



Care cuts

# ANNUAL REPORT

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RESTORING DIGNITY.  
ONE CUT.  
ONE CONVERSATION.  
ONE LIFE.

2025



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# Letter from the Executive Director

Care Cuts exists because no one should be denied dignity due to poverty, crisis, or circumstance.

In 2025, Care Cuts transitioned from an idea into a functioning community service organization. What began with donated clothes and hygiene bags became a growing network of barbers, chambers of commerce, and community partners working together to meet people where they are, and help them move forward.

This year, we served approximately 230 individuals across Madison and Delaware Counties. We provided over 200 hygiene kits, launched haircut services in partnership with local professionals, and supported individuals navigating employment barriers.

We also laid the organizational foundation required for sustainability: governance, financial accountability, community partnerships, and chamber membership. These systems ensure Care Cuts is not just compassionate — but durable.

Thank you for making this possible.

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Mike Carroll  
President & Executive Director

# *Mission*

Care Cuts restores dignity, confidence, and access to opportunity by providing haircuts, hygiene kits, and resource navigation for individuals facing hardship.

# *Vision*

A community where no one is excluded from employment, housing, or human connection due to lack of basic care.

# About Us

At Care Cuts, Inc., we believe that dignity is a basic human right — not a luxury. A simple haircut can spark confidence, open doors to opportunity, and remind someone that they still matter.

Founded by Michael Carroll, a U.S. Air Force veteran and community advocate, Care Cuts began with a simple question: “What if a haircut could help someone feel human again?” From that idea grew a mission to restore dignity and confidence to Hoosiers experiencing homelessness, poverty, or personal hardship — one cut at a time.

## Our Mission

To restore dignity and confidence to Hoosiers in need by providing free haircuts, hygiene care, and compassionate connection throughout East Central Indiana.

## Our Vision

A community where no one feels invisible — where compassion meets action, and every person has the chance to look and feel their best, regardless of circumstance.

## Our Approach

We meet people where they are — in shelters, recovery centers, and community spaces — creating moments of care that build confidence from the inside out. Each haircut serves as a bridge: connecting isolation to community, despair to dignity, and today to a better tomorrow.

## Our Community

Based in Muncie, Indiana, Care Cuts provides essential support for families in need throughout East Central Indiana and surrounding communities through pop-up events, outreach partnerships, and volunteer-driven service.

# Community Impact

Metric	2025	Notes
Individuals served	230	Estimated
Hygiene kits distributed	200	Estimated
Haircuts provided	10	Q4 increased interest
Job searches supported	2	Direct support
Counties served	Madison & Delaware	Ramping up to serve more
Businesses supported	25	Local community engagement

# ***Care Cuts 2026 Strategic Goals***

**In 2026**, Care Cuts will move from a strong pilot phase into sustainable community impact. Our focus is on expanding access to care while preserving the trust that makes our model work.

## ***Building Bridges to Wellness with Aspire***

Care Cuts will partner with Aspire to train barbers and stylists in mental health awareness and referral pathways. This allows everyday conversations in the barber chair to become entry points to mental and physical health care in a familiar, trusted space.

## ***Ball State University Grant Partnership***

We are working to join Ball State's nonprofit partnership program, where students apply classroom learning to real grant writing. This will create a sustainable funding pipeline while giving students meaningful, hands-on experience.

## ***Strategic Community Partnerships***

Care Cuts will build formal partnerships with local nonprofits serving similar populations. By coordinating referrals and sharing resources, we will strengthen outcomes and make it easier for people to access housing, recovery, healthcare, and employment support.

## ***Why This Matters***

Aspire brings clinical access, Ball State brings funding capacity, and community partners bring reach. Together, these partnerships allow Care Cuts to grow without losing the personal connection that makes our work effective.

# Community Partnerships

- *Vibes Barber & Beauty Spa*
  - Provided barber services, credibility, and cultural leadership in launching haircut services for Care Cuts clients.
- *Sports Clips in Muncie*
  - Provided barber services to some of our Muncie clients.
- *Indy Hygiene Hub*
  - Provided access for Care Cuts to provide customers and community members hygiene items who are facing barriers to obtaining these products.

# Chamber Memberships

- *Delaware County Chamber of Commerce*
- *Muncie Black Chamber of Commerce*
- *Madison County Chamber of Commerce*  
*(Coming Soon)*

# *Board of Directors*

## **Mike Carroll**

***President, Board of Directors***

***Care Cuts, Inc.***

Mike Carroll is the President of the Board and Executive Director of Care Cuts, Inc., a nonprofit dedicated to restoring dignity, respect, and hope through free haircuts, hygiene kits, and access to whole-person care. Care Cuts uses trusted community spaces like barbershops and salons as gateways to mental, physical, spiritual, financial, and emotional support.

A retired U.S. Air Force Master Sergeant, Mike brings over 15 years of leadership in operations, training, and logistics. He now applies that experience to building Care Cuts into a sustainable, community-centered organization that delivers both compassion and accountability.

Mike also works in behavioral health and care coordination, supporting individuals with serious mental illness and substance use challenges. This frontline experience ensures Care Cuts remains focused on practical, people-centered solutions rather than surface-level charity. To do this, he is pursuing a master's degree in Industrial-Organizational Psychology, with a focus on leadership, burnout, and workforce resilience, helping shape Care Cuts into an organization that is healthy for both the community and the people who serve it.

Michael founded Care Cuts on the belief that dignity is the first step toward change. Through community partnerships and accessible care, he is leading a movement that turns everyday moments in the barber chair into opportunities for lasting transformation.

## Dorsey Smith

*Vice President, Board of Directors,  
Care Cuts, Inc.*

Dorsey Smith serves as Vice President of the Board of Directors for Care Cuts, Inc., bringing strong business leadership and strategic insight to the organization. With a background in real estate, entrepreneurship, and business development, Dorsey provides the financial and operational perspective needed to help Care Cuts grow with stability and purpose.

Dorsey holds a Master of Business Administration, equipping him with a solid foundation in organizational leadership, finance, and strategic planning. His career in real estate has given him hands-on experience in investment, negotiation, and asset management, allowing him to identify opportunities that strengthen long-term sustainability while minimizing risk.

As an entrepreneur, Dorsey has built and led ventures that required vision, adaptability, and disciplined execution. That mindset is especially valuable to Care Cuts as it scales from grassroots outreach into a high-impact, mission-driven organization.

Dorsey joined the Board of Care Cuts because he believes in using business as a force for good. His ability to connect strategy with service helps ensure that Care Cuts remains both financially responsible and deeply rooted in its commitment to restoring dignity, respect, and hope throughout the community.

## **Jodi Carroll**

*Secretary, Board of Directors,  
Care Cuts, Inc.*

Jodi Carroll serves as Secretary of the Board of Directors for Care Cuts, Inc., bringing a rare blend of discipline, compassion, and precision to the organization's leadership. A United States Air Force veteran with nine years of service, Jodi understands what it means to operate with integrity, accountability, and commitment to something bigger than herself.

Jodi holds two bachelor's degrees, one in Early Childhood Education and another in Deaf and Communicative Disorders from Utah State University. Her academic path reflects a lifelong passion for helping others communicate, grow, and reach their full potential. She is currently preparing to enter a master's program in Speech-Language Pathology, where she plans to continue advocating for individuals and families who need a stronger voice in the world.

Known for her exceptional attention to detail, Jodi plays a critical role in ensuring Care Cuts operates with accuracy, transparency, and professionalism. As Secretary, she helps maintain strong governance practices while keeping the mission grounded in excellence and accountability.

Jodi joined the Board of Care Cuts because of her love for helping others and her belief that dignity and access to care should never be limited by circumstance. Her heart for service, paired with her organizational strengths, makes her a steady and trusted leader as Care Cuts works to bring hope and whole-person support to the community.



# 2025 Donors

Business/Individual	Donation/In-Kind Service or Goods
Vibes Barber and Beauty Spa	Discounted services for Clients
Canva	Free yearly subscription
Teresa Richardson	\$300
Rebecca Sandifer	\$100
Tracy Carroll	\$150
M. Smith	\$100
Lance Engle	\$50
Terri Carroll	\$50
Jodi Fryoux	\$50
Susan Berthelot	\$50
Alyssa Luszadder	\$20
M. Carroll	\$2,606
<b>Total</b>	<b>\$3,476</b>

In 2025, Care Cuts proved that something as simple as a haircut can unlock something much bigger. What started as a practical act of service became a powerful catalyst for dignity, confidence, and connection. Every person who sat in our chair was reminded that they mattered, and that reminder opened the door to deeper conversations about health, housing, recovery, and employment. The barber chair became more than a place for grooming. It became a place where people felt seen and safe enough to take their next step forward.

That is what defined our first year. Care Cuts moved from an idea into a working model that delivered real outcomes. We built trust in the community, activated barbers and stylists as frontline connectors, and demonstrated that access to care does not have to start in a clinic to be effective. It can start with a conversation, a clean cut, and someone who listens.

As we look ahead to 2026, we are building on that foundation. The relationships, credibility, and momentum created in 2025 now allow us to expand partnerships, strengthen referral pathways, and reach more people without losing the heart of what makes Care Cuts work. What began with clippers and compassion is becoming a system of care that meets people where they are and walks with them toward where they want to be.

The work in 2025 showed us what is possible. The work in 2026 will show us how far it can go.



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<https://www.carecutsindiana.org>

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