

EXCHANGES, RETURNS, & WARRANTY

IF IT'S WRONG, THEN WE WILL MAKE IT RIGHT*

EXCHANGES/RETURNS

Spyder Leaf accepts returns and/or exchanges for product defects and/or size issues only when received, or within 30 days, whichever comes first. Once you wear the product for longer than the time required for a fitting of approximately 15 minutes or wash the product, then the product is deemed USED and may not be returned due to USA and INTERNATIONAL laws.

Products being returned may NOT be exposed directly to any intimate body areas as defined by USA and INTERNATIONAL laws. Products must NOT be exposed to any human body fluids, chemicals, or any other substances. Any SIGNS OF USE will result in the return authorization being REJECTED and product(s) being disposed of locally.

All RETURNS MUST BE APPROVED and returned in its ORIGINAL CONDITION and PACKAGING. Approved return authorization shipping costs will be paid for by Spyder Leaf and/or its partners and/or sales platform owners and governed by their respective policies. Returns that are rejected for not satisfying the return authorization agreements, requirements and policies will be rejected. The product will NOT be returned. Any negotiated return authorization refunds will be NULL AND VOID.

Spyder Leaf, its partners, and platform owners are responsible for making final decisions. In NO EVENT, shall Spyder Leaf, its partners, and platform owners be held responsible for an AMOUNT LARGER than the PURCHASE PRICE.

RETURN AUTHORIZATION REQUIRED

You MUST request a return authorization through the platform used to purchase the product. ALL return authorizations MUST be in accordance with Spyder Leaf, its partners, and sales platforms policies. In general, purchasing platform policies will supersede any other policy. Should there be any DISAGREEMENTS between policies, then those differences will be managed INTERNALLY AND PRIVATELY by Spyder Leaf. International sales policies will be based upon DESTINATION COUNTRY laws and regulations, INTERNATIONAL TREATIES, and CUSTOMS.

INTERNATIONAL ORDERS (OUTSIDE CONUS)

In NO EVENT shall Spyder Leaf, its partners, or sales platform owners be held responsible for CUSTOMS FEES, PORT FEES, DUTIES, TARIFFS, SEIZURES, DELAYS, OR ANY OTHER ACTIONS BEYOND OUR CONTROL. Spyder Leaf, its partners, and sales platform owners are NOT RESPONSIBLE for any INTERNATIONAL TAXES OR FEES that are NOT PRE-NEGOTIATED and DISCLOSED in the sales contract.

INTENDED USE

Our products are designed and intended for use by ADULTS as defined by Federal, State, and Local laws in the sales jurisdictions as defined by the CUSTOMER'S SHIPPING LOCATION within the USA and INTERNATIONALLY. YOU ARE RESPONSIBLE for being aware of the LAWS IN YOUR JURISDICTION and ABIDING by them accordingly. Spyder Leaf is an APPAREL BRAND. We **DO NOT** sell nor make any recommendations, suggestions; implied or otherwise, regarding marijuana.

CALIFORNIA PROPOSITION 65 (UPDATED AT PRODUCT LEVEL)

CALIFORNIA PROPOSITION 65 regulation warnings are stated, if applicable, with the product description and product(s); if known, and in accordance with regulations. WARNINGS. Spyder Leaf, its suppliers, partners, and sales platform owners make every reasonable effort to identify and remedy any issues that are discovered in our supply chains.

RAW MATERIALS

ALL RAW MATERIALS are sourced from APPROVED suppliers in accordance with USA LAWS and INTERNATIONAL LAWS AND TREATIES. ALL manufacturing facilities maintain TRACEABILITY RECORDS and take REASONABLE MEASURES to ensure that ALL RAW MATERIALS are sourced from APPROVED SOURCES.

CHILD/FORCED/INDENTURED LABOR

ALL MANUFACTURING FACILITIES AND EVERY STEP IN OUR SUPPLY CHAINS ARE COMPLIANT WITH USA AND INTERNATIONAL CHILD, INDENTURED, AND/OR FORCED LABOR LAWS. ALL MANUFACTURERS VERIFY COMPLIANCE REQUIREMENTS AND MAINTAIN APPROPRIATE RECORDS.

QUALITY STANDARDS

Spyder Leaf's manufacturing contracts are with facilities certified to, at a minimum, ISO 9001:2008 or equivalent. Manufacturing facilities that do not have independently certified ISO 9001:2008 certification are in accordance with ISO 9001:2008 and Spyder Leaf quality standards.

INTELLECTUAL PROPERTY

Spyder Leaf Image(s), Design(s), Prints(s), any other creative work in any form(s) and "Spyder Leaf" WORD MARK are copyright and registered trademark, respectively, owned by Spyder Leaf LLC. Copyrights and Trademarks that may be mentioned throughout the course of our business that are not owned by Spyder Leaf are owned by their respective third parties. Spyder Leaf does not have any relationships, unless specifically identified, with any third parties and does not make any claims of endorsement by any third party, implied or otherwise. Spyder Leaf, its partners, and sales platform owners take violations of Copyright and Trademark rights seriously. Suspected Violations may be reported directly to Spyder Leaf by reporting suspected violation(s) via email legal@SpyderLeaf.com or by contacting the legal department for the sales platform where you purchased the product.

*Remove the Euro and Asterisk symbols prior to emailing.

Force Majeure

Spyder Leaf, its partners, and platform owners are not responsible for factors beyond our control, including but not limited to: Acts of God, Pandemic, Strikes, Terrorism, War, and Weather.

SPYDER LEAF LLC (PRIVATE OFFICE)
210 ROCKETTS WAY, UNIT 601
HENRICO, VA 23231
804-938-6362
legal@SpyderLeaf.com

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