Service Area: Lee

Support group for military families. Spouses, parents, grandparents, aunts, uncles and friends are welcome.

Lee Memorial Behavioral Health Center

12550 New Brittany Suite 200 Fort Myers, FL 33907

Phone(s): (239) 343-9180

Office Hours: Monday-Friday, 8:30 AM-5 PM

Fees: Sliding scale fee available based on income, Medicare & Medicaid and various commercial insurances accepted.

Intake procedure: Proof of income or insurance and photo ID

Service Area: Lee

Outpatient counseling for children, adults, couples and family. Outpatient group therapy, partial hospitalization program, psychiatric and medication management services. Lee Memorial Behavioral Health specializes in treatment of emotional and behavioral disturbances. The facility has put together a team of professionals to identify and treat mental illness.

Lee Memorial Home Health

2070 Carrell Road Suite B Fort Myers, FL 33901

Phone(s): (239) 418-2900

Office Hours: 24 hours

Fees: Medicare, Medicaid and private insurance

Eligibility: Anyone requiring rehabilitative care in the home

Intake procedure: Referred through Dr Office

Service Area: Lee

Offers a wide range of home care services to meet the special medical, physical and emotional needs of our patients. Services include, Registered nurses, physical, occupational and speech therapists, certified home health aides, and medical social workers. Speciality Programs include: wound care, cardiac and telemonitoring

Lee Memorial Hospital

2776 Cleveland Avenue Fort Myers, FL 33901

Phone(s): (239) 343-2000, (800) 936-5321

Eligibility: None

Intake procedure: Admissions

Service Area: Lee

Lee Memorial Hospital is a 367 bed acute care facility that is home to the only level II Trauma Center between Tampa and Miami. Services include orthopedics, bariatrics behavioral health, diagnostic imaging, endocrinology, gastroenterology, general surgery, inpatient oncology, DNV accredited, certified primary stroke center, Level II Trauma Center, neuroscience, spine center and urology.

Lee Memory Care

12600 Creekside Lane Suite 7 Fort Myers, FL 33919

Phone(s): (239) 343-9220

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Fees: Vary

Eligibility: For individuals and families of individuals with Alzheimer's or a relate memory disorder

Intake procedure: Call for an appointment

Service Area: Lee

The Alzheimer's/dementia clinic that offers full screening, diagnosis, treatment and support.

Lee Physician Group United Way House Cape Coral

1435 SE 8th Terrace Suite E Cape Coral, FL 33990

Phone(s): (239) 424-2757

Office Hours: Monday, Wednesday and Friday, 8 a.m.-5 p.m.; Tuesday and Thursday, 11 a.m.-7 p.m. Appts required

Eligibility: Primarily for uninsured and under insured adults

Service Area: Cape Coral, Lee County

Services include: adult primary care, chronic disease management (asthma, COPD, congestive heart failure, diabetes, hypertension and Sickle Cell Anemia) and diagnostic testing.

Lee Physician Group-Dunbar United Way House

3511 Martin Luther King Boulevard Suite B Fort Myers, FL 33916

Phone(s): (239) 343-4910

Office Hours: Mon, Wed, Fri: 8am-5pm Tues, Thur: 11am-7pm

Fees: Sliding scale fee, Medicare/Medicaid. Patients will be seen regardless of ability to pay.

Service Area: Lee

Services include: adult primary care, chronic disease management (asthma, COPD, congestive heart failure, diabetes, hypertension and Sickle Cell Anemia) and diagnostic testing.

Lee Physician Group-North Fort Myers United Way House

13279 N. Cleveland Ave North Fort Myers, FL 33917

Phone(s): (239) 652-4111

Office Hours: Mon-Thurs 8a-7p; Fri 8a-5p; Sat 8a-12p

Fees: Sliding scale fee, Medicare/Medicaid. Patients will be seen regardless of ability to pay.

Service Area: Lee

Services include: adult primary care, chronic disease management (asthma, COPD, congestive heart failure, diabetes, hypertension and Sickle Cell Anemia) and diagnostic testing.

Lifeline

Lee Memorial Health System 2070 Carrell Road, Suite B Fort Myers, FL 33901

Phone(s): (239) 418-2925, (800) 594-7061

Fees: Installment and monthly fee-call for information

Eligibility: Seniors

Intake procedure: Call for application and assessment

Service Area: Lee

Help is available with just the press of a button, 24 hours a day. Simply press your personal help button and you will be connected to one of our caring and highly trained staff via the two-way voice communicator. Depending on the type of help you need, we can call a friend or neighbor or dispatch local emergency services. Our newest service, Lifeline with AutoAlert, has the added protection of being able to detect a fall and call for help, automatically, even if you are unable to press your button for any reason.

Loss of an Adult Child Support Group

13681 Doctor's Way Fort Myers, FL 33912

Phone(s): (239) 343-1126

Office Hours: 1st & 3rd Tuesday of every month, 6 PM-7:30 PM at Gulf Coast Medical Center

Fees: Free

Eligibility: Open to all

Intake procedure: Call for more information

Service Area: Southwest Florida

This group is for parents coping with the loss of an adult child. The purpose is for people who continue to deal with such a tremendous loss to help each other. No one knows the depth of grief over losing a child unless they have experienced it. By bringing parents together, they help each other cope with their loss. This support group meets at Gulf Coast Medical Center.

Lymphedema Education Awareness (LEA)

Regional Cancer Center 8931 Colonial Center Drive Fort Myers, FL 33905

Phone(s): (239) 437-1606

Office Hours: 2nd Saturday of every month, October thru May, 10:30 AM - 12 Noon

Fees: Free

Eligibility: Interest in lymphedema

Intake procedure: Call for more Information

Service Area: Southwest Florida

Educational and support group for anyone who has undergone surgical lymph node removal and/or radiation. Held at the Regional Medical Center.

Ovarian Cancer Support Grp/ Lee Memorial Health System

2776 Cleveland Avenue Fort Myers, FL 33901

Phone(s): (239) 343-3167

Office Hours: Group meets 1st Sunday of every month, 2 pm-4 pm

Fees: None

Eligibility: Anyone who is diagnosed or recovering from Ovarian Cancer

Intake procedure: Call for more information

Service Area: Lee

Support group meets 1st Sunday of every month from 2 - 4 PM. Meeting is at 6 North Library (patient oncology unit). Call for more information, (239) 343-3167.

Regional Cancer Center

8931 Colonial Center Drive Fort Myers, FL 33905

Phone(s): (239) 343-9516

Service Area: Lee

The facility features a healing garden and meditation area. Services include radiation therapy and PET/CT scan, Lee Cancer Care outpatient infusion area, 21st Century Oncology, Florida cancer specialists, Florida Gynecologic Oncology and LMHS physician offices.

Senior Care C.H.O.I.C.E.S

2070 Carrell Road Suite B Fort Myers, FL 33901

Phone(s): (239) 418-2900

Office Hours: Monday-Friday, 8 AM-4:30 PM

Eligibility: For seniors living independently and their families

Service Area: Lee County

Case management service for seniors who want to live independently and families concerned with their loved one's daily care. Case workers will go to home and provide assessment that addresses the health, psychosocial, financial, and safety needs of the client and refer for needed services. Can perform weekly or monthly "check-ins".

Step Wise Lee (Falls Prevention Program)

2780 Cleveland Avenue Suite 702 Fort Myers, FL 33901

Phone(s): (239) 343-3672, (239) 989-7594

Fees: None

Intake procedure: Please call to schedule presentation, preferably two weeks in advance.

Service Area: Lee, Collier, Charlotte, Hendry, Glades & Desoto

Provides education and outreach programs regarding all types of health and safety. These include the GATE program (youth violence prevention), Sports Injury Prevention, High Risk Driver Program, Young Driver Program, Trauma Nurse Talk Tough, What is a Trauma Center and Defensive Driving Programs. Individual programs addressing specific health and safety issues are conducted upon request.

Stroke Club

Cape Coral Wellness Center 609 SE 13th Court Cape Coral, FL 33990

Phone(s): (239) 424-2317

Office Hours: Tuesdays 10:30 AM -11:30 AM

Fees: None

Eligibility: For stroke survivors. Should check with own doctor regarding exercise restrictions. Each person is responsible for self.

Intake procedure: Come in and introduce self

Service Area: No one is refused but must provide own transportation

Support group for stroke survivors. Meetings features seated exercises, mental exercises, socialization and sharing of stroke information. Caregivers welcome, but not required.

The Rehabilitation Hospital

2776 Cleveland Avenue Fort Myers, FL 33901

Phone(s): (239) 343-2000

Eligibility: Referral by a physician and reviewed by a physician with specific training in medical rehabilitation

Service Area: Lee

The Rehabilitation Hospital provides medical rehabilitation for adults, adolescent and children 8 years and older.

- **LeeTran**

6035 Landing View Road Fort Myers, FL 33907

Phone(s): (239) 533-8726

Fax: (239) 931-6811

Agency Type: Governmental

Office Hours: Varies by route

Lee Tran Passport

5711-1 Independence Circle Fort Myers, FL 33912

Phone(s): (239) 533-0300

Fees: Eligible passengers pay a fare of \$2.50 per trip. The fare is subject to change, but it may not be more than twice the fare that would be charged to an individual paying full fare for a trip of similar length, at a similar time of day, on Lee County Transit's fixed route system.

Eligibility: Must live within 3/4 mile of a bus route and apply with documentation of disability.

Intake procedure: Call for application

Service Area: Lee

LeeTran is a department of Lee County government, responsible for operating the public transit system that serves the county. It operates 24 bus routes; a paratransit service for the disabled called Passport; and an employer vanpool program.

- **Lehigh Acres Christian Church**

50 Bell Boulevard Lehigh Acres, FL 33936

Phone(s): (239) 368-1400

Agency Type: Religious

Office Hours: 1st & 3rd Sat; 1pm-2pm

Eligibility: Lehigh residents

Intake procedure: Proof of Lehigh address with ID and some type of bill.

Service Area: Lehigh Acres

Food provided on the 1st and 3rd Saturday of the month from 1pm-2pm. One person per household can receive food.

- **Lehigh Community Services**

201 Plaza Drive Suite 103 Lehigh Acres, FL 33936

Phone(s): (239) 369-5818

Fax: (239) 368-4242

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 9 AM -12 PM; 1 PM- 5 PM

Eligibility: Income requirements for financial assistance

Intake procedure: application, proof of income, original social security cards for all, photo ID, past due bill, proof of residence in Lehigh

Service Area: Lehigh Acres

Assists Lehigh residents with past due electric, water, food, clothing, furniture (when available), school supplies, and holiday assistance. Free tax assistance available January-April. Apply for food stamps/medicaid by appointment. Call for required information. Please call 239-369-5818 for appointments.

- **Leukemia and Lymphoma Society**

200 S. Park Road Suite 140 Hollywood, FL 33021

Phone(s): (954) 744-5300

Fax: (954) 744-5301

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: All services are provided free of charge.

Eligibility: Patients and caregivers of blood cancers including Leukemia, Lymphoma and Myeloma

Intake procedure: Call for more information

Service Area: Broward, Dade, Monroe, Lee, and Collier Counties

Serving patients and their families diagnosed with blood cancers. Services include: First Connection - A peer to peer support system for patients and survivors, family support groups, patient education programs, back to school program for children with cancer, patient financial assistance programs, Information Resource Center, and an Advocacy Network. Also provides quarterly education seminars at Lee Regional Cancer Center. Call for more information.

- **LifeLink of Florida**

490 Bayshore Boulevard Tampa, FL 33606

Phone(s): (800) 350-9130, (813) 253-2640

Agency Type: Non-Profit

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: None

Intake procedure: Depends on service needed

Service Area: State of Florida

Non-profit organ procurement organization serving 15 counties in west central Florida. Also provides medical and public education about organ donation.

- **Lifeline Family Center**

907 SE 5th Avenue Cape Coral, FL 33990

Phone(s): (239) 242-7238, (239) 772-4673

Fax: (239) 242-7248

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 9 AM - 5 PM, Crisis Line 24 hour

Fees: Free

Eligibility: Prior to 6th month of pregnancy, age 16-22, must pass a drug test, and possess no current felony charges

Intake procedure: Call for appointment and application

Service Area: Lee county and Southwest Florida

Services include: Free pregnancy testing, crisis pregnancy counseling, adoption counseling, post-abortion healing support group; residential program for pregnant teens including parenting classes, budgeting, GED prep and career training. Satellite offices for free pregnancy tests in Lehigh Acres, Pine Island, Harlem Heights, New Missions Systems, North Fort Myers, South Cape Coral, North Cape Coral and Dunbar. Call 239-772-4673 for appointment.

- **Lighthouse of Southwest Florida**

35 West Mariana Avenue North Fort Myers, FL 33903

Phone(s): (239) 997-7797

Fax: (239) 997-8462

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Thursday, 7:30 AM - 5:30 PM

Fees: None

Eligibility: All clients are screened by our highly qualified staff, a recent eye examination by an eye doctor, before beginning services

Intake procedure: All clients are screened by our highly qualified staff, a recent eye examination by an eye doctor, before beginning service

Service Area: Lee, Hendry, and Glades Counties

The agency provides a variety of comprehensive, specialized, services for vision rehabilitation to people living with major vision loss through total blindness. Independent Living Program is specific to adults who need vision rehabilitation to be able to cook, clean, dress, maintain their personal hygiene, navigate their community and home, utilize various technologies, advocate for themselves, access services such as transportation and medical, regain or improve social skills, expand their world to include recreational activities. Simply put, to teach the client to regain their level of independence taken away by the major eye condition they live with. The ultimate goal is help the client get their life back, remain independent as possible, and be a productive citizen in their world.

- **Lion's Club**

PO Box 37 Fort Myers, FL 33901

Phone(s): (239) 768-2545

Agency Type: Non-Profit

Office Hours: 7 days, daytime ONLY

Fees: None

Eligibility: Determined by individual Lion's Club, must qualify as needy

Intake procedure: Call for information and intake procedures

Service Area: Lee County. Each Lion's club assists a specific area within county. Mr. McCagg will direct to appropriate club.

Assists with sight-related needs. Also assists with hearing-related needs on limited basis. Call the Lion's Club for information.

- **Literacy Council Gulf Coast**

26820 Old 41 Road Bonita Springs, FL 34135

Phone(s): (239) 676-5202

Fax: (239) 676-5203

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Thursday 9 am to 8 pm; Friday 9 am to 5 pm

Fees: Donations accepted

Eligibility: A desire to improve one's quality of life through English language

Intake procedure: Application and assessment

Service Area: Lee, Hendry & Collier

English language instruction, computer, GED readiness, US citizenship, Moms and Tots Family Literacy Program, Kids + Lifelong Learning, College Community Collaboration, and Conversation.

- **Long-Term Care Ombudsman Council**

2295 Victoria Avenue Suite 152 Fort Myers, FL 33901

Phone(s): (888) 831-0404, (239) 338-2563

Fax: (239) 338-2549

Agency Type: Governmental

Office Hours: Monday - Friday, 8:00 AM - 5:00 PM

Fees: None

Eligibility: For persons in nursing homes, assisted living facilities and adult family care homes

Intake procedure: Call for information and assessment

Service Area: Charlotte, Collier, Lee, Sarasota, Hendry, Glades and DeSoto

Florida's Long-Term Care Ombudsman Program is a volunteer-based organization seeking to improve the quality of life of vulnerable elders who live in long-term care settings, including nursing homes, assisted living facilities and adult family care homes by directly responding to their concerns. The program operates under the authority of federal and state law.

- **Lupus Foundation of Florida**

535 Central Avenue Suite 304 Saint Petersburg, FL 33701

Phone(s): (800) 684-9276, (727) 447-7075

Fax: (727) 447-8925

Agency Type: Private, Non-Profit

Office Hours: 8:30am-5pm Monday-Friday

Fees: None

Eligibility: For Individuals and family of individuals with a diagnosis of Lupus

Intake procedure: Please call (727) 447-7075.

Service Area: Florida

Lupus Foundation of Florida provides education, support, and referrals as well as engaging in advocacy.

- **Lutheran Services Florida**

3615 Central Avenue Suite 4 Fort Myers, FL 33901

Phone(s): (239) 278-5400, (239) 278-1030

Fax: (239) 278-7965

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 5 PM Shelter open 24 hours/7 days

Fees: None

Eligibility: Families with youth age 10-17 in crisis

Intake procedure: Call (239) 278-5400 or (239) 278-1030

Service Area: Charlotte, Collier, Glades, Hendry, Lee

Lutheran Services Florida is a statewide Non-Profit human care agency dedicated to helping children and families in need throughout Florida regardless of race, religious affiliation age or national origin. Local programs focus on reuniting families torn by conflict due to the ungovernable, truant or runaway behavior of troubled youth ages 10-17. Family counseling addresses issues in a non-residential setting or residential setting at the Oasis Youth Shelter. No financial or food assistance is available.

OASIS Youth Shelter

3634 Central Avenue Fort Myers, FL 33901

Phone(s): (239) 278-1030, (800) 621-4000

Office Hours: Monday - Friday, 8 AM - 5 PM - clinical services; 24 hours/7 days - shelter

Eligibility: Ages 10-17, truant, runaway, ungovernable, or homeless youth

Intake procedure: Call (239) 278-5400 or (239) 278-1030

Service Area: Southwest Florida area

The goal of LSF Youth and Family Services is to reunite families torn apart by conflict due to the ungovernable and truant behavior of troubled teens. Programs include short-term, residential shelters for runaways and troubled youth (ages 10-17) as well as both individual and family counseling. Residential services include: screening and assessments, referrals, temporary shelter, counseling, intervention, case management, and aftercare/follow-up for six months.

Youth Substance Abuse Outpatient Program

3615 Central Avenue Suite 4 Fort Myers, FL 33901

Phone(s): (239) 275-1126, (239) 278-1140

Office Hours: Monday - Friday 8:30 AM - 4:30 PM; appointment times are flexible

Fees: None

Eligibility: Youth must be age 12-17; have used illegal substances within last 90 days

Intake procedure: Please call 239-278-5400 to speak with an intake specialist to verify eligibility.

Service Area: Lee, Collier, Charlotte, Hendry, Glades Counties

12-14 week outpatient substance abuse program for youth ages 12-17. Youth must have used illegal substances in the past 90 days. Treatment includes both individual and family treatment, depending on the presenting issues. Upon treatment completion, youth can participate in 3-6 month weekly group aftercare component. Program emphasizes changing the thoughts and behaviors behind youth substance abuse.

- **Make A Wish Foundation**

3655 Bonita Beach Road Suite # 3 Bonita Springs, FL 34134

Phone(s): (239) 992-9474

Fax: (239) 992-2833

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: None

Eligibility: Wish child must: be between the ages of 2 1/2 and 18, be diagnosed with a life-threatening medical condition, live or be treated in one of the counties in our territory, not have been granted a wish by our chapter or any other chapter.

Intake procedure: Referral and doctor determined eligibility

Service Area: South Florida - Lee, Collier, Hendry, Glades, Martin, Palm Beach, Broward, Miami-Dade and Monroe, Highlands, St. Luce, Indian River, Okeechobee

Our mission is to grant the heartfelt wishes of children, ages 2 1/2 - 18 years old, with life threatening medical conditions. The wish usually involves all of the immediate family and is usually in the following areas: to go, to have, to be or to meet. Any medical professional such as a nurse, therapist caseworker, doctor, parent or child themselves may refer. Only a doctor can qualify a child.

- **March of Dimes Foundation**

6314 Corporate Court Suite 140 Fort Myers, FL 33919

Phone(s): (239) 433-3463

Fax: (239) 433-1207

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: None

Eligibility: Parents who have questions about pregnancy, birth defects and premature birth.

Intake procedure: Call for referrals and information- not a direct service provider, nor can March of Dimes provide funds to individuals.

Service Area: Collier, Glades, Hendry, Lee and Charlotte

To improve the health of babies by preventing birth defects, premature birth and infant mortality. This is carried out through programs of community service, research, education and advocacy.

- **McGregor Baptist Church**

3750 Colonial Boulevard Fort Myers, FL 33966

Phone(s): (239) 936-1754

Fax: (239) 936-6545

Agency Type: Religious

Office Hours: Monday-Friday, 8 AM-5 PM

McGregor Baptist Church - Celebrate Recovery Ministry

Phone(s): (239) 790-0341, (239) 910-8880

Fees: None

Eligibility: None

Intake procedure: Call for more information

Service Area: Lee

Thursday Nights in F-209 (Faith Building)

6:30 PM Food & Fellowship

7:00 PM Large Group Session

8:00 PM Small Group Sessions

9:00 PM Solid Rock Café

McGregor Baptist Church - Divorce Care

Phone(s): (239) 689-2559

Office Hours: Monday-Friday, 8:30 AM-4:30 PM office hours

Fees: Call for fee information

Eligibility: Anyone who is going through a divorce

Intake procedure: Call to register - must pre register

Service Area: Lee

Tuesday Evenings beginning on January 14 thru April 22 from 6:00 PM – 8:30 PM. Every session will include dinner, a topic video, and small group discussions. Groups are divided into those experiencing separation and divorce. (You can sign-up at any time during this 14-week program.) DC4K (DivorceCare 4 Kids): This special children's program (Grades 1-5) deals with life issues; a safe place to hear and to be heard during a very difficult time. Program fee: \$35.00 pp (family cap is \$35.00). Registration includes printed materials & workbooks, dinners, DC4K. Our Next session will be August 19 thru November 18, 2014.

- **McGregor Clinic, Inc.**

3487 Broadway Avenue Fort Myers, FL 33901

Phone(s): (239) 334-9555

Fax: (239) 334-2832

Agency Type: Private, Non-Profit

Office Hours: Monday - Thursday, 8:30 AM - 5 PM

Fees: Sliding scale, accepts Medicaid, Medicare, other insurance

Eligibility: Persons with HIV or AIDS in Lee County

Intake procedure: Appointment with case manager and intake nurse

Service Area: Lee County and surrounding areas

A non-profit healthcare clinic designed to provide an integrated and holistic approach to patient and community care. The Clinic targets its services to all HIV and AIDS clients in the service area. The clinical care model utilized will include a focus upon chronic, primary and palliative care, and will include medically needy and under-served clients. Services include confidential HIV/ AIDS testing, a food bank for indigent clients of the clinic, a clothes closet for clients, patient and community education and primary medical care for persons with HIV/ AIDS.

- **Meals on Wheels of Bonita Springs**

P.O. Box 3006 Bonita Springs, FL 34133

Phone(s): (239) 598-1300, (239) 287-7137

Agency Type: Non-Profit-UW Partner

Office Hours: Monday – Friday; 9 am - 5 pm

Fees: Call for fees

Eligibility: Must be elderly, have an illness, recovering after surgery, alone, or not able to cook, etc.

Intake procedure: Schedule an Intake interview

Service Area: Bonita Springs

Our mission is to deliver prepared hot meals to homebound clients in a way that provides for a caring relationship between driver and client. For each client, drivers deliver a hot meal, milk or fruit drink, a bread roll and a cookie dessert. Most often clients greet the drivers at their doorstep and engage in a few minutes of conversation. Drivers deliver meals five days a week and for clients who wish seven days of meals, an extra meal is delivered on both Thursdays and Fridays.

- **Mothers Against Drunk Driving**

12601-3 Metro Parkway Fort Myers, FL 33966

Phone(s): (239) 791-7560

Agency Type: Private, Non-Profit

Office Hours: Always available by phone.

Fees: None

Eligibility: Open to all

Intake procedure: Call for information on meetings and speaker schedules

Service Area: Charlotte, Collier, Lee, Hendry, Glades

MADD SWFL provides underage drinking prevention and education programs free of charge in Lee, Collier, Charlotte, Hendry and Glades counties. Through the Power of Parents, Power of Youth and Power of Community programs, MADD makes a difference in local communities on the importance of underage drinking. MADD also has the Campaign to Eliminate Drunk Driving as well as supports drunk and drugged driving victims and survivors at no charge, serving one person every nine minutes.

- **Muscular Dystrophy Association**

6315 Presidential Court Suite 140 Fort Myers, FL 33919

Phone(s): (239) 437-6900

Fax: (239) 437-6901

Agency Type: Non-Profit

Office Hours: Monday-Friday, 9 AM-5 PM

Fees: None

Eligibility: For anyone diagnosed with a neuromuscular disease, including ALS.

Intake procedure: Call for information

Service Area: SWFL

MDA is a voluntary health agency that provides comprehensive services to tens of thousands of people with neuromuscular disease. Providing a clinic, support groups and funds for durable medical equipment for our members. MDA also funds research in hopes for a cure and continues to educate the public and medical professionals about neuromuscular disease.

- **NAMI Lee County, Inc.**

7275 Concourse Drive Suite 300 Fort Myers, FL 33908

Phone(s): (239) 337-9024

Fax: (239) 278-3031

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8:30 am - 5 pm

NAMI Basics

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: None

Eligibility: Parents and other caregivers of children and adolescents living with mental illnesses

Intake procedure: Call for locations and times

Service Area: Lee, Charlotte, Hendry and Glades

NAMI Basics is the new signature education program for parents and other caregivers of children and adolescents living with mental illnesses. The NAMI Basics course is taught by trained teachers who are the parent or other caregivers of individuals who developed the symptoms of mental illness prior to the age of 13 years. The course consists of six classes, each lasting for 2 ½ hours. Classes may be offered weekly for six consecutive weeks, or may be offered twice per week for three weeks to accommodate the hectic schedules of participants.

NAMI Connection Support Group

Office Hours: Call for class dates and times

Fees: None

Eligibility: Diagnosis

Service Area: Lee

NAMI Connection is a free weekly recovery support group for people living with mental illness in which people learn from each others' experiences, share coping strategies, and offer each other encouragement and understanding.

NAMI Family Support Group

Office Hours: 1st and 3rd Thursday of the month. Call for locations and times.

Fees: None

Eligibility: Caregivers and family members of individuals with mental illness

Intake procedure: Call for locations and times

Service Area: Lee, Charlotte, Hendry, Glades

NAMI Family Support Groups are free weekly local meetings for individuals 18 years old and older who are family members, or care about someone with a mental illness. A NAMI Family Support group is a place that offers respect, understanding, encouragement and hope.

NAMI Family to Family Educational Class

Office Hours: Please call for locations and time

Fees: No cost

Eligibility: For families and caregivers taking care of persons diagnosed with a mental illness

Intake procedure: Registration is required. Call for more information.

Service Area: Lee County

Family-to-Family is a free 12 week course for family members, partners, friends and caregivers of those who are diagnosed with a mental illness. This course gives information on coping skills, symptoms, medication and illnesses. A new class starts every quarter.

NAMI In Our Own Voice

Office Hours: Call for dates and times

Fees: None

Intake procedure: Call for information

Service Area: Lee, Charlotte, Hendry, Glades

In Our Own Voice (IOOV) is a unique public education program developed by NAMI, in which two trained consumer speakers share compelling personal stories about living with mental illness and achieving recovery.

NAMI Peer to Peer Educational Class

Office Hours: Please call for location and time

Fees: None

Eligibility: For people who have been diagnosed with a mental illness

Intake procedure: Registration is required

Service Area: Lee

A free 10-week educational course for those who are diagnosed with a mental illness. Peer to Peer emphasizes recovery and the tools to stay well. Peer-to-Peer is a unique, experiential learning program for people with any serious mental illness who are interested in establishing and maintaining their wellness and recovery.

NAMI Provider Education Program

Office Hours: Monday - Friday, 9 AM - 4 PM

Fees: None

Intake procedure: Call for more information

Service Area: Lee, Charlotte, Hendry and Glades

Provider Education offers 10 hours of in-service training to line staff at public mental health agencies, taught by a trained five member team of family member, individuals living with mental illness and a mental health provider who is either a family member or individual living with a mental illness.

- **Nar-Anon Family Group**

Ipsut Union Hall 814 SE 46th Lane Suite 3 Cape Coral, FL 33904

Agency Type: Support Groups

Office Hours: Wednesdays @ 7:30pm

The Nar-Anon Family Group is for those who know or have known a feeling of desperation due to the addiction problem of someone close to them. Nar-Anon members share their experiences, strength, and hope at weekly meetings. The meetings are usually held at locations such as treatment centers, hospitals, churches, community centers, or local twelve-step clubs.

- **Narcotics Anonymous Meeting locator**

Phone(s): (866) 389-1344

Agency Type: Private, Non-Profit

Intake procedure: Call to locate meetings

Meeting locator for the Fort Myers/Naples area. Call to determine meeting times and locations.

- **National AIRS**

AIRS National Office 11240 Waples Mill Road # 200 Fairfax, VA 22030

Phone(s): (503) 257-3537

Agency Type: Private, Non-Profit

Office Hours: M-F, 8am-5pm

Fees: None

Eligibility: Nationwide

Intake procedure: Call local 211 or I & R Service www.airs.org

Service Area: Nationwide

Website managed by AIRS that can be used to lookup 211 nationwide.

- **National Council on Aging Headquarters**

1901 L Street, N.W. 4th floor Washington, DC 20036

Phone(s): (202) 479-1200

Agency Type: Private, Non-Profit

Fees: None

Eligibility: Seniors 60 and over

Intake procedure: Go online for services or contact your local elder helpline

Service Area: Nation-wide

The National Council on Aging (NCOA) is a nonprofit service and advocacy organization headquartered in Washington, DC. Our mission is to improve the lives of older Americans. NCOA is a national voice for older adults—especially those who are vulnerable and disadvantaged—and the community organizations that serve them. We bring together nonprofit organizations, businesses, and government to develop creative solutions that improve the lives of all older adults.

- **National Domestic Violence Hotline**

P.O. Box 161810 Austin, TX 78716
Phone(s): (800) 799-7233, (800) 787-3224
Fax: (512) 453-8541
Agency Type: Non-Profit
Office Hours: 24 hours/7 days
Fees: Free
Eligibility: None
Intake procedure: Telephone
Service Area: U.S., US Territories, Canada

The National Domestic Violence Hotline (NDVH) provides crisis intervention, safety planning, information and referral to victims of domestic violence, perpetrators, friends and families. Advocates have access to information about more than 5,000 shelters and domestic violence programs across the United States, US Territories and Canada. The Hotline is toll-free, confidential and anonymous. NDVH operates 24 hours a day, 365 days a year, in more than 170 different languages through interpreter services, with a TTY line available for the Deaf, Deaf-Blind and Hard of Hearing.

National Dating Abuse Helpline

Phone(s): (866) 331-9474, (866) 331-8453
Fees: Free
Intake procedure: Call or live chat on website or text loveis to 22522
Service Area: National

National Dating Abuse Help Line is a national resource that can be accessed by phone or the internet. The Help Line and loveisrespect.org offer real-time one-on-one support from trained Peer Advocates. Peer Advocates are trained to offer support, information and advocacy to those involved in dating abuse relationships as well as concerned parents, teachers, clergy, law enforcement and service providers.

- **National Institute on Drug Abuse**

6001 Executive Boulevard Suite 5213 Bethesda, MD 20892
Phone(s): (301) 443-1124, (240) 221-4007
Agency Type: Governmental
Office Hours: 24 hour recorded message
Fees: None
Eligibility: Open to all
Intake procedure: Information is available online or by calling the center
Service Area: Nationwide Service

Free, accurate information on drug abuse and addiction can be faxed, mailed or read online. Information includes health effects of specific drugs, drug abuse and AIDS, prevention and treatment, nationwide trends and news releases.

- **National Kidney Foundation of Florida**

1040 Woodcock Road 119 Orlando, FL 32803

Phone(s): (800) 927-9659, (407) 894-7325

Fax: (407) 895-0051

Agency Type: Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: None

Eligibility: Direct aid program for eligible dialysis and transplant patients

Intake procedure: Call for screening and information

Service Area: Florida

Patient services - direct aid program for eligible dialysis and transplant patients. KEEP (Kidney Early Evaluation Program) free health screening. The National Kidney Foundation, a major voluntary health organization, seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.

- **National Migrant Education Hotline**

ESCORT Bugbee Hall SUNY Oneonta Oneonta, NY 13820

Phone(s): (800) 234-8848

Agency Type: Non-Profit

Office Hours: 24/7

Fees: Call for information

Eligibility: Migrant farm workers

Intake procedure: Call for information

Service Area: National

The National Migrant Education Hotline is a toll free number for migrant farm workers and their families to call anywhere in the country for information and referrals to educational, health and other supportive service.

- **National Multiple Sclerosis Society**

South Florida Chapter 3201 West Commercial Boulevard #127 Fort Lauderdale, FL 33309

Phone(s): (800) 344-4867, (954) 731-4224

Fax: (954) 739-1398

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: No fees for those with MS/ annual membership otherwise

Eligibility: Individuals and families of individuals with MS

Intake procedure: Call for information

Service Area: Broward, Collier, Glades, Hendry, Lee, Martin, Dade, Monroe, Okeechobee and Palm Beach

We mobilize people and resources to drive research for a cure and to address the challenges of those affected by MS. Through its 50 state network of chapters, the Society funds research, furthers education, advocates for and provides a variety of empowering programs for the 400,000 Americans who have MS and their families. Programs: Physical/Emotional Health, family programs, educational, support groups, case management, individual/family counseling, financial assistance, durable medical equipment loans, lending library and information and referral services.

- **Nations Association Charities**

4625 Palm Beach Boulevard Fort Myers, FL 33905

Phone(s): (239) 332-7575

Fax: (239) 332-4343

Agency Type: Non-Profit

Office Hours: Monday - Friday, 9:00 AM - 4:00 PM

Fees: None

Eligibility: Based on need. For food box, must have applied for food stamps (benefits)

Intake procedure: Social security card and driver's license or ID for all household members; documentation of benefits for food boxes

Service Area: Lee

Nations offers Services for immediate need along with ongoing programs to assist individuals and families. Nations also Implements several programs designed to help local youths increase their understanding of business education. ACCESS Service Provider for Food Stamps, Medicaid and Cash Assistance. Additional services of Nations: food programs, family programs and youth programs.

- **NeedyMeds.org**

PO Box 219 Gloucester, MA 01931

Agency Type: Private, Non-Profit

Office Hours: Web site 24 hours/7 days, Helpline 9AM-5PM EST

Fees: None

Eligibility: No eligibility requirements to use resource. Specific programs might have eligibility requirements.

Intake procedure: Web site

Service Area: Nationwide

NeedyMeds is a national non-profit organization that maintains a website of free information on programs that help people who can't afford medications and healthcare costs. Uninsured and underinsured Americans rely on NeedyMeds' information when they lose a job, become ill, or have an unexpected increase in the cost of medication. Without the information that NeedyMeds provides, patients avoid treatment, skip doses or scrimp on necessities such as food and heat. More than 1.3 million patients, family members, healthcare professionals, social workers and patient advocates use the NeedyMeds website each year. We regularly update data on over 5,000 assistance programs, 12,000 free/low-cost/sliding scale clinics and 1,000 drug discount coupons. We also publish information about resources for specific diseases. All our information is accessible online, at no charge and without registration.

- **New Church of SWFL**

10811 Sunset Plaza Circle #401 Fort Myers Beach, FL 33908

Phone(s): (239) 481-5535

Agency Type: Religious

Office Hours: Call for appointment

Fees: N/A

Eligibility: N/A

Intake procedure: Call for appointment

Service Area: Fort Myers

Emergency food pantry, Kids' VIP (vision, intervention, and prevention), Family Intervention, Counseling, and Spiritual growth.

- **New Horizons of SWFL**

P.O. Box 111833 Naples, FL 34108
Phone(s): (239) 948-4146
Agency Type: Non-Profit
Office Hours: M-F 9am-4pm
Fees: None
Eligibility: Socioeconomically disadvantaged
Intake procedure: Application completed by child's parent
Service Area: Bonita Springs, Estero and East Naples.

New Horizons of SWFL-Super Kids Club

After school tutoring and mentoring for at risk children grades K-5th.

- **No Person Left Behind**

704 Homer Avenue North Lehigh Acres, FL 33971
Phone(s): (239) 368-6846, (239) 826-8696
Fax: (239) 368-7733
Agency Type: Private, Non-Profit
Office Hours: Monday-Friday 8 AM-5 PM
Fees: None
Eligibility: All Floridians with disabilities
Intake procedure: Please register on-line at www.nopersonleftbehind.org
Service Area: state-wide

The 4 Goals of No Person Left Behind are: 100% accountability of all seniors and persons with disabilities; Identify basic needs for seniors and persons with disabilities; Educate seniors and persons with disabilities and families on disaster preparedness; Empower seniors and persons with disabilities to take control of their disaster planning. Also provides free FEMA Disaster publications to all, and also provides hands on Advance Disaster Kit building for all types of disabilities through the use of hands-on training.

- **Office of the Attorney General**

Phone(s): (866) 966-7226, (850) 414-3300
Fax: (850) 410-1630
Agency Type: Governmental
Office Hours: M-F 8 am- 5 pm
Fees: Government office
Eligibility: None
Intake procedure: None
Service Area: Florida

The Attorney General is the constitutional, statewide elected official who serves as the attorney for the state of Florida. The Attorney General is responsible for enforcement of state consumer protection and antitrust laws as well as the civil prosecution of criminal racketeering. The Office of the Attorney General also runs programs on: lemon laws, Medicaid Fraud Control Unit, How to File a Complaint or Check on a Business, Crime Prevention and Government-in-the-Sunshine, guide to government laws.

Bureau of Victims Compensation

Phone(s): (800) 226-6667, (850) 414-3300

Fees: None

Eligibility: Crime Victims in the State of Florida

Intake procedure: For more details on victim's compensation, please call 1-800-226-6667

Service Area: State of Florida

Eligible family members and victims of violent crimes may receive up to \$25,000 in compensation assistance. The types of benefits available are wage loss, loss of support, disability, medical, dental, mental health, funeral/ burial expenses, and relocation assistance.

- **Office of the Public Defender**

1700 Monroe Street 6th Floor Fort Myers, FL 33902

Phone(s): (239) 533-2911

Fax: (239) 485-2525

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Determined by the outcome of court action and income level

Eligibility: Determined by court

Intake procedure: Determined by court

Service Area: Lee, Collier, Charlotte, Hendry & Glades Counties

Legal defense representation in the county and circuit courts for criminal defendants deemed indigent. Affidavits of indigence are taken by court investigation services and forwarded to the court for action. Public defender for 20th Judicial Circuit covering Lee, Collier, Charlotte, and Hendry Counties.

- **Older Adult Services**

Lee Memorial Health System 2776 Cleveland Avenue, Suite 807 Fort Myers, FL 33901

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday 8:30 AM - 4:30 PM

Older Adult Services/ SHARE CLUB

Cape Coral Hospital 636 Del Prado Boulevard Fort Myers, FL 33990

Phone(s): (239) 424-3765

Office Hours: Monday - Friday, 9 AM - 4 PM

Fees: Varies depending on service

Eligibility: Service are for seniors and caregivers

Intake procedure: Call for more information

Service Area: Lee

A multi faceted program of special services, support groups, health activities and special educational classes for older adults, families and professionals who work with and care for older adults. Programs offered include: SHARE Club for seniors - Membership programs for people over 50 years old. Support Groups and Computer Learning Center.

- **Olgeta Beckworth Foundation**

4040 Palm Beach Boulevard Suite D-4 Fort Myers, FL 33916

Phone(s): (239) 368-6666

Agency Type: Non-Profit

- **Grandparents Returning Into Parenting (G.R.I.P)**

1230 Village Lakes Boulevard Suite 206 Lehigh Acres, FL 33972

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: None

Eligibility: For grandparents returning into parenting

Intake procedure: Call for information on group meetings and events

Service Area: Lee, Collier, Hendry, Glades, Charlotte

GRIP (Grandparents Returning Into Parenthood): Help any and all grandparents that have legal custody or guardianship of grandchildren. The grandchildren must be residing in the home with them without the parent(s). The parents cannot be residing in the same household. GRIP works with all social services to help grandparents get what they need in order to succeed in their parental role, i.e. food, health services, clothing, school supplies, holiday assistance etc. Limited financial assistance when available. Also has support groups for grandparents parenting their grandchildren. Attempting to help grandparent's who have had to take in their children's children. Support group meetings: Fort Myers 4th Tuesday of the month; Clewiston 3rd Tuesday; 2 Tuesday for LaBelle.

- **Operation Par**

535 Pine Island Road Suite M North Fort Myers, FL 33903

Phone(s): (239) 656-7700

Fax: (239) 656-7702

Agency Type: Non-Profit

Office Hours: Monday - Wednesday 5:30 AM - 2 PM Thursday 5:30 AM - 2 PM Friday 5:30 AM- 1 PM Saturday - Sunday, 6:30 AM - 10 AM

Fees: Accepts medicaid, and have sliding scale for cash payments

Intake procedure: Please call for additional information

Service Area: Lee, Charlotte, Collier Counties

Substance abuse and methadone dosing clinic for heroin, opiate, and pain killer addicts. Doesn't treat for alcohol, cocaine, or other addictions.

- **Our Daily Bread Community Pantry**

1418 Homestead Road N Lehigh Acres, FL 33936

Phone(s): (239) 745-2247

Agency Type: Religious

Office Hours: Tues 12pm-1:30pm; Thurs 10:30am-12pm; Sat 9:30am-12pm

Provide sweets, bread and sometimes cold cuts on Tues & Thurs. Saturdays canned goods and meats are provided. People can go all three days if needed, and all month. However, food will only be provided to one person per household. Must provide Lehigh ID and a bill to prove residency.

- **Our Lady's Cupboard- Saint Vincent de Paul Church**

13031 Palm Beach Boulevard Fort Myers, FL 33901
Phone(s): (239) 694-3985
Agency Type: Religious
Office Hours: Monday Wednesday and Friday 10 AM - 12 Noon
Fees: None
Eligibility: Must be resident of east Fort Myers
Intake procedure: Call for information
Service Area: East Fort Myers

This Pantry serves only residents of East Fort Myers. Anything East of Ortiz.

- **Our Mother's Home of Southwest Florida**

7438 Carrier Road Fort Myers, FL 33967
Phone(s): (239) 267-4663, (239) 267-4894
Fax: (239) 267-4575
Agency Type: Non-Profit-UW Partner
Office Hours: 24 hour residential facility
Fees: None
Eligibility: Must be a teenage pregnant or parenting mother in foster care
Intake procedure: Referral from social service agencies - May be a waiting list
Service Area: Florida, with focus in Lee

Mentored living program to keep teen mothers from foster care, human trafficking with their children in a safe, nurturing home.

- **Oxford House**

1010 Wayne Avenue Suite 300 Silver Springs, MD 20910
Phone(s): (800) 689-6411
Agency Type: Non-Profit

Oxford House-Cape Coral

924 NE 4th Place Cape Coral, FL 33909
Phone(s): (239) 458-0663, (800) 689-6411
Office Hours: Can call for info 24/7
Fees: Call for fees
Eligibility: Recovering men looking for a safe place to live and recover
Intake procedure: Call for phone screening or schedule in person interview
Service Area: Lee

Oxford House is a safe environment for men to recover from drugs and alcohol addiction. Our houses are run as a democratic process to help and protect everyone who is a resident. We have a long national and international history of helping men and women recover from addictions. We invite you to call.

- **PACE Center for Girls of Lee County**

3800 Evans Avenue Fort Myers, FL 33901

Phone(s): (239) 425-2366

Fax: (239) 425-2365

Agency Type: Non-Profit

Office Hours: Monday-Friday 8:30 a.m. - 4:30 p.m.

Eligibility: Girls between 12-18.

Intake procedure: Admission not guaranteed, intake interview and meeting will occur with counselors and teachers.

Service Area: Lee

Pace is an academic and social service program for 'at risk' girls ages 12-18 years old.

- **Page Park Community Services, Inc**

507 Center Road Fort Myers, FL 33916

Phone(s): (239) 939-4454

Agency Type: Non-Profit

Office Hours: Mon-Fri. 8 AM -12 PM

Eligibility: Page Park residents

Intake procedure: Walk in welcome

Service Area: Page Park

Page Park Community Center- Partnership with Lee County

Plans and coordinates services for residents. Services include: access services, food pantry, referrals and bookmobile, job information, clothing and more.

- **Palm City Gardens Apartments**

1625 Marsh Avenue Fort Myers, FL 33905

Phone(s): (239) 334-1303

Fax: (239) 334-8133

Agency Type: Non-Profit

Office Hours: Monday-Friday, 8 am- 5 pm

Eligibility: Must be elderly (62 or older) or disabled

Intake procedure: Waiting list; please call for information

Service Area: Lee

Provides low income housing for elderly and/or disabled persons.

- **Partners for Breast Cancer Care, Inc.**

9470 Health Park Circle Fort Myers, FL 33908

Phone(s): (239) 454-8583, (239) 454-8340

Fax: (239) 454-8326

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 4 PM

Eligibility: Lee County resident or 1 year, a social security #, financial requirements, no insurance or very under insured

Intake procedure: Call for interview with the case manager to determine qualification.

Service Area: Lee

Provides assistance to guide clients through the healthcare system and provide counseling and information about other community resources to women who need breast healthcare. Financial assistance for breast health care is available for low-income residents of Lee County without health insurance. Certain financial eligibility and other qualifications must be met. Services funded include mammograms, ultrasounds, biopsies, MRI and breast surgery.

- **Partnership for Prescription Assistance**

950 F Street NW Washington, DC 20004

Phone(s): (888) 477-2669

Agency Type: Non-Profit

Office Hours: M-F 9AM - 5 PM

Fees: None

Eligibility: For those who can't afford their medicines. Specific eligibility varies by program. Income requirements may vary by state.

Intake procedure: Call 1-888-4PPA-NOW (1-888-477-2669) or visit on web, www.pparx.org

Service Area: National

The Partnership for Prescription Assistance helps qualifying patients without prescription drug coverage get the medicines they need through the program that is right for them. Many will get their medications free or nearly free.

- **Partnership in Housing/ Pueblo Bonito**

26120 Pueblo Bonito Boulevard Bonita Springs, FL 34135

Phone(s): (239) 947-7717

Fax: (239) 948-4966

Agency Type: Non-Profit

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: Vary depending upon income and need

Eligibility: Migrant farm workers for Phase I, and Low Income Phase II and III

Intake procedure: Call for application and appointment

Service Area: Lee, Collier

A community of 80 affordable 2, 3 and 4 bedroom duplexes for farm workers. and 50 affordable 3 and 4 bedroom duplexes for low-income families. Social services provided include: health screenings, health fairs, home ownership and banking classes, Boys and Girls club after school program for kids from 5 years old til High school, and computer classes.

- **Patient Advocate Foundation**

421 Butler Farm Road Hampton, VA 23666

Phone(s): (800) 532-5274, (757) 873-6668

Fax: (757) 873-8999

Agency Type: Non-Profit

Office Hours: 8 am - 8 pm

Fees: Patient Advocate Foundation provides case management services, educational materials and live chat option at no charge to patients and caregivers.

Eligibility: Any patient or caregiver dealing with a chronic, debilitating, or life threatening illness within the United States.

Intake procedure: Call for full intake. PAF will gather needed information to initiate a case.

Service Area: Nation-wide

Patient Advocate Foundation (PAF) is a national 501 (c)(3) non-profit organization which provides professional case management services to Americans with chronic, life threatening and debilitating illnesses. PAF case managers serve as active liaisons between the patient and their insurer, employer and/or creditors to resolve insurance, job retention and/or debt crisis matters as they relate to their diagnosis also assisted by doctors and healthcare attorneys. Patient Advocate Foundation seeks to safeguard patients through effective mediation assuring access to care, maintenance of employment and preservation of their financial stability. The Foundation provides sustained, one on one, case management services to patients throughout the country who are experiencing access to care issues. The professional case management staff works with patient's insurers, employers and/or creditors in an effort to resolve access to care, debt crisis and job retention issues that are a result of a life threatening and/or debilitating illness.

Co-Pay Relief Program

Phone(s): (866) 512-3861

Office Hours: 8:30 am- 5 pm EST

Fees: None

Eligibility: Serves insured patients only, including Medicare. Must be financially and medically eligible for assistance as well as have some form of insurance coverage with a pharmacy benefit. Call counselor can assist in determining eligibility.

Intake procedure: Call 1-866-512-3861 or visit online to access patient web forms to initiate an application.

Service Area: Nation-wide

Patient Advocate Foundation's Co-Pay Relief (CPR) program provides direct financial assistance to qualified patients; assisting them with medication co-payments that their insurance requires. The program offers personal service to all patients through the use of CPR call counselors. The call counselor works directly with the patient as well as the provider of care to obtain necessary medical, insurance and income certification in an expeditious manner. Some of the disease categories that the Co-Pay Relief program may assist with include: Autoimmune Disorders, Breast Cancer, Colon Cancer, Diabetes, Kidney Cancer, Lung Cancer, Prostate Cancer, Sarcoma, Malignant Brain Tumors, Head and Neck Cancers, Multiple Myeloma, Pancreatic Cancer, Myelodysplastic Syndrome (MDS), Osteoporosis, Hepatitis C, Rheumatoid Arthritis, and Pain, Chemotherapy induced Anemia, neutropenia and Hepatitis C. These disease silos are subject to change and fund availability, please check website at www.copays.org for current disease silos.

- **Peace by Piece Learning Center**

6714 Winkler Road Fort Myers, FL 33919

Phone(s): (239) 245-8301

Fax: (239) 245-8731

Agency Type: Non-Profit

Office Hours: Mon-Fri 9 AM - 5 PM

Fees: Call for information

Eligibility: Call for information

Intake procedure: Call office for appointment

Service Area: Florida

Our instructors, under the watch of Dr. Terrasi, provide daily instruction to learners with autism, apraxia, adhd and other disabilities. In this space we also conduct individual assessments, present seminars, and provide complimentary respite services during our community parent support group. All children receive a thorough assessment of their existing skills. Based upon the results of this assessment and parental input, an individualized program is developed.

- **Pine Island FISH**

PO Box 357 Matlacha, FL 33993

Phone(s): (239) 283-4442

Agency Type: Non-Profit

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None; Donations welcome

Eligibility: Live in service area: for financial assistance must have been resident for at least 6 months

Intake procedure: Call ahead - will need to leave a message

Service Area: Limited to Pine Island and Matlacha, Matlacha Isles

Limited to Pine Island and Matlacha, Matlacha Isles. Provides volunteer social services to people in need who are residents of Greater Pine Island. Volunteers provide transportation services, respite care, medical equipment on loan, companionship for homebound individuals and special needs. Does have LIMITED one time financial assistance. Also has Basket Brigade: providing school clothes for children and Christmas gifts. Donations welcome.

- **Pine Island Food Pantry**

12175 Stringfellow Road Bokeelia, FL 33922
Phone(s): (239) 443-6561, (239) 232-9392
Agency Type: Volunteer
Office Hours: Mon & Thurs 8:30a-10:30a
Fees: None
Eligibility: Meet TEFAP requirements, live in service area
Service Area: Pine Island, Matlacha

Provides food and personal items in the Pine Island-Matlacha area.

- **Planned Parenthood of Southwest Florida**

8595 College Parkway Suite 250 Fort Myers, FL 33919
Phone(s): (239) 481-9999
Fax: (239) 481-9346
Agency Type: Non-Profit
Office Hours: Monday 9 AM - 5 PM Tuesday 11 AM - 7 PM Wednesday 9AM - 4PM Thursday 9AM - 5PM Friday 9AM - 3PM Saturday 9AM - 2PM
Fees: Flat fee for services. Discounts for teens.
Eligibility: Open to all women
Intake procedure: Call for an appointment
Service Area: Southwest and Central Florida

Services Include: abortion services, birth control services, emergency contraception, HIV testing, HPV & hepatitis vaccines, LGBT services, men's health services, patient education, pregnancy testing, options & services, STD testing & treatment, and women's health services.

- **Presbyterian Apartments**

1925 Virginia Avenue Fort Myers, FL 33901
Phone(s): (239) 332-1050, 1-800-955-8771
Fax: 239-332-7185
Agency Type: Non-Profit
Office Hours: 8 AM till 4 PM on call for emergency
Fees: Call for fees
Eligibility: Applicants at these facilities must be 62 years of age or older and fall within income requirements
Intake procedure: Application and income verification.
Service Area: Lee

Subsidized apartments available for rent for low income seniors.

Presbyterian Homes

1301 Woodward Court Lehigh Acres, FL 33936
Phone(s): (239) 369-9161
Office Hours: 8 AM till 4 PM on call for emergency
Fees: Call for rates
Eligibility: Applicants at these facilities must be 62 years of age or older and qualify for income requirements
Intake procedure: Application and income verification
Service Area: Lehigh Acres

Subsidized apartments available for rent for seniors and those who are disabled.

- **Public Resources, Lee County Government**

2115 Second Street Fort Myers, FL 33901

Phone(s): (239) 533-2737

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Anyone in Lee County with questions or concerns about Lee County Government

Intake procedure: Call or send e-mail

Service Area: Lee

The Public Resources Department provides a central location for citizens to contact County Government for assistance and information on all aspects of county government operations. Within this department are several different functions. Municipal Services Taxing/Benefit Unit (MSTBU): We assist citizens in creating Capital Improvement Projects and Operation & Maintenance (O & M) funding for existing infrastructure such as roads, landscaping, streetlights, canal dredging, sidewalks, bike paths, etc. Administrative Support Functions: These include commissioners' meeting agendas, advertising, administrative codes, document processing, advisory committee coordination and special event permits. Technical Support Services: We support county departments, agencies and constitutional offices. This includes graphics for print and web design, video production services, high speed duplicating, and processing of internal & outgoing mail. LEE TV: We administer the county government, 24-hour government access cable television station that provides quality programming, and broadcasting of live commission meetings. Special Events: Public Resources is responsible for the coordination of Ribbon Cuttings and Groundbreaking Ceremonies for new county facilities and other special occasions. We can also provide tours of the historic Old Lee County Courthouse. Lee GROWS: A program designed to help the public understand what happens behind the scenes of County government. The Program consists of five one day sessions running consecutively each Thursday and occasionally on Tuesday. Classes start at the Old Courthouse at 8:00 AM and return from the tours about 3:00 PM. Each class is comprised of about 40-45 participants. All parking and lunches are included at no charge.

- **Quality Life Center of Southwest Florida Inc.**

3210 Dr Martin Luther King Boulevard Fort Myers, FL 33916

Phone(s): (239) 334-2797, (239) 333-2100

Fax: (239) 334-3599

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 6 PM

Fees: Some programs may require an annual fee.

Eligibility: Residents of Lee and Collier County and of low to moderate income. Mainly serves participants from the 33916, 33905 and 33901 zip codes.

Intake procedure: Call for times and requirements

Service Area: Lee and Collier County

Providing at-risk youth with education to become academically competitive, arts for discipline and resilience, while instilling values which will serve youth into adulthood.

QLC- ACE Afterschool Program & Early Learning

Fees: Afterschool \$95/week (\$20/week scholarship rate). Preschool is \$120/week (\$100/week scholarship rate).

Eligibility: Early learning- available to children ages 2-4. ACE after school and summer programs are ages 5-18 years old.

Intake procedure: Application

Service Area: Southwest Florida

Early learning program includes preschool and VPK. ACE Afterschool program, teen program, summer camp and structured programs offering arts, academics and character-building activities.

- **Redlands Christian Migrant Association (RCMA)**

402 W Main Street Immokalee, FL 34142

Phone(s): (800) 282-6540

Agency Type: Non-Profit

Office Hours: Monday-Friday, times vary by program

- **RCMA Bonita Child Development Center**

13190 Growers Road Bonita Springs, FL 34135

Phone(s): (239) 947-5853

Office Hours: M-F 7am-5:30pm

Eligibility: Must meet criteria, income guidelines or have an exceptional needs child.

Intake procedure: Call for appointment

Service Area: Bonita Springs

RCMA provides high quality subsidized child development services to farmworker and low-income families in centers, child-care homes, afterschool, drop-out prevention programs and charter schools. Ages served: 6 weeks to 5 years. First priority to children with special needs.

- **Renaissance Manor**

3766 Central Avenue Unit J Fort Myers, FL 33901

Phone(s): (239) 220-5171

Fax: (239) 288-7880

Agency Type: Private, Non-Profit

Office Hours: Mon-Fri 8am-5pm

Fees: From 0-30% of gross income

Eligibility: Homeless, disabled single adults

Intake procedure: Proof of income, disability and homelessness

Service Area: Lee, Sarasota, Collier and Charlotte

Case management, life skills, transportation, in addition to safe, clean and affordable housing for homeless, disabled adults with mental health diagnosis.

- **Ronald McDonald House**

16100 Roserush Court Fort Myers, FL 33908

Phone(s): (239) 437-0202

Fax: (239) 437-3521

Agency Type: Non-Profit

Office Hours: 7 Days a week 9 AM - 9 PM

Fees: \$10/day if families can afford

Eligibility: Families of seriously ill or injured children receiving treatment in the hospital or out patient facility

Intake procedure: Must be referred by the hospital

Service Area: Charlotte, Collier, Glades, Hendry, Lee

Temporary Lodging for families of seriously ill or injured children receiving treatment in the hospital or out patient facility. Also has grant program available for non-profit organizations who serve the need of children. Also has a scholarship program.

- **Royal Palm Ministries**

1705 Colonial Boulevard Suite D2 Fort Myers, FL 33907

Phone(s): (239) 939-0707

Fax: (239) 939-7708

Agency Type: Religious

Office Hours: Tuesdays and Thursdays 1pm to 8pm; Fridays 1pm-6pm

Fees: Our fees are based on a sliding scale.

Eligibility: Open to anyone

Intake procedure: Call to schedule an appointment

Service Area: Lee

Christian counseling and conciliation services.

- **SafeLink Wireless**

9700 N.W. 112th Avenue Miami, FL 33178

Phone(s): (800) 723-3546, (800) 378-1684

Agency Type: Governmental

Office Hours: Mon-Sat. 8 AM -10 PM; Sun. 8 AM - 7 PM

Fees: None, unless additional minutes are needed

Eligibility: Your total household income is at or below 150% of the Federal Poverty Guidelines or you already participate in one of the following assistance programs: Federal Public Housing Assistance / Section 8; Food Stamps; Low Income Home Energy Assistance Program LIHEAP); Supplemental Security Income (SSI); National School Lunch (free program only); Temporary Assistance for Needy Families (TANF); Medicaid; Bureau of Indian Affairs Programs (Tribal Temporary Assistance for Needy Families, Head Start Subsidy, NSLP). No one in your household currently receives Lifeline Assistance through another phone carrier. If someone in your household is receiving Lifeline Assistance you must cancel the service before applying for Lifeline Service through SafeLink Wireless.

Intake procedure: Call or enroll through web site.

Service Area: National

Safelink Wireless is part of a program that was created by the government to provide discounted or free telephone service to income-eligible consumers. To help bring you this important benefit, SafeLink Wireless is proud to offer Lifeline Service. Through our Lifeline Service you will receive free cellular service, a free cell phone, and free Minutes every month! SafeLink Wireless Service does not cost anything – there are no contracts, no recurring fees and no monthly charges. Any Minutes you do not use will roll-over. Features such as caller ID, call waiting and voicemail are all also included with your service. If you need additional Minutes, you can buy TracFone Airtime Cards at any TracFone retailer (Walmart, Walgreens, Family Dollar, etc).

- **SalusCare**

3763 Evans Avenue Fort Myers, FL 33901

Phone(s): (239) 332-6937

Agency Type: Non-Profit

Access Center Evans Campus

Phone(s): (239) 275-3222

Office Hours: Monday - Friday, Walk in from 8am-1pm

Fees: Sliding scale fee available.

Eligibility: Children and adults. Non-emergency first time patients

Intake procedure: Intake screenings provided for first time, non-emergency patients, children and adults

Service Area: Southwest Florida

The Access Center provides intake screenings for first-time, non-emergency patients. Patients may walk-in at either location between 8 a.m. - 1 p.m., Monday - Friday.

Access Center Ortiz Campus

2789 Ortiz Avenue Fort Myers, FL 33905

Phone(s): (239) 275-3222

Office Hours: Monday-Friday, Walk in 8am-1pm

Fees: Sliding scale available

Eligibility: Children and adults. Non-emergency first time patients

Intake procedure: Intake screenings provided for first time, non-emergency patients, children and adults

Service Area: Southwest Florida

The Access Center provides intake screenings for first-time, non-emergency patients. Patients may walk-in at either location between 8 a.m. - 1 p.m., Monday - Friday.

Adolescent Residential & Day Treatment-Vince Smith Campus

2450 Prince Street Fort Myers, FL 33901

Phone(s): (239) 338-2306

Office Hours: 24/7 residential facility; business office 8am-5pm

Fees: Sliding fee scale

Eligibility: Under age 18, use or abuse of substances.

Intake procedure: Placement into this level of care requires assessment.

Service Area: Southwest Florida

Residential Treatment at the Vince Smith Center provides treatment for males and females ages 13 – 17 with a substance dependence diagnosis. Our therapeutic environment provides 24-hour supervision in a structured setting. Education is provided through the Lee County School District in our in-house classroom for grades 7-12. GED options are available for those in need. The residential program operates year round with a typical length of stay of 3-4 months. Day Treatment offers services to youth ages 13 to 17 years old that are in need of more intensive services than outpatient. This program is co-located at The Vince Smith Center with our residential program, and gives youth the opportunity to participate in structured programming and treatment in the daytime and return to their homes in the evening. Hours of the program are from 8 am to 9 pm and may vary based on need. Students also receive educational services during their treatment. Families meet weekly.

Adult Drug Court Program

3763 Evans Avenue Fort Myers, FL 33901

Phone(s): (239) 533-1730

Eligibility: Individuals involved in the criminal justice system who have the disease of addiction. May be eligible if: have a pending, non-violent felony charge; or are on probation or a non-felony charge and have a violation of probation pending.

Intake procedure: For information or to make a referral call 239-533-1730

Service Area: Lee, Hendry and Glades

Lee County Adult Felony Drug Court Program is a court-supervised drug and alcohol treatment program for individuals involved in the criminal justice system who have the disease of addiction. Entry into the program is voluntary, but participants must comply with all drug court program requirements including making restitution to victims, paying program fees and completing community service requirements. SalusCare makes an effort to meet the patient where they are and to provide intensive evidence-based treatment for substance abuse and other co-occurring disorders as needed. Patients receive group and individual treatment, family counseling and case management services. Also provides psychiatric and medication management as well as urine drug testing services. Participants who enter drug court have their prison sentence deferred and are placed on Drug Offender Probation with the Department of Corrections. Upon successful completion of the drug court program, the charges are dismissed and the participant's probation is terminated. The length of stay in the program is dependent on the individual, with most completing the program in 18 to 24 months. To graduate a participant must be employed or be enrolled in school full time and they must have paid any court ordered restitution and program fees in full. Although SalusCare provides the treatment portion for drug court, SalusCare does not make the decision on who participates in Felony Drug Court.

Community Action Team (CAT)

2789 Ortiz Avenue Fort Myers, FL 33905

Phone(s): (239) 275-3222

Office Hours: Community based program, hours vary

Fees: Call for information

Eligibility: For parents/caretakers of seriously emotionally disturbed children.

Intake procedure: By referral only

Service Area: Southwest Florida

CAT offers a community behavioral health co-occurring treatment solution for parents and caretakers of seriously emotionally disturbed children as an alternative to residential treatment and/or psychiatric hospitalization. Services include psychiatric, individual & family therapy, case management, therapeutic mentoring, and consultation with school personnel.

Day Treatment/Extended Day Treatment

2516 Grand Avenue Fort Myers, FL 33901

Phone(s): (239) 338-3977

Office Hours: Those that qualify for this level of care receive treatment during the day or evening (8 am– 4 pm) (8 am – noon) (5 pm – 9 pm)

Fees: Call for fees

Eligibility: Available to patients who have a sober supportive environment in which to reside during their treatment.

Intake procedure: Call for intake

Service Area: Southwest Florida

Day Treatment Services or Extended Day Treatment is available to patients who have a sober supportive environment in which to reside during their treatment. This is a less expensive alternative to Residential Treatment with the same benefit for those patients requiring additional structure. Those that qualify for this level of care receive treatment during the day or evening (8 a.m. – 4 p.m.) (8 a.m. – noon) (5 p.m. – 9 p.m.) (7:30 a.m. – 9 p.m.). This allows individuals to continue working and attend groups in the evening or during the day, and return home in the evening.

Emergency Services/Crisis Stabilization Units (Adults & Children)

10140 Deer Run Farms Road Fort Myers, FL 33966

Phone(s): (239) 275-4242

Office Hours: 24 hours/day, 7 days/week

Fees: Call for fees

Eligibility: Adults and children requiring the highest level of care are at risk of harming themselves or others.

Intake procedure: Secure inpatient psychiatric stabilization. Public Baker Act receiving facility.

Service Area: Southwest Florida

The Crisis Stabilization Units provide secure, inpatient psychiatric stabilization for both adults & children who require the highest level of care and are at risk of harming themselves or others.

Forensic Diversion

2789 Ortiz Avenue Fort Myers, FL 33905

Phone(s): (239) 275-3222

Office Hours: M-F, 8am-5pm

Fees: Call for fees

Intake procedure: An eligibility assessment must be conducted. Call for more information.

Service Area: Southwest Florida

Forensic Diversion seeks to divert individuals with serious mental illnesses (including those with co-occurring substance abuse disorders) from unnecessary institutionalization and/or criminalization. It seeks to offer the courts viable alternatives and assists in expediting resolution of legal matters complicated by issues related to mental illnesses. Services include advocacy/support, state-approved competency restoration training, specialized resource coordination and collaboration with Mental Health Court, Traditional Court and Probation.

Independent Living Teams

2789 Ortiz Avenue Fort Myers, FL 33905

Phone(s): (239) 275-3222

Office Hours: M-F, 8am-5pm

Fees: Call for fees

Eligibility: Adults at risk of more restrictive placement due to mental illness and/or co-occurring disorders requiring intense, short term case management, nursing or daily living skills training.

Intake procedure: By referral only

Service Area: Lee

Independent Living Teams are community-based teams providing intensified and short-term case management, nursing and daily living skill training to adults who have recent multiple inpatient admissions, state hospitalization or are experiencing an increase in symptoms, and are at risk of a more restrictive placement.

Inpatient Detoxification Services

3763 Evans Avenue Fort Myers, FL 33901

Phone(s): (239) 332-6989

Office Hours: 24 hours 7 days

Fees: Call for fees

Eligibility: Adults undergoing acute withdrawal from alcohol and/or drugs

Intake procedure: Call for intake

Service Area: Lee, Hendry, Glades

Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7 in the only detoxification facility in Lee, Glades, and Hendry counties. Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms.

Juvenile Addiction Receiving Facility (JARF)

10140 Deer Run Farms Road Fort Myers, FL 33966

Phone(s): (239) 275-4242

Office Hours: 24/7

Fees: Call for information

Eligibility: Children and teens up to age 18

Intake procedure: Call for information

Service Area: Southwest Florida

JARF offers voluntary and involuntary substance abuse services to children and teens.

Juvenile Drug Court Program

1105 Cultural Park Boulevard Cape Coral, FL 33990

Phone(s): (239) 772-1211

Office Hours: Varies

Fees: Call for more information

Eligibility: Ages 14 to 17 nonviolent offenders

Intake procedure: Call for information

Service Area: Lee

The primary goal of Juvenile Drug Court is to provide intensive substance abuse treatment to arrested drug-dependent juveniles and reduce recidivism. The Juvenile Drug Court Program provides court-supervised, comprehensive treatment for nonviolent defendants and their families. The program is intended to serve youths ages 14 to 17 who normally would be committed to a Department of Juvenile Justice (DJJ) program or those who have just been released from a DJJ commitment program. This is a rehabilitation program, which includes regular, mandatory court appearances before a designated Juvenile Drug Court Judge. Treatment includes drug testing, individual, family and group counseling, as well as regular attendance at Narcotics Anonymous (NA) or Alcoholics Anonymous (AA) meetings. Program participants must attend school and/or work as directed by the court. In addition, program participants must complete community service hours as directed by the court. The program length is determined in large part by the progress of the individual participant, but lasts a minimum of nine months.

Outpatient Psychiatry

2789 Ortiz Avenue Fort Myers, FL 33905

Phone(s): (239) 275-3222

Office Hours: 8am-5pm; M-F

Fees: Sliding scale fee based on income

Eligibility: Adults and children requiring psychiatric evaluations and medication management services.

Intake procedure: An assessment must be conducted.

Service Area: Southwest Florida

Psychiatric evaluations and medication management services by board certified/eligible psychiatrists.

Prevention Services

3763 Evans Avenue Fort Myers, FL 33901

Phone(s): (239) 332-6937

Office Hours: Varies by program

Fees: Call for information

Eligibility: Varies by program

Intake procedure: Call for intake

Service Area: Southwest Florida

SalusCare recognizes that the key to preventing substance abuse or other problem behaviors is ongoing education about the impact of alcohol, drugs, and tobacco. SalusCare offers prevention programs and services for both youth and adults. To inquire about Prevention Services, please call SalusCare's Evans Ave. Campus at (239) 332-6937.

The role of prevention is to create healthy communities in which people have a quality of life that includes: Healthy environments at work and in school; Supportive communities and neighborhoods; Connections with families and friends; and Drug and crime-free.

SalusCare BRITE counselors offer evidence-based screening, brief intervention, and referral services to people aged 55 and older presenting with behaviors that are dangerous to one's health. These behaviors may center around tobacco, alcohol, prescription, and over-the counter medications, or illicit drugs. BRITE serves individuals in Lee, Hendry, and Glades counties.

Project SUCCESS (Schools Using Coordinated Community Efforts to Strengthen Students) is a program designed to prevent and reduce substance abuse use and abuse among high risk, multi-problem adolescents in alternative schools. Project SUCCESS links the school to the community's continuum of care. Project SUCCESS is designed for 14 to 17 year olds attending alternative schools serve high risk youth with a variety of learning and or behavioral problems, such as poor academic performance, school discipline problems, negative attitude toward school, truancy, pregnancy and criminal activity.

Family Drug Court is a judicially directed treatment program targeting families who have been identified as abusing or neglecting their children and are involved with the child welfare system, and that the abuse or neglect appears to be related to a substance abuse problem for one or more adults. Tasks include identifying risk factors; accessing a continuum of alcohol, drug and related treatment and rehabilitation services; monitoring of abstinence by frequent alcohol and other drug testing; coordinating strategy to govern drug court responses to participants' compliance; conducting ongoing judicial interaction with each participant; monitoring and evaluating to measure the program goal achievement and effectiveness; continuous interdisciplinary education to promote effective planning, implementation and operations, and forging partnerships amongst drug courts, public agencies and community-based organizations in order to generate local support and enhance drug-court program effectiveness.

The Family Intervention Specialists purpose is to provide awareness, education, and support to families identified by the Department of Children and Families (DCF) with substance abuse issues. FIS's goals are to help keep families safely together through education, referral and counseling prevention services.

Phoenix Program: The Phoenix Curriculum is a core evidence-based gang prevention program, based on the New Jersey Juvenile Justice Commission's experience with the Phoenix Gang Intervention and New Freedom programs, that

includes elements specifically designed for elementary school, middle school, high school, and alternative school students. The Phoenix Curriculum guides the students to develop self-efficacy in identifying and addressing the highest risk factors for substance abuse, violence, bullying, gang involvement, and other crime. The Phoenix Curriculum Program resources include significant elements of cognitive-behavioral therapy (CBT) and motivational enhancement therapy (MET), including specific tools for motivational interviewing (MI) in each of the workbooks.

The Job Loss Recovery Program incorporates the use of visualization exercises to complement our workshop modules. This program utilizes imagery-based exercises that help individuals overcome the stress, grief, and anger caused by unemployment or job loss. This program's objective is to improve interview performance, boost confidence, and engender a positive attitude. All training sessions are enhanced with modules on: software and web-browsing, resume and cover letter writing, tips on job hunting, on how to have a successful interview.

The Great Body Shop (GBS), developed by the Children's Health Market, is a comprehensive substance abuse and violence prevention and health curriculum for schools serving prekindergarten through middle school. The GBS curriculum contains a teacher's guide, student issues, and parent bulletins that support 10 monthly themes, which are taught through 40 lessons. A supplemental Coordinated School Health Kit links the eight components of school health with institutions involved in promoting public health among those who educate youth.

Challenge Ropes Course: The Ropes Program is used to promote team building in a challenging environment. The course is a combination of both vertical challenges and horizontal challenges, constructed from wood, cable and ropes installed above the ground and strung between telephone poles. A variety of activities and materials are used to create the learning experience. This program may be utilized by a variety of groups including human service organizations, sports teams, schools, and the business community as well.

The Health and Wellness program involves implementing and planning of environmental strategies aimed at reducing the use of illicit and non-illicit drugs through the means of surveys, media, and social norms/ social marketing campaign for adults and children. With these educational strategies, healthy living alternatives and guidance are provided for the community to reduce the prevalence of preventable health disparities

Southwest Florida Employee Assistance Program

3949 Evans Avenue Suite 202 Fort Myers, FL 33901

Phone(s): (239) 278-7435

Office Hours: Monday - Friday, 8 AM - 5 PM. Other hours by appointment.

Fees: No cost to employees and family members of SalusCare and participating agencies. \$75.00 session fee for service to others, other fees may apply.

Eligibility: Must be an employee or dependent family member of a contracted company.

Intake procedure: Call for services. Most appointments within 24 hours

SWFEAP offers a wide variety of services to individuals and businesses. The program can help both the employer and the employee identify and solve problems that impact job performance and productivity. Also provides self-pay counseling to individuals who do not qualify for SWFEAP services through their employer. The program is designed to provide the employee and immediate family with counseling to help resolve problems that affect personal life and/or job performance.

Supported Employment

2789 Ortiz Avenue Fort Myers, FL 33905

Phone(s): (239) 275-3222

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Call for fees

Eligibility: Adults with mental health/co-occurring disorders looking to obtain a competitive job and maintain employment.

Intake procedure: Diagnosed with mental health/co-occurring disorder

Service Area: SWFL

This program is designed to assist individuals with mental health and/or co-occurring disorders obtain a competitive job and maintain employment through evidence-based best practice standards. Participants will receive an in-depth assessment and will be linked to the Department of Vocational Rehabilitation. Services include individualized job development, resume' writing, interviewing skills, basic living skills, advocacy, on-site support and training and linkage to other services as needed.

Therapeutic Behavioral On-Site Services (TBOS)

2789 Ortiz Avenue Fort Myers, FL 33905

Phone(s): (239) 275-3222

Office Hours: Varies, community based service

Fees: Call for more information

Eligibility: Children in need of mental health services and their families

Intake procedure: By referral only

Service Area: Southwest Florida

TBOS is a voluntary service that provides evidence-based mental health services to children and their families. It includes therapy for the individual child and the family to teach problem-solving skills, behavior strategies, anger management skills, social skills training and parenting skills. Service is provided in the community or within the family home. Generally, TBOS is a short-term service lasting three to six months.

Youth Outpatient Substance Abuse Counseling

1105 Cultural Park Boulevard Cape Coral, FL 33990

Phone(s): (239) 772-1211

Office Hours: Monday - Friday 8 AM – 5 PM. Groups in the evenings. Other hours by appointment.

Fees: Sliding scale - call for qualifications

Eligibility: Youth age 13-17 experiencing behavioral difficulties including anger control issues, substance abuse, or school behavior issues

Intake procedure: Referrals to program come from school resource officers, community policing efforts, Juvenile Justice diversion programs and/or self-referrals from families.

Service Area: Southwest Florida

Substance abuse counseling for youth ages 13-17. Support groups include anger management, intervention, youth/parent group, aftercare, individual counseling and Spanish speaking services are available. The fees for individual counseling are based on a sliding scale.

- **School District of Lee County**

2855 Colonial Boulevard Fort Myers, FL 33966

Phone(s): (239) 334-1102

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 4:30 PM

Fees: None

Eligibility: Lee County students

Intake procedure: To enroll a child in school, all children will need original birth certificate, a health examination form (physical), social security card (if available), FL certificate of immunization (original blue card), proof of address, ie. utility bill, proof of custody is required if child is not living with both natural parents. Name & address of last school attended and a copy of IEP.

Service Area: Lee County

Lee County Public Schools is the ninth-largest district in Florida and the 40th-largest school district in the United States. We proudly educate more than 82,000 students in grades K-12. While the unprecedented growth we've experienced the past few years has slowed significantly, families are still moving to our area. The reason is simple - Lee County's 585,000+ residents live and work in an attractive environment. Exotic trees and plants flourish in the subtropical climate, and local waterways support a host of fish, birds and other animals. There are beautiful waterfronts everywhere. Schools in Lee County play a key role in community life. With approximately 11,500 full- and part-time employees, the School District is the county's largest employer and with the District's construction program, building new schools and renovating and expanding existing facilities, the District has been the area's largest developer.

Early Head Start / School Dist.of Lee Co.'s Early Learning Svcs

3650 Michigan Avenue Suite 4 Fort Myers, FL 33916

Phone(s): (239) 332-2512

Office Hours: Monday - Friday, 8 AM - 4:30 PM

Fees: Only for subsidized care (before or after-school)

Eligibility: For children ages 0-3, families also must meet income requirements, also serves pregnant women and children with disabilities

Intake procedure: Please call

Service Area: Central, South & North Fort Myers, Eastern parts of Cape Coral

The Lee County Early Head Start Program is a high-quality child development program for infants, toddlers and pregnant women. The intent of the program is to enhance children's development and health, strengthen family and community partnerships, and support the staff delivering those services. Services are provided to meet the special needs of children with disabilities. Families will be served in one of the two service models: The center-based program option provides a developmentally appropriate, licensed, child care experience for infants and toddlers. Early Head Start classrooms have eight children in each room with two credentialed teachers. The home-based program option utilizes the Parents As Teachers curriculum and serves families in weekly home visits. Infants, toddlers and their parents come to school together two times a month. The purpose of the group experience is to support child development by strengthening the parent-child relationship. A variety of learning opportunities are provided and parents are encouraged to share their parenting challenges and joys with one another.

Head Start-School Dist. of Lee Co.'s Early Learning Services

Phone(s): (239) 332-2512

Office Hours: Monday - Friday, 7:30 AM - 4:30 PM

Fees: None

Eligibility: Child must be 4 on or before 9/1; and must meet income criteria (100% of federal poverty guidelines) or have a diagnosed disability

Intake procedure: Call main number for student assignment

Service Area: Lee

Head Start is a high quality early childhood program that serves children who are four on or before September 1st and whose families meet income guidelines. Services are offered to meet the special needs of children with disabilities. The goal of the Head Start program is to prepare children for kindergarten. Children who attend Head Start participate in a variety of educational activities in accredited classrooms located at many elementary schools around the county. Head Start provides children with activities that help them grow mentally, socially, emotionally and physically. Head Start recognizes that parents are their child's first and most important teachers. Parents are encouraged to be involved in Head Start activities and committees. Staff work with parents as partners to help children progress and to help the family meet its goals.

Lee Adolescent Mothers Program

3650 Michigan Avenue Suite 2 Fort Myers, FL 33916

Phone(s): (239) 332-2526

Office Hours: Monday - Friday, 9:45 a.m. - 4:15 p.m.

Fees: None

Eligibility: Teen girls enrolled in Lee County Schools and pregnant

Intake procedure: Enrollment through school counselor

Service Area: Lee

LAMP is a three-fold program concerned with the student's academic, health, and social adjustment during her pregnancy and postpartum period. A special program in health and childcare is developed for every LAMP student.

- **Senior Choices**

15201 N. Cleveland Avenue Suite 1100 North Fort Myers, FL 33903

Phone(s): (239) 652-6901, (866) 413-5337

Fax: (239) 652-6999

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Seniors 60 and older, or adults under 60 diagnosed with dementia.

Intake procedure: Call Elder Helpline for services and referrals. Walk ins also accepted.

Service Area: Collier, Lee, Glades, Hendry, Charlotte, DeSoto and Sarasota

Senior Choices of Southwest Florida is one of the eleven Aging and Disability Resource Centers in Florida. Overseen by the Department of Elder Affairs, Senior Choices is a non-profit agency that assists seniors, the disabled and their caregivers connect with local services and resources. Information and Referral Specialists are available to help you identify services you may be eligible to receive.

SHINE (Serving the Health Insurance Needs of Elders)

Fees: None

Eligibility: Anyone needing assistance with Medicare questions

Intake procedure: Call Elder Helpline

Service Area: Lee, Collier, Charlotte, DeSoto, Glades, Hendry and Sarasota

Volunteers in the SHINE program provide information, counseling and assistance on Medicare, Medicaid, Medicare Plan Choices (Medicare+Choice), Medicare supplemental insurance, long-term care insurance and Medicare fraud. In addition, SHINE has a strong community education and outreach component. Volunteers make educational presentations on Medicare and health insurance to a variety of community groups. Education and outreach focuses on health promotion, beneficiary rights and consumer protection.

Senior Choices- Elder Helpline

Fees: None

Eligibility: Anyone looking for services or related assistance.

Intake procedure: Call the Elder Helpline

Service Area: Lee, Glades, Hendry, Collier, Charlotte, DeSoto and Sarasota Counties.

Information and referral available to anyone looking for services or related assistance. Services such as: adult daycare, respite care, home delivered meals, congregate dining sites or congregate meal sites, personal care, homemaker services, emergency alert response systems, emergency energy assistance, medicare counseling through the Shine Program, Tai Chi classes, matter of balance classes, information, referral and assistance provided by the Elder Help line.

- **Senior Friendship Centers**

5272 Summerlin Commons Way Suite 601-604 Building 6 Fort Myers, FL 33907

Phone(s): (239) 652-6901, (239) 275-1881

Fax: (239) 275-1077

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: Based on income

Eligibility: Seniors and senior caregivers

Intake procedure: Call Elder Helpline/Senior Choices of SWFL

Service Area: Lee

Provides services to senior citizens ages 60 and older to promote independence and prevent institutionalization. Services include in home care, adult day service, home delivered meals, congregate dining, internal volunteer programs serving seniors, external volunteer program- retired and senior volunteer program recruits and places volunteers in the community.

EHEAP/ Senior Friendship Centers

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Must be age 60 or over

Intake procedure: Proof of income and electric pass due notice required

Service Area: Lee County

Administers the Emergency Home Energy Assistance for the Elderly Program (EHEAEP), a program to assist low income households containing at least one elderly person whose home heating(or home cooling in the summer months) energy source has been cut off or is in jeopardy of being cut off, or who needs financial assistance to purchase essential home heating fuel, floor heaters, blankets or fans.

Friendship Cafe/ Bonair Towers

1915 Halgrim Avenue Fort Myers, FL 33901

Phone(s): (239) 464-7495

Office Hours: 9 am -12 pm, Mon -Fri.

Fees: A \$2-\$4 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Centers for closest site at least 48 hours in advance

Service Area: Lee

Lunch, fun-filled and stimulating activities for seniors ages 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Dr. Piper Center, Dunbar Area

2607 Dr. Ella Piper Way Fort Myers, FL 33916

Phone(s): (239) 332-8427

Office Hours: Monday - Friday, 9 AM -12 PM (meal served around 11:30 AM)

Fees: A \$2-\$4 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Service Area: Lee County

Lunch, fun-filled and stimulating activities for seniors ages 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Harlem Heights, South Fort Myers

Harlem Heights Community Center 7275 Concourse Drive Fort Myers, FL 33908

Phone(s): (239) 482-7706

Office Hours: Monday - Friday, 9 AM -12 PM (meal served around 11:30 AM)

Fees: A \$2-\$4 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Service Area: Lee County

Lunch, fun-filled and stimulating activities for seniors ages 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Lake Kennedy Senior Center, Cape Coral

400 Santa Barbara Boulevard Cape Coral, FL 33991

Phone(s): (239) 574-0572

Office Hours: Monday - Friday, 9AM -12 PM (meal served around 11:30 AM)

Fees: A \$2-\$4 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Service Area: Lee County

Lunch, fun-filled and stimulating activities for seniors age 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Palm Harbor Apts, North Fort Myers

1081 Palm Avenue North Fort Myers, FL 33903

Phone(s): (239) 652-0362

Office Hours: Tues & Thurs, 9AM -12 PM (meal served around 11:30 AM)

Fees: A \$2-\$4 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Service Area: Lee County

Lunch, fun-filled and stimulating activities for seniors ages 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Renaissance Preserve, Dunbar Area

4221 Othello Lane Fort Myers, FL 33916

Phone(s): (239) 332-8121

Office Hours: Tues & Thurs, 9AM -12 PM (meal served around 11:30 AM)

Fees: A \$2-\$4 Contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Service Area: Lee

Lunch, fun-filled and stimulating activities for seniors ages 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Sandpiper Run Apts

2075 Collier Avenue Fort Myers, FL 33901

Phone(s): (239) 464-7495

Office Hours: M-F 11am-2pm

Fees: A \$3-\$4 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Centers at last 48 hours in advance for closest site

Service Area: Lee

Lunch, fun-filled and stimulating activities for seniors ages 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Sunshine Villas, Lehigh Acres

1201 Broad Street Lehigh Acres, FL 33936

Phone(s): (239) 369-9679

Office Hours: Monday - Friday, 9AM -2:30 PM (meal served around 11:30 AM)

Fees: A \$2-\$4 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Service Area: Lee County

Lunch, fun-filled and stimulating activities for seniors ages 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Villa Vincente Senior Apts

13071 Palm Beach Boulevard Fort Myers, FL 33905

Phone(s): (239) 628-1259

Office Hours: Mon-Fri 9 AM -12 PM

Fees: A \$2-\$4 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Call Senior Friendship Centers for closest site at least 48 hours in advance

Service Area: Lee

Lunch, fun-filled and stimulating activities for seniors ages 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship-At-Home

5272 Summerlin Commons Way # 604 Fort Myers, FL 33907

Phone(s): (239) 275-1881, (239) 652-6901

Office Hours: Monday - Friday, 8AM - 5 PM

Fees: None

Eligibility: Home bound older adults

Intake procedure: Call Senior Friendship Center

Service Area: Lee

Friendship at Home is a proactive crisis intervention program helping homebound older adults live with dignity and remain in their own homes. Volunteers and local community resources unite to help elders in our community avoid premature institutionalization. Isolated, lonely and vulnerable elders are able to live with safety, independence and dignity with our volunteer partners providing friendship and financial support. Telephone Reassurance-A simple daily phone call from a volunteer creates an important lifeline for an older adult who is homebound and alone. Friendly Visitor-Be a ray of sunshine and brighten the life of an isolated elder by volunteering. As little as an hour a week spent visiting a new senior friend will become time for both to look forward to and enjoy. Supportive Intervention- Seniors who may need individual help using community resources are prime candidates for short-term Supportive Intervention. Our professional team of Elder Service Specialists visit seniors in their homes, coordinating services and referrals.

Health & Wellness Center, North Fort Myers

Hatton Rogers Retirement Center 4250 Hatton Rogers Lane North Fort Myers, FL 33903

Phone(s): (239) 275-1881, (239)656-0221

Fees: A \$2.50 contribution is appreciated

Eligibility: Must be over 60 years old

Intake procedure: Please call Senior Friendship Center

Service Area: Lee County

The Health and Wellness Program provides medical services for those 50 and over with no insurance - low cost medical exams, health education and medical resources by volunteer physicians and nurses.

Nutrition Services-Senior Friendship Centers

5272 Summerlin Commons Way # 604 Fort Myers, FL 33901

Phone(s): (239) 275-1881

Office Hours: Monday - Friday, 8AM - 5 PM

Fees: None - donations requested

Eligibility: Seniors 60+

Intake procedure: Please call Senior Friendship Centers for sites and services

Service Area: Lee

Outreach, 10 congregate dining sites, home delivered meals, and Senior Centers for socialization. Seniors are prioritized based on their need and income. Specific eligibility requirements vary by program.

RELIEF Program

Phone(s): (239) 275-1881

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Caregivers of seniors

Intake procedure: Call Senior Friendship Center for more information

Service Area: Lee County

Provides respite for caregivers of frail seniors by trained volunteers.

SFC/Retired and Senior Volunteer Program

Phone(s): (239) 275-1881

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Seniors 55 and older

Intake procedure: Call for information

Service Area: Lee County

RSVP is a component of the Nation Senior Service Corps. Provides information and placement for volunteer opportunities for people ages 55 and older. Offers free supplementary insurance while volunteering and recognition activities. Call for information. See Friendship At Home and Relief Volunteer Programs under Senior Friendship Centers.

The Living Room/ Senior Friendship Centers/ Fort Myers

Phone(s): (239) 275-1881

Office Hours: Monday - Friday, 7:30 AM - 4 PM

Fees: Call for fees

Eligibility: For the frail elderly

Intake procedure: Please call Senior Friendship Center

Service Area: Lee

Adult day care center for the frail elderly in Fort Myers provides socialization, companionship, activities and nutritious meals in a supervised environment with trained caregivers and nursing services. Specialized Alzheimer's assistance is provided.

- **Shriner's Hospital for Children - Tampa**

12502 USF Pine Drive Tampa, FL 33612

Phone(s): (813) 972-2250, (813) 866-7740

Fax: (813) 866-7742

Agency Type: Private, Non-Profit

Office Hours: Out-patient clinic/New Patient Appointments M-F 9 AM- 5 PM In-patient units 24/7

Fees: None

Eligibility: Children age 0-18 with an orthopaedic condition

Intake procedure: No citizenship documentation is required - Call for an appointment

Service Area: Florida

A 60-bed facility providing expert pediatric orthopaedic care for children regardless of family's ability to pay. Care is provided in multiple settings including out-patient, in-patient, surgery and special care units. Specialty departments include; orthotics and prosthetics, seating/mobility, rehabilitation including physical and occupational therapy. Financial income and insurance status are not qualifiers. Documentation of citizenship is not required. Transportation assistance is often available but not guaranteed. This is handled at time of appointment scheduling.

- **Sickle Cell Disease Association of Lee County, Inc**

4040 Palm Beach Boulevard Suite D-3 Fort Myers, FL 33916

Phone(s): (239) 461-5703

Fax: (239) 313-7720

Agency Type: Non-Profit

Office Hours: Monday-Friday 9 am - 4 pm

Fees: None

Eligibility: For individuals and families of individuals who have the sickle cell disease or trait

Intake procedure: Call office for information. Some forms may be need for certain services

Service Area: Lee, Collier

Offers education to individuals, families and groups to increase public awareness of the Sickle Cell Disease and Sickle Cell Trait. Service include counseling, financial assistance (pending fund availability), referrals, visitations to homes and hospitals, education and advocacy.

- **Social Security Administration**

3650 Colonial Boulevard Suite 101 Fort Myers, FL 33966

Phone(s): (888) 318-9114, (800) 772-1213

Agency Type: Governmental

Office Hours: Mon, Tues, Thurs, Fri 9am-3pm; Wed 9am-12pm

Fees: None

Eligibility: Qualification information will vary - please see web site or call national number for more information

Intake procedure: Applications may be done online, by phone or in office - please call for an appointment

Service Area: Lee

Retirement, disability, survivor benefits and Supplemental Security Benefits (SSI) for the aged, disabled and survivors. Original or replacement social security cards. Eligibility requirements and acceptable documents vary for different types of benefits. Many things such as applications and forms can be found and completed online and information can be retrieved over the phone - for appointments and information please call the national phone number.

- **Source of Light and Hope Development Center**

3903 Martin Luther King Boulevard Fort Myers, FL 33916

Phone(s): (239) 334-3739, (239) 334-7519

Fax: (239) 334-3426

Agency Type: Non-Profit

Office Hours: Mon-Fri 9 am - 5 pm

Fees: Free for outreach services

Eligibility: Resident of Lee County

Intake procedure: Call for appointment

Service Area: Lee, Hendry, Glades, Collier

Residential shelter servicing teens in dependent care from age 13-18 placed by DCF & CNSWFL. Provides out-patient outreach prevention services including free of charge HIV/STD & pregnancy testing and counseling to the general population and provides information/resource and referral services.

- **South County Family YMCA**

701 Medical Boulevard Englewood, FL 34223

Phone(s): (941) 492-9622

Agency Type: Non-Profit-UW Partner

Office Hours: 5 am – 9:30 pm, Mon. - Fri.; 7 am – 5 pm, Saturday; 9 am – 5 pm, Sunday.

Bonita Springs YMCA

27200 Kent Road Bonita Springs, FL 34135

Phone(s): (239) 221-7560

Office Hours: 5 a.m. – 9 p.m., Monday-Friday 7 a.m. – 5 p.m. Saturday 10 a.m. – 4 p.m. Sunday

Fees: Varies by program

Intake procedure: Registration forms required

Service Area: Estero, Bonita Springs

Youth/adult sports, child care, summer day camp, aquatics, teens, dance, gymnastics, martial arts, youth/adult wellness and group fitness.

Fort Myers YMCA

1360 Royal Palm Square Boulevard Fort Myers, FL 33919

Phone(s): (239) 275-9622

Office Hours: Monday - Friday, 5:30 AM - 9 PM; Saturday, 8 AM - 5PM; Sunday 12 PM - 5 PM

Fees: Varies by program

Intake procedure: Registration forms required

Service Area: Fort Myers, Lehigh Acres, Cape Coral, Estero, Fort Myers Beach, North Fort Myers

Youth/adult sports, child care, summer day camp, aquatics, teens, dance, gymnastics, martial arts, youth/adult wellness and group fitness.

- **South Fort Myers Food Pantry Coalition**

8260 Cypress Lake Drive Fort Myers, FL 33919

Phone(s): (239) 834-9794

Fax: (239) 481-5198

Agency Type: Private, Non-Profit

Office Hours: Mondays only 11 am - 1 pm; 6 pm - 8 pm

Eligibility: Must live in service area. Only one person per household may apply.

Intake procedure: A recent bill and photo id

Service Area: Colonial Blvd to Gladiolus Drive

Serves food to those in need. Only one member per household may apply. Clients must live in service area: Colonial Blvd to Gladiolus.

- **Southwest Florida Hispanic Chamber of Commerce**

1400 Colonial Boulevard Suite. 250 Fort Myers, FL 33907

Phone(s): (239) 418-1441

Fax: (239) 418-1475

Agency Type: Membership

Office Hours: Monday - Friday, 9 AM - 5 PM

Fees: N/A

Eligibility: Hispanic

Intake procedure: Call for more information

Service Area: Collier, Lee, Charlotte, Hendry, Glades

Referrals to Spanish speaking attorneys, doctors, dentists, etc. SWFHCC's mission is to promote the economic advancement of the Hispanic and non-Hispanic communities, with a focus on economic and political empowerment, and public advocacy to improve the quality of life in the state of Florida.

- **Special Equestrians**

5121 Staley Road Fort Myers, FL 33905

Phone(s): (239) 226-1221

Fax: (239) 226-1279

Agency Type: Non-Profit-UW Partner

Office Hours: Tues 2pm-6pm; Wed 8am-1pm; Thurs 1pm-6pm; Sat 8am-12pm

Fees: Group Lessons: \$72 for 6-week session, once a week; \$40/hour private lessons

Eligibility: Children must be at least 2 years old to ride. Children with Downs Syndrom, the age is 3. No upper age limit. All participants must get medical clearance to ride in the program. Weight limit to ride is 180lbs.

Intake procedure: Medical documentation is required. Participant applications are on website.

Service Area: Lee, Charlotte, Hendry, Glades

Special Equestrians is a horseback riding program which provides therapeutic riding classes and horse related activities to children and adults with disabilities. The program lessons are divided into six week sessions. Thirty minutes of therapeutic instruction is given to each rider per week, or per lesson. The program is year round (seven consecutive sessions) with the exception of one month in the summer. A fee of seventy-two dollars (\$72.00) for a six-week session is charged per rider. Scholarships are available for those who cannot afford the fee.

- **St. John the Apostle MCC**

3049 McGregor Boulevard Fort Myers, FL 33901

Phone(s): (239) 344-0012

Fax: (239) 344-0445

Agency Type: Religious

Office Hours: Tuesday & Thursday 9am-Noon

Fees: None

Eligibility: Once a month with photo ID

Intake procedure: Individuals must park in South Lot and enter the first set of doors on the left.

Service Area: Lee County

Dean's Food Pantry

One bag of basic food items distributed once a month. We only distribute nonperishable items. We distribute toiletries when available. Providing food to 10-20 families a week. Photo I.D. required.

- **St. Mark Coptic Orthodox Church**

19800 Allaire Lane Fort Myers, FL 33908

Phone(s): (239) 273-5029

Fax: (239) 768-0053

Agency Type: Religious

Office Hours: Wednesdays 11am-1pm, food distribution

Fees: None

Eligibility: Open to all

Intake procedure: Sign in

Service Area: Lee and surrounding areas

Food pantry at St. Mark Coptic Orthodox church in Fort Myers.

- **St. Matthew's House**

2001 Airport Road, South NAPLES, FL 34112

Phone(s): (239) 774-0500, (239) 657-4090

Fax: (239) 774-7146

Agency Type: Religious

Office Hours: Open 7 days a week, business hours 8am-4pm weekdays

St. Matthew's House Thrift Stores

25091 Bernwood Drive Bonita Springs, FL 34135

Phone(s): (239) 495-0159

Office Hours: Varies by location

Fees: Standard thrift store pricing

Eligibility: Open to all

Intake procedure: None

Service Area: Lee County

For fast free Pick-up call 774-3315. Operates five thrift stores: two in Naples at 1115 Airport Road S. and 2601 Airport Road S. Another in Bonita Springs at 25091 Bernwood Drive. Two more in Immokalee at 630 Main St. and 1520 Lake Trafford Rd.

- **Starkey Corporation**

6700 Washington Avenue Eden Prairie, MN 55344
Phone(s): (866) 354-3254
Fax: (952) 828-6900
Agency Type: Non-Profit

HEAR NOW

Phone(s): (800) 328-8602
Fees: Call for information
Eligibility: Permanent resident of the United States, must meet financial criteria
Intake procedure: Call for eligibility
Service Area: United States

Hear Now is a national non-profit program committed to assisting those permanently residing in the U.S. who are deaf or hard of hearing and have no other resources to acquire hearing aids.

- **State Attorney's Office**

Twentieth Judicial Circuit PO Box 399 Fort Myers, FL 33902
Phone(s): (239) 533-1000
Agency Type: Governmental
Office Hours: Monday-Friday 8:30am-5pm
Fees: None
Eligibility: Anyone who is a victim of a crime (criminal as opposed to civil)
Intake procedure: Call to speak with a victim advocate
Service Area: Charlotte, Collier, Glades, Hendry, and Lee Counties

The State Attorney's office serves as the prosecutor representing the people in criminal courts throughout the state. Services include a Domestic Violence unit as well as Victim/Witness Advocate program. The 20th Judicial Circuit provides service to Charlotte, Collier, Glades, Hendry, and Lee Counties.

State Attorney's Office - Domestic Violence Unit

Phone(s): (239) 533-2884
Office Hours: Monday - Friday 8:30 AM- 5 PM
Fees: None
Eligibility: Victim of domestic or sexual violence
Intake procedure: Please call
Service Area: Lee

Provides assistance to victims of domestic violence, stalking and violent crimes in the following areas: Court procedures, assisting in filing injunction for protection and community referrals.

State Attorney's Office - Victim Advocate

Phone(s): (239) 533-1299
Office Hours: Monday-Friday 8:30 AM -5 PM
Fees: None
Eligibility: Anyone is welcome to call with questions about the criminal legal process.
Intake procedure: After arrest, victim services will do intake calls or write victims within 24 - 48 hours of the arrest.
Service Area: 20th judicial circuit

Victim services within the 20th judicial circuit can give referrals to outside agencies for services and walk victims through the judicial process. Victim Advocates are liaison between the attorney and victim. Does not give legal advice.

- **Step Up for Students**

PO Box 54429 Jacksonville, FL 32245

Phone(s): (877) 735-7837

Fax: (904) 592-6548

Agency Type: Non-Profit

Office Hours: Call center: M-F 8:30am-7pm, closed for lunch 11am-noon

Fees: \$34 application fee

Eligibility: A child entering kindergarten must be 5 by September 1st. A child entering 1st grade must be 6 by September 1st. A child entering grades 6-12 must have attended a Florida public school for the 2011-12 school year. Please visit www.StepUpForStudents.org for income requirements, and the most current requirements. Foster and homeless children have slightly different requirements. Please check www.StepUpForStudents.org for details.

Intake procedure: Apply through website, call hotline for more information

Service Area: Florida

Step Up For Students is a nonprofit organization that administers the Florida Tax Credit Scholarship for low-income students in grades K-12. The scholarship program was created by the Florida Legislature in 2001 and is funded by corporations that receive a dollar-for-dollar tax credit for their contributions. Many families still don't know this option exists, but Florida has the nation's largest scholarship program giving low-income families the ability to choose the school that best meets their children's needs.

- **Sunlight of Collier County, Inc.**

P.O. Box 9194 Naples, FL 34101

Phone(s): (239) 352-0251, (239) 777-9680

Fax: (239) 352-9962

Agency Type: Religious

Office Hours: 24 hours

Fees: No

Eligibility: Women of any age that are pregnant. Must follow policies and procedure.

Intake procedure: Complete telephone interview with two references

Service Area: Southwest Florida

A Christian home offering shelter for pregnant women and teens in need. Offering spiritual, physical and emotional wholeness. Accepts donations of maternity, baby items, personal care items and monetary donations. Also looking for volunteers.

- **Sunrise Community, Inc.**

6324 Corporate Court Fort Myers, FL 33919

Phone(s): (239) 482-4459

Fax: (239) 482-8396

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday 8 AM - 5 PM

Fees: \$60 per day and State funding available for certain programs

Eligibility: Frail elderly over age 60, some exceptions

Intake procedure: Assessment by nurse. Will need record of current physical and TB screening, doctor's orders

Service Area: Lee

Medical adult day stay for frail elderly. Breakfast, lunch and snack served. Also provides recreational programs.

- **Susan G. Komen for the Cure Southwest Florida Affiliate**

26800 S. Tamiami Trail Suite 210 Bonita Springs, FL 34134

Phone(s): (239) 498-0016

Fax: (239) 498-0455

Agency Type: Non-Profit

Office Hours: M-F, 8am - 4pm

Fees: None

Service Area: Lee, Hendry, Glades, Charlotte & Collier

Susan G. Komen for the Cure is the world's largest grassroots network of breast cancer survivors and activists fighting to save lives, empower people, ensure quality care for all and energize science to find the cures. Locally the Southwest Florida Affiliate serves five counties of Southwest Florida: Lee, Charlotte, Collier, Hendry & Glades. Monies raised through major fundraising event Race for the Cure, held annually in March, and other events are given back to these communities through our Grants Program. Seventy-five percent of net proceeds are awarded to local qualifying agencies that serve the breast health care needs of both men and women who are underinsured or uninsured. Please visit www.komenswfl.org for a list of current recipients. In addition Komen Southwest Florida affiliate volunteers and staff are available to educate the public through businesses, social service groups and others.

- **Teen Challenge**

5646 7th Avenue Fort Myers, FL 33907

Phone(s): (239) 275-1974

Fax: (239) 275-1975

Agency Type: Religious

Teen Challenge - Men's Center

Phone(s): (239) 275-1974

Fees: Call for fees

Eligibility: Men

Intake procedure: Enrollment application, current TB, HIV and STD blood tests and interview with intake coordinator.

Service Area: Southwest Florida

Teen Challenge is a 12-month, faith-based, residential program for life-controlling behaviors and addictions. We provide character education classes, counseling, and job skills training. At Teen Challenge, individuals can break free and stay free! It is our longing to see lives rescued and turned around forever. This is the time when your nightmare can stop, and the vicious cycle of addiction can come to a halt. Teen Challenge is a place 'where life transformation happens'. We trust that you will seize this wonderful opportunity by contacting us to begin your recovery today.

Teen Challenge- Women's Center

Phone(s): (239) 939-7705

Office Hours: 9am-5 pm

Fees: Call for fees

Eligibility: Must be 18 years or older

Intake procedure: Interview with intake coordinator, enrollment form and current TB, HIV and STD blood tests, Hepatitis A,B,C and pregnancy test

Service Area: Southwest Florida

Our center is a residential program with a minimum of 12 months commitment required of the student. During their stay here, they will experience (some for the first time in their lives) a strict schedule, personal structure, accountability to authority, individual mentoring relationships, and one-on-one counseling. They will also participate in Biblically-based life skills training classes along with supervised work details which enable them to learn new patterns of thinking and behavior in personal relationships. Through the journey, they will come to learn to truly depend upon God, developing a personal relationship with Him, which is the only thing which can truly change one's heart.

- **The Able Trust**

3320 Thomasville Road Suite 200 Tallahassee, FL 32308

Phone(s): (850) 224-4493

Fax: (850) 224-4496

Agency Type: Private, Non-Profit

Office Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: None

Eligibility: Florida resident with disabilities who want to work

Intake procedure: Call

Service Area: Florida

Providing Floridians with disabilities fair employment opportunities through fundraising, grant programs, public awareness and education.

- **The Heights Center**

15570 Hagie Drive Fort Myers, FL 33908

Phone(s): (239) 433-0657, (239) 482-7706

Agency Type: Non-Profit-UW Partner

Office Hours: Mon-Fri 9 am - 5pm

Eligibility: Reside in Harlem Heights

Intake procedure: Call for intake

Service Area: Harlem Heights

Early childhood, school success, family advocacy, Pathways to Prosperity, health and wellness.

- **The Salvation Army**

10291 McGregor Boulevard Fort Myers, FL 33919

Phone(s): (239) 334-3745, (239) 278-1551

Fax: (239) 278-9028

Agency Type: Non-Profit-UW Partner

Office Hours: Social Service Campus: 24/7, Administrative Office: 8am to 4:30pm

Bob Janes Triage Center/Low Demand Shelter

2789 Ortiz Avenue Building K Fort Myers, FL 33905

Phone(s): (239) 791-0110

Office Hours: 9:00am to 12:45am

Eligibility: Must meet nursing assessment

Intake procedure: Only Law enforcement drop offs or Lee Memorial Health System referrals with prior authorization

Service Area: Lee

A partnership between Lee Memorial Health System, Lee Mental Health, SalusCare, The Salvation Army, United Way, Lee County Human Services and all local law enforcement. Provides case management, life skills, temporary shelter and placement into programs for substance abuse and mental health. Law enforcement may drop off from 9:00am - 12:45am seven days a week. Accepts Lee Memorial Health System referrals 24 hours a day following prior authorization.

Disaster Relief - The Salvation Army

10291 McGregor Boulevard Fort Myers, FL 33919

Phone(s): (239) 278-1551, (239) 334-3745

Office Hours: Monday - Friday, 8 AM - 4:30 PM; Shelter, 24 hours

Fees: none

Eligibility: Assistance for hurricane victims

Intake procedure: Dependent upon disaster related services

Service Area: Lee, Hendry and Glades

Providing immediate disaster relief, including food and hydration through a mobile feeding unit. Working with the local Emergency Operations Center and fellow agencies to provide relief where it is needed most whether through food outreach, case management services, linkage to additional resources, housing placement, financial assistance, etc.

Project Dentist

2400 Edison Avenue Fort Myers, FL 33901

Phone(s): (239) 628-1458

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Eligibility: Dental program for the homeless

Intake procedure: Please call to schedule appointment

Service Area: Lee County

Low cost cleanings, extractions and fillings. Program is run through Lee County Health Department but services are performed at The Salvation Army.

Salvation Army Social Services Campus

2400 Edison Avenue Fort Myers, FL 33901

Phone(s): (239) 334-3745

Office Hours: 24 hours

Fees: None

Eligibility: Residential shelter: persons experiencing homelessness. Other services: persons experiencing homelessness, hunger or need other assistance making ends meet. Proof of income and/or benefits necessary. Cut off age is 12 years old for boys only.

Intake procedure: Please call receptionist who will direct to the correct intake person depending upon caller's needs

Service Area: Lee and Hendry

Our Social Services Center is located on Edison Avenue near the City of Palms Ballpark. The Red Shield Lodge, The Army's 220 bed residential shelter facility is located within the campus. About 10 beds are reserved for emergency overnight shelter for a maximum three nights stay. Other beds in the shelter are for residents who agree to a case managed program, including classes and training with the end goal of attaining housing and employment. Single women, women and/or men with children, or families may enter the Family Services Unit (residential shelter) for 45 days or longer. Casework and counseling are components of the family shelter program. Whether it is financial planning and job placement for a young, single mother living in our shelter or a transitional facility; health care for a family dealing with disease; or counseling and advocacy for a victim of spousal abuse; The Salvation Army is with those it serves every step of the way. Case Management programs at the Army in Lee County are called Comprehensive Care and Comprehensive Aftercare and they provide participants the following: life skills classes such as budgeting, parenting and anger management classes; vocational assessments, evaluations and training; GED classes; employment counseling; domestic violence counseling; substance abuse counseling; mental health counseling, housing placement assistance. Comprehensive Care includes a personalized range of programs for people to help them become self-sufficient via education, skill development, job opportunities, personal growth and freedom from dependency. A client who successfully completes the care program can enter aftercare to receive help in maintaining employment, housing and a substance-free lifestyle. Aftercare participants attend weekly support and counseling classes. A social worker conducts home visits. Plus, children attend recreational activities. These self improvement programs are provided to shelter residents to encourage self-sufficiency. Our goal is to break the cycle of homelessness through training and counseling. The Army also offers services to non-residents for medical attention, employment, and housing assistance and through the emergency food pantry. Also has transitional housing programs and aftercare services for residents who successfully complete shelter program.

Salvation Army/ Crossroads Center

2400 Edison Avenue Fort Myers, FL 33901

Phone(s): (239) 334-3745

Office Hours: 24/7

Fees: None

Eligibility: Men who acknowledge their lives have become unmanageable due to drugs or alcohol

Intake procedure: Must have already completed detox

Service Area: Lee

A faith based substance abuse program that is fully funded by Salvation Army's Family Stores. The Crossroads program is a six month residential substance abuse recovery program for men. This recovery curriculum is a structured, 12-step program that includes work therapy and spiritual counseling. Participants must voluntarily sign up for the program. Residential housing for Crossroads is located on the Red Shield Lodge campus. The men learn job skills and on-the-job training in our Family Store warehouse and as workers in the Family Stores.

Salvation Army/ Medical Respite Unit and Primary Care Clinic

2400 Edison Avenue Fort Myers, FL 33901

Phone(s): (239) 334-3745, (239) 628-1458

Office Hours: Mon 9am-4pm, Tues 1pm-5pm, Wed 8am-5pm, Thurs 8am-5pm, Fri 1pm-5pm

Fees: None

Eligibility: Medical Respite Unit: must be homeless with an acute injury or illness, must be independent in ADLS and must be ambulatory. Intake primarily done in conjunction with the hospital system's case managers. Also needs to be mentally stable for dorm style living. Primary Care Clinic: homeless and uninsured

Intake procedure: Call shelter for information on clinic services - will be assessed by clinic director

Service Area: Lee, Hendry and Glades

Medical care is provided to the homeless and the uninsured through a program with the Lee County Health Department. The shelter provides medical respite beds, as well as the county's only TB Isolation Room outside of the local jail. A daily clinic is offered at the shelter, in cooperation with a partner agency, Family Health Centers. Primary medical care for the homeless or near-homeless includes primary care and limited referrals to sub-specialty care. The residential respite unit provides a place for uninsured individuals to recover for up to 90 days for the medically disabled, and sub-specialty referrals. Case managers work with clients to tie into additional mainstream resources and community programs. While under medical supervision, patients can take part in employment training and other aftercare programs.

Salvation Army/ Thrift Store -Fort Myers

1855 Boy Scout Drive Fort Myers, FL 33907

Phone(s): (239) 628-1147

Office Hours: Mon- Sat 9am-5pm

Fees: Tax free shopping

Eligibility: None

Intake procedure: None

Service Area: Lee

Thrift store shopping, tax free.

Salvation Army/ Thrift Store -South Fort Myers

15418 South Tamiami Trail Fort Myers, FL 33908

Phone(s): (239) 267-9652

Office Hours: Mon-Sat 9am-7pm

Fees: Tax free shopping

Eligibility: None

Intake procedure: None

Service Area: Lee

Thrift store. Proceeds go to worthy cause - fully fund faith-based alcohol and substance abuse program called Crossroads. Receives donated items everyday, and offers frequent shopper program. Can pick up some items.

Salvation Army/Thrift Store - Cape Coral

4506 Del Prado South Suite DCape Coral, FL 33904

Phone(s): (239) 540-0265, (800) SATRUCK

Office Hours: Mon-Sat 9am-5pm

Fees: Tax free shopping

Service Area: Lee

Thrift Store. Proceeds go to a worthy cause - fully fund faith-based alcohol and substance abuse program called Crossroads. Receives donated items everyday, and offers frequent shopper program. Can pick up some items. Accepts large items such as furniture, vehicles, RVs, boats and appliances.

We Care of Lee County

2400 Edison Avenue Fort Myers, FL 33901

Phone(s): (239) 628-1455, (239) 628-1454

Eligibility: Patient must have a medically necessary/life altering condition, which cannot be managed by a primary care physician. Resident of Lee County for the previous 6 months. Between the ages of 18-64. Must meet the financial eligibility defined in FL Statute 766.1115 or be more restrictive (proposed 150% of the Federally defined poverty level). Uninsured, not eligible for any source which would pay for the needed services (i.e., VA, Medicaid or Medicare). Working poor. Unemployed

Intake procedure: Only primary care physicians or participating specialists may refer. Primary Care Physicians or participating medical specialists place a call to the We Care Coordinator – Paul Whitear – 239-334-3745 ext 222

Service Area: Lee

The We Care program in Lee County, like We Care programs in other Florida Counties, coordinates specialty medical care given voluntarily to medically needy, uninsured, unemployed people in our community. We Care is a medical specialty referral program. Services are provided by volunteer physicians, and other providers. Health care services are furnished, without cost to the patient, to low income persons as defined in section 766.1115, Florida Statutes. Providers of these specialty health care services are protected by Sovereign Immunity, which is defined in statute 766. Patients' income must place them at least 200% below the federally defined poverty level. Patient must be must have a medically necessary/life altering condition, which cannot be treated or managed by a primary care physician. Patient must be a resident of Lee County for the previous 6 months. Patient must be between the ages of 18-64. Patient must be uninsured and not eligible for any source which would pay for the needed services (i.e., VA, Medicaid or Medicare).

The following are not eligible for We Care referral: Primary care, second opinions, motor vehicle accidents, injuries or illnesses that occur in other countries or states, cosmetic surgery, disability or disability claims, epilepsy, screenings, worker's compensation claims, litigation cases, pregnancy, infertility and birth control, substance abuse, elective surgery, any chronic illnesses such as hepatitis, HIV/AIDS, Chrohns disease, Alzheimer's, pain management, etc., emergency room or ambulance costs, medical expenses already incurred. We Care services may not be used as a secondary insurance.

- **The Trevor Project**

8704 Santa Monica Boulevard Suite 200 West Hollywood, CA 90069

Phone(s): (866) 488-7386

Fax: (310) 271-8846

Agency Type: Private, Non-Profit

Office Hours: Hotline 24 hours/7 days

Fees: None

Eligibility: Suicide prevention hotline for gay, lesbian, bisexual, transgender or questioning teens, age 13-24

Intake procedure: call 24/7

Service Area: All areas

The Trevor Project is a non-profit organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender and questioning young people ages 13-24. Trevor Lifeline: a national 24/7 crisis intervention and suicide prevention lifeline for LGBTQ young people (13-24). Trevor Chat: a free, confidential, secure instant messaging service that provides live help to LGBTQ young people (13-24). TrevorText: a free, confidential, secure

service in which LGBTQ young people can text a trained Trevor counselor for support and crisis intervention. Ask Trevor: an online, non-time sensitive question and answer resource or young people with questions about sexual orientation, gender identity and other LGBTQ issues. TrevorSpace: a social networking community for LGBTQ youth ages 13-24 and their friends and allies. Trevor Education: a suite of age appropriate LGBTQ suicide prevention education workshops, training and resources for youth, adults and educators, including the Trevor Lifeguard Workshop, an SPRC/AFSP Best Practice for Suicide Prevention. Trevor Resource Kit: Trevor Resource Kit provides tools and activities to supplement suicide prevention education in youth group or classroom settings.

- **Together RX Access Card**

P.O. Box 9426 Wilmington, DE 19809-9944

Phone(s): (800) 444-4106

Agency Type: Non-Profit

Office Hours: 24 hour phone and web application

Fees: No fee for eligible people. Drugs will not be free but discounted.

Eligibility: See website for eligibility.

Intake procedure: Apply online at www.togetherrxaccess.com or over the phone, 1-800-444-4106

Service Area: Nation-wide

The Together Rx Access® Card gives eligible individuals and families without prescription drug coverage access to immediate savings on brand-name and generic prescription products right at their neighborhood pharmacies. The Card is free to get and free to use.

- **Trinity Christian Childcare**

Grace Brethren Church Building #2 2141 Crystal Drive Fort Myers, FL 33907

Phone(s): (239) 768-1300

Fax: (239) 768-0024

Agency Type: Religious

Office Hours: Monday - Friday 6:30 AM - 6 PM

Trinity Christian Academy and Childcare

Phone(s): (239) 768-1777

Office Hours: Monday-Friday 6:30 AM-6 PM

Fees: Call for fees

Intake procedure: Call for information and enrollment package.

Service Area: Lee

To help children develop to their fullest potential in a safe Christian environment. TCC promotes the social, emotional, spiritual and intellectual development of your child.

- **US Department of Health and Human Services**

200 Independence Avenue SW Washington, DC 20201

Phone(s): (877) 696-6775

Agency Type: Governmental

National Suicide Prevention Hotline

Phone(s): (800) 273-8255, (800) 784-2433

Office Hours: 24/7

Fees: None

Eligibility: Anyone in need of crisis assistance

Intake procedure: Call any of hotline numbers

Service Area: All areas

The National Suicide Prevention Lifeline 1-800-273-TALK (8255) is a 24-hour, toll-free, confidential suicide prevention hotline available to anyone in suicidal crisis or emotional distress. By dialing 1-800-273-TALK, the call is routed to the nearest crisis center in our national network of more than 150 crisis centers. The Lifeline's national network of local crisis centers, provide crisis counseling and mental health referrals day and night.

- **USDA Rural Development**

3434 Hancock Bridge Parkway Suite 209-A North Fort Myers, FL 33903

Phone(s): (239) 997-7331

Fax: (239) 997-1425

Agency Type: Governmental

Office Hours: 8 AM - 4:30 PM

Fees: Varies - please see website

Eligibility: Low income families in rural areas

Intake procedure: Varies - please see website

Service Area: Charlotte, Collier, Lee, Sarasota, Desoto, Hardee, Hendry, Highlands, Indian River, Martin, Manatee, Okeechobee, Palm Beach and St. Lucie counties

Has programs for: business loans and grants; cooperative grants; single family housing loans/grants; multi-family housing loans/grants; electric loans/grants; telecommunication loans/grants; water loans/grants and community and economic development programs.

- **United Cerebral Palsy of Southwest Florida, Inc.**

810 S.E. 10th Court Cape Coral, FL 33990

Phone(s): (239) 283-1333

Fax: (239) 283-0412

Agency Type: Non-Profit

Office Hours: 24 hours

Fees: Fees vary, accepts Medicaid and private pay. Call for more information

Eligibility: Individuals with mental retardation, brain injuries, cerebral palsy, Autism, Spinal Bifida, Praeder Williw Syndrome, and seizure disorders.

Intake procedure: Medicaid information - doctors notes and prescription information. Come for a tour, fill out informational packet. If with the Medicaid Waiver program, work with your support coordinator to secure funds. If private pay, then sign a contract for private pay.

Service Area: Southwest Florida

United Cerebral Palsy offers non-residential including supported living, adult day training, transportation to and from ADT, ih-home support services, personal care assistance, and respite care. Our goal is work with you and your family to ensure that you receive the best service we can offer and to ensure each individual is retaining as much independence as they can. Our Adult Day Program provides not only social opportunities to each person who attends but it provides training to maximize those skills, employment training, computer technology, independent living training, arts-n-crafts, volunteer opportunities, and much much more.

- **United Way of America**

701 North Fairfax Street Alexandria, VA 22314

Phone(s): (703) 836-7112

Agency Type: Non-Profit

Fees: None

Eligibility: Assistance to community non-profit agencies

Intake procedure: Agencies can contact local united ways to find out about grants and funding opportunities.

Service Area: All areas

United Way Worldwide is the leadership and support organization for the network of nearly 1,800 community-based United Ways in 45 countries and territories. We envision a world where all individuals and families achieve their human potential through education, income stability and healthy lives.

- **United Way of Lee, Hendry, Glades and Okeechobee**

7273 Concourse Drive Fort Myers, FL 33908

Phone(s): (239) 433-2000

Fax: (239) 433-5692

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Individual persons needing assistance should call 2-1-1 or (239) 433-3900.

Intake procedure: Allocation Department and team review

Service Area: Lee, Hendry, Glades

Raises and allocates funds for non-profit human service agencies. Interested agencies should call for information about the application process.

Bonita Springs East United Way House

26820 Old 41 Road Bonita Springs, FL 34135

Phone(s): (239) 949-0547

Office Hours: Monday - Friday, 8:30 AM - 4:30 PM

Fees: None

Eligibility: Bonita Springs residents

Intake procedure: None

Service Area: Bonita Springs

Catholic Charities- After School program, DUI Program, Access, Food pantry

DCF-Interview site by appointment

Children's Advocacy Center-Provides intervention and therapeutic services to child abuse victims and their non-offending family members, parenting classes (Spanish only)

Goodwill Industries-Job training and placement, Access, Medicaid, Florida Kid Care

Literacy Council Gulf Coast-Teach adults basic English reading and writing skills, Moms and Tots Family Literacy Program

Regions Bank offers a Financial Literacy Class

Abuse Counseling Treatment (ACT)-offers therapy to victims of domestic violence and abuse Wednesdays by appointment only

Bonita Springs West United Way House

25300 Bernwood Drive Bonita Springs, FL 34135

Phone(s): (239) 992-3034

Eligibility: Bonita Springs Residents

Service Area: Bonita Springs

Bonita Springs Assistant Office-Choice pantry, produce distribution
 ACCESS - Food Stamps & Medicaid, Financial Assistance to Bonita residents
 Goodwill-Job services, Access, Food Stamps and Medicaid
 United Way-Remote VITA
 Early Steps-Parenting coaching for parents of with w/disabilities
 Habitat for Humanity-Orientation and pre-selection process
 Clearpoint Credit Counseling Solutions-Money management
 SunTrust Bank-Money management
 I-Can-HIV testing and prevention information
 Red Cross-CPR - Emergency preparedness

Cape Coral United Way House

1105 Cultural Park Boulevard Cape Coral, FL 33990

Phone(s): (239) 242-0401

Office Hours: Monday - Friday, 8: AM - 4 PM

Fees: None

Eligibility: Cape Coral residents

Intake procedure: Various program available - call for more information

Service Area: Cape Coral

AA Group-Support Group, (Room A)
 Lee County Health Department-Individual and group counseling
 Alvin A. Dubin Alzheimer's Center-Provides information, support, and education to individuals with memory impairment and their caregivers
 Cape Coral Housing Development Corp.-Homeowner workshops
 Childcare of Southwest Florida-Scheduled times for testing site
 Children's Advocacy Center-Provides intervention and therapeutic services to child abuse victims and their non-offending family members
 Community Cooperative Ministries-Food distribution, targeted case management Café and Market Life Coaching, Café Education, ACCESS, Food Stamps and Medicaid, FI Kid Care and Power to Share
 Girl Scouts-Meetings (Room B)
 Clearpoint Credit Counseling-Budget and money management counseling
 Literacy of Gulf Coast-Teach children/adults basic English, reading, and writing.
 NAMI-Family to Family Meeting, Connection Group
 Goodwill Job link-employment assistance, assessment
 Healthy Start-Screening of pregnant women and newborns to identify mothers and babies at-risk linking them to services
 Lutheran Services-Foster parents class
 Narcotics, Alcoholics, Cocaine Anonymous
 SalusCare-Assessment, testing, and counseling
 VITA -Volunteer Income Tax Assistance Tax Return Assistance

Clewiston United Way House

969 W. Sugarland Highway Clewiston, FL 33440

Phone(s): (863) 983-2774

Office Hours: 9a-4pm M,T, Th; W & Fr 9a-1:30pm

Service Area: Clewiston

Early Learning Coalition-Teach children basic English, reading, and writing
 Goodwill Industries of Southwest Florida-Job training and placement, ACCESS Food Stamps and Medicaid
 Goodwill Industries of Southwest Florida-Provide ESOL classes for Moms and Tots

Goodwill Industries of Southwest Florida-Community Services Block Grant (Case Mgmt assistance for self-sufficiency)
 ALPI-Assistance with electric bills (LIHEAP)-Once a month
 DCF -Assistance with Food Stamp/Medicaid problems and/or with case (DCF Supvr on staff)
 GRIP-Provides assistance to Grandparents who are raising their grandkids.
 VITA-Provide free Tax Preparation
 Salvation Army-Food distribution, rent and electric assistance, Access, Food Pantry

Dunbar United Way House

3511 Martin Luther King Boulevard Fort Myers, FL 33907

Phone(s): (239) 332-7151, (239) 343-4910

Office Hours: Monday - Friday, 8:00 AM - 5:00 PM

Fees: Varies depending on service

Eligibility: For Residents of the Dunbar region

Intake procedure: Walk - ins are welcome - but appointment are also available. Copies of income and IDs are helpful for most services

Service Area: Dunbar Region

Community Cooperative.- Market choice, Life coaching, Homeless Services, Homeless ID & mailing address, ACCESS-Medicaid & Food Stamp application, adult basic tutoring class, and Referrals
 Goodwill Job Link-Provides employment training & family strengthening, resume preparation, and interviewing skills
 Haitian- American Coalition for Community Empowerment, Inc.-To empower the Haitian American community to be better citizens while educating them to self independence in the society
 Senior Choices -Aging and disability resource center for information and referrals
 Lee Physicians Group of Dunbar -Adult primary care, chronic disease management (asthma, diabetes, COPD)
 Alvin A. Dubin Alzheimer's Resource Center-Provides information, support, and education to individuals with memory impairment and their caregivers
 Senior Friendship Centers-EHEAP (Emergency Home Energy Assistance for the Elderly Program)
 VITA-Free tax preparation

East United Way House

4040 Palm Beach Boulevard Suite C East Fort Myers, FL 33916

Phone(s): (239) 313-7719, (239) 245-8466

Office Hours: Direct Service hours: M, T, W, F: 9am-3pm; office hours M-F 8am-5pm

Fees: None

Eligibility: Varies by provider

Intake procedure: Call or walk in

Service Area: Lee

Community Cooperatives -Food Distribution / Emergency Food Pantry -limited to 50 families per week
 Literacy Council Gulf Coast-Train volunteers, teach children/adults basic English, reading, and writing, GED Classes, volunteers needed.
 Department of Children and Families -Interviews for applications completed at East UW house and Scanner Site
 Children's Advocacy Center of SWFL-ACCESS, Medicaid & SNAP application, Healthcare (Obamacare) information, clothing vouchers, food pantry, Spanish parenting classes and kids group, fundamental computer classes, fax, translations (Eng./Span.) and Assurance/Safelink wireless, information and referrals.
 Family Health Centers-Adult medical services, also free breast and cervical cancer assessments, free colonoscopy information and possible financial assistance for cancer screenings.
 Lee Physician Group-OB-GYN, mid-wives
 Sickle Cell Disease Association-education, outreach, information and referrals, Financial assistance to SCDA clients
 VITA -Volunteer Income Tax Assistance
 The Grace Project- women's reproductive health group. Support group focusing on women's health issues (Spanish/Mayan dialect)
 Florida Immigrant Coalition-Help with citizenship, your rights, detentions and deportations, wage theft, college admission advocacy, monthly support meetings
 Goodwill clothing vouchers-Help in the clothes closet and/or vouchers to shop at Goodwill (if available)
 Immigration Law Firm-Attorney provides free Immigration consultations

Estero/San Carlos Park United Way House

17592 Rockefeller Circle Fort Myers, FL 33967

Phone(s): (239) 267-3510

Office Hours: Monday - Friday, 8 AM - 2 PM; Sat 8 AM - 12PM

Fees: None

Intake procedure: Call for availability

Service Area: Estero/San Carlos Park

Community Cooperative -Meals on Wheels

Florida Department of Children and Families-ACCESS Food Stamps and Medicaid Monday

Girl Scouts of Lee County-Troop Meetings

Harry Chapin Food Bank/ Salvation Army/ 211-Summer Mobile Pantry

Interfaith Charities of South Lee-Food pantry, financial assistance, ACCESS Food Stamps/Medicaid registration, fax and notary services

Lee County Library System-Bookmobile (summer only)

Lee County Public Schools/USDA-Free summer lunch program for children

Literacy Council Gulf Coast-Teach children/adults basic English, reading, and writing

SalusCare-Counseling (Closed Meetings)

United Way-Volunteer Income Tax Assistance year round

University of Florida Extension Services-Budget class

Harlem Heights United Way House

15570 Hagie Drive Fort Myers, FL 33908

Phone(s): (239) 433-0657

Office Hours: Monday - Friday, 9 AM- 5 PM, and by appointment

Fees: Most services are free

Eligibility: Must reside in the Harlem Heights neighborhood

Service Area: Harlem Heights

The Heights Center-ACCESS-Medicaid & Food Stamp application, after school program, summer camp, direct assistance and advocacy

Early Steps/health planning-Play group (parent-child)

Goodwill Industries-Job training and placement

Literacy Council Gulf Coast-Moms & Tots Program; Parent and child literacy programs

Senior Friendship Centers-Congregate meal site; supportive aging services and community engagement

United Way- VITA Tax Assistance

Faith United Methodist Church-Clothes closet: vouchers provided for all family members

LaBelle House/ United Way of Lee County

133 North Bridge Street LaBelle, FL 33935

Phone(s): (800) 887-9234

Office Hours: Monday - Friday, 8:00 AM - 5:00 PM

Fees: None

Eligibility: None

Intake procedure: Dial 211 or (800) 887-9234

Service Area: Hendry/Glades

Abuse, Counseling and Treatment

Alvin A. Dubin Alzheimer's Resource Center-Counseling for Individuals with Alzheimer's and/or memory impairment and their caregivers

American Cancer Society-Supplies and information for those suffering the effects of chemotherapy and/or radiation

American Red Cross: Training, cold weather shelter when declared necessary

Bridges Program- Case management by appointment

Center for Independent Living, Gulf Coast: Counseling and assistance to learn life skills

Children's Advocacy Center: Individual and family counseling for victims of sexual abuse

DCF:Access, Medicaid, TANF programs - computer use for applications

Early Learning Coalition Provides information and subsidy for child care
 Goodwill Job-Link Center-Assists those looking for employment with resumes, schooling, and employment.
 Harry Chapin Food Bank-Monthly food distribution in LaBelle
 Hendry Glades Homeless Coalition-Provides funding for emergency shelter
 HUD Section 8-Low income housing
 Kiwanis Club of LaBelle -Supports UW annual fundraiser, supports the food distribution
 Kiwanis Thrift Store-Supplies clothing vouchers and household goods
 SafeLink-Assistance with applications
 SHIP-Low interest housing loans for repairs
 SalusCare: Court ordered drug testing and counseling - individual and groups, court assistance
 The Salvation Army-Financial assistance, food pantry, food and bread distribution
 United Way 211 Information and referral, provides limited clothing to victims of crisis, household items when available, manages functioning of House. Provides free copies and faxes to community.
 United Way- Vita Provides free tax assistance year round
 Veteran's Services: Provides counseling as needed
 Healthy Families: parenting class
 Girl Scouts: troop meetings

Lehigh United Way House

201 Plaza Drive Suite 103 Lehigh Acres, FL 33936

Phone(s): (239) 369-5818

Office Hours: Monday - Friday 9am-12pm; 1pm-5pm. Closed for lunch.

Fees: None

Eligibility: Lehigh residents

Intake procedure: Photo ID, last 4 of SS #, proof of Lehigh residences and proof of income for all household members.

Service Area: Lehigh Acres

Houses over 17 different agencies offering free services to clients. Please call 369-5818 for a list of services, or go to website: www.lehighcommunityservices.com.

North Fort Myers United Way House

13279 N. Cleveland Avenue North Fort Myers, FL

Phone(s): (239) 652-4110, (239) 652-4111

Service Area: North Fort Myers

Lee Physician's Group- Adult basic health care and management of long-term health issues

ACCESS-Medicaid & Food Stamp application

Palm Beach United Way House

4162 Palm Beach Boulevard Fort Myers, FL 33916

Phone(s): (239) 693-9510

Service Area: Palm Beach Boulevard/East Fort Myers

AARP: Volunteer

Catholic Charities: Access (food stamp and Medicaid application completion)

Community Service Volunteers: Computer classes (basic knowledge and skills)

Goodwill Industries: employment consultation, resume preparation, interviewing skills, job training and placement, clothing vouchers, MicroEnterprise, Florida High School High Tech

GoodWill Industries: Access, Medicaid

Literacy Council Gulf Coast: Adult basic English reading and writing skills, Moms a Tots Family Literacy Program

Literacy Council Gulf Coast: GED classes

NAMI: Self-help support and advocacy for consumers, family and friends of people with severe mental illnesses.

Suntrust Bank: Educational Series Seminar 3rd Wednesday of the month

Transition 2 Work: Volunteer

Pine Island United Way House

5456 NW Pine Island Road Bokeelia, FL 33922

Phone(s): (239) 283-5123

Office Hours: Monday - Friday, 9 AM - 5 PM

Eligibility: Resident of Greater Pine Island

Intake procedure: Proof of residency

Service Area: Greater Pine Island

Community Programs- Case management, ACCESS, FLUID, SSI/SSDI, Kids Care, LIHEAP, AARP Tax preparation, limited transportation, clothing and financial assistance, Meals on Wheels, Wellness, AARP job training, Job Links, individual and group counseling, Mobile Mammography, free community dinners. Community Learning Center-GED, after school mentoring, teen programs, TOPS, Free Community Theater, ESOL, summer reading/math camp, teen robotics, summer culinary and theater camp, AARP job training, tutoring and student meal program. Pine Island Attic-Community Thrift store, AARP job training, Dress for Success, and community service.

Pine Manor United Way House

5547 10th Avenue Fort Myers, FL 33907

Phone(s): (239) 275-5180

Fees: None

Eligibility: Residents of Pine Manor and Lee County

Intake procedure: Call for times and programs

Service Area: Pine Manor

Pine Manor Community Center is a family-friendly place for the neighborhood to access the resources they need. Our Community Center is a partnership between Lee County Human Services, Pine Manor Improvement association and Goodwill. We have services that include an after school program run by Children's Advocacy Center, Teen Hope Outreach Program, English classes, food bank, emergency referral service, resume assistance, job search assistance, computer classes, and ACCESS through PMIA personnel.

Sanibel United Way House

1630 Periwinkle Way Suite B Sanibel, FL 33957

Phone(s): (239) 472-4775

Office Hours: Monday - Friday, 10 AM - 4 PM

Intake procedure: Call in advance

Service Area: Sanibel-Captiva

ACCESS/DCF-Application assistance for Medicaid/Food Stamps

Alvin Dubin Alzheimer's Center-On site memory screenings, information and education for individuals and families.

Amigos Center-immigration assistance and education; Twice a year. By appointment

Career and Service Center-Resume writing and interviewing skills

F.I.S.H. of Sanibel, Inc.- Clients must reside or be employed on a full time basis to be eligible for certain FISH services.

Access, food stamps/Medicaid application assistance, resume writing/interviewing skills, food pantry, financial assistance,

medical equipment, transportation, backpack program, budgeting workshops, women's empowerment workshops, mom's

group, coupon workshops, cooking with kids, mobile mammogram, tax return assistance, youth summer scholarships,

meals by FISH, ESOL, memory screening, health and wellness workshops, crime prevention workshops, etc.

F.I.S.H. of Sanibel, Inc./Lee County School-Backpack Program 52 weeks a year

F.I.S.H./Meals by FISH-Delivering meals

F.I.S.H./ Women's Empowerment Group Support group

F.I.S.H. Friendly Faces Luncheon at George & Wendy's Grill Tuesday

Friends Who Care-Specialized assistance for youth and families

Gulf Coast Literacy-Individual tutoring for English as a second language for adults.

Harry Chapin Food Bank -Food Pantry

Healthy Start of Southwest Florida-Education & Support Groups for mothers/young children

Kiwanis Club of Sanibel Provides youth scholarships and meals

Lee County Home Extension Services-Budgeting Workshops

Lee County Home Extension Services-Cooking with kids

Radiology Regional-Mobile Mammogram 3 times/year

SHINE Program- Medicare and Benefits information for seniors
Volunteer Income Tax Assistance

Suncoast United Way House

2241 Case Drive North Fort Myers, FL 33917

Phone(s): (239) 731-9838

Fees: None

Eligibility: Residents of the SunCoast area of North Fort Myers

Intake procedure: Call

Service Area: North Fort Myers

Drug Free of SW FL Coalition Support Group

Direct Care- Services once a month

Goodwill Job Services, Access, Food Stamps and Medicaid

Harry Chapin Food Bank-Food pantry, Access

Healthy Start Baby Community Shower

Lee County School Board Summer Feeding Program

Lee County Sheriff Youth League Youth Archery Team, Junior task Force

Narcotics Anonymous – Suncoast Support Group

Panera Rest. / Wake Up America- Food Pantry (Bread)

VITA Tax return assistance

United Way 211

7273 Concourse Drive Fort Myers, FL 33908

Phone(s): (239) 433-3900

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Open to all

Intake procedure: Dial 211 and a specialist will provide telephone assistance

Service Area: Lee, Hendry and Glades Counties

A comprehensive information & referral service that serves Lee, Hendry and Glades counties. This is a free service that is available 24 hours per day, 7 days per week.

United Way Volunteer Center

7273 Concourse Drive Fort Myers, FL 33908

Phone(s): (239) 433-2000

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Anyone who is looking to volunteer or organizations who have opportunities for volunteers

Intake procedure: Call or go online for more information

Service Area: Lee, Hendry and Glades

The United Way Volunteer Center, the designated Volunteer Center for Lee, Hendry, and Glades, creates connections between volunteer opportunities and individuals, families, businesses and groups to help serve their community. We help you help others. One phone call will put you in touch with dozens of opportunities to help. The Volunteer Center also works in collaboration with other agencies and organizations on special projects, events and initiatives throughout the year. United Way's Days of Caring is a year-round program that connects groups with nonprofit agencies in need of assistance. Groups have many choices of types of projects needed by agencies, including location in our community, degree of physical labor and time commitment. The United Way Volunteer Center helps engage individuals to give, advocate and volunteer.

- **VFW National Home for Children**

3573 S. Waverly Road Eaton Rapids, MI 48827

Phone(s): (800) 313-4200, (517) 663-1521

Fax: (517) 663-7549

Agency Type: Non-Profit

Office Hours: M-F; 8 am - 4:30 pm. Answering services after hours

Fees: None

Eligibility: Married, single parent or guardian(s) families with dependent children where: The children have VW or Ladies Auxiliary member in his or her parental lineage and/or a parent is a veteran; honorably discharged or still serving in the National Guard or Reserves. Deploying or unaccompanied tour service members: Spouse with dependent children or family plan appointed guardian with dependent child.

Intake procedure: Please call the Helpline

Service Area: National

The VFW National Home for Children serves as a living memorial to America's veterans by helping our nation's veteran and military families. Through the Helpline and on-campus programs, VFW helps families and children through times of crisis, both on campus and in their own communities nationwide. Help Line: This free service offers information, creates connections and gives hope to struggling families, wherever they are. It also serves as a future resident's first step to moving to the National Home. Family Program: Families who need a fresh start can live in the safe and peaceful environment of VFW Home for Children for 1-4 years and benefit from numerous supports, including case management services, on-site licensed child care, life skills training, tutoring and other educational services, as well as recreational and community service opportunities.

- **Verity Pregnancy & Medical Resource Center**

8890 Salrose Lane Suite 104 Fort Myers, FL 33912

Phone(s): (239) 433-1929

Fax: (239) 433-1039

Agency Type: Non-Profit

Office Hours: Tuesday: 9am-7pm; Wed-Thurs: 9am-4pm; Friday: 10am-4pm

Fees: None

Eligibility: For women who are pregnant or think they may be pregnant

Intake procedure: Call for appointment or walk-in

Service Area: Lee and Collier

Provides free pregnancy testing w/peer counseling, proof of pregnancy, limited ultrasound scans, adoption information and referral, infant material support (0-3 months), prenatal care information, and referrals to community agencies (medical, housing, material aid). Classes available include childbirth, parenting and life skills.

- **Veterans Foundation**

4820 Leonard Street Cape Coral, FL 33904

Phone(s): (239) 541-8704

Fax: (239) 541-9906

Agency Type: Non-Profit

Office Hours: Mon-Sat 9am-5pm

Eligibility: Must not have been dishonorably discharged

Intake procedure: DD214, identification, SSAN for family, and proof of income.

Service Area: Florida

Debriefing from active duty; job placement assistance, housing, food pantry, health/benefits submission, education-school placement, vocational rehabilitation, social services counseling, transportation issues, mental health services referral, and homeless placement (as available).

- **Villa Vincente Apartments**

13071 Palm Beach Boulevard Fort Myers, FL 33905

Phone(s): (239) 693-1333, (239) 693-0220

Fax: (239) 693-1329

Agency Type: Non-Profit

Office Hours: Monday-Friday 9 AM - 4 PM

Eligibility: Must be 62 years of age or older and qualify as low-income

Intake procedure: Please call for more information

Service Area: Lee County

Villa Vincente is a HUD subsidized, senior apartment community for persons that are at least 62 years of age. Income limits apply - \$19,750 for an individual and \$22,550 for a couple. Rent is based on gross income. Each apartment is 525 square feet consisting of a full bedroom, foyer, living room, kitchen and bathroom.

- **Vineyard Community Church of Cape Coral**

923 SE 47th Terrace Cape Coral, FL 33904

Phone(s): (239) 549-8075

Agency Type: Religious

Office Hours: Thursdays at 5:30pm

Vineyard Community Church Community Outreach Service

Office Hours: Hot meal and bag of groceries every Thursday starting at 5:30pm

Fees: None

Eligibility: Lee county residents

Intake procedure: Lee county ID required

Service Area: Cape Coral

Serves a hot meal and gives a bag of groceries every Thursday at 5:30pm.

- **Visiting Nurses Association**

3653 Central Avenue Fort Myers, FL 33901

Phone(s): (239) 337-4848

Fax: (239) 337-2132

Agency Type: Non-Profit-UW Partner

Office Hours: Monday - Friday, 8 AM - 4:30 PM

Fees: Varies

Eligibility: Dependent on service

Intake procedure: Physician's order needed for home health care.

Service Area: Lee and Hendry

VNA offers a variety of community health services including health screenings, in-home care under the orders of a physician, immunization services and private duty.

- **Vocational Rehabilitation**

5288 Summerlin Commons Way Ste 903 Fort Myers, FL 33907

Phone(s): (239) 278-7317

Fax: (239) 278-7255

Agency Type: Governmental

Office Hours: Monday - Friday, 8 AM - 5 PM

Vocational Rehabilitation - Fort Myers

Phone(s): (239) 278-7150

Fees: N/A

Eligibility: Based on presence of physical or mental impairment and goal of employment.

Intake procedure: Application

Service Area: Lee County

Assists persons with disabilities to train for, obtain, or regain employment. Services may include: vocational evaluation, job placement, job coaching, speech or language therapy, training and education after high school, medical and psychological diagnosis and treatment, career planning, counseling and guidance, assessment of technology needs, rehabilitation engineering services, support services, and on-site job/task analysis.

Vocational Rehabilitation - Cape Coral

1031 SE 9th Place Suite 1 Cape Coral, FL 33990

Phone(s): (239) 772-6968, (239)772 -6983

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Individuals with physical, mental or developmental disabilities. Impediments must impair a person's ability to maintain or obtain employment but must have the goal of working competitively.

Intake procedure: Call for orientation appt.

Service Area: North Fort Myers, Cape Coral, Pine Island

Assists persons with disabilities to train for, obtain, or regain employment. Services may include psychological and medical restorative services, training and counseling.

- **Voices for Kids of Southwest Florida**

2075 West First Street Suite 300 Fort Myers, FL 33901

Phone(s): (239) 533-1435, (239) 533-1425

Fax: (239) 485-1115

Agency Type: Non-Profit-UW Partner

Office Hours: Monday-Friday, 9 am-5 pm

Fees: None

Eligibility: For displaced children in the court system

Intake procedure: Referrals from court system and Guardian Ad Litem - Volunteers who are interested in the program should call for information of education requirements

Service Area: Southwest Florida

Voices for Kids is a non-profit agency supporting Florida's 20th Judicial Circuit Guardian ad Litem Program in Lee, Charlotte, Collier, Glades and Hendry counties. The mission is to ensure that every abused, neglected and abandoned child in Southwest Florida has a Guardian ad Litem volunteer advocate who becomes their 'voice' in court, school and the community. Children must be assigned through the courts.

- **WGCU-FM Radio Reading Service**

10501 FGCU Boulevard South Fort Myers, FL 33965

Phone(s): (239) 590-2530

Fax: (239) 590-2520

Agency Type: Non-Profit

Office Hours: 24 hours/day

Fees: Annual donation is requested but listener will not be denied for inability to pay.

Eligibility: The blind, physically impaired and print handicapped

Intake procedure: Apply by calling (239) 590-2530 and filling out application to get receiver

Service Area: Charlotte, Collier, Glades, Hendry, Lee

The WGCU Radio Reading Service is a member-supported service of WGCU Public Media at Florida Gulf Coast University. The reading service brings printed materials to persons who are blind, physically impaired and print handicapped via a special radio broadcast. The Radio Reading Service operates much like a commercial radio station with standard professional equipment including a control room, broadcast studios and individual recording booths. Dedicated volunteers produce hundreds of hours of programming each month broadcasting news, shopping ads and current information from a variety of print sources. Local newspapers include the Fort Myers News-Press, the Naples Daily News, the Charlotte Sun and many independent weekly publications. National publications include the Wall Street Journal, USA Today and Time magazine with books, informational articles and magazines constituting the balance of the programming.

- **Wings of Shelter International**

21301 S. Tamiami Trail Suite 320 Estero, FL 33928

Phone(s): (239) 340-2980

Agency Type: Non-Profit

Office Hours: 24/7

Eligibility: Adolescent girls who are victims of sex trafficking

Service Area: National

Operates one safe house/group home in Estero. Education to public (law enforcement, medical professionals, school district, etc.) to recognize and intervene in cases of child sex trafficking both domestically and internationally.

- **Wishing Well Foundation**

26930 Wyndhurst Court Bonita Springs, FL 34134

Phone(s): (239) 947-6315

Agency Type: Non-Profit

Office Hours: Monday - Friday, 8 AM - 5 PM

Fees: None

Eligibility: Any child that is a resident of Lee or Collier Counties, who medically eligible and within the ages of 3-18 years, and has a life-threatening illness which creates the possibility they will not live beyond their 18th birthday.

Intake procedure: Children can be referred by physician, nurse, social worker, or their parents.

Service Area: Collier and Lee

Wish granting for children with life threatening illnesses. The Wishing Well Foundation is committed to creating cherished moments for those special children here in Collier & Lee Counties and to offer ongoing love and support to their families. Offers volunteer opportunities in wish granting, including a kid's club for younger volunteers.

- **Word of Life Church**

2150 Collier Avenue Suite H Fort Myers, FL 33901

Phone(s): (239) 274-8881

Fax: (239) 274-3236

Agency Type: Religious

New Life Dream Center

Phone(s): (239) 274-8881

Fees: Application fee - Payment plans are available depending on circumstance.

Eligibility: Open to all

Intake procedure: Call for interview

Service Area: SWFL

A faith based drug and alcohol residential rehabilitation program. The program is 18 months for women and 18 months for men. Can hold up to 100 men and 50 women. Can accept court mandated from prison and jail.