A technical reference bulletin by the Risk Control Services Department of the Glatfelter Insurance Group



# Non-Members Riding in ESO Vehicles

Parades, Fire Prevention Week, citizen ride along programs and similar public relations events provide great opportunities for emergency service organizations (ESOs) to promote their organization's activities. These events can assist in fostering positive relationships with local citizens. During these events, there may be instances where non-members are allowed to ride in department vehicles. While these activities are an important part of public service activities for the ESO, there are also inherent risks associated with ride along programs.

To help reduce the risk of accident and injury to a non-member riding in ESO vehicles, consider developing standard operating guidelines.

## For community type events (e.g., parades) consider the following:

- 1. Assign dedicated vehicles to be used for these events and designate the maximum number of nonmembers allowed to ride the apparatus at any given time.
- 2. Do not exceed the designed occupancy of the vehicle and ensure that all passengers are properly seated and utilizing a seat belt.
- 3. Do not allow individuals to ride on the tailboard, hose beds or any other area outside of the cab.
- 4. Limit exposures to the planned event only. Do not allow non-members to ride along in emergency situations unless prior authorization is provided (see below).
- 5. Formalize procedures for unloading and loading non-members into and out of the vehicle.
- 6. Perform a walk around to ensure the vehicle is safe to move after the boarding and departing process.

### For ride-alongs, where an emergency response may be undertaken:

- 1. Establish a minimum age requirement for non-members.
- 2. Develop and implement procedures to protect the privacy of patients and members of the public.
- 3. Outline rules to be followed by the non-member.
- 4. Adopt a release/waiver for non-members who will ride and require the waiver be signed prior to allowing the individual to ride. All minors must have a waiver signed by a legal guardian.

A sample release/waiver is attached. Have this reviewed by legal counsel to assure that it provides adequate protection in the operational jurisdiction.

By understanding the importance of formalizing department ride along policies and adopting these or similar best practices into your organization's procedures, ESOs can help reduce the risk of potential injury to non-members riding in department vehicles.

This is a sample quideline furnished to you by VFIS. Your organization should review this quideline and make the necessary modifications to meet your organization's needs. The intent of this guideline is to assist you in reducing exposure to the risk of injury, harm, or damage to personnel, property, and the general public. For additional information on this topic, contact your VFIS Risk Control Representative at (800) 233-1957.

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# Partment of the Glatfelter Insurance Group RISK COMMUNIQUE RISK Control Services A Division of Glatfelter Insurance Group

(Sample Riding Policy)

RELEASE AND IDEMNIFICATION AGREEMENT	
I,	damage. I realize that the risks inherent in dures include, but are not limited to, injury nce patients, firefighting activities and the
successors and assigns from any and all rights, claims, demands, a whatsoever, whether arising in law or in equity, by reason of any matt and, in particular, but without limiting in any way the generality	cers, shareholders, employees, agents, ction and causes of action of any nature er, cause, happening, thing, act or omission y of the foregoing, I do hereby release
whether caused by the inherent risks involved in riding in an ambulan part by the intentional or negligent act of its volunteers, employees, ago	nce/apparatus or caused either wholly or in
part by me which results in personal injury or property damage incl claims and judgement. In addition, I agree to ind	for all liability caused either wholly or in uding all losses, costs and attorney's fees, lemnify, defend or hold harmless rs, shareholders, employees, volunteers, which result in personal injury or property onts whether committed either wholly or in
This release and indemnity agreement shall be binding upon me, my as:	signs, heirs and successors.
<del>.</del>	Signature
	Name (Please Print)
	Street Address
	City, State, Zip Code

This is a sample guideline furnished to you by VFIS. Your organization should review this guideline and make the necessary modifications to meet your organization's needs. The intent of this guideline is to assist you in reducing exposure to the risk of injury, harm, or damage to personnel, property, and the general public. For additional information on this topic, contact your VFIS Risk Control Representative at (800) 233-1957.

Date