



FEES & POLICIES

MARIA C.V. FORNATARO, Owner & Veterinary Assistant
1-273 Westhill Avenue
Ottawa, ON K1Z 7H7
613-404-3686
doggoneit14@gmail.com
www.dawggoneitpetsitting.com

Fees

- 1) A *Quote of Services* will be given over the telephone or through the internet via e-mail for each booking. The client shall agree to the quote and confirm the booking within five (5) days should they wish to secure services.
- 2) First time clients who prefer to pay by check are requested to provide a fifty (50%) percent deposit payment at the initial *New Client Consult*. For established clients you may leave your payment within a disclosed location within the home.
- 3) Fees are due in full prior to the client's departure. If applicable, additional assessed fees (i.e. veterinarian care, transportation, or the purchase of pet food) are needed the client will be contacted by *Dawg Gone It Pet Sitting Services* who will be reimburse the cost upon the client's return.
- 4) In the event the client is delayed payment for additional days or visits on this contract shall be mailed at the agreed contract rate to *Dawg Gone It Pet Sitting Services*.
- 5) Clients with unpaid bills after thirty (30) days will no longer receive services.
- 6) Clients who consistently pay late may be asked to pay for future services in advance.

Holidays

Dawg Gone It Pet Sitting Services is busiest during the holiday periods and often is fully committed prior to holidays. *Dawg Gone It Pet Sitting Services* strongly suggest that you make bookings at least thirty (30) days in advance of your departure.

A 50% deposit will hold a space for peak holiday time (i.e. Thanksgiving and Christmas).

Policies

- 1) The contract between the client and *Dawg Gone It Pet Sitting Services* is binding upon signature.
- 2) *Dawg Gone It Pet Sitting Services* has a twenty-five (\$25.00) dollar cancellation fee per *Drop-In Visit* and a sixty (60%) percent cancellation fee for *Stay-In Services*. The cancellation fee will be waived if the client gives notice within forty-eight (48) hours prior to *Drop-In Visit* or ten (10) days prior to *Stay-In Services*.
- 3) *Dawg Gone It Pet Sitting Services* will accept telephone and e-mail bookings for future services for established clients and update pertinent information without additional authorization.

These fees and policies are subject to change as necessary. *Dawg Gone It Pet Sitting Services* reserves the right to make exceptions to policies when prudent. Thank you for your understanding and compliance with these policies. Please do not hesitate to request clarification.

