

Terms & Conditions

Please read carefully our full terms and conditions before making any payments. By making payment you acknowledge and agree to these terms. If you have any questions, please ask.

1. **Agreement** - These Terms & Conditions govern the sale of the vehicle listed on the invoice ("the Vehicle") by *ASTECH Car Detailing & Sales Ltd* ("the Seller") to the buyer ("the Buyer"). By purchasing the Vehicle, the Buyer agrees to be bound by these Terms & Conditions.
2. **Vehicle Details** - The Seller warrants that the Vehicle is as described on the invoice, including make, model, year of manufacture. The Buyer acknowledges that they have had the opportunity to inspect the Vehicle and test drive before purchase and accepts it in its current condition, subject to the terms herein.
3. **Payment** - Full payment for the Vehicle must be made before or at collection. If you have chosen to have the vehicle delivered, full payment including any delivery fees are payable in advance. The Seller accepts bank transfer, cash (£2,000 limit) and finance by third-party means. In the event of the buyer using a third-party finance company, we do not charge any admin fees. All deposits are non-refundable. All vehicles must be paid for in full within 7 days of this invoice unless agreed otherwise.
4. **Faults / Refunds / Returns** - All sales are final. Once the Vehicle has been delivered or collected, the Buyer may not return the Vehicle except in cases where it is faulty or not as described in accordance with the Consumer Rights Act 2015. If the Buyer encounters a fault with the vehicle, they must contact the warranty provider in the first instance (This being the third-party warranty company - *please check your documents given at point of sale*). If a fault is found within the first 30 days that was present at the point of sale and deemed to be a 'fault' in accordance with the Consumer Rights Act 2015, The Buyer may request a repair or return. In the event of a return, The Buyer must put this request in writing to The Seller within the first 30 days since point of sale. After 30 days The Buyer is only eligible for a return if a fault that was present at the point of sale cannot be fixed at the 1st attempt by The Seller. All returns will be subject to a deduction for usage of 50p per mile for distance covered by The Buyer since point of sale and a £250 deduction for warranty, administrative costs and re-cleaning fee. Deductions will also be made for any damage to the Vehicle that was not present at point of sale. It is the responsibility and at the cost of the Buyer to return the vehicle to *ASTECH Car Detailing & Sales Ltd* premises unless agreed otherwise, but only if safe to do so and avoiding any further damage to the vehicle in the event of a fault. The Buyer must arrange any repair or return with The Seller in advance. In the event of a return, we will make the reimbursement without undue delay, and not later than 7 days after the day we receive back from you the vehicle and all documents which were supplied including, but not limited to, service histories and the V5 documentation. We will make the reimbursement using the same means of payment as you used for the initial transaction. This may include handing back any part exchange vehicle if still available and/or seeking payment from you to cover any negative equity. We will withhold the reimbursement until we have received the goods and all paperwork back in good order. It is your responsibility to return the vehicle without undue delay and in any event not later than 7 days from the day on which you communicate your wish to return the vehicle to us. The vehicle must not be driven from the date you notify us of your wish to return, other than to drive it back to us. You will remain liable for the vehicle and so for its tax, insurance, and any fines, charges or penalties until it has been accepted back to our premises. You will have to bear the direct cost of returning the goods and take full responsibility for the safe return of the vehicle.
5. **Part Exchange Vehicles** - If the Seller accepts a part exchange vehicle as part payment against the sale of a vehicle to The Buyer. The Buyer agrees to tell The Seller of any faults or problems with the part exchange vehicle to the best of their knowledge. The condition of the part exchange vehicle must be the same at collection / delivery as when originally inspected by the Seller. We will allow a mileage increase of up to 250 miles between inspection and handover without adjusting the price. Any further damage or excess miles will mean a re-valuation of the part exchange vehicle and possible decrease.
6. **Home Delivery** - We provide Home Delivery, 7 days a week with a detailed handover to get to know your new vehicle. Delivery costs are free up to 25 miles drive from *ASTECH Car Detailing & Sales Ltd* premises with an additional £2.00 per mile thereafter. All delivery charges are non-refundable.
7. **Warranty** - *ASTECH Car Detailing & Sales Ltd* purchase a third-party warranty on all vehicles sold. Any claim MUST be authorized prior to work being carried out by the warranty company. Any claim that is not authorized by the warranty company will not be liable by The Seller and not be honored. The minimum warranty on all vehicles will be valid for a minimum of 3 months. This can be extended and altered to The Buyers requirements (please check your documents given at point of sale). If the Buyer modifies the vehicle in any way, the warranty will be invalid and void.

Signed Customer _____

Date _____

