

At GLIMMR, we work hard to provide you with reliable, consistent, high-quality cleanings—and that starts with respecting the time and effort our cleaning professionals dedicate to each appointment.

Because our schedule is carefully planned and our cleaners rely on each job for their income, we kindly ask that you give us at least 48 hours' notice for any reschedules, cancellations, or changes to your appointment. This allows us to adjust our schedule and keep things running smoothly for all of our clients.

NOTICE REQUIRED

Cancellations, reschedules, or skipped appointments must be made at least 48 hours in advance of your scheduled cleaning.

LATE CANCELLATIONS OR LOCK-OUTS

If we are notified less than 48 hours before your scheduled appointment, or if we are unable to access the property at the time of cleaning, you will be charged 100% of your service fee.

CASES SUCH AS

- No access to enter the home (locked out or no code/key provided)
- No running water or power
- Unsafe conditions for our team
- Other contractors working on-site that interfere with our ability to clean

We're flexible, understanding, and here to work with you—just let us know ahead of time! Our goal is always to deliver the best possible service while respecting the time of both our clients and our cleaners.

Thank you for choosing GLIMMR!

