

Service Provider Agreement

Congratulations on your decision to participate in an exercise program and/or Muscle Activation Techniques (“MAT”) sessions! With my help you will greatly improve your ability to accomplish your goals faster, safer, and with maximum benefits! The details from these sessions can be used for a lifetime. In order to maximize progress, it will be necessary for you to follow Service Provider Agreement policies during supervised training/treatment days.

This agreement applies to the relationship between Charles Lantz and you (the “client”). Please review the following carefully and discuss any questions with me directly.

Cancellations:

All cancellations require a 24-hour advance notice. In the event the client does not provide 24-hour notice, the client will be charged the full amount of the scheduled appointment to the credit card on file.

Promptness:

It is important for the client to arrive on time for a scheduled appointment. In the event the client is late, I will wait ½ the scheduled time of the appointment. After that period I am free from obligation and the client will be charged the full amount of the appointment.

Expiration Dates:

Packages with 5-10 sessions expire within three (3) months of purchase. Exceptions are made when medically necessary, a doctor’s note may be requested.

Refunds:

Sessions and packages are non-refundable with the exception of extenuating circumstances for illness or injury with a physician’s authorization.

Appointment Verification:

An email reminder of appointment dates and times is emailed one (1) to two (2) days before the scheduled appointment. Please make sure that I have your preferred email address for scheduling and billing purposes.

I have read and understand the Service Provider Agreement as described above and agree to adhere to the policies described herein.

Date: _____

Participant's Signature:

Parent/Guardian Signature:

Participant's Print Name:

Parent/Guardian Print Name:
