

Terms and conditions for Villa Guler

These conditions explain the rights, obligations, and responsibilities of all parties to this Agreement. Where we use the word 'You' or 'Your' or 'Yourself' it means the Customer: 'We', 'Us' or 'Our' means the Villa owners. These terms and conditions can be varied or amended subject to prior written agreement. All bookings are accepted based on the understanding that these terms are fully understood and accepted by both parties.

- 1) The villa is suitable to sleep a maximum of 8 persons. You must not allow additional people, or those that are not named by You, to Us, at the point of booking (unless otherwise agreed in writing), to stay at the villa.
- 2) No pets or other animals are permitted to stay at the villa or within its grounds.
- 3) We do not provide you with any insurance during your stay at the villa and it is Your sole responsibility to ensure that You have suitable insurances in place prior to your stay.
- 4) All signs at the villa must be adhered to at all times. You must take all reasonable care to ensure that You and Your entire party behave in a safe and responsible way whilst staying at the villa.
- 5) Children and none swimmers, or people who may reasonably be assumed to require assistance whilst swimming, must be supervised by a suitable adult at all times when using the pool.
- 6) At the point of booking, You are required to pay a 30% deposit. No booking is secured until this has been paid and we have issued a booking confirmation to You via email.
- 7) The balance of the total payable must be paid at least 4 weeks prior to Your agreed arrival date. If the deposit is not paid at least 4 weeks prior to Your agreed arrival date We will cancel the booking without further notice and the balance of the amount due for the booking will become payable.
- 8) The use of drugs or illicit or illegal substances is strictly forbidden at the villa. If it is discovered, during your stay, that You or any member of Your party has used such substances then You will be immediately required to leave and no refund will be issued.
- 9) At the point where you pay the balance of the booking charge, You will also be required to pay a £300 deposit to cover potential loss or damage. This is not the limit of Your liability for loss, damage and other costs incurred by Your actions. This amount will be refunded to you within 14 days after You depart as long as We have not incurred costs for loss or damage.
- 10) Deposits paid secure the booking and are none refundable unless at least 8 weeks' notice is provided prior to Your scheduled arrival date, by You, in writing via email to stay@villaguler.com and We acknowledge the email.
- 11) If You cancel with Your booking less than 8 weeks' notice before Your scheduled arrival date then the full booking amount will be payable.
- 12) Check in is from 3pm on the day of arrival and check out is at 11am on the day of departure.
- 13) If a receipt is required, this can be issued after Your stay and must be requested via email to stay@villaguler.com.
- 14) You are responsible for any breakages or damages caused by any persons within Your party or any guests that You invite on to the property and You must pay the reasonable costs for repair or replacement in full. In extreme circumstances You will also be responsible for the full costs incurred by Us if guests, scheduled to stay after Your party, cannot stay or make full use of the villa as a result of the actions of Yourself or Your party or those You have invited on to the premises. This may include the cost of providing these guests with alternative accommodation.
- 15) We may recommend various other businesses and services to You but we accept no responsibility as to how they may provide their services and You must rely upon Your own judgment when using these businesses and services.
- 16) You are responsible for securing the villa when it is left vacant and turning off all interior lighting and air conditioning. If it is found that costs are incurred as a result of Your failure to turn off the said services and secure the villa, then You will be required to cover costs and any losses will be Your sole responsibility.
- 17) Should You have any problems or questions during Your stay You will email stay@villaguler.com and We shall endeavour to assist and resolve any issues as quickly as possible.