



# PSCASN

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## PSCASN Minutes Dallas, Texas March 25, 2010

### Board Members Present:

President Zeta Fail – College Station, TX  
Treasurer Mary Sue Robey – Kent, WA  
Secretary – Julie Jones, Calcasieu E911, LA

### Members Present:

Calcasieu Parish – Richard McGuire  
Cherokee County – Greg Argo  
Delaware County Emergency Comm – Jeanette Adair & Bob Greenlaw  
Delaware State Police – Bill Carrow  
LESA – Tina Huber  
NORCOM – Tami McNeal & Chris Fischer  
Southwest Central Dispatch – Mary McIlvain

### Guest Present:

York County – Gary Loflin & Ralph Merchant  
Honolulu, HI – Thalia Burns  
Columbia Richland 911 S.C. – Ken Brown & Felicia Fulmore

### **Minutes of PCASN meeting March 25, 2010**

President Zeta Fail began the meeting at 1:30pm. The roster for all members and guests was passed to sign. Introductions of the board, members and guests followed.

### **Old Business**

Approval of meeting minutes from Salt Lake City, Utah. Bob Greenlaw motioned. Bill Carrow 2nd. All approved.

Treasure's Report – Membership total is 61 agencies. As of 02/28/10 the balance is \$9,177 and 83 agencies have been invoices. Treasure made a comment that if the agency's name was not on the roster they should see her after the meeting. A motion to approve the treasure report was made by Chris Fischer and Seconded by Bill Carrow. All approved.

## **New Business**

### **(SRIC) Standards**

- 6.6.1 *The communications center has 24-hous, two-way radio capability providing continuous communication with client agency personnel.*

This will be going to the field for commentary. Striking word “radio” out. Eliminating commentary except for two sentences

- 6.6.3 *A written directive describes the interoperable radio communications plan to include....*

Will be deleting bullet f “annual review”. Going for commentary in field.

- 6.7.5 *A written directive requires the documentation of calls received and action taken by the communications center for any of the following:*

- a. calls for service within the agency’s scope of responsibility;*
- b. citizen complaints regarding the service of the communications agency or public safety agencies it services; and*
- c. criminal and non-criminal cases initiated by public safety employees.*

Standard was tabled for Las Vegas unless PSCASN prepares presentation or commentary on it for SRIC committee.

Consensus during PSCASN meeting was that group felt comfortable and no other action is needed. Cheri Pickard Ackelson will post information from her notes when the standard was created on the list-serve to better explain the standard.

- 3.2.5 *If the agency requires physical examinations, hearing tests or vision tests for employees they must be provided at no cost to the employee.*

Standard is favorable and up for adoption at this conference.

## **Open Forum**

Felicia Fulmore – Discussed onsite issues regarding liability. Assessor recommended complaints be given to risk management and taken a step further. Discussion ensued.

Cheri Pickard Ackelson – Suggested as an assessor Law Enforcement lack an understanding of tables. Too much time spent during onsite on charts. Also discussed Administrative Review Law Enforcement standard applying to Communications agencies. She also made a note that departments should be cognizant of standards that require times frames such as 6 months. Particular attention should be made to dates and ensure that they are not two times a year or biannual, etc...but 6 months.

Zeta Fail – Discussed Chief Dekmar, CALEA Chairperson, was at her PAC presidents meeting and understands that not enough training has been given on the charts and tables and that it will probably be addressed soon.

Another topic discussed at the PAC president's meeting was that sub-committee is looking at re-engineering the accreditation process. 70-80% of law enforcement agencies have 50 or less people and CALEA is looking at different levels of accreditation such as "standard", "advanced", etc. It's unknown at this time if it will apply to Communications Centers.

She also discussed that an agency can still choose to have 3 assessors rather than 2 if they pay the additional fees. Mail off files were also discussed and the associated shipping costs.

Hospitality will be at 4:30 at the Sports Bar.

Adjourned at 2:38pm.