Omeya Golf Estate Windhoek Namibia www.omeyasafaris.com info@omeyasafaris.com +264 81 149 6828



Refund Policy - Terms of refund

- Full refund available if cancellation is made **60 days or more** before the scheduled departure date.
- 50% refund available if cancellation is made **30-59 days** before the scheduled departure date.
- No refund if cancellation is made less than 30 days before the scheduled departure date.
- Refunds will be issued for cancellations due to medical emergencies, natural disasters, government travel restrictions, or other unforeseen circumstances beyond the control of the client.
- Refunds will be processed within 14 business days of receiving the cancellation request.
- Refunds will be issued using the original payment method used for booking.
- Clients will be notified via email once the refund has been processed.

Contact Us

For any inquiries or to initiate a refund request, please contact us at:

Omeya Safaris and Tours

Email: info@omeyasafaris.com

Phone: +264 81 149 6828

Website: https://omeyasafaris.com