

Text Messaging Subscription

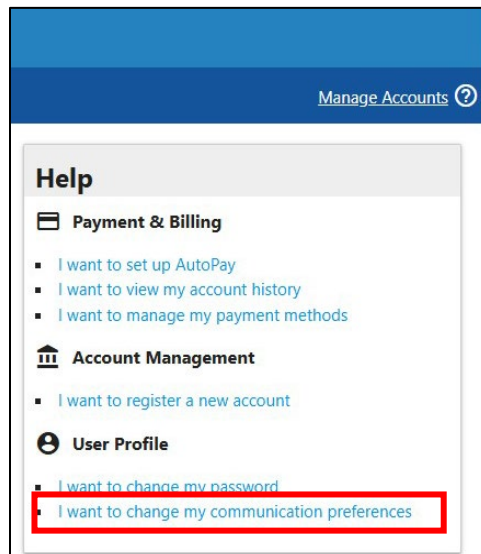
To subscribe to text messaging, customers must first create an account on the Lakengren Water Authority web portal by going to lakengrenh2o.org and clicking on “Account Management/Pay Bill” at the top of the page.

Existing users can login and continue. If you do not have an existing account, click below on “Don't have an account? [Register here](#)” and follow the prompts.

Once an account has been created, follow the directions below to sign up for text messaging:

Opt In

Customers must Opt In through the web portal to in order to sign up for SMS messages. From the Customer Dashboard users will click the “I want to change my communication preferences” option in the Help section on the right side of the screen.



The Communication Preferences screen will display.

- Click the **Edit** text on the right end of the **SMS Subscription** section.

Communication Preferences

Contact Information

Email Address		▼ Edit
Primary Phone		▼ Edit
SMS Subscription	Not subscribed	^ Edit

Terms and Conditions

Enter your phone number and click "Save" below to sign up for alerts. Message and data rates may apply. 4 msgs/month. Text HELP to 67332 for help. Text STOP to 67332 to cancel. For terms: cusi.com/terms. For privacy policy: cusi.com/privacy.

☒ I agree to the terms and conditions.

* Enter your phone number

SAVE

- o Check mark the I agree to the terms and conditions box.
- o Enter the desired cell phone number in the Enter your phone number field.
- o Click SAVE to submit the information.

Confirmation Message

When the information is successfully submitted a confirmation text is sent to the registering phone number.

- The message reads: "You're now subscribed to Lakengren Water Authority. Reply STOP to cancel at any time. Call 937-456-4455 for support. Msg & Data rate may apply."

Select Correspondence Preferences

Scroll to the bottom of the Communication Preferences screen to choose correspondence preferences. Click Save.

Correspondence				
	Email	RoboCall	Text/SMS	Printed
Statements	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Delinquency	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Payment Received	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AutoPay Notices	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NSF	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
High Usage Notifications	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>