



Rutland Rotaract
Family Support Centre



The Queen's Award
for Voluntary Service

Rutland Rotaract Family Support Centre (RRFSC)
Registered charity #1111691
Unit 16A, Suite 9, Oakham Enterprise Park, Ashwell Road, Oakham, Rutland, LE15 7TU
info@rrfsc.org.uk 07402 090603 www.rrfsc.org.uk

Website Privacy Policy

The policy: This privacy policy notice covers this website; www.rrfsc.org.uk and served by Rutland Rotaract Family Support Center and governs the privacy of those who use it.

The purpose of this policy is to explain to you how we control, process, handle and protect your personal information while browsing or using this website, including your rights under current laws and regulations. If you do not agree to the following policy you may wish to cease using this website.

Policy key definitions:

- "I", "our", "us", or "we" refer to the organisation Rutland Rotaract Family Support Center.
- "you", "the user" refer to the person(s) using this website.
- GDPR means General Data Protection Act.
- PECR means Privacy & Electronic Communications Regulation.
- ICO means Information Commissioner's Office.
- Cookies mean small files stored on a users computer or device.

Processing of your personal data

Under the GDPR (General Data Protection Regulation) we process any personal information about you electronically using the following lawful bases.

We use the consent lawful basis under the GDPR for the processing of your information when you enquire about our service. Any information provided by you is used to provide you a service. We will never use your information for any reason

other than to process your enquiry. When you make an enquiry we collect the following information from you:

If you submit information through our contact forms we will collect the following information about you:

- Your name
- Your email address
- Your telephone number

You can manage your personal information at any time by emailing us at privacy@rfsc.org.uk

We only hold your information for the minimum time required to deal with your request, or until you withdraw consent.

If, as determined by us, the lawful basis upon which we process your personal information changes, we will notify you about the change and any new lawful basis to be used if required. We shall stop processing your personal information if the lawful basis used is no longer relevant.

Your individual rights

Under the GDPR your rights are as follows. You can read more about [your rights in details here](#);

- the right to be informed;
- the right of access;
- the right to rectification;
- the right to erasure;
- the right to restrict processing;
- the right to data portability;
- the right to object; and

- the right not to be subject to automated decision-making including profiling.

You also have the right to complain to the ICO www.ico.org.uk if you feel there is a problem with the way we are handling your data.

We handle subject access requests in accordance with the GDPR.

Cookies & tracking

We only use cookies that are strictly necessary for the provision and performance of our website

Please see our [cookie policy](#) for more information

Links to other websites

The Site may contain links to other websites of interest. We cannot be responsible for the protection and privacy of any information which you provide while visiting such sites; such sites are not governed by this privacy statement.

Data security and protection

We ensure the security of any personal information we hold by using secure data storage technologies and precise procedures in how we store, access and manage that information. Our methods meet the GDPR compliance requirement.

Cookie Policy

What are cookies and what do they do?

A cookie is simply a technology for remembering something about you. Without cookies, a website is like a goldfish who loses its memory every time you visit a new page. Once you visit a new page, it doesn't remember who you are.

Now this can be a good and a bad thing. Without any memory, a website can't do a lot of stuff. It can't let you log in, because it forgets who you are. It can't let you buy anything, because it forgets what you're buying.

But it also means it can't track you. Some websites use cookies to remember what you do on their website, and to target ads at you.

Some of those websites share their cookies, so that ads on one website know what you liked on another - this has scared a lot of people.

You can turn them off completely, which is a bit like banning all music to prevent another Justin Bieber album and many websites simply won't work.

A better option would be to turn off 3rd party cookies, which will stop most websites from sharing information about you. Some browsers – like Safari – do this automatically.

Cookies aren't automatically good or bad, but it's worth understanding what you can do about them.

How we use cookies

We only use necessary cookies on our website. These are cookies that are required for us to display responses from our contact forms to you and they will be deleted as soon as you close or quit your browser.