alu-rex

gutter clean® pro

Retrofit Dual-Layer Microfiltration Gutter Protection

Alu-Rex has the best gutter system warranty on the market. With the Gutter Clean Pro®, your gutter will remain free of debris. What's more, with a warranty on performance that promises your gutters won't clog, you can be sure that Alu-Rex products will help you protect the most expensive thing you own—your home.

WHAT'S INCLUDED IN THE LIFETIME WARRANTY

- **Lifetime warranty on performance:** Gutters installed with the Gutter Clean Pro® system won't clog, even in coniferous areas.
- **Lifetime manufacturing warranty:** The Gutter Clean Pro® will remain in good condition.
- **See warranty on back for full details.**

TRUST ALU-REX PRODUCTS TO GET THE JOB DONE!

- Nearly 25 years in the business and over 400 million linear feet of products sold around the world.
- Next to no complaints.
- And of course, the best warranty on the market. Period.

MAINTENANCE

Alu-Rex products are designed for long-term performance with minimal upkeep. In some cases, light maintenance may be needed:

- **Surface debris:** If wind doesn't remove debris sitting on top of the product, a quick sweep by hand or a rinse with a garden hose will do the job. Period.
- **Snow accumulation:** Removing snow from the roof is recommended in case of heavy buildup.

Should maintenance be required, it is still significantly easier than having to clean out your gutters several times a year.

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LIMITED WARRANTY

ALU-REX INC. manufactures Gutter Clean Pro® product line, hereinafter referred to as «the Product», in accordance with high standards and quality controls.

WHAT THE WARRANTY COVERS

Manufacturing - Subject to the following,

ALU-REX INC. guarantees the Gutter Clean Pro® line for life to the owner of the residence at the time the Product was installed, that the Product is free from manufacturing defects under normal conditions, if installed according to our specifications. This warranty is limited by the terms, conditions, exclusions, and limitations set forth herein.

Performance — Subject to the following,

ALU-REX INC. guarantees the Gutter Clean Pro® line for life to the owner of the residence at the time the Product was installed, if it was installed to our specifications, that under normal conditions, the Product will prevent the gutters from clogging and overflowing due to leaves or small branches inside the gutter or downspout. Any opening exceeding the size of a perforation (7⁄64 sq. in.) at overlaps, corners, or other locations must be sealed at all times with screws or sealant or by other means. This warranty is limited by the terms, conditions, exclusions, and limitations set forth herein

IS THIS WARRANTY TRANSFERABLE?

This limited warranty, on the property on which the Product was originally installed and as long as you own the property. This limited warranty may be transferred only one time with the property. However, upon the transfer, the warranty period will be no more than on the original warranty.

WHAT ACTIONS WILL BE TAKEN BY ALU-REX INC.?

You must notify us in accordance with the notice requirements outlined below, and we must validate the complaint. Upon the notification and validation, we will undertake the following: if there is a defect in the manufacture of the Product, at our sole option, we will either repair or replace the product or refund the purchase price of the originally installed Product found to be defective. In the event we choose to replace the Product, we will only be responsible for providing materials, and will not be responsible for the cost of labor to install the new Product. In the event the Product fails to perform as stated, ALU-REX INC. will cover the reasonable cost of labor to clear any obstructions in the gutter or downspout caused by the failure of the Product to perform and under the same limitation repair or replace the Product if required. We will not be responsible for any cost or expense to clear any blockage or obstruction which is determined to be the result of unusual conditions. In all circumstances, our obligations under this warranty will in no event exceed the purchase price of the originally installed Product found to be defective. Any additional costs and expenses beyond the purchase price is your responsibility. In the event of repair or replacement under this warranty, the warranty applicable to the replacement material or to the repaired Product will extend only for the time remaining under the original warranty.

WHAT DOESN'T THIS WARRANTY COVER?

- The gutter itself
- Damage of any kind resulting from faulty or improper installation
- changes in surface color resulting from chalking, fading, chipping, cracking soiling or staining. Exposure to the elements may cause these changes over time; the degree to which weathering occurs will vary depending on air quality, the building's location and other local conditions over which we have no control
- Accidental damage
- Damage resulting from excessive accumulation of snow or ice caused by poor roof ventilation of insulation
- Damage resulting from the acceleration of snow or ice due to acute pitched roofs or to the roof material (e.g. metal sheet)
- Structural shrinkage or distortion of the property structure
- Fire or other cause of building destruction
- Lightning, hurricane, tornado, windstorm, earthquake, hail or other acts of God
- Harmful chemicals (e.g. harmful cleaning compounds and pesticides)
- Surface deterioration due to air pollution
- Misuse or abuse
- Vandalism
- Airborne stains, mould and mildew accumulation
- Any cost or expense incurred to clear any blockage or obstruction which is determined to be due to unusual conditions
- Impact of foreign objects
- Black streaks (tiger-stripes) on the front of the gutter
- Warping or distortion due to exposure to excessive heat sources (e.g., barbecue grills) or exposure to unusual or excessive reflective heat sources (e.g., skylight or window reflection, roofing materials, pools, decks, blacktop or concrete materials.)
- Products that have been painted or whose surface has been altered in any way without written authorization from ALU-REX INC.
- Any other causes beyond our reasonable control

OTHER LIMITATIONS

- This warranty covers genuine Gutter Clean Pro® manufactured by Alu-Rex. It is your responsibility to verify that the Product installed is Gutter Clean Pro®.
- Due to normal weathering, replacement Product may differ in gloss and color from Product originally installed on the property.
- We reserve the right to discontinue or change any design or color of any of our Products at any time and without notice or liability. If, for any reason, Products of the type originally installed are no longer available from us at the time you make a warranty claim, we may substitute another product determined by us to be of comparable quality and price.
- There are no warranties on this Product other than as set forth in this warranty. We are not liable to you for a breach of any other written or oral warranties, such as those, if any, given to you by dealers, contractors, applicators, or distributors of the Product.
- Gutter Clean Pro® is among the most efficient gutter protection systems available for residential applications. In most cases, normal debris is lifted away with only a gentle breeze. In sheltered roof areas or overhangs on shallow pitched roofs, debris may collect where air cannot lift away debris. You must occasionally clear these areas to keep ALU-REX INC. products working properly.
- Direct contact of aluminum products with certain dissimilar materials, or contact with water run-off from dissimilar materials, is likely to result in corrosion. Accordingly, care should be taken during installation to avoid contact of aluminum with dissimilar materials including dissimilar metals (e.g. copper), concrete, stucco, asbestos siding, pressure treated/pre-treated lumber, roofing materials or roofing systems containing metallic granules or strips, or corrosive non-metallic materials.

ANY REPAIR OF THE PRODUCT UNDERTAKEN WITHOUT PRIOR WRITTEN AUTHORIZATION FROM ALU-REX INC. WILL VOID THIS WARRANTY.

HOW DO YOU SUBMIT A WARRANTY CLAIM?

You must submit your claim in writing to us within the warranty period and within a reasonable period of time after the defect is discovered. Please provide the following information: a picture and a description of the claimed defect and the date the defect was discovered; the date of original installation; a copy of the invoice; the name, address, and phone number of the dealer who installed the Product; and your name, address, and phone number Claims should be sent to ALU-REX INC., 371 avenue Taniata, suite 201, Lévis, Quebec G6W 5M6; faxed to 1-888-909-2248; or emailed to contact@alu-rex.com.

ALU-REX INC. will provide notification of any additional information and physical evidence that may be required to process your claim.

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