

## About us

In 2016, we embarked on a journey fueled by our own frustrations with online shopping. As avid consumers ourselves, we understood the pitfalls all too well: the bait-and-switch tactics, the frustration of out-of-stock items, and the impersonal, robotic customer service experiences. These challenges were widespread among online shoppers, and we were determined to be part of the solution.

Thus, Inpowerimports llc was born, with a mission to redefine the online shopping experience. Over the course of 8 years, we've cultivated a set of core principles that guide our every decision:

1. **Customer-Centric Service:** Our commitment to customer satisfaction is at the heart of everything we do. Our dedicated team is equipped with the tools and resources to address any inquiries or concerns promptly.
2. **Valued Staff Focus:** We prioritize the well-being of our staff, knowing that happy employees lead to happy customers. By fostering a supportive and inclusive work environment, we ensure that our team is empowered to provide exceptional service.
3. **Accurate Product Descriptions:** Transparency is key. We've implemented a rigorous grading and critiquing system to provide our customers with accurate information about the condition and quality of each item.
4. **Inventory Management:** We maintain accurate inventory levels to avoid disappointment and ensure that our customers can trust that the products they see are available for purchase.
5. **Shipping Availability:** We believe in accessibility. That's why we offer shipping to all 50 states and US territories, working with various shipping services to provide reliable delivery options.
6. **Reliable Shipping Times:** While we may not offer lightning-fast shipping or rock-bottom prices, we prioritize reliability above all else. Our small business ethos means that we take the time to ensure each order is packed and shipped with care.

**Fun Facts:** Did you know that we source our inventory directly from manufacturers, wholesalers, distributors, and retailers? This allows us to offer a diverse selection of brand-new and like-new products with guaranteed authenticity.

At Inpowerimportslc, we're more than just an online retailer – we're a community. As a Black female-owned business, we celebrate diversity and empowerment in everything we do. Our curated selection of products spans fashion, home essentials, groceries, toys, and pet supplies, all chosen with quality, affordability, and sustainability in mind.

But our mission goes beyond just selling products. We're building a platform for connection and empowerment, where every purchase is a celebration of community and inclusivity. Join us at Inpowerimportslc and be a part of something bigger than just shopping. Together, we're creating a brighter future, one purchase at a time.

\*\*\*Check Out Our Partner Brands:\*\*\*

We're thrilled to collaborate with BRITHAR-4502 and Lyndonplushiesfamily, two outstanding brands that share our commitment to quality and customer satisfaction.

- \*\*BRITHAR-4502 eBay Shop:\*\* Offering a wide range of products curated with care and attention to detail, BRITHAR-4502 eBay Shop is your destination for everything from electronics to fashion to home essentials. With a focus on reliability and affordability, BRITHAR-4502 eBay Shop delivers exceptional value and service to its customers.

- \*\*Lyndonplushiesfamily eBay Store:\*\* Dive into a world of cuddly companions and adorable plushies with Lyndonplushiesfamily eBay Store. Specializing in soft toys and collectibles, Lyndonplushiesfamily brings joy to customers of all ages with its charming selection of characters and designs.

When you shop with us, you're not just supporting one business – you're supporting a network of like-minded brands that are dedicated to making a positive difference in the world. Together, we're building a brighter future, one partnership at a time.