

Nelcone!

DECEMBER 2024



# 2024 SURVEY RESULTS

### OVERVIEW

 Survey link was provided to St. Louis chapter members via email

 133 responses, representing just under 10% of chapter membership

Average response rate for an emailed survey is about 5-10%

## EMPLOYER

- 46% of respondents work for a large system or large practice
- 29% work for a practice
- 81% of employers offer CEU assistance in some form
  - 25% pay for the AAPC Webinars
  - 36% offer on the clock CEUs
  - 30% of employers support in 2 or more ways to earn CEUs

### CEU SOURCES

27% Virtual Chapter Meetings

11% In Person Meetings

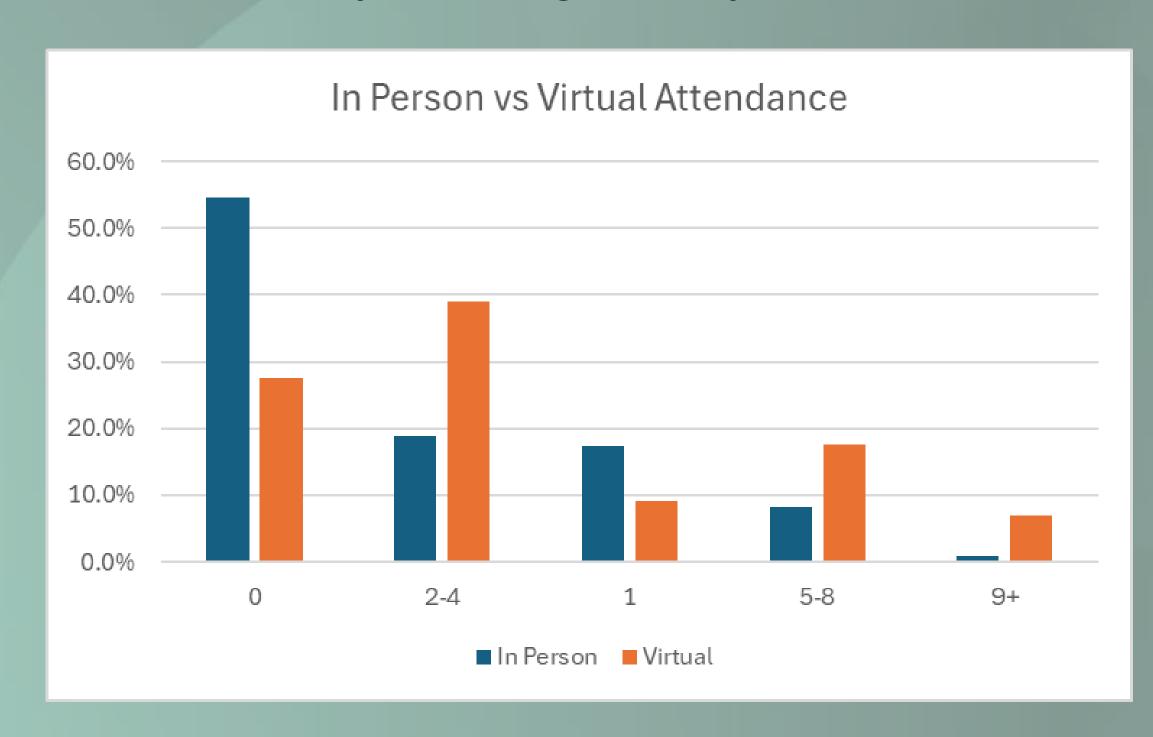
6% Chapter Seminars

24% AAPC Magazine

23% AAPC Webinars

### MEETING ATTENDANCE

How many meetings have you attended in the last 12 months? (Oct-Oct)



55% have not attended an inperson meeting

30% have not attended a virtual meeting

### WHY AREN'T THEY ATTENDING?

In Person

29% Location

**28% Time** 

22% Day of Week

11% Get CEUs Elsewhere

3.2% Topics

7% Other

**Virtual** 

**39% Time** 

25% Get CEUs Elsewhere

15% Day of Week

5% Topics

15% Other

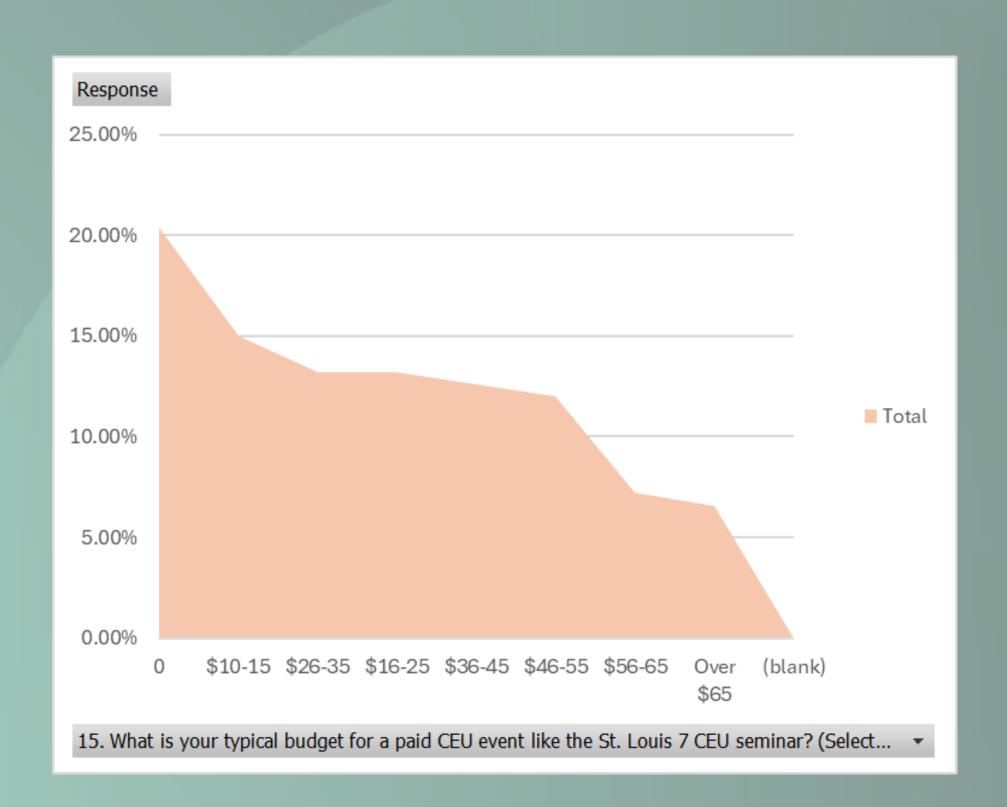
### WHAT'S THE MEETING PLAN?

- For 2025, we're going to mix it up...not a one size fits all approach
- Virtual meetings will be on Tuesdays or Wednesdays but at this point we will keep the time at 6:00
- In person meetings/events will move around the area and change days of the week to accommodate schedules

### SEMINARS

- 57% of respondents hadn't attended any seminars
  - Largest driver was cost at 20%
  - Other top reasons included day, time and not needing the CEUs
- Requested Days:
  - Virtual seminars: Saturday & Wednesday
  - In Person: Saturday
- 68% indicated that they would like an in-person seminar for 2025

## SEMINARS

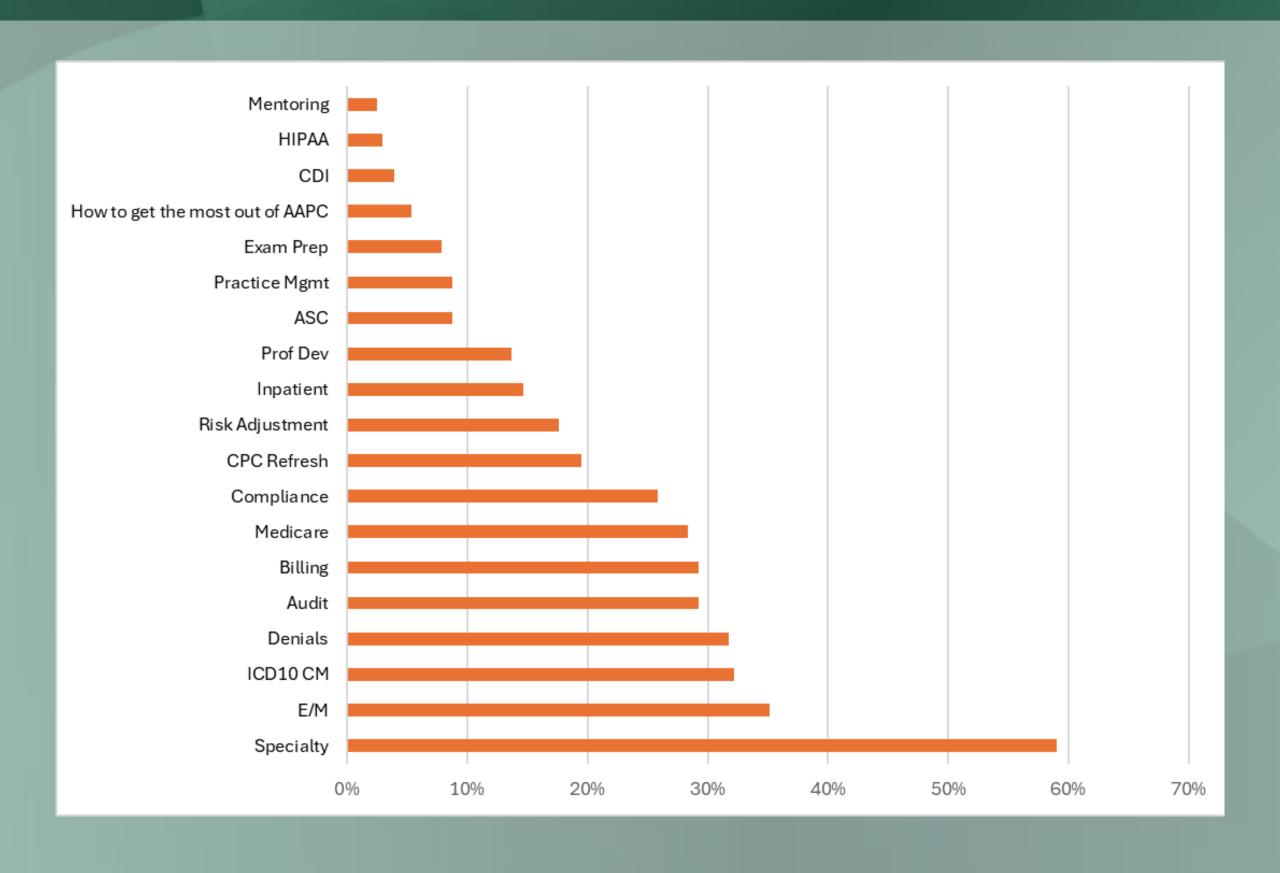


- For the in-person
   seminar, we asked about
   budget.
- Many respondents indicated no budget
- 66% fell into the \$10-55
   range

## WHAT'S THE SEMINAR PLAN?

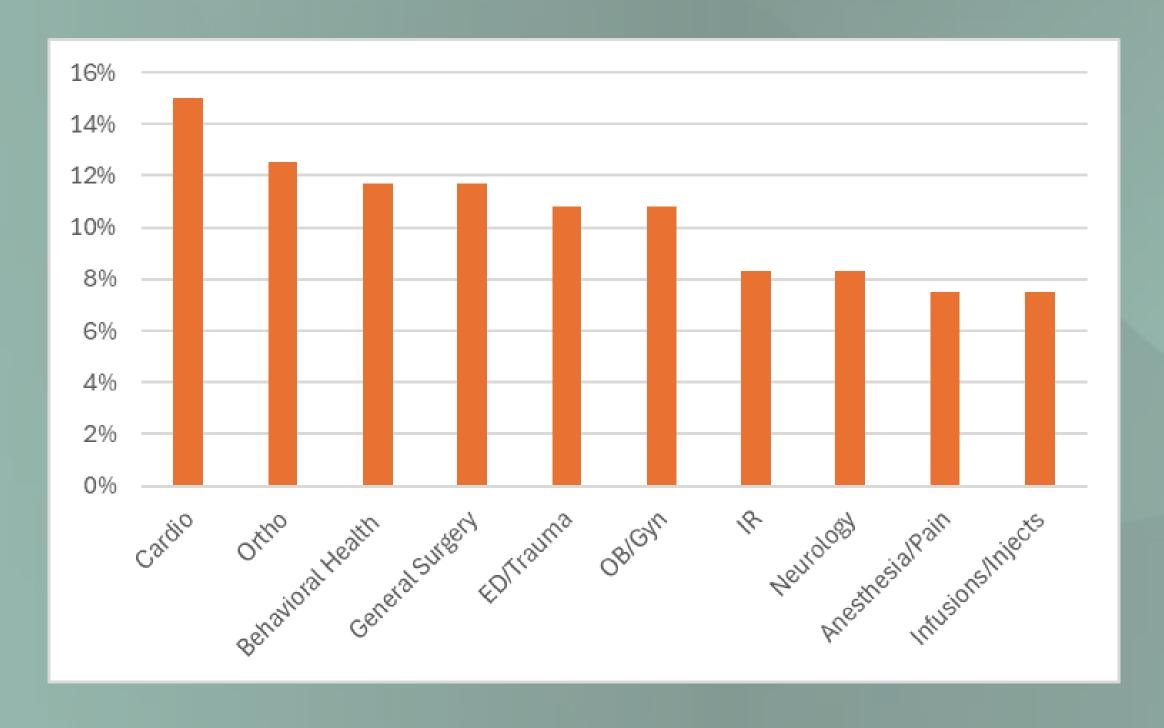
- 3 specialty specific, targeted virtual seminars
  - Shorter/less CEUs
  - Less costly
- 1 in person seminar
  - Shorter/less CEUs
  - Less costly
  - Price offset by funds from virtual seminars

# REQUESTED TOPICS



# SPECIALTIES

36 specialties requested; most popular





#### **OB/GYN**

Sat, February 8





August



#### **Behavioral Health**

November

### IN PERSON SEMINAR

- Saturday, April 26
- Broader Topics
  - Jennifer McNamara (ENT)
  - Vanessa Moldovan (Denials/Appeals)
  - Rose T Dunn (Risk Adjustment)
  - TBD

# 2025 Events Plan



21 - Virtual Meeting

Physician Education in E/M Documentation

### FEBRUARY

8 - Virtual Seminar

OB/GYN

12 - Virtual Meeting

It's Critical to Get

Critical Care Right

11 11 11 11 11 11

AUGUST

TBD - Virtual Seminar

19 - Virtual Meeting

Orthopedics

### MARCH

TBD - Field Trip SLU

Lunch & Learn: "I'm Certified, Now What?"

TBD - Virtual Meeting



26 - In Person Seminar

Spring Into the

Revenue Cycle



13 - Virtual Meeting

Medicare False Claims



TBD - Virtual Meeting

TBD



8 - Virtual Meeting
Transplant Coding
Demystified

TBD - Field Trip
Wash U



21 - Virtual Meeting 2026 ICD-10-CM Updates

### SEPTEMBER

TBD - In Person Meeting TBD

11 11 11 11 11 11

OCTOBER

TBD - Virtual Meeting

Lunch & Learn



TBD - Virtual Seminar Behavioral Health

TBD - Virtual Meeting
TBD



TBD - In Person Meeting 2026 CPT Updates

### OTHER RESULTS

- Job Postings/Job Fairs
- Mentoring
- Specialty Groups
- More Low Cost CEUs
- More Communication
- Meeting Recordings/On Demand
- "Cliquey"

## WRAP UP

- More events overall in 2025
- Specialty specific virtual seminars
- In person seminar
- 2 field trips
- More fun changes:
  - Posting about other chapter events
  - Member Accolades
  - Virtual Meeting After Party

# Questions?