Park Policy- Rental Units

Phone: 225-687-7714

Website: choctawrv.com

Choctaw Mobile Home & RV Park

59655 Hwy. 1148

Plaquemine, LA 70764

Office Hours

Monday and Tuesday	**8:00 – 6:00**
Wednesday and Thursday	**8:00 – 5:00**
Friday	**8:00 – 2:00**

Rental Payment Policy

Payment of rent is required **in advance**. We accept cash, checks, money orders, Visa, MasterCard and Discover. For your convenience we accept payments made the following ways:

- In person during office hours
- Over the phone by debit or credit card
- Autopayments drafted weekly or monthly
- Payments made in the drop box at the front of the office. Envelopes are provided beneath the drop box.
- $25 processing fee for after hours reservations

Services We Offer

ATM

An ATM is located in the lobby of the office and is available during office hours.

WiFi

The WiFi password is **rdwp425@** Network: **Choctaw WiFi**

Security

The entire property is monitored by video surveillance. The owners reserve the right to ask guests to vacate the property at any time the owners deem necessary.

Washateria

The washateria is open 24 hours a day for your convenience. Change machines and detergent machines are available inside the washateria. Please do not use PODS or scent beads in the machines. The owner is not responsible for lost items. Please do not leave clothes unattended. Do not overload the machines or attempt to open a machine once it is locked.

If you have any problems with the machines, please do not attempt to repair it yourself. Please contact the office at 225-687-7714.

Post Office Mailboxes

Mail and packages sent through the US Postal Service require a mailbox. There is a $10 refundable **cash deposit** for a mailbox key. Please check with the office to make sure you have the proper address for receiving mail and packages. **Packages without a lot number will be returned to sender. The office does not sign for or receive packages for guests. Your address is _____ Hwy 1148 Lot _____ Plaquemine, LA 70764.**

Park Rules

1. **$30 fee for lost keys since the unit will have to be rekeyed after your departure.**
2. **$20 call out fee if you lock yourself out of your unit after hours and we have to send someone to unlock the unit for you.**
3. Speed limit is 10 MPH. Please abide by this speed or you will be asked to vacate property.
4. Do not park on the grass unless instructed to by property owner. Do not drive between lots.
5. Sites must be kept clean at all times. Dumpsters are located throughout the park for garbage disposal.
6. **Quiet hours are between 10:00 PM and 7:00 AM**. Excessive noise that may disturb others is not allowed at any time.
7. Campfires are not allowed. Small firepits are allowed as long as they are not near any building and the fire is kept contained. Outdoor activities are allowed as long as they do not disturb others. Trampolines and pools require owner permission.
8. Do not wash vehicles or campers on park property. Excess water usage will be billed to tenant.
9. Mechanic work is not allowed on property.
10. ATVs and other recreational vehicles must abide by the same rules as other motor vehicles. Any damage caused by failure to adhere to these rules will be the responsibility of the vehicle owner. This includes, but not limited to, damage to roads, grassy areas, broken water pipes, lawns, and parked vehicles. **A $30 fee will be charged to the guest for a damaged water line.**
11. Please do not leave candles or wax burners unattended. This is a fire hazard.
12. Please do not move the furniture in the units.

Checkout is at 12 noon. **Rent does not stop until the key is turned into the office. If checking out over the weekend, place the key in the night drop. Do not leave the key in the unit.**

Deposits will be forfeited due to damage, smoking in the units, double bunking, and/or having an animal in the unit. Owner is not responsible and will be held harmless for injuries involving guests and/or animals on park property.

Removing the smoke alarms or taking out the batteries will result in part of your deposit being forfeited. If there is an issue with the smoke alarms, please notify the office.

We do have a hurricane policy. Please ask the office for details.

Housekeeping

Our housekeepers are on site Monday through Friday from 8AM-12PM.
Housekeeping will clean your unit once per week on _____. We ask that you leave the unit when housekeeping is cleaning your unit. **We require that your unit be cleaned at least every other week.**
Please keep your unit tidy. Housekeeping is not allowed to touch or move your personal property.

Housekeeping will perform the following duties once per week:

- Change the sheets on the bed
- Clean the toilet and shower
- Sweep and mop around your belongings

The guest is responsible for the following:

- Take out trash. Please place in one of the dumpsters located on the property.
- Wash dishes.
- Bring your own towels.
- Bring all paper products (toilet paper, paper towels, trash bags, etc.).

Owner reserves the right to inspect the unit, enter the unit for maintenance, or ask the guest to vacate at any time. **Thank you for staying with us! We appreciate your business!**

Sign up for text alerts by texting JOIN to 225-258-1565 or signing up at choctawrv.com