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March 23, 2020

### **WESTROCK'S CRITICAL SUPPLIERS**

Dear Critical Supplier:

You are receiving this letter because you have been identified as a critical supplier to WestRock. As you may know, certain infrastructure sectors and workers within them have been identified in Presidential Policy Directive 21 and by the federal Cybersecurity and Infrastructure Security Agency (CISA) as critical to the infrastructure of the United States, both generally and in response to the COVID-19 Declaration of National Emergency. WestRock qualifies as an essential infrastructure business because it produces paper and packaging products necessary for the continued operation of businesses within these designated infrastructure sectors, to include grocers, pharmacies, convenience stores, and retail food providers.

Continued operation of your facilities and the operation of the Paper and Packaging supply chain is critical to WestRock's operations. **Without your continued operation and support, WestRock cannot produce the products used to package food, beverages, health and personal care supplies and cleaning products and other household necessities.** Ongoing delivery of these products is vital for the economic security, public health and safety of the United States.

Some of your operations are being impacted or could be impacted by state or local rules intended to limit the spread of COVID-19 by imposing curfews or orders to shelter in place. This is leading to uncertainty and disruption across our supply chain. We ask that you and our other critical suppliers follow all CDC recommended protocols to help protect the health and safety of your employees while continuing support to WestRock's operations.

To the extent that a government agency has acted to close or restrict the operation of businesses in your area, we urge you to apply for an exemption and provide that agency with a copy of this letter to confirm the importance of your ability to continue supporting WestRock and our customers that have been designated as essential businesses. If there are other actions WestRock may take to support your efforts to continue operations in light of governmental action, please let us know.

We greatly appreciate your assistance in enabling our teammates to continue to help keep our supply chain working and America's store shelves.

Sincerely,

A handwritten signature in black ink that reads "Bill Merrigan".

William A. Merrigan  
Senior Vice President  
Enterprise Logistics