

TERMS AND CONDITIONS

Effective Date: June 1, 2025

Brand Events & Travel collaborates with its sister company, **2 ToGo Travel, LLC**, to provide travel planning, reservations, and booking services for group travel experiences, events, and hosted journeys. All travel arrangements, payments, supplier relationships, and travel-related services are administered through **2 ToGo Travel, LLC**, a registered travel agency hosted by WorldVia. References throughout these Terms and Conditions to "we," "our," or "us" refer to **2 ToGo Travel, LLC**, acting as the booking agent for Brand Events & Travel clients.

Agency Name: 2 ToGo Travel, LLC

Contact: (971) 801-8880 | Joan@2ToGoTravel.com | 2ToGoTravel.com

By booking a trip, event, or travel experience through Brand Events & Travel and/or 2 ToGo Travel, LLC ("we," "our," "us"), you ("client," "traveler," or "participant") agree to the following Terms and Conditions. Please read them carefully before confirming your reservation. We require a signature stating you have agreed to these terms as part of our reservation packet.

Additional Service Agreements

Certain services offered by Brand Events & Travel and/or 2 ToGo Travel, LLC, including but not limited to event planning, hosted group experiences, private tours, customized itineraries, travel club management, and destination events, may require separate planning agreements, service contracts, or supplier-specific terms and conditions. Such agreements will outline the scope of services, planning fees, payment schedules, cancellation policies, and responsibilities specific to those arrangements. In the event of a conflict between these Terms and Conditions and a separate signed agreement, the terms of the separate agreement shall govern.

1. Booking & Payment Terms

A deposit is required to confirm your reservation. Final payment is due no later than 90 days before departure unless otherwise specified.

Payments may be made via credit card, bank transfer, or other approved methods.

Late payments may result in forfeiture of your reservation and any non-refundable deposits.

2. Cancellations & Refunds

All cancellations must be submitted in writing.

The following cancellation fees apply unless otherwise stated in your individual tour agreement:

- More than 90 days before departure: Loss of deposit
- 30–89 days before departure: 50% of tour price
- Less than 30 days before departure: 100% of tour price

Some third-party service providers (airlines, hotels, cruise lines, etc.) may impose additional cancellation penalties beyond our control.

3. Changes by the Traveler

Change requests (e.g., name changes, date changes, or itinerary modifications) must be submitted in writing.

Fees may apply depending on the nature of the change and the policies of third-party suppliers.

4. Changes or Cancellations by Us

2 ToGo Travel reserves the right to cancel or modify any trip due to unforeseen circumstances, including but not limited to natural disasters, political instability, insufficient enrollment, supplier changes, or force majeure events.

You will be notified via email as information becomes available.

If we cancel a trip, you will receive a full refund or credit toward a future tour unless the cancellation is due to force majeure, in which case refunds may be partial and subject to supplier policies.

5. Travel Insurance

Travel insurance, whether purchased through 2 ToGo Travel or independently, is mandatory for all destinations or trip types organized by 2 ToGo Travel.

If purchased outside of 2 ToGo Travel, you may be required to provide proof of an active and adequate travel insurance policy.

We are not responsible for losses resulting from your failure to secure appropriate coverage, including but not limited to trip cancellation, interruption, medical expenses, emergency evacuation, or baggage loss.

6. Health & Fitness

You are responsible for assessing whether a tour is appropriate for your physical abilities and health condition. Personal assistance will not be provided unless otherwise specified.

Some tours involve walking, hiking, climbing stairs, or other physical activity. If you are uncertain about your ability to participate, please consult with your physician before traveling.

7. Passports, Visas & Documentation

You are responsible for obtaining and maintaining all required travel documents, including passports, visas, vaccination records, and other entry requirements.

Requirements vary by destination and are subject to change. It is your responsibility to confirm current requirements before departure.

8. Assumption of Risk & Liability Waiver

Participation in travel activities involves inherent risks, including but not limited to transportation delays, accidents, illness, injury, theft, or other unforeseen events.

We require all travelers to disclose in writing any relevant health conditions, mobility assistance needs, allergies, dietary restrictions, or other considerations that may affect their participation. Travelers accept full responsibility for monitoring and managing their own health conditions during travel.

We also require travelers to provide an emergency contact name, phone number, and optional email address prior to departure.

By booking with 2 ToGo Travel, LLC, you acknowledge these risks and release Brand Events & Travel, 2 ToGo Travel, LLC, their employees, contractors, suppliers, and representatives from liability for losses not caused by their direct negligence.

9. Behavior & Conduct

We reserve the right to remove any participant from a tour if their behavior is disruptive, offensive, unsafe, illegal, or poses a threat to themselves or others.

No refunds will be issued in such cases.

10. Photography & Promotional Use

During tours and events, photographs or videos may be taken and used for marketing or promotional purposes by Brand Events & Travel and/or 2 ToGo Travel.

If you do not wish to appear in such media, please notify us in writing before your departure date.

11. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the State of Oregon. Any disputes arising under these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts located within the State of Oregon.

12. Acceptance

Your booking packet e-signature(s) and deposit payment signify your acknowledgment and acceptance of these Terms and Conditions.

Optional Add-Ons and Disclosures

Event Planning and Hosting Services: Brand Events & Travel provides event planning, hosting, and community-building services. Travel arrangements associated with these experiences are facilitated through 2 ToGo Travel, LLC under these Terms and Conditions. Additional planning agreements or event contracts may be required and will outline the scope of services, applicable fees, payment schedules, and cancellation policies specific to the event.

Customized Itineraries and Private Tours: Subject to additional planning timelines, supplier availability, and applicable service fees. Customized itineraries, private tours, and specialized travel services may require separate service agreements that supersede these Terms and Conditions where applicable.

Third-Party Suppliers: 2 ToGo Travel, LLC acts solely as an intermediary between travelers and independent suppliers, including airlines, hotels, cruise lines, transportation companies, tour operators, and other service providers. We are not responsible for acts, omissions, defaults, delays, or failures of such suppliers.